

Austin Styer

(502)681-5283 | austin.j.styer@gmail.com | www.linkedin.com/in/austin-j-styer

Qualifications Summary

Dedicated and goal-oriented Software Engineer with a strong background in Web Development, Database Engineering, and Administration. Committed to continuous self-improvement, fostering team growth, and achieving success in all endeavors, regardless of scale

Experience Highlights

General Manager

Mad Moose Pizza

April 2023 - Present

Saint Anthony, Idaho

- Led teams, coordinated operations, and facilitated weekly training sessions
- Ensured high-quality customer service daily while fostering a positive work environment

General Manager

Jimmy Johns, Pin High Ventures

April 2023

Rexburg, Idaho

- Balanced all functions of a Jimmy Johns restaurant to guarantee great customer service and high-quality products are delivered, ensuring restaurant profitability. Decreased turn over rate by 75%
- Assembled fast, accurate, sandwiches in under 1 minuet to guarantee great customer service while maintaining a clean, organized shift. Other responsibilities combine interviewing, hiring, and termination of employees
- Generated, and issued sales report, and meeting and exceeding monthly labor and sales goals

Shift Lead

Jimmy Johns, Pin High Ventures

September 2022

Rexburg, Idaho

- Entrusted of daily balancing of till, making banks deposits, knowing, and understanding company's sandwich procedure, leading a team to maintain shifts, and incorporating concise verbal and written communication daily

Property Maintenance Technician

Spring Creek Property Management

April 2021

Rexburg, Idaho

- Scheduled maintenance requests and assured all request were complete in 24 hours of notice

Remote Customer Service Representative

Santa Writes

February 2021

Remote

- Solved customer email and phone complaints within 48 hours of notice
- Maneuvered company's website to ensure a speedy response to all customer emails and phone calls with in 20-30 minuets of completed discussions

Education

Bachelor of Science & Certification in Programming and Web Development

Brigham Young University - Idaho

2019 - Present

- Bachelor of Science in Software Engineering with a certificate in programming and Web Development
- GPA: 3.8 / 4.0

General Education

Ballard High School

August 2012 - May 2016

- General Education

Competencies And Skills

- HTML5
- Java Script
- Java
- C#
- CSS
- MYSQL
- Microsoft SQL Server
- Powershell
- Linux
- Power Bi

Awards And Regonitions

Eagle Scout Award, Boy Scouts of America