## ASTHA HARLALKA

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### **EDUCATION**

# **CARNEGIE MELLON UNIVERSITY - TEPPER SCHOOL OF BUSINESS**

Pittsburgh, PA *Master of Science in Business Analytics – MSBA (Merit Scholarship Awardee)* GPA: 4.00/4.0 May '25

NARSEE MONJEE COLLEGE OF COMMERCE AND ECONOMICS

Mumbai, India Bachelor of Commerce (Financial Accounting and Auditing) GPA: 3.82/4.00 May '21

#### **WORK EXPERIENCE**

**DELOITTE CONSULTING US** (Capstone - Carnegie Mellon University, Tepper School of Business) Generative-AI Marketing Analytics Consultant

Pittsburgh, PA Jan '25 - April '25

- AI-Powered Marketing Analytics: Built an AI persona simulation tool using LLMs & Selenium to evaluate website UX, CTAs, & content across 1,000+ sites, delivering 25% usability improvement & saving 12,000+ review hours.
- **Conversion Optimization & Validation:** Engineered multi-LLM benchmarking framework to optimize conversions & content performance, driving strategic recommendation adoption & reducing potential LLM hallucinations.

# **PUBLICIS MEDIA** (Subsidiary of Publicis Groupe)

Associate Manager, Marketing Analytics and Paid Media Optimization

Mumbai, India Iul '23 - Ian '24

- Revenue Growth: Designed A/B testing frameworks & attribution modeling strategies, analyzed data with SQL & Python to optimize ad delivery, improving ROAS by 30% and generating \$7.2M in incremental revenue for clients.
- Data Analytics and Ad Optimization: Decreased trafficking errors by 13% month-on-month using Google Tag Manager insights, saving an estimated 90+ hours/month of manual rework.
- **Process Automation:** Delivered automation initiatives cutting manual workload by 25%, strategically positioning the team to scale services and manage \$2M in added revenue from a key Media & Entertainment account.

## Ad Operations and Media Performance Analyst

Feb '22 - Jun '23

- **Process Improvement:** Led global ad operations evaluation across 15+ countries to identify pain points and drive compliance improvements, enabling 3,500+ error-free campaign deliveries.
- **Ad Fraud & Viewability Analysis:** Reduced invalid traffic exposure by ~35% using IAS (Integral Ad Science) insights, improving ad spend efficiency and media delivery quality across campaigns.

**Marketing Analyst** 

- Customer Acquisition and Media Optimization: Designed and executed A/B tests to evaluate creative and media performance, increasing click-through rates (CTR) by 25% and reducing customer acquisition costs (CAC) by 18%.
- **Ad Trafficking:** Streamlined processes for ad-hoc projects, reducing errors and saving 120 hours/week.

Recognition: Two-time "Achiever" awardee, recognized by the CEO for outstanding performance.

### **CORE COMPETENCIES AND SKILLS**

Programming Languages & Databases: Python, R, SQL (Advanced), BigQuery, NoSQL (MongoDB)

ML Frameworks: PySpark, Scikit, TensorFlow, PyTorch, XGBoost, Pandas, NumPy, Dplyr, LLMs & Prompt Engineering Data & Automation: ETL/ELT Pipelines, Data Cleaning, Data Storytelling, Alteryx, Flask, Selenium, Git, Jira, Airtable Visualization & BI: Tableau, Power BI, Looker, Advanced Excel, Figma, Canva

Digital Marketing Analytics: Google Analytics (GA4), CM360, DV360, Integral Ad Science (IAS), Google Tag Manager (GTM), CRM (HubSpot, Mailchimp), Adobe Analytics, Marketing Mix Modeling (MMM), Multi-Touch Attribution (MTA) Experimentation & Causal Analysis: A/B & Multivariate Testing, Hypothesis Testing, Incrementality & Brand Lift Studies, Funnel & Conversion Optimization, Customer Segmentation, Predictive Modeling, Revenue Forecasting

### **DATA & MARKETING ANALYTICS PROJECTS**

- Predictive Modeling for Customer Acquisition Optimization: Built logistic regression & decision tree models in R for bank telemarketing targeting, achieving 90% cost reduction and 2.5x net profit increase.
- **Churn Prediction and Customer Retention:** Designed Python churn model with proactive retention strategy, optimizing at-risk customer offers to improve LTV by \$4.39M with 757% ROI.
- Market Segmentation for GTM Strategy: Applied k-means clustering on demographic & psychographic data to segment small-car buyers, identifying high-MQL clusters and improving targeting for Ford's go-to-market strategy.
- Predictive Investment Strategy: Engineered ML pipeline for LendingClub with return & default prediction models, delivering 28% portfolio return at 8.4% risk and 4x baseline ROI.