

JEREMY HUMPHERYS

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BUSINESS AND INFORMATION TECHNOLOGY

OBJECTIVE

Highly motivated college student that is eager to apply knowledge of information technology and information systems in a professional environment. Offering excellent customer service and communication skills to improve customer and coworker relationships. Enjoys working in teams to expand and develop ideas. Possesses strong work ethic and strives to get tasks done in a professional and organized manner.

SKILLS

- Windows and Mac Operating Systems
- HTML/CSS
- SQL
- PHP
- Basic C# and JavaScript
- Light Production and Wide Format Printing

EDUCATION

Bachelor of Science, Computer Information Systems, May 2015

W.P. Carey School of Business, Arizona State University

EXPERIENCE

Assistant Systems Engineer, September 2014 – Present

Pacific Office Automation, Tempe, Arizona

- Provide customers with post-sales technical support on printers and print servers
- Coordinate and conduct trainings with new customers on newly purchased equipment

Technical Support Intern, November 2013 – September 2014

NYSE Governance Services, Phoenix, Arizona

- Assist clients with technical support issues regarding online learning management systems
- Complete and document various tasks regarding quality control and testing, as assigned

Service Intern, January 2013 – April 2013

Apache Junction Public Library, Apache Junction, Arizona

- Provided guidance to guests working on job applications by helping them with Internet navigation, email functions, and Microsoft Office applications
- Organized and presented several technology classes on a weekly basis including Microsoft Office, Internet, email, file management, and iOS
- Frequently interacted with guests on a regular basis to follow up issues and job applications

Customer Relations Associate, April 2012 – November 2013

Bass Pro Shops, Mesa, Arizona

Team Leader/Cashier, September 2008 – April 2012

Chick-fil-A, Mesa, Arizona

ACHIEVEMENTS

- Dean's List, Spring 2013 and Fall 2014
- Dean's Scholarship, 2011
- Homa & Irene Wood Foundation Scholarship, 2011
- Recommended for and awarded the Chick-fil-A Leadership Scholarship, 2011
- Eagle Scout Award, 2009
 - Organized and led an extensive project involving neighborhood safety