

# Anna Gassen

annagassen@me.com

(415) 308-0442

## EDUCATION

---

**Seattle University**, Seattle, WA  
Bachelor of Science in Computer Science

Graduation: June 2019  
GPA: 3.88

## SKILLS

---

- **Proficient:** C++, C#, HTML/CSS
- **Familiar:** Unity, Elastic Stack, MySQL, Python, Git, Angular, Hadoop

## EXPERIENCE

---

### IT Helpdesk Technician

Feb 2017 - Present

Seattle University School of Law, Seattle, WA

- Assisted customers in troubleshooting Seattle U systems and personal device issues.
- Instructed customers on how to use Seattle U technologies crucial to the Law School's operation, such as internet, email, student accounts, printing, and test taking software.
- Provided friendly customer service both over the phone and in person.

### Computer Systems Engineer 1

June - Sept 2018

Lawrence Berkeley National Laboratory, Berkeley, CA

- Developed a data visualization demo in Unity for the Oculus Rift and Touch using C# and the Oculus SDK.
- Completely managed my own project by defining the scope, setting goals, learning new technologies such as Unity, and collaborating with Berkeley Lab scientists.

### High Performance Computing Cluster Engineer Academy

June - Aug 2017

Lawrence Livermore National Laboratory, Livermore, CA

- Researched and implemented the Elastic Stack product portfolio on 3 clusters as part of a team of 3 interns.
- Installed and managed an 11-node cluster from scratch.
- Learned technologies critical to high performance computing by attending tech talks and collaborating with Livermore Computation employees.

## INVOLVEMENT

---

- **Grace Hopper Scholar**, AnitaB.org Sept 2018
- **Director of Finances**, Triangle Club Sept 2016 - Present
- **Coding Teaching Coach**, MV Gate Aug 2014 - June 2015
- **Participant**, Girls Who Code July - Aug 2014

## AWARDS & HONORS

---

- **Dean's List**, all quarters
- **Core Honors Program and Scholarship** recipient
- **Trustee's Scholarship** recipient (merit based)