



By Royal Charter

Certificate of Registration

QUALITY MANAGEMENT SYSTEM - ISO 9001:2008

This is to certify that:

HP India Sales Pvt. Ltd.
24, Salarpuria Arena, II Floor
Salarpuria Arena Adugodi
Bangalore 560 030
Karnataka
India

Holds Certificate No:

FS 640962

and operates a Quality Management System which complies with the requirements of ISO 9001:2008 for the following scope:

Installation, Commissioning, Service Delivery and maintenance of printing & personal Systems (PPS) products, mobile computing including Operating Systems and HP Inc applications software.

For and on behalf of BSI:

Chris Cheung, Head of Compliance & Risk - Asia Pacific

Original Registration Date: 27/10/2015

Latest Revision Date: 27/10/2015

Effective Date: 27/10/2015

Expiry Date: 14/09/2018

Page: 1 of 6



...making excellence a habit.™

This certificate was issued electronically and remains the property of BSI and is bound by the conditions of contract.

An electronic certificate can be authenticated [online](#).

Printed copies can be validated at www.bsi-global.com/ClientDirectory or telephone +91 11 2692 9000.

Further clarifications regarding the scope of this certificate and the applicability of ISO 9001:2008 requirements may be obtained by consulting the organization.

This certificate is valid only if provided original copies are in complete set.

Certificate No: **FS 640962**

Location	Registered Activities
HP India Sales Pvt. Ltd. 24, Salarpuria Arena, II Floor Salarpuria Arena Adugodi Bangalore 560 030 Karnataka India	Installation, Commissioning, Service Delivery and Maintenance of Printing & Personal System products, mobile computing devices by HP CS & S Organization.
HP India Sales Pvt. Ltd. 2nd & 3rd Floor, Tower D & E, DLF Cyber Green DLF Cyber City, Phase III Gurgaon 122 022 Haryana India	Installation, Commissioning, Service Delivery and Maintenance of Printing & Personal System products, mobile computing devices by HP CS & S Organization.
HP India Sales Pvt. Ltd. Commerez Building International Business Park, 5th Floor CTS No 95/4b & 95/4c (Part) & 95/5 (Part) Goregaon ('E'), Mumbai 400 063 Maharashtra India	Installation, Commissioning, Service Delivery & Maintenance of Printing & Personal System products, mobile computing devices by HP CS & S Organization.
HP PPS Australia Pty Ltd. Level 2, 353 Burwood Highway Forest Hill 3131 Victoria Australia	Provision of business and technology solutions, together with product and services delivery that includes the installation, commissioning, maintenance, technical and spare parts support for IT h/w and s/w products in South Pacific.
Hewlett-Packard Indonesia Floor 9 (HQ), Floor 5 (Service center), Kota Kasablanka - Prudential center, Jl. Casablanca Raya kav. 88, Jakarta Selatan, Jakarta 12870 Indonesia	The provision of Break-fix support and service for HP Inc. products.
HP Service Center Intiland Tower Jl. Panglima Sudirman 101-103 Surabaya 60271 Indonesia	The provision of Break-fix support and service for HP Inc. products.

Original Registration Date: 27/10/2015

Effective Date: 27/10/2015

Latest Revision Date: 27/10/2015

Expiry Date: 14/09/2018

Page: 2 of 6

This certificate was issued electronically and remains the property of BSI and is bound by the conditions of contract.

An electronic certificate can be authenticated [online](#).

Printed copies can be validated at www.bsi-global.com/ClientDirectory or telephone +91 11 2692 9000.

Further clarifications regarding the scope of this certificate and the applicability of ISO 9001:2008 requirements may be obtained by consulting the organization.

This certificate is valid only if provided original copies are in complete set.

Information and Contact: BSI, Kitemark Court, Davy Avenue, Knowlhill, Milton Keynes MK5 8PP. Tel: + 44 845 080 9000

BSI Assurance UK Limited, registered in England under number 7805321 at 389 Chiswick High Road, London W4 4AL, UK.

A Member of the BSI Group of Companies.

Certificate No: **FS 640962**

Location	Registered Activities
HP Inc (Thailand) Limited 3rd Floor, U Chu Liang Building 968 Rama IV Road, Silom, Bangrak, Bangkok 10500 Thailand	Installation, Service Delivery of printing & personal Systems (PPS) products, mobile computing including Operating Systems and HP Inc applications software.
HP Customer Service Center - Chonburi 178/24 Moo 3 Prayasaja Road, Tambol Samet Amphur Muang Chonburi 20000 Thailand	Installation, Service Delivery of printing & personal Systems (PPS) products, mobile computing including Operating Systems and HP Inc applications software.
HP Customer Service Center - Rayong 267/87-88 Sukhumvit Road, Tambol Mabtaphut, Amphur Muang, Rayong 21150 Thailand	Installation, Service Delivery of printing & personal Systems (PPS) products, mobile computing including Operating Systems and HP Inc applications software.
HP Customer Service Center - Phitsanulok 99/31 Pra-ong Dam Road Tambol Naimuang, Amphur Muang, Phitsanulok 65000 Thailand	Installation, Service Delivery of printing & personal Systems (PPS) products, mobile computing including Operating Systems and HP Inc applications software.
HP Customer Service Center - Chiangmai 184/2 Changklan Road Tambol Cangklan, Amphur Muang Chiangmai 50100 Thailand	Installation, Service Delivery of printing & personal Systems (PPS) products, mobile computing including Operating Systems and HP Inc applications software.
HP Customer Service Center - Khon Kaen 49/9 Reunjit Road Naimuang, Muang Khonkaen 40000 Thailand	Installation, Service Delivery of printing & personal Systems (PPS) products, mobile computing including Operating Systems and HP Inc applications software.
HP Customer Service Center 614/2 Chayanggul Road Nai Mueang, Muang Ubonratchathani 34000 Thailand	Installation, Service Delivery of printing & personal Systems (PPS) products, mobile computing including Operating Systems and HP Inc applications software.

Original Registration Date: 27/10/2015

Effective Date: 27/10/2015

Latest Revision Date: 27/10/2015

Expiry Date: 14/09/2018

Page: 3 of 6

This certificate was issued electronically and remains the property of BSI and is bound by the conditions of contract.

An electronic certificate can be authenticated [online](#).

Printed copies can be validated at www.bsi-global.com/ClientDirectory or telephone +91 11 2692 9000.

Further clarifications regarding the scope of this certificate and the applicability of ISO 9001:2008 requirements may be obtained by consulting the organization.

This certificate is valid only if provided original copies are in complete set.

Information and Contact: BSI, Kitemark Court, Davy Avenue, Knowlhill, Milton Keynes MK5 8PP. Tel: + 44 845 080 9000

BSI Assurance UK Limited, registered in England under number 7805321 at 389 Chiswick High Road, London W4 4AL, UK.

A Member of the BSI Group of Companies.

Certificate No: **FS 640962**

Location	Registered Activities
HP Customer Service Center Nakhon Ratchasima 883/8 Changpeung Road, T.Naimuang, A.Muang, Nakhon Ratchasima 30000 Thailand	Installation, Service Delivery of printing & personal Systems (PPS) products, mobile computing including Operating Systems and HP Inc applications software.
HP Customer Service Center- Songkhla 452/30 Phetkasem Road, Tambol Had Yai, Amphur Had Yai Songkhla 90110 Thailand	Installation, Service Delivery of printing & personal Systems (PPS) products, mobile computing including Operating Systems and HP Inc applications software.
HP Customer Service Center - Phuket 156/17 Phang Nga Road, Tambol Taladyai, Amphur Muang, Phuket 83000 Thailand	Installation, Service Delivery of printing & personal Systems (PPS) products, mobile computing including Operating Systems and HP Inc applications software.
HP Customer Service Center- Surat Thani 20/57 Rat bamrung Road, Tambol Thalad, Amphur Muang, Surat Thani 84000 Thailand	Installation, Service Delivery of printing & personal Systems (PPS) products, mobile computing including Operating Systems and HP Inc applications software.
Hewlett-Packard Vietnam Ltd. (I) Incorporation 10th Floor, 29 Le Duan, Dist 1, Ho Chi Minh City, Vietnam	Breakfix support for Printing and Personal System Consumer and Commercial product.
Hewlett-Packard Vietnam Ltd (I) Incorporation 10th Floor, 521 Kim Ma Ba Dinh Ha Noi Vietnam	Breakfix support for Printing and Personal System Consumer and Commercial product.
Hewlett-Packard Japan, Ltd. 21st floor of the Shin-Osaka Trust Tower 3-5-36, Miyahara, Yodogawa-ku, Osaka-shi, Osaka, 532-0003 Japan	The following services for H/W and S/W and peripherals that HP Japan sells. 1. Support and Service to customers and partners. 2. Installation and maintenance services. 3. Technical Services/ Advanced Services. 4. Solution services / Technology Consulting.

Original Registration Date: 27/10/2015

Effective Date: 27/10/2015

Latest Revision Date: 27/10/2015

Expiry Date: 14/09/2018

Page: 4 of 6

This certificate was issued electronically and remains the property of BSI and is bound by the conditions of contract.

An electronic certificate can be authenticated [online](#).

Printed copies can be validated at www.bsi-global.com/ClientDirectory or telephone +91 11 2692 9000.

Further clarifications regarding the scope of this certificate and the applicability of ISO 9001:2008 requirements may be obtained by consulting the organization.

This certificate is valid only if provided original copies are in complete set.

Information and Contact: BSI, Kitemark Court, Davy Avenue, Knowlhill, Milton Keynes MK5 8PP. Tel: + 44 845 080 9000

BSI Assurance UK Limited, registered in England under number 7805321 at 389 Chiswick High Road, London W4 4AL, UK.

A Member of the BSI Group of Companies.

Certificate No: **FS 640962**

Location	Registered Activities
Hewlett-Packard Japan Ltd. Hachioji Office 4-9-8 Myojincho, Hachioji-shi, Tokyo 192-8585 Japan	The following services for H/W and S/W and peripherals that HP Japan sells. 1. Support and Service to customers and partners. 2. Installation and maintenance services. 3. Technical Services/ Advanced Services. 4. Solution services / Technology Consulting.
Hewlett-Packard Japan Ltd. Ojima Office 2-2-1 Ojima, Koto-ku 136-8711 Tokyo Japan	The following services for H/W and S/W and peripherals that HP Japan sells. 1. Support and Service to customers and partners. 2. Installation and maintenance services. 3. Technical Services/ Advanced Services. 4. Solution services / Technology Consulting.
Hewlett-Packard Japan, Ltd. Nagoya Lucent Tower 17th Floor, 6-1, Ushijima-cho, Nishi-ku Nagoya-shi, Aichi 451-6017 Japan	The following services for H/W and S/W and peripherals that HP Japan sells. 1. Support and Service to customers and partners. 2. Installation and maintenance services. 3. Technical Services/ Advanced Services. 4. Solution services / Technology Consulting.
Hewlett-Packard Japan Ltd. Gion Daiichi Seimei Bldg, 5-35, Reisen-machi, Fukuoka-shi Hakata-ku, Fukuoka 812-0039 Fukuoka Japan	The following services for H/W and S/W and peripherals that HP Japan sells. 1. Support and Service to customers and partners. 2. Installation and maintenance services. 3. Technical Services/ Advanced Services. 4. Solution services / Technology Consulting.
Hewlett-Packard Japan Ltd. Maruito Sapporo Bldg, 1-1, Kitanijo-Nishi, Sapporo-shi, Chuo-Ku, Sapporo 060-0002 Hokkaido Japan	The following services for H/W and S/W and peripherals that HP Japan sells. 1. Support and Service to customers and partners. 2. Installation and maintenance services. 3. Technical Services/ Advanced Services. 4. Solution services / Technology Consulting.
HP PPS Sales Sdn. Bhd Ground Floor Customer Service Block B, No.12, Jalan Gelenggang, HP Towers Bukit Damansara 50490 Kuala Lumpur Malaysia	Breakfix support for PPS Consumer and Commercial product.

Original Registration Date: 27/10/2015

Effective Date: 27/10/2015

Latest Revision Date: 27/10/2015

Expiry Date: 14/09/2018

Page: 5 of 6

This certificate was issued electronically and remains the property of BSI and is bound by the conditions of contract.

An electronic certificate can be authenticated [online](http://www.bsi-global.com/ClientDirectory).

Printed copies can be validated at www.bsi-global.com/ClientDirectory or telephone +91 11 2692 9000.

Further clarifications regarding the scope of this certificate and the applicability of ISO 9001:2008 requirements may be obtained by consulting the organization.

This certificate is valid only if provided original copies are in complete set.

Information and Contact: BSI, Kitemark Court, Davy Avenue, Knowlhill, Milton Keynes MK5 8PP. Tel: + 44 845 080 9000

BSI Assurance UK Limited, registered in England under number 7805321 at 389 Chiswick High Road, London W4 4AL, UK.

A Member of the BSI Group of Companies.

Certificate No: **FS 640962**

Location

HP PPS Singapore (Sales) Pte. Ltd.
450 Alexandra Road
119960
Singapore

Registered Activities

Breakfix support for PPS Consumer and Commercial product.



Original Registration Date: 27/10/2015

Latest Revision Date: 27/10/2015

Effective Date: 27/10/2015

Expiry Date: 14/09/2018

Page: 6 of 6

This certificate was issued electronically and remains the property of BSI and is bound by the conditions of contract.

An electronic certificate can be authenticated [online](#).

Printed copies can be validated at www.bsi-global.com/ClientDirectory or telephone +91 11 2692 9000.

Further clarifications regarding the scope of this certificate and the applicability of ISO 9001:2008 requirements may be obtained by consulting the organization.

This certificate is valid only if provided original copies are in complete set.

Information and Contact: BSI, Kitemark Court, Davy Avenue, Knowlhill, Milton Keynes MK5 8PP. Tel: + 44 845 080 9000

BSI Assurance UK Limited, registered in England under number 7805321 at 389 Chiswick High Road, London W4 4AL, UK.

A Member of the BSI Group of Companies.