Problem Definition & Design Thinking
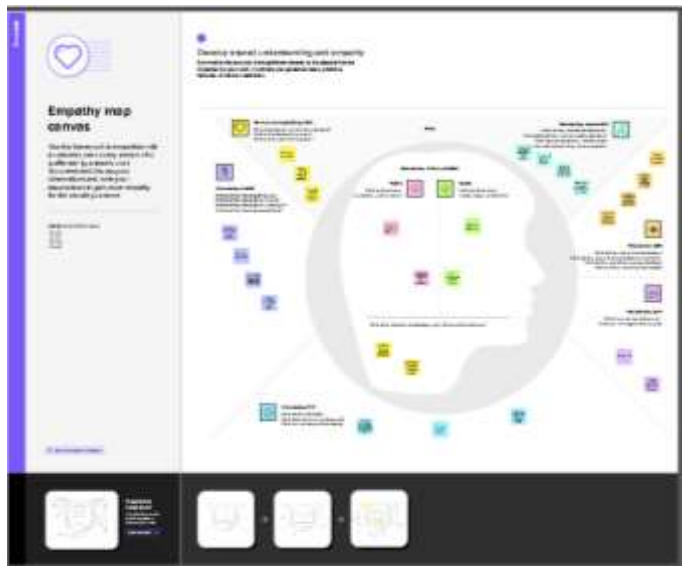
2.1 Empathy Map

2.2 Ideation & Brainstorming Map