## *ANDREY STEPANCHAK* +1 (914) 341-2236

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#### **SUMMARY:**

- Talented Systems Engineer/DevOps Architect with 21 years of very strong Linux and Windows Server experience.
- Strong shell (bash, ksh), Go, Python, Ruby, PowerShell and vbscript programming skills.
- Working knowledge of VMware and KVM environment and strong experience in enterprise virtualization implementation.
- Expert level experience in IT infrastructure monitoring using NAGIOS, Prometheus, Sensu, Grafana, ZABBIX, CACTI, OVO, GFI and ZENOSS.
- Experience in utilizing of ELK stuck.
- Strong knowledge of automation and configuration management tools: Blade Logic, Puppet, Ansible, Terraform, Spacewalk.
- Experience in using a containerization technics and tools in production cloud environments such as Kubernetes, Docker.
- High level expertise in cloud technologies with experience in real production usage of AWS, GCP, Azure, DigitalOcean and OpenStack cloud environments
- Strong experience with Linux/UNIX and Active Directory integration.
- Mongo, Oracle, PostgreSQL, MySQL, InfluxDB and MS SQL Server database systems administration with strong production experience.
- Solid skills in TCP/IP and iSCSI protocols.
- Very strong experience in computer hardware management.
- Master's degree from Bauman Moscow State Technical University (MSTU).

#### **SKILLS:**

Operating systems: Red Hat Enterprise Linux, CentOS, Fedora, Debian GNU/Linux, Ubuntu, Solaris,

Windows 2003/2008/2012 Server, Windows XP, Windows 7, Windows 8,

SGI IRIX, Sonic OS, Mac OS

Virtualization software: VMWare ESXi, vCenter, vMotion, KVM, oVirt

Cloud environments: AWS, GCP, Azure, Digital Ocean, OpenStack

Micro services and orchestration: Docker, Kubernetes

Programming languages: C, C++, Perl, Java, Python, Ruby, Go, PHP, VBScript, awk, Korn / C / bash shell scripts, SOL

Web/Application

Servers and Java: Apache, Tomcat, JBoss, Weblogic, Websphere

Networking: TCP/IP, DNS, DHCP, NFS, NIS, Domain Management and Active Directory, LDAP, SSL

Certificates, VPN, Citrix, IDS/IPS, iSCSI

Hardware: DELL Power Edge, HP Blade Servers, Compag ProLiant, FOUNDRY/BROCADE switches, DELL

PowerConnect 6248 switches, Sonic WALL firewall, Barracuda Spam and Virus firewall, Sun Fire X4600, Sun StorageTek 6540 array, Enterprise 4500/420r, Hitachi H9200 array, SAN and NAS hardware, Sparc servers and workstations, Ultra servers and workstations, laptop hardware, SGI (Origin 200, Indy/Indigo2, O2, Octane2, Fuel), Power Mac G3/G4/G5 and some older models, Backup

Tape Libraries, Wireless Routers, Ethernet hubs and switches, KVM switches, KVM-over-IP

Databases: Oracle 11g, 10g and 9i, Microsoft SQL Server, MySQL, Postgres SQL, Mongo, InfluxDB

Automation and

Configuration management: BMC Blade Logic, Spacewalk and Satellite servers, Puppet, Jenkins, Ansible, Terraform.

1

#### **EXPERIENCE:**

April, 2020

#### Globus AI, Stavanger, Norway

Position: DevOps Architect (remote role)

• Automated the existing manual build and deploy process using Azure DevOps.

September, 2018 - March, 2020

# Coudinfrastack, Prague, Czech Republic Position: DevOps Architect (remote role)

- Provided DevOps projects support in the Openstack Cloud environment using Puppet as main tool to utilize IaaS as long as
  Foreman, Ansible, Git and Jenkins as CI/CD tool. Actively used Sensu, Grafana, Elk for the monitoring and analysis of
  different data. Supported CephFS clusters as a primary storage solution. Created a backup suite with a monitoring solution in
  Sensu for MySQL/Galera and MongoDB clusters.
- Designed and implemented an architectural plan to move existing Openstack Cloud projects to AWS and Google Cloud Platform (GCP).

September, 2017 – September, 2018

# SkuVault, Louisville, Kentucky, US

#### Position: DevOps Architect (remote role)

- Designed and implemented the new Foundation DB clusters for different staging of software development platform in order to improve a workload in the GCP infrastructure.
- Created new alarms as well as improved the existing ones in the company's Grafana system.
- Documented the dedicated server infrastructure.
- Created new and improved existing Jenkins jobs.
- Helped to clean up a Jira DevOps backlog by prioritizing and completing significant amount of tickets.
- Deployed and managed RabbitMQ message broker servers.
- Participated in the development of Django and Celery Applications directly to the Kubernetes cluster using raw Kubernetes manifests and Helm package manager.
- Helped the developers' team to deploy Flask Python web Applications to the AWS and GCP cloud platforms.
- Designed and implemented a CI pipeline for deploying of Django based Python applications.
- Helped with Docker, Kubernetes and Helm package manager implementation from scratch as well as providing a good documentation on the management protocols of the containerized applications architecture.
- Performed a security scans on the company's server infrastructure including AWS, GCP and dedicated servers and hardened the systems by removing the world open services and hiding them into the internal VLANs.
- Helped to design the AWS and Google Cloud container registry and filled in the images for containers deployments.

September, 2016 – September, 2017

## Severstal, Russian Federation

## Position: DevOps Engineer (remote role)

- Designed and implemented the load balancing system for eCommerce software project. Used tools such as NGINX Plus,
  Puppet Enterprise. The load balancing system allowed to balance customers traffic between Production and pre-Production
  releases of the eCommerce software. Puppet Enterprise configuration management system was used to allow the interactive
  change of parameters of load balancing task as well as to keep the configurations intact. Also, the HA option of NGINX Plus
  was implemented using keepalived package.
- Designed and implemented the new architecture for transfer the eCommerce project to AWS Cloud Platform including CI/CD process.
- Implemented the VMware infrastructure optimization using the vRealize Operations (vROPS).

September 2015 – September 2016

Home Box Office (HBO) 120A E 23<sup>rd</sup> Street, New York, NY 10010

Position: Staff Engineer

## Position summary:

As a part of Media Infrastructure Technology group, design and maintaining computer systems which enable Studio and Broadcast Production workflows, which center around the creation, editing and end processing for delivery of broadcast and distribution-ready media assets. Use commercial off-the-shelf systems and integrate hardware with internally developed software, architect solutions to meet the requirements of production operations working across many departments. Bring a high level of Unix/Linux expertise and work with digital video and transcoding in a broadcast environment.

- Maintain, support, troubleshoot and update Zenoss monitoring infrastructure
- Support and troubleshoot Aspera high-speed file cloud infrastructure
- Deploy and maintain VMware computer instances
- Design, optimize and support workflow systems with interdepartmental groups and equipment
- Provide systems support to the HBO Communications Center, HBO Studio East and HBO Studio West facilities
- Generate performance reports
- Documentation of new and existing infrastructure
- Communicate with vendors for updates and troubleshooting
- Support and maintain some datacenter operations

August 2015 – September 2015

VMTurbo Valhalla, NY

Position: Senior Systems Administrator / Consultant

#### Position summary:

Provide consulting service for the company in order to fix and improve existing infrastructure

- Troubleshoot and upgrade RedHat OpenStack cloud environment
- Improve data transfer service between the local and overseas datacenter
- Analyze and document datacenter infrastructure
- Move datacenter from local environment to colocation center

*March* 2014 – *August* 2015

Walker Digital Table Systems LLC 1 High Ridge Park, Stamford, CT 06905

Position: Senior Linux Engineer

#### Position summary:

Design and implement physical and virtual environments for Perfect Pay Baccarat table systems based on Phase Jitter Modulation technology. Support the production environments remotely. Implement automation and configuration management technologies to provision and control the environment. Monitor and update the systems according to the current security recommendations and patching policy. Design the embedded version of the environment.

- Design and implement RHEL and CentOS kickstart scripts for bare metal, virtual hosts and guests provisioning
- Design and support VMware and KVM virtualization infrastructure
- Implement Spacewalk and Cobbler for kickstart provisioning and updates control of RHEL and CentOS servers
- Support Puppet configuration management of RHEL and CentOS environment
- Support Jenkins systems for JAVA deployments of Perfect Pay software on RHEL and CentOS platforms
- Use bash, Perl and Python scripting for all automation and configuration tasks
- Implement NetApp SAN storage system to integrate into the existing environment
- Support **ONAP NAS** storage systems
- Perform Data Center operations such as moving servers, upgrades of the hardware, monitoring of the hardware

May 2011 - February 2014

**The New York Times** 620 8th Ave, New York, NY 10018

Position: Linux / UNIX Systems Engineer

#### <u>Position summary</u>:

Carry out Systems Administration of assigned servers to increase Customer satisfaction; participate actively in allocation, use and support of IT resources. Standardize and extend Systems Administration methods across all **RHEL**, **CentOS** and **Solaris** OS platforms. Build, move or replace servers for new projects; data center moves, and phase out obsolete servers. Actively implement VM technologies on the existing IT infrastructure.

- Create new project plans and proposals. Perform cost analysis, design network diagrams
- Actively use, manage and improve current **LDAP** implementation
- Support existing **Puppet** configuration management environment
- Participate in the ongoing and new **E-commerce** projects
- Support current Amazon EC2/Nimbul environment
- Participate in a Zabbix transition project for monitoring transfer from current Nagios/Cacti environment
- Support current SVN implementation
- Support the migration of collaboration system from Share Point and Wiki to Confluence
- Actively use and improve **Jira** project and ticketing tracker implementation

7

- Follow decommission procedures and possibly re-use the physical servers for RHEL OS
- Create and follow change requests and work orders
- Keep integrity of CMDB by creation new records and keeping the existing records up to date
- Schedule maintenance windows with customers. Periodically review status of agents and updates and fixes/patches on RHEL and CentOS servers
- Answer to service calls, document every incident and perform statistical analysis to prevent similar issues
- Identify virtualization candidates and create/propose a virtualization project
- Help EMS team to implement BMC Blade Logic infrastructure; create, test and use new Blade Logic jobs using scripting technology
- Review provisioning of VM and zoning procedures, test in a lab environment and follow up with all ongoing projects
- Provision servers using developed procedure and management tools
- Participate in the **on-call rotation** schedule

August 2010 to April 2011

**EcoSys Management, LLC** 800 Westchester Avenue, Rve Brook, NY 10573

Position: Technical Solutions Architect - Consultant

Position summary:

Act as a technical solutions architect working with both in-house clients and external customers in the implementation, support and on-going management of company's systems and sophisticated enterprise software in heterogeneous environments. Maintain servers for support, demos, development and testing. Assist customers with implementations in large and diverse IT infrastructures.

#### Primary responsibilities:

- Create, upgrade, backup and recover the back-end application database in Oracle and MS SQL environments
- Install and configure front-end Java application servers such as Tomcat, JBoss, Weblogic and Websphere
- Deploy and upgrade the enterprise software on QA, Development, Training and Support virtual machines
- Respond to the trouble tickets; coordinate the troubleshooting procedures with the team according to the ticket's priority
- Maintain and upgrade VMware infrastructure; move, clone and create new virtual machines within several VMware ESX servers; periodically review, decommission and recycle old virtual machines
- Configure, update, monitor and troubleshoot server hardware, Windows, RHEL, Ubuntu and Solaris operating systems, and back-end applications using ZENOSS monitoring software
- Configure, monitor and document network devices
- Review and re-organize the SAN environment in order to optimize the performance of VMware infrastructure and cleanup space on the storage devices
- Manage and monitor company backup system based on **Symantec Backup Exec** 2010 software; review backup schedules and selection lists; rotate off site tape backup media, maintain backup-to-disk folders on SAN hardware
- Help in migration to Exchange 2010 server
- Provide users support in the company Share Point 2010 environment
- Support the version control system in **Ubuntu Linux** and **SVN** environment
- Manage company VoIP phone system, create new users, install phones and troubleshoot the system
- Use LiveMeeting and LogMeIn systems to troubleshoot problems remotely

#### The infrastructure owned:

- RHEL and Ubuntu Linux servers, Solaris 10 servers
- Windows 2003 and 2008 servers
- Microsoft SQL and Oracle 11g, 10g and 9i database servers
- VMWare ESX servers, vCenter and Workstation software
- DELL/EMC iSCSI SAN hardware
- HP and DELL network switches
- Datacenter hardware such as DELL Rack mounted servers, KVM accessories
- SonicWALL and FireBox firewall appliances
- ZENOSS alerts system

1

February 2008 - August 2010

**Progenics Pharmaceuticals, Inc.** 

777 Old Sawmill River Road, Tarrytown, NY 10591

Position: Systems Administrator

Position summary:

Configure, update, monitor and troubleshoot server hardware, operating systems, and back-end applications. Configure, monitor and document network devices; assess and implement patches and configuration changes. Manage group policy objects; test and implement changes as needed. Deploy application and operating system updates to end user systems and servers. Design, implement and maintain security systems. Assist with end-user hardware and software support functions.

## Primary responsibilities:

- Configure, update, monitor and troubleshoot server **hardware**, **RHEL** and **Solaris** operating systems, and back-end applications using **GFI** and **NAGIOS**; create change management documentation
- Configure, monitor and document network devices; assess and implement patches and configuration changes
- Support and configure internal applications; work on implementation of new systems
- Manage and optimize Active Directory and group policy objects; test and implement changes as needed; implement and manage LDAP for AD integration and interoperability of UNIX systems with Active Directory
- Deploy application updates to end user systems and servers
- Work with DBA team on administering of **Microsoft SQL Server** and **Oracle 10g** database systems, design and implement the upgrade from Oracle 9i to **Oracle 10g** including moving from Windows to **RHEL** and **Solaris** platforms plan
- Develop new solutions to improve workflow, security and up-time using **scripting**/programming techniques such as **shell** (**bash, ksh**) and Perl scripting on UNIX platforms as well as **vbscript** programming on Windows OS systems
- Assist with end-user hardware and software support functions
- Setup and design a company's backup solutions based on Symantec Backup Exec server and Spectra T120 tape library
- Design and implement the SAN transition plan in order to move databases and shared file systems as well as users data form old NAS infrastructure to new SAN hardware based on iSCSI protocol

#### The infrastructure owned:

- RHEL servers
- Windows 2003 and 2008 servers, Windows 2000 servers
- Microsoft SQL and Oracle 10g and 9i database servers
- VMWare ESX servers, Red Hat Linux KVM servers
- HP LeftHand iSCSI SAN hardware and NAS servers
- FOUNDRY/BROCADE switches
- Data center hardware such as DELL Rack mounted servers, KVM accessories
- Tape library **hardware** such as Spectra Logic T-120 with LTO-3 drives
- SonicWALL firewall
- Barracuda Spam and Virus firewall
- **GFI** alerts system

April 2007 - January 2008

**eWayDirect, Inc.** 200 Pequot Avenue, Southport, CT 06890

Position: Senior Systems Administrator

Workload split as follows: 25% day-to-day operations, 75% infrastructure.

Position summary:

Manage, update and troubleshoot server hardware at co-located data center. Perform systems administration tasks for servers based on **RHEL** and **Debian Linux** and **Solaris** operating systems. Design and implement a load-balancing schema for DNS and HTTP network traffic. Upgrade company network hardware. Move server infrastructure to new location. Design and implement VPN. Keep company IT documentation up to date using internal Wiki pages.

#### The infrastructure owned:

- Mix of Linux/Intel, Solaris/Sun and Solaris/x86 servers
- Storage and RAID arrays: installation and management of Sun StorageTek 6540 array, Hitachi H9200 using ILOM and CAM software, utilizing of Sun SDP service
- Switches (configured with VLANs): DELL PowerConnect 6248 configured with VLANs
- Load balancers: CoyotePoint 450 with mix of HTTP, HTTPS, DNS and SSH/SFTP clusters

## Types of applications housed by servers:

- Firewall and DNS servers: Sentry firewall, BIND9 and tinydns/dnscache servers
- Email servers: qmail, exim, sendmail
- Apache Web servers
- Oracle and MySQL servers
- Java Application servers

## Tasks performed:

- OS installations (Linux, Solaris, Windows, Mac OS X), using kickstart and jumpstart.
- OS upgrades and patches
- Configure firewall rules
- Configure and manage DNS
- Backup and disaster recovery
- IT security including company VPN implementation and network monitoring
- Administer corporate services such as email, websites and other web-based applications
- Write/modify **scripts** to monitor infrastructure and platform
- Support of day-to-day operations
- Documentation of infrastructure and procedures
- Data center operations including maintenance, disaster recovery, hardware upgrades and moving production to new location

June 1998 to April 2007

## Albert Einstein College of Medicine of Yeshiva University, Department of Biochemistry

1300 Morris Park Avenue, Bronx, NY 10461

Position: Systems Manager

- UNIX Administration of **Red Hat Enterprise Linux** v.3 and v.4, Red Hat 7.x 9, Fedora, IRIX 6.5.x, AIX and Solaris 2.x 9, including setup, tuning and securing of NIS and NFS, improving of departmental backup policy, installation and support of backup **hardware** (EXABYTE VXA-2 and Dell Power Vault tape libraries, several single tape drives) and software (Veritas NetBackup, NovaNET Backup, Arkeia) with periodical testing of data for restorability, improving and implementing of security policy based on OpenSSH, passwords monitoring tools, network traffic capture tools (Ethereal), port scanners (Nessus), firewall (iptables and ipchains) implementing as well as using tepwrappers software
- Support of various Windows 2000/XP and Macintosh workstations and laptop computers
- Installation, configuring and support of departmental SMTP server based on sendmail
- Windows 2000/2003 Servers Administration
- Installation and support of departmental website including web programming using Java, Perl, PHP, Python
- Installation and Support of departmental FTP server as well as SAMBA server
- Troubleshooting and resolving of problems in over 300 user's environments
- Implementation of RAID technology on the main server as well as system hard drives mirroring for fast disaster recovery on all mission critical servers
- Writing, testing and installation of **scripts** to automate administration tasks including 24/7/52 log files monitoring and emergency notification
- Installation of new hardware including network connection and configuration
- Setup and Web monitoring of UPS systems on all critical servers
- Installation and license support of common software products including Microsoft, Adobe, Corel as well as scientific products in the biochemical area including molecular modeling and crystallographic calculations (Insight II, O, CCP4, SHARP, Gaussian, Chem Draw, Kaleidagraph etc.)

#### **CERTIFICATION:**

 Certified SonicWALL Security Administrator. CSSA Professional for Network Security Essentials, November 4, 2008.

#### **EDUCATION:**

Bauman Moscow State Technical University (MSTU), Russian Federation

Master of Science in Electrical Engineering (MS)

REFERENCES are available upon request.