information and meaning

info-20002: foundations of informatics

information in context

- Data as signals (Shannon's Information) ignores the meaning of its content
- Information in context considers observers (subject) and what the information means to them
- Information as a relationship between the subjective and the objective
- As information is shared, information is also a form of communication.

"Information is the transfer of form from one medium to another. In the context of human information-exchange, 'communication' is a more descriptive term than 'transfer', and since form is about relationships, we can tentatively define information as the communication"

(von Baeyer, Information: The New Language of Science, p. 25)

information as signs

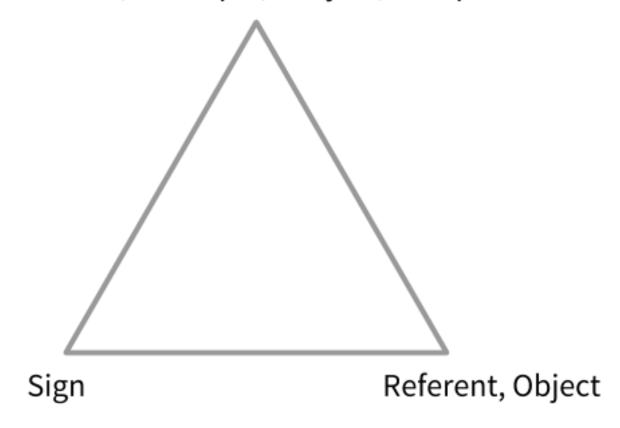
- Within communication, information acts as a language
- Information as a system of signs
- Semiotics: study of meaning making, formal doctrine of signs (Peirce)
- It includes:
 - *Syntactics*: formal structures of signs, grammar/rules of signs construction and relation.
 - *Semantics*: relation between signs and objects (the things to which they refer) in the mind of the observers.
 - *Pragmatics*: relation between signs and their context (of the observers that interact with the things).

THOUGHT OR REFERENCE CORRECT Syndoises and ton Stands for (an imputed relation) SYMBOL REFERENT

* TRUE

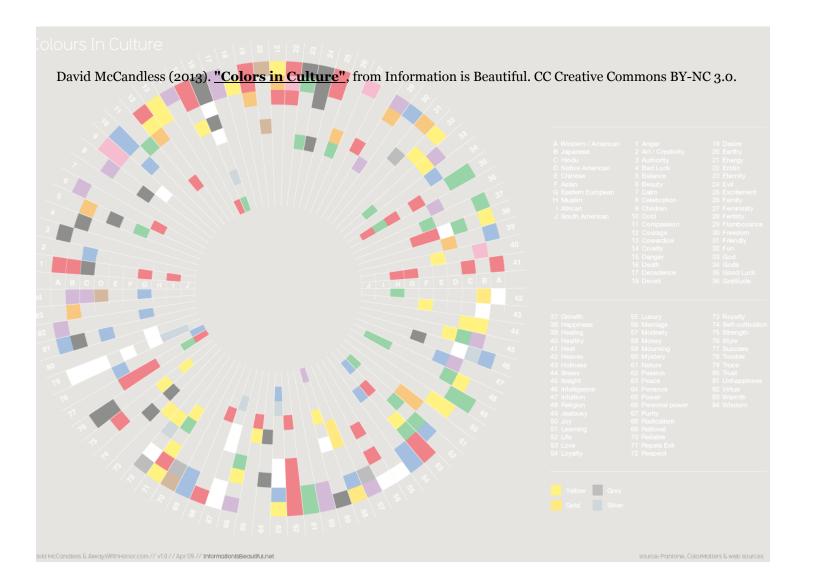
C. K. Ogden and I. A. Richards (1923). "The Meaning of Meaning"

Reference, Concepts, Subject, Interpretant

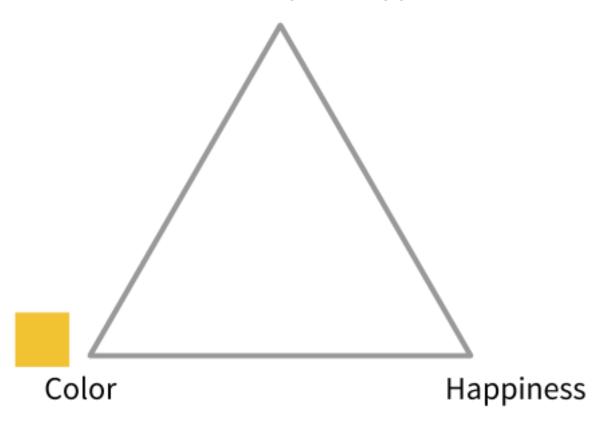


Sowa's Meaning/Semiotic Triangle

Sowa, J. F. - "Ontology, Metadata, and Semiotics"



Western's Concept of Happiness



Peirce's typology of signs

Three forms of "representations" in the sign systems:

- Icons:
 - "Likenesses": direct, similar representations of objects, shared quality.
 - Road signs, computer icons
- Indices:
 - "Correspondence in fact": indirect representations of objects.
- Symbols:
 - "Imputed character": arbitrary representations of objects
 - A social convention should be established to understand the representation

"Peirce's Theory of Signs", from Stanford Encyclopedia of Philosophy.



quiz

In this 21st century, give one example of *indices* that almost all of you experience almost everyday?



Image source: From a pair of shorts purchased in Huwei, Taiwan. CC BY-SA 2.0.



laundry signs



Image source: Washicons
Ginetex Textile Care Symbol

from icons to symbols

Yin, J. J. (2006). <u>The History of Chinese Characters</u>. in Fundamentals of Chinese Characters. Yale University Press. Image source: <u>Chinese Character Classification</u>. WP:CC BY-SA.



application in informatics/computing/information systems

- developer as the designer of software semiotics to understand who the users (agent) are, what they need (object), and their relation with their needs
- human computer interaction
 software as a collection of signs: understanding of data and actions (icons, vocabularies)
 user interface design [1]
- *information systems quality* semiotic understanding of information quality [2]
- requirement analysis
 pragmatic understanding of the implication of information systems in
 organisation

^[1] Nadin, M. (1988). Interface design: A semiotic paradigm.

^[2] Price, R., Shanks, G. (1988). <u>A Semiotic Information Quality Framework: Development and Comparative Analysis.</u> Journal of Information Technology (2005):20 pp. 88-102.