

# **DATA DELETION POLICY**

<b>Date of review of Policy</b>	<b>25<sup>th</sup> Day of April, 2025</b>
<b>Board Resolution No</b>	<b>16/2025-26</b>
<b>Applicable from</b>	<b>25<sup>th</sup> Day of April, 2025</b>
<b>Approved by</b>	<b>The Board of Directors</b>

**MAHASHAKTI FINANCIERS LIMITED**

**First Floor, Paras Complex, Jandore Site, Ward No-01, Near Bhagat Singh Park,  
Opp. Govt. Degree College, Kathua, Jammu & Kashmir, India, 184101**

## **INTRODUCTION**

**Mahashakti Financiers Limited** ("Mahashakti" "Company" "we", "our", "us") is a company incorporated under the Companies Act, 2013 bearing CIN No. U67120JK1997PLC001699, having its registered office at First Floor, Paras Complex, Jandore Site, Ward No-01, Near Bhagat Singh Park, Opp. Govt. Degree College, Kathua, Jammu Kashmir-184101. Mahashakti Financiers Limited is a registered non-banking financial company having a certificate of registration issued by the Reserve Bank of India ("RBI") and is engaged in the business of providing unsecured personal, business loans and services through technology platforms such as Mobile/ Smartphone Applications. **The Sabka Loan** App is owned, operated and made available by Mahashakti Financiers Limited.

## **DATA DELETION**

You can request for the deletion of Your information from us at any stage. This data retention and deletion policy is in consonance with the applicable laws and guidelines of the RBI. You can request for data deletion by sending an email to our customer support team at [mahashaktinbfc@gmail.com](mailto:mahashaktinbfc@gmail.com) from your registered email address with the subject: "Delete my account". Do mention your registered mobile number as well.

## **POST RECEIPT OF YOUR REQUEST THE DATA WILL BE DELETED IN FOLLOWING MANNER**

On receipt of request from our Approved Users who do not have any outstanding, their accounts will be deleted and such users will not be able to login or use our services. However, the data for such users shall be retained as per our data retention policy in consonance with the applicable laws and guidelines of the RBI. The data archived will be users Mobile Number, Email Id, User Id, External User Id, Profession. For users who have an outstanding loan amount, they will have to close their loans and request for account deletion thereafter.

On receipt of request from Un- approved Users, all Your data will be deleted once the request is processed at our end. However, the data archived will be users Mobile Number, Email Id, User Id, External User Id, Profession.