

## Survey



Have you already heard of the explainability of Machine Learning algorithms?



Do you know why it can be interesting to use explainability methods?



Do you know the difference between local and global explainability?



Do you know some explainability methods or techniques ?



### **AGENDA**



## CHAPTER 1: AN OVERVIEW OF MACHINE LEARNING ALGORITHMS EXPLAINABILITY

- The beginning of explainability
- Explainability is used in multiple sectors
- Explainability brings value to different stakeholders
- Trade off Performance/Explainability
- Local vs global explainability
- Illustrative Use Cases



## CHAPTER 2: DEEP DIVE ON EXPLAINABILITY METHODS

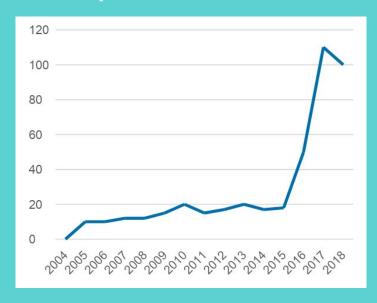
- LIME
  - For tabular
  - For text
  - For images
- SHAP for tabular

### Explainability is still in its early stages

- Explainability is the degree to which a human can understand the cause of a decision (Tim Miller, 2017).
- One model is more easily interpretable than another if its decisions are easier to understand for one human than the decisions of another.

#### Explainability field has gained substantial importance in the recent years





- With the growing importance of understanding Machine Learning models decision making, scientific efforts have exponentially grown over the last few years
- However, in the upcoming years, the scientific community should converge towards more advanced and mature explainability methods
- As such, the research efforts must be maintained and reinforced to provide further relevant and specific explanations for ML models' growing complexity
- The current explainability state of art already provides essential insights to understand why and how an IA model makes a given prediction
- These explanations must be analyzed jointly by Business Experts and Data Scientists to ensure their relevance and quality

Source: Peecking inside the Black Box – Survey on XAI https://ieeexplore.ieee.org/stamp/stamp.jsp?arnumber=8466590

## Explainability is now a key enabler for digital companies of every sector

Making a prediction is not often the end story for a company.

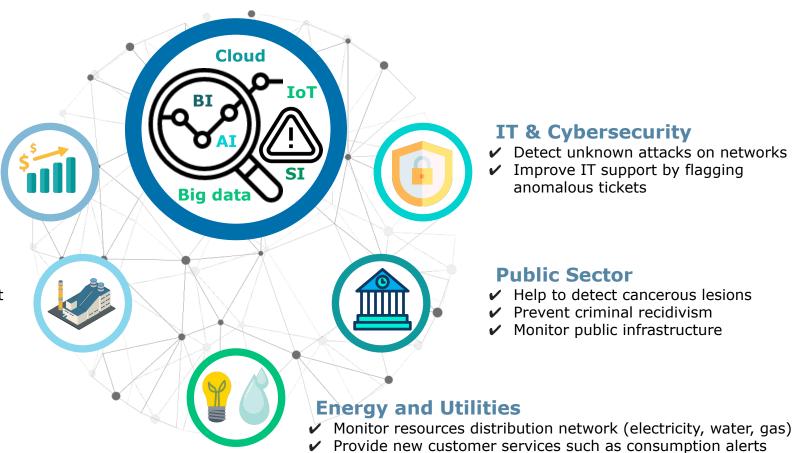
Explainability is the starting point of answering several challenges in the following sectors

#### **Financial Services**

- Decide whether to issue someone a credit card or a loan
- ✔ Detect credit card frauds
- Provide Anti Money Laundering capabilities

#### **Manufacturing**

- Monitor machine sensors for intelligent maintenance
- ✔ Predict delays in deliveries
- ✓ Quality Inspection with cameras
- ✓ Drive with autonomous vehicles



## The importance of explainability varies depending on impacted stakeholders' concerns



#### **DATA SCIENTISTS**

#### **Research & enhance models**

 Explainability can be used to better understand the model from a "scientific" point of view to improve the product's efficiency & research new functionalities

#### Use cases illustrations

- Computer vision applications (object detection, face recognition, ...)
- Natural Language Processing sentiment analysis, text classification...)



#### **BUSINESS EXPERTS**

#### **Improve Business insights**

 Explainability may be needed to enrich AI decisions with insights on how the decision was taken, allowing the identification of new business drivers

#### Use cases illustrations

- Credit allocation
- Virus detection in cybersecurity
- Fraud detection
- Churn detection
- Predict sales volume
- Predictive maintenance



#### **Protect individual rights**

 Whenever an AI model has an impact on people, explainability is required to ensure relevancy of outputs and transparency with final users

#### Use cases illustrations

- Credit allocation
- Recruitment process decision
- Automated school essays grading



#### **REGULATORS**

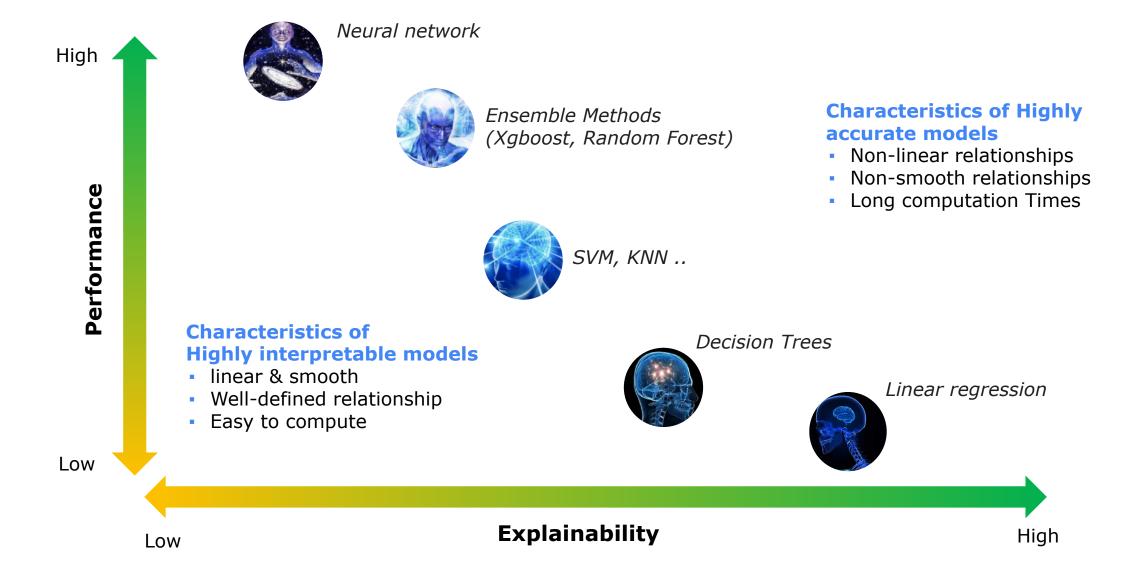
#### **Answer legal requirements**

 Complying with existing laws and regulations such as BASEL III may require to explain, trace and document complete decision-making processes, including when parts of these processes are automatized through artificial intelligence

#### **Use cases illustrations**

- Anti Money Laundering & Counter terrorism financing monitoring (transaction release)
- Credit risk modeling
- The required level of explainability should be identified for each project as soon as the design phase following the stakeholders' concerns. It will allow the selection of a fitting model for the project
- As such, it is highly recommended to carefully analyze the tradeoff between explainability and performance as soon as the design phase and implement the most fitting machine learning model

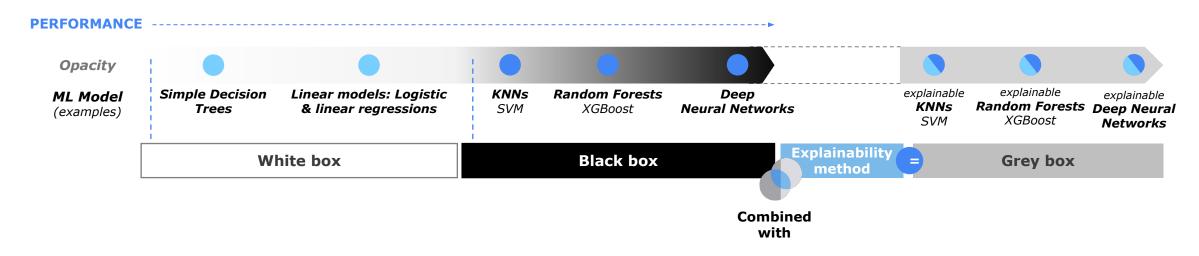
# The performance vs. explainability trade-off should be decided according to the application domain and the targeted users



### Explainability is tightly linked to the complexity of the algorithm

A tradeoff between performance & explainability

- To match a growing need for highly performing Machine Learning (ML) models to answer business needs, algorithms are becoming more complex.
- This leads to a decrease in the ability of both Data Scientists and other stakeholders to understand why and how the model led to a specific prediction



As such, Machine Learning models can be classified in **3 categories**:

- White Boxes A completely transparent model where the process through which inputs have been transformed into outputs is comprehensible
- Black boxes A model that does not have an apparent structure; only inputs and outputs can be observed without visibility on the process
- Grey boxes A "between the two" model where black boxes' decision process is partially explained using specific explainability methods (XAI)

# Explainability can be approached in two ways: Globally and Locally

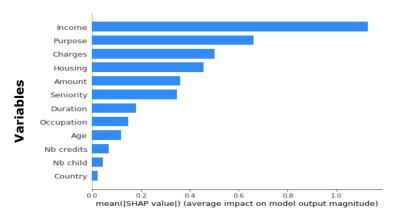
- Explainable AI or XAI is an emerging research field aiming at developing methods to interpret complex machine learning models' decision making
- As of today, there are two approaches towards achieving machine learning explainability:



#### **GLOBAL EXPLAINABILITY**

Attempts to understand the high-level concepts and reasoning used by a model by analyzing feature importance globally (analyzing average contribution of each variable based on their contribution to a large number of individual outputs)

**Illustration of a global explainability** – Display of each variable's average contribution to the overall model

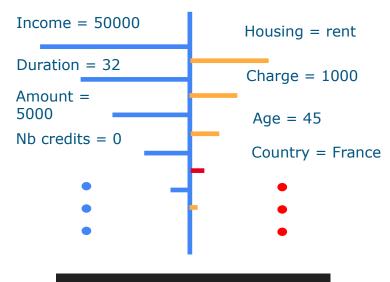


Average impact on model outcome



#### LOCAL EXPLAINABILITY

Aims to explain the model's behavior for a specific input by analyzing feature importance of determined outputs



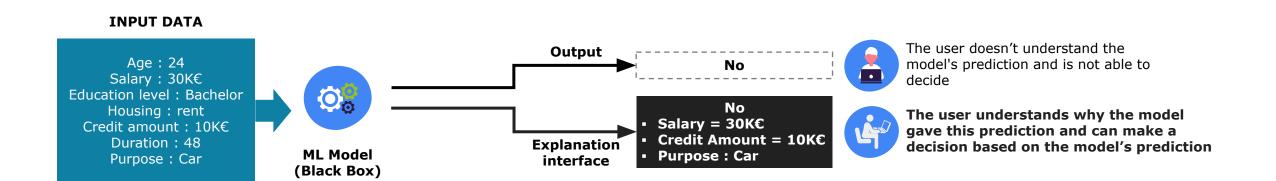
Credit score = 0.99

## Illustrative use case of local explainability

Basic example: Credit scoring

- The Machine Learning model analyzes the data and provides a prediction
- Consider a case where, the subject is 24 years old with a 30K€ salary requesting a credit of 10K€ to buy a car
- The ML models gives a negative response but doesn't explain the underlying reasons
- Explainability techniques enable the user to identify the variables that influence the ML model's prediction: e.g. the salary is equal to 30K€, the credit amount equals 1/3 of salary and the purpose of the loan (car)

By using the explainability model, the user is able to understand the predictions of the ML model and can decide whether to give the customer the credit or not



## Industrial Process optimisation powered by explainability



#### Context

 A great European aircraft manufacturer has a high rate of quality issues during its pylons manufacturing process, and the plant management team has no vision on the parameters impacting the quality of their products.



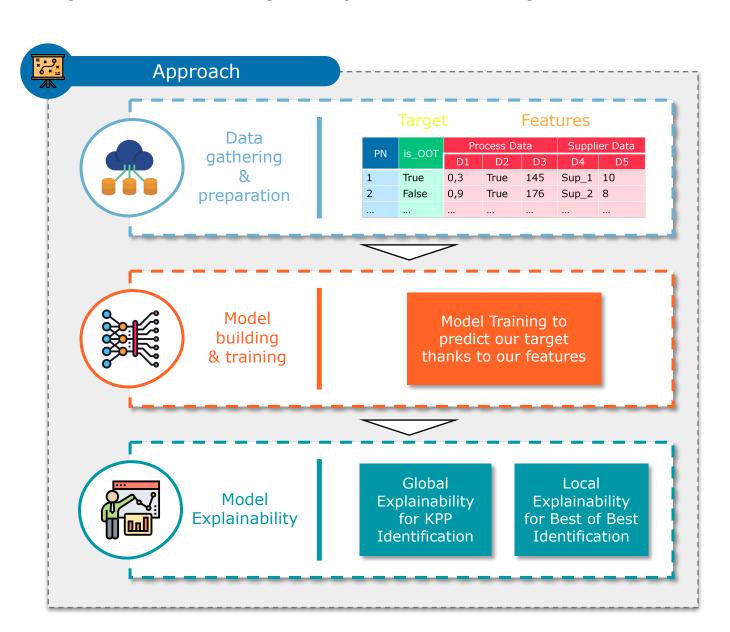
#### Objective

 Identify the Key Process Parameters (parameters impacting the products quality) and understand the best of the best and worst of the worst products process profiles.



#### Data

- Process Data (Temperatures, rotation speeds,...)
- Supplier Data (Tools supplier,...)
- Quality Data (Product measurements in tolerance,...)



## Illustration on Explainability

### Typical project



#### Context

 A great European aircraft manufacturer must perform data enrichment from in-service airline data. Today, this task is done manually and requires high level of expertise and is time consuming.



#### Objective

 Automatize the tedious task of classifying documents & provide classification suggestions to humans using machine learning.



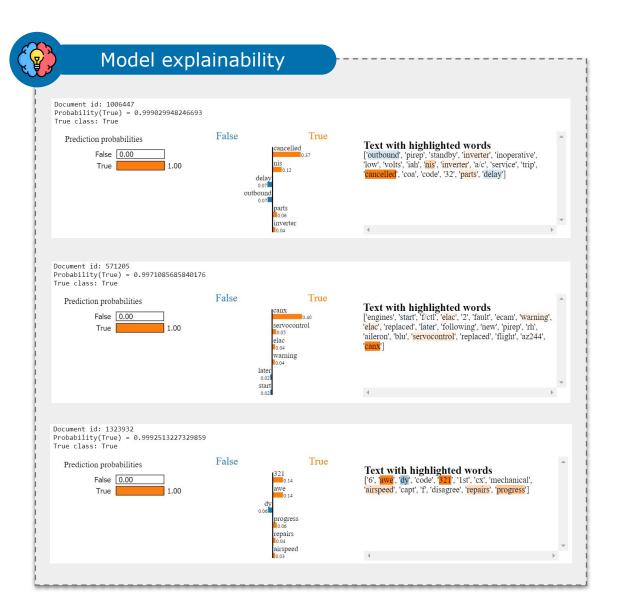
#### Data

Flight delays of more than 15 minutes

1.7M docs

hybrid data

15 targets



## Key Takeaways



ML algorithms explainability is widely used (all sectors for multiple stakeholders)



Explainability methods move the lines of the trade-off between Performance & Explainability by making complex models more interpretable



ML models explanations can be global (understanding of a model behaviour as a whole) or local (understanding of a model decision in a specific case)

