BIBA: Business Intelligence and Big Data

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Data

Questions

- Are you comfortable with you business case hand-ins and your groups?
- Are you comfortable with R and the Azure notebook?

Today's program

- Reflections on the business case hand-ins
- Types of data and tidy data
- Data transformation/ETL
- Exercises in R
- Data cleaning
- Exercises in R

Reflections on the business case hand-ins

Types of data and tidy data

The data science/BI process recap

- Using data (and data analysis) to solve business problems
 - 1. identify business problem
 - 2. collect data
 - 3. prepare data
 - 4. analyze data
 - 5. conclude and communicate

Data is everywhere

- In books and paper record
- Collected through surveys
- Collected through measurement and sensors (weather data etc)
- Collected on the web
- In business IT-systems and databases (ERP and CRM systems, etc.)
- Geo-location data
- Social media data
- In pictures and sounds
- In our brains and genes
- ...

Big Data

- The Big Data revolution have challenged the data landscape in several ways (-the 3 Vs of Big Data):
 - The are so much more data available than ever before (Volume)
 - The data arrive real-time, it needs to be streamed instead of just extracted once (Velocity)
 - The data comes from many different sources and in many different formats (Variety)
- This, of course, also challenge how we collect, store, extract, transform, and load data
- More on these challenges later in the course...

Data representations

- Data can be represented in a variety of ways and in a variety of formats such as
 - tables/spreadsheets, databases/SQL, No-SQL, plain text, XML, JSON, graphs, documents, ... etc.
- We will mainly work with data in a very particular format, stored in rows and columns (like a traditional spreadsheet/table)
- When rows represent *cases/observations/objects* and columns represent *attributes/variables/features* we will call the data "*tidy data*" (- terminology by Hadley Wickham his paper "Tidy data" on Moodle)
- Examples of cases:
 - A persons
 - a censor measurement
 - a transaction
- Examples of attributes:
 - eye color of a person
 - temperature of a sensor at particular time
 - the costumer of the transaction

Tidy data examples

- The same data can be represented as tidy in different ways
 - Student records, with students as observations
 - Classes as observations
 - Or each student enrollment in a class an observation
- Another example:

In [11]:	mtcars											
		mpg	cyl	disp	hp	drat	wt	qsec	vs	am	gear	carb
	Mazda RX4	21.0	6	160.0	110	3.90	2.620	16.46	0	1	4	4
	Mazda RX4 Wag	21.0	6	160.0	110	3.90	2.875	17.02	0	1	4	4
	Datsun 710	22.8	4	108.0	93	3.85	2.320	18.61	1	1	4	1
	Hornet 4 Drive	21.4	6	258.0	110	3.08	3.215	19.44	1	0	3	1
	Hornet Sportabout	18.7	8	360.0	175	3.15	3.440	17.02	0	0	3	2
	Valiant	18.1	6	225.0	105	2.76	3.460	20.22	1	0	3	1

Types of Attributes

There are different types of attributes

Nominal

• Examples: ID numbers, eye color, zip codes

Ordinal

• Examples: rankings (e.g., taste of potato chips on a scale from 1 to 10), grades, height in {tall, medium, short}

Interval

• Examples: calendar dates, temperatures in Celsius or Fahrenheit.

Ratio

• Examples: temperature in Kelvin, length, time, counts

Tidy data

- "Like families, tidy datasets are all alike but every messy dataset is messy in its own way. Tidy datasets provide a standardized way to link the structure of a dataset (its physical layout) with its semantics (its meaning)" - Hadley Wickham, "Tidy Data".
- Every cell represent one piece of information
- Every column have same number of entries
- Each observation contains all values measured on that same unit/individual across attributes
 - Variables are what is measured in a study for each subject (observation)
- It is not always obvious what are observations and what are variables
 - However, a general rule of thumb: Easier to describe functional relationships between variables. Easier to make comparison between groups of observations.

Tidy data

- Reasons for working with tidy data
 - It provide consistency in data representation, which allow for a general set of operations on the data
 - Many natural operations becomes simple to perform (especially in R), such as constructing composite variables
- Reasons for working with non-tidy data
 - there can be reason to have data in other formats than in this tidy format. For instance, tidy data format is not always the most space efficient format. Moreover, particular computations might be performed faster on data in other formats than the tidy format. (See the following blog post by Jeff Leek for more on non-tidy data:

http://simplystatistics.org/2016/02/17/non-tidy-data/)

Tidy data in R

- In R, data frames are exactly such row/column representations of data
- Technically, a data frame is a names list (of columns) where each list element is a vector of the same length

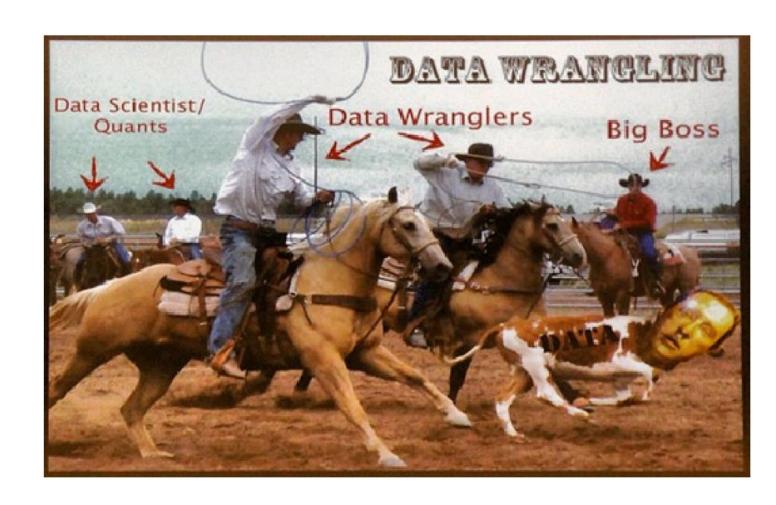
Different data types in R

- The different types of attributes can in R be represented by different data types:
 - *Numeric* (floating point numbers or integers)
 - 5.34, pi, 3.3333, 1, 5.0, 5L
 - Categorical / factors
 - "yes"/"no", "Country of origin" (numbers underneath)
 - Can be given an order
 - Dates
 - "2016-09-22" (from the Sys.Date() command)
 - (can internally be stored as integers or floating point numbers)
 - Time-Date
 - "2016-09-22 12:06:30 CEST" (from the Sys.time() command)
 - Unstructured character strings
 - "In this part of the book, you'll learn about data wrangling, the art of"

Data transformation/ETL

Data transformation

- Data transformation / data wrangling
- ETL extract, transform, load
- This is often the most time consuming



Extract: Getting data into R

- Reading local files
 - CSV files
 - Excel files
 - JSON files
 - XML
- Reading from the web
 - We can use the same files
- Reading from relational databases
 - SQL
 - No-SQL
- From APIs
 - Twitter
 - Quandl
- Other ways of reading data

Reading data into R from local files

- Make sure the file is in the working directory
 - See the current one: getwd()
 - **Set it:** setwd ("...")
- To read ".csv" files use read.csv
 - Note, "csv" stands for "comma separated values". Due to the use of "," as decimal indicator in Danish, you can run into issues.
 - read.csv2 is just as read.csv, except that it is for files using semi-colon ";" for separation instead of ","

Reading data into R

- Loading data into R typically has the form aVariableName <- aDataReadingFunction(aPathToTheFile, optionalSettings)
- So for this to work you need the following:
 - The file and the path to it (Did you actually remember to download the file and do you know where it is?)
 - The right data reading function (What function is it that you are going to use for that particular file format? From which package does it come? Have you loaded the package (with a "library" command)? Have you installed the package at all?
 - Figure what optional setting to pass to the data reading function (Are you going to skip some lines at the top? Are there multiple sheet you could read in? What are the types of the columns? Do you need to give them explicitly?)

Reading data into R - example

- Here is an example:
 - read.csv("myfile.csv", header = FALSE)
- This reads the "myfile.csv"
- It read it as a csv file (due to the use of the function read.csv)
- It has the extra argument header = FALSE that tells the function that the columns in our csv files does not have names that appear in the first row
 - To have such names is standard, if we only need to pass this argument if we do not have them the *default argument* is header = TRUE
 - Note, that many functions have default arguments for some their parameters/arguments. These default can be seen on the help page for the function
- Instead of a file name as in "myfile.csv" you can also pass a url to download data from the web into R.

Reading data into R

- Good steps for loading in data
 - 1) Figure out what format the file is
 - Figure out the right data reading function from the right package to load this file
 - 3) Have a look at the file (in Excel, LibreOffice, a text editor, ... etc)
 - 4) Determine whether there are any specific arguments you need to provide to the data reading function
 - 5) When you have loaded the data into R, have a look at it (using head, tail, str, etc.)
 - 6) Is the data as expected? If not, repeat step 3-6.

Reading data into R

- To read other data types into R, you often need specific packages
 - For instance, for excel files, you can use the function read_excel from the "readxl" package (See the ETL notebook of today)
- To read data bases you can use the package "RODBC"
 - First you create/open a connection to the database using the function odbcConnect
 - The you can send SQL queries to the data base using the established connection and the function sqlQuery, which return a data frame
 - Finally, you should remember to close the connection using the close function
 - For details see the book.

Transforming data

- It can be hard and time consuming
- It might be more of an art than a science
- It can require knowledge about the data
- Having a clear idea about what tidy data is make it easier to turn data into tidy data
- We will first discuss how to get information out of data by doing other transformations using the functions filter, arrange, select, mutate, group by, and summarise
- We will then discuss ways of making data tidy with the gather and spread functions

Transforming data

- With the dplyr package we can easily:
 - Pick observations by their value (filter)
 - Reorder the rows (arrange)
 - Pick variables by their names (select)
 - Create new variables with functions of existing variables (mutate)
 - Collapse many values down to a single summary (summarise), maybe per group (group by)
- All these operations are extremely useful

The filter function

- filter allow us to filter out some of the rows, depending on their particular values
- We filter out rows based on an expression
- Expressions are statements about values of variables and combinations of such

- Examples:
 - All flights on August 20, 2013
 - All flights in 2014
 - All flights which departed before noon
 - All flights with a delay of more than 2 hours
 - All flights on August 20, 2013 that departed before noon and were delayed by more than 2 hours.

library(dplyr)
library(nycflights13)
flights

year	month	day	dep_time	sched_dep_time	dep_delay	arr_time	sched_arr_time	arr_delay	carrier	flight	tailnum	origin	dest	air_time	distance	hour
2013	1	1	517	515	2	830	819	11	UA	1545	N14228	EWR	IAH	227	1400	5
2013	1	1	533	529	4	850	830	20	UA	1714	N24211	LGA	IAH	227	1416	5
2013	1	1	542	540	2	923	850	33	AA	1141	N619AA	JFK	MIA	160	1089	5
2013	1	1	544	545	-1	1004	1022	-18	В6	725	N804JB	JFK	BQN	183	1576	5

filter examples

filter(flights, month == 8, day == 20) year month day dep_time sched_dep_time dep_delay arr_time sched_arr_time arr_delay carrier flight tailnum origin dest air_time distance hour 8 20 B6 1503 N615JB JFK SJU 8 20 -5 -24 1993 N155UW **EWR** CLT 8 20 -4 UA 1545 N24211 **EWR** IAH 8 20 JFK -4 701 N5CFAA MIA filter(flights, arr_delay >= 120) year month day dep_time sched_dep_time dep_delay arr_time sched_arr_time arr_delay carrier flight tailnum origin dest air_time distance hour 4576 N531MQ LGA CLT 1 1 3944 N942MQ JFK BWI UΑ N534UA EWR BOS 1 1 UA 1086 N76502 LGA IAH

Expressions in R

Comparisons

- >, >=, <, <=: Greater than, greater than or equal, less than, less than or equal,
- ==, !=: Equal, not equal
- Note: use "==" for character strings, truth values, and integers. ("hej" == "hej", "x == TRUE"), but not for floating point numbers (1/49 * 49 == 1) or missing values (x == NA). For test of NA use is.na(x) instead.

Logical operators

- &: and. Ex: filter(flights, month == 8 & day == 20)
- |: or. Ex: filter(flights, month == 8 | day == 20)
- !: not. Ex: filter(flights, ! (arr delay < 120))
- (all: all)
- (any: any)
- Rules: !(x == y) same as x != y, !(A & B) same as !A | !B, !(A | B) same as !A & !B, !(x > y) same as x <= y, !(x <= y) same as x > y, etc.
- Missing values, use is.na()
 - filter(flights, !is.na(carrier))

The select function

- An easy way of selecting only some columns
- Can work with starts_with()

```
,end_with(),
contains()
```

```
> table1
# A tibble: 6 x 4
                     cases population
      country year
                     <int>
        <chr> <int>
                                 <int>
1 Afghanistan
              1999
                       745
                             19987071
2 Afghanistan
               2000
                      2666
       Brazil
               1999
                     37737
                            172006362
       Brazil
               2000
                     80488
                            174504898
        china
               1999 212258 1272915272
        China
               2000 213766 1280428583
> select(table1, year, cases)
# A tibble: 6 x 2
   year cases
         <int>
  <int>
   1999
           745
   2000
          2666
         37737
   1999
         80488
   2000
   1999 212258
   2000 213766
> select(table1, -year)
# A tibble: 6 x 3
      country cases population
        <chr> <int>
                          <int>
1 Afghanistan
                 745
                       19987071
                2666
2 Afghanistan
                        20595360
               37737
       Brazil
                      172006362
       Brazil
               80488
                      174504898
        China 212258 1272915272
        China 213766 1280428583
```

```
> select(table1, year:population)
# A tibble: 6 x 3
   year cases population
  <int>
         <int>
                    <int>
           745
  1999
                 19987071
   2000
          2666
                 20595360
  1999
         37737
                172006362
   2000
         80488
                174504898
   2000 213766 1280428583
 select(table1, starts_with("c"))
# A tibble: 6 x 2
      country cases
        <chr> <int>
1 Afghanistan
                 745
2 Afghanistan
                2666
               37737
       Brazil
       Brazil
               80488
        China 212258
        China 213766
> select(table1, 1:3)
# A tibble: 6 x 3
      country year
                     cases
        <chr> <int>
                     <int>
1 Afghanistan
               1999
                       745
2 Afghanistan
               2000
                      2666
               1999
                     37737
       Brazil
       Brazil
               2000
                     80488
        China
               1999 212258
               2000 213766
        China
```

The mutate function

- Add new columns (or transforms old) based on combinations/calculations of old ones
- Transmute can be used if you only want to keep the mentioned columns

```
> mutate(testDF, shareOfTotalClicks =
                                                                         clicks / sum(clicks, na.rm = TRUE))
> testDF
         date clicks impressions
                                                                    date clicks impressions shareOfTotalclicks
                                                              2016-09-11
                                                                              12
   2016-09-11
                  12
                                                                                           74
                                                                                                      0.065934066
                              74
                              65
   2016-09-12
                   1
                                                              2016-09-12
                                                                               1
                                                                                           65
                                                                                                      0.005494505
   2016-09-13
                  18
                                                                              18
                                                              2016-09-13
                                                                                                      0.098901099
   2016-09-14
                  12
                             143
                                                                              12
                                                              2016-09-14
                                                                                          143
                                                                                                      0.065934066
                  27
                             152
   2016-09-15
                                                                              27
                                                              2016-09-15
                                                                                          152
                                                                                                      0.148351648
   2016-09-16
                  23
                             106
                                                                              23
                                                              2016-09-16
                                                                                          106
                                                                                                      0.126373626
   2016-09-17
                  19
                             177
                                                              2016-09-17
                                                                              19
                                                                                          177
                                                                                                      0.104395604
                  27
   2016-09-18
                             108
                                                              2016-09-18
                                                                              27
                                                                                          108
                                                                                                      0.148351648
   2016-09-19
                  24
                              46
                                                                              24
                                                              2016-09-19
                                                                                           46
                                                                                                      0.131868132
10 2016-09-20
                              67
                  NA
                                                           10 2016-09-20
                                                                                           67
                                                                              NA
                                                                                                                NA
                              72
11 2016-09-21
                  19
                                                                              19
                                                          11 2016-09-21
                                                                                                      0.104395604
> mutate(testDF, clickThroughRate = clicks / impressions)
                                                                             impressions = impressions * 100)
                                                           > mutate(testDF,
         date clicks impressions clickThroughRate
                                                                    date clicks impressions
                  12
                                       0.16216216
   2016-09-11
                              74
                                                              2016-09-11
                                                                              12
                                                                                         7400
                   1
                              65
   2016-09-12
                                       0.01538462
                                                                                         6500
   2016-09-13
                  18
                                       9.00000000
                                                              2016-09-12
                                                                               1
                  12
   2016-09-14
                             143
                                       0.08391608
                                                              2016-09-13
                                                                              18
                                                                                          200
                  27
                             152
                                       0.17763158
   2016-09-15
                                                                              12
                                                                                        14300
                                                              2016-09-14
   2016-09-16
                  23
                             106
                                       0.21698113
                                                              2016-09-15
                                                                              27
                                                                                        15200
                  19
                             177
   2016-09-17
                                       0.10734463
                                                                              23
                                                                                        10600
                                                              2016-09-16
                  27
                                       0.25000000
   2016-09-18
                             108
                                                                              19
                                                                                        17700
                                                              2016-09-17
   2016-09-19
                  24
                              46
                                       0.52173913
                                                              2016-09-18
                                                                              27
                                                                                        10800
10 2016-09-20
                              67
                  NA
                                                                              24
                                                              2016-09-19
                                                                                         4600
11 2016-09-21
                                       0.26388889
                                                           10 2016-09-20
                                                                              NA
                                                                                         6700
                                                           11 2016-09-21
                                                                              19
                                                                                         7200
```

The arrange function

- A bit like filter, but instead of removing rows, it orders the rows.
- It take column names and order the rows by those.
- Default is to order in increasing order, but desc can be used to order in descending order.
- NAs are put at the end

```
> arrange(testDF, clicks, impressions)
         date clicks impressions
   2016-09-12
                                65
   2016-09-11
                   12
                                74
   2016-09-14
                   12
                               143
                   18
   2016-09-13
   2016-09-21
                   19
                                72
   2016-09-17
                   19
                               177
   2016-09-16
                   23
                               106
   2016-09-19
                   24
                                46
   2016-09-18
                   27
                               108
                   27
  2016-09-15
                               152
11 2016-09-20
                                67
                   NA
> arrange(testDF, desc(impressions))
         date clicks impressions
                   19
   2016-09-17
                               177
                   27
   2016-09-15
                               152
                   12
   2016-09-14
                               143
   2016-09-18
                               108
   2016-09-16
                   23
                               106
                   12
   2016-09-11
                                74
                   19
   2016-09-21
                                72
   2016-09-20
                   NA
                                67
   2016-09-12
                                65
10 2016-09-19
                   24
                                46
  2016-09-13
                   18
```

The summarise and group by functions

NA

182

clicksTotal = sum(clicks),

92

impressionAvg = mean(impressions))

impressionAvg = mean(impressions))

clicksTotal = sum(clicks, na.rm = TRUE)

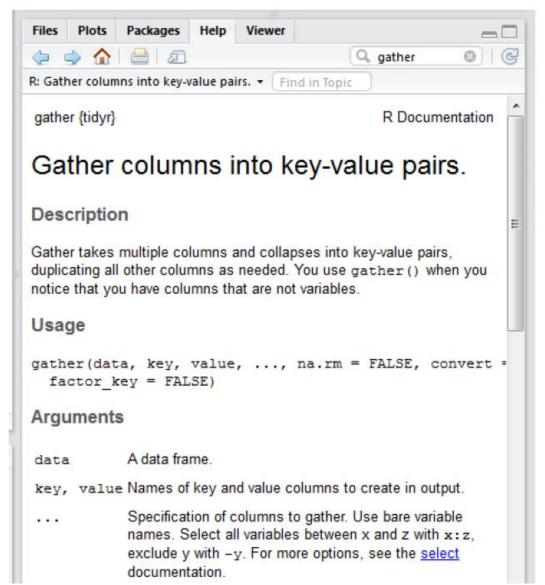
```
> testDF
                                             > summarise(testDF,
         date clicks impressions channel
   2016-09-11
                  12
                              74 social
   2016-09-12
                              65 display
                                               clicksTotal impressionAvg
  2016-09-13
                               2 display
  2016-09-14
                             143 social
                                             > summarise(testDF.
   2016-09-15
                             152 social
                             106 display
   2016-09-16
                  19
   2016-09-17
                             177 social
                                               clicksTotal impressionAvg
                             108 display
   2016-09-18
                  24
   2016-09-19
                              46 social
10 2016-09-20
                              67
                                  social
11 2016-09-21
                  19
                              72 social
> testDF %>%
      group_by(channel) %>%
      summarise(clicks = sum(clicks, na.rm = TRUE),
                impressions = sum(impressions),
                count = n()
# A tibble: 2 x 4
  channel clicks impressions count
    <chr> <int>
                       <int> <int>
1 display
                         281
 social
             113
                         731
                                 7
```

- Aggregate variables to a single value
- With group by, it can be a single value per group

The gather function

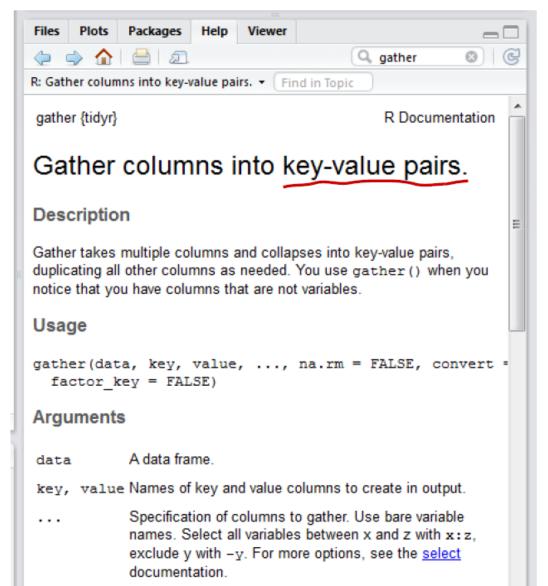
- Comes from the "tidyr" package.
- Makes wide tables narrower and longer.
- Useful for the case when a variable is spread across columns the values of a variable are in the column names.
- In this case, we need to "gather" those columns into a new variable.

How to use gather



```
> table4a
# A tibble: 3 x 3
     country `1999` `2000`
        <chr> <int> <int>
 Afghanistan
                 745
                       2666
      Brazil
                      80488
       China 212258 213766
 gather (table4a,
          `1999`, `2000`,
          key = "year",
          value = "cases")
 A tibble: 6 x 3
      country year
                     cases
        <chr> <chr> <int>
 Afghanistan
              1999
                       745
      Brazil
               1999
                     37737
       China
              1999 212258
 Afghanistan
               2000
                      2666
       Brazil
               2000
                     80488
       China 2000 213766
>
```

How to use gather



```
> table4a
# A tibble: 3 x 3
      country
        <chr> <int>
                       <int>
 Afghanistan
                        2666
                       80488
       Brazil
        China 212258 213766
 gather(table4a,
          `1999`, `2000`,
          key = "year",
          value = "cases")
 A tibble: 6 x 3
      country year
                      cases
        <chr> <chr>
                     <int>
 Afghanistan
                1999
       Brazil
               1999
                      37737
        China
               1999
                     212258
  Afghanistan
               2000
                       2666
       Brazil
               2000
                      80488
        China
               2000
6
                     213766
>
```

The spread function

- Comes from the "tidyr" package.
- Makes long tables shorter and wider.
- Useful when one observation is scattered across multiple rows.
- We need to spread the observation out

How to use spread

spread {tidyr} R Documentation

Spread a key-value pair across multiple columns.

Description

Spread a key-value pair across multiple columns.

Usage

```
spread(data, key, value, fill = NA, convert = FALSE, drop = TRUE
sep = NULL)
```

Arguments

data A data frame.

The bare (unquoted) name of the column whose values will be used as column headings.

The bare (unquoted) name of the column whose values will populate the cells.

```
> table2
# A tibble: 12 \times 4
       country year
                           type
                                      count
                           <chr>>
         <chr> <int>
                                      <int>
   Afghanistan 1999
                                        745
                           cases
   Afghanistan
                1999 population
                                   19987071
   Afghanistan
                2000
                           cases
                                       2666
                2000 population
   Afghanistan
                                   20595360
        Brazil
                1999
                           cases
                                      37737
        Brazil
                                 172006362
                1999 population
        Brazil
                2000
                                      80488
                           cases
        Brazil
                2000 population
                                 174504898
         China
                1999
                                     212258
                           cases
10
               1999 population 1272915272
         China
11
         China
                2000
                                     213766
                           cases
         China
                2000 population 1280428583
> spread(table2, key = type, value = count)
# A tibble: 6 \times 4
      country year cases population
        <chr> <int> <int>
                                 <int>
1 Afghanistan 1999
                       745
                             19987071
2 Afghanistan
              2000
                      2666
                              20595360
       Brazil
               1999
                     37737
                            172006362
               2000
       Brazil
                     80488 174504898
        China
               1999 212258 1272915272
        China
               2000 213766 1280428583
```

How to use spread

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```
> table2
# A tibble: 12 \times 4
       country year
                            type
                                       count
         <chr> <int>
                           <chr>
                                       <int>
   Afghanistan
                1999
                                         745
                            cases
   Afghanistan
                 1999 population
                                    19987071
                 2000
   Afghanistan
                            cases
                                        2666
   Afghanistan
                 2000 population
                                    20595360
                 1999
        Brazil
                           cases
                 1999
        Brazil
                      population
                                   172006362
        Brazil
                 2000
                                       80488
                            cases
        Brazil
                 2000
                      population
                                   174504898
         China
                1999
                                      212258
                            cases
10
         China
                1999 population
                                  1272915272
11
         China
                 2000
                                      213766
                 2000 population 1280428583
         China
> spread(table2, key = type, value = count)
# A tibble: 6 \times 4
                      cases population
      country year
        <chr> <int>
                      <int>
                                  <int>
1 Afghanistan
                        745
                              19987071
               1999
2 Afghanistan
               2000
                       2666
                              20595360
                      37737
       Brazil
               1999
                             172006362
       Brazil
                2000
                      80488
                             174504898
        China
               1999
                     212258 1272915272
        China
                2000
                     213766 1280428583
```

Writing data from R to files

- CSV is a very common format so it is often the best way to write a data frame to a file
- Example:

```
write.csv(report, "revenue report.csv", row.names = FALSE)
```

- This writes out the data frame report
- It writes it in csv format to the file revenue_report.csv
- It makes sure there will not be added a column with row numbers (or row names if the data frame have such

More literature on data transformation

- "Introduction to R for Business Intelligence" by Jay Gendron
 - Chapters 1 & 2
- "Tidy data" by Hadley Wickham
 - https://www.jstatsoft.org/index.php/jss/article/view/v059i10/v59i10.pdf
- "R for Data Science" by Garrett Grolemund and Hadley Wickham
 - Chapters 5, 9-16
 - http://r4ds.had.co.nz/
- "An Introduction to Data Science (version 3)" by Jeffrey Stanton
 - Chapters 1 & 5
 - https://drive.google.com/file/d/0B6iefdnF22XQeVZDSkxjZ0Z5VUE/edit

Exercise

- Open the notebook "ETL example and exercise notebook" from the BIBA-2018 Library (you might need to clone it again to get the new notebook)
- Read and run the notebook cells with code one by one.
- Do the exercises in the notebook as well

Data cleaning

Cleaning data

- Together with data transformation this is the time consuming tasks that always needs to be done, but most business people forget to account for
- Cleaning data amounts to the following at least
 - Summarizing your data for inspection
 - Finding and fixing flawed data
 - Converting inputs to data types suitable for analysis
 - Adapting string variables to a standard
- The author of the text book operates with a structured process he calls summarize-fix-convert-adapt
- Look at the notebook "Data cleaning notebook" from the BIBA-2018 Library on Azure Notebooks: https://notebooks.azure.com/jensuh/libraries/BIBA-2018/html/Data%20cleaning%20notebook.ipynb

Exercise

- Find a data set that could be useful for your business case and load it into R
- Do some simple investigation, transformation and cleaning of the data