

```
In [ ]: import tensorflow as tf
        from tensorflow import keras
        import numpy as np
        import pandas as pd
        import nltk
        from nltk.tokenize import word_tokenize
        from nltk.corpus import stopwords
        import string
```

WARNING:tensorflow:From C:\Users\aswan\AppData\Roaming\Python\Python311\site-package s\keras\src\losses.py:2976: The name tf.losses.sparse\_softmax\_cross\_entropy is depre cated. Please use tf.compat.v1.losses.sparse\_softmax\_cross\_entropy instead.

```
In [ ]: bot_dataset = pd.read_csv("topical_chat.csv")
        bot_dataset.head()
```

```
Out[ ]: 
```

|   | conversation_id | message  | sentiment              |
|---|-----------------|--|------------------------|
| 0 | 1               | Are you a fan of Google or Microsoft?            | Curious to dive deeper |
| 1 | 1               | Both are excellent technology they are helpfu... | Curious to dive deeper |
| 2 | 1               | I'm not a huge fan of Google, but I use it a...  | Curious to dive deeper |
| 3 | 1               | Google provides online related services and p... | Curious to dive deeper |
| 4 | 1               | Yeah, their services are good. I'm just not a... | Curious to dive deeper |

```
In [ ]: nltk.download('punkt')
        nltk.download('stopwords')
```

```
[nltk_data] Downloading package punkt to
[nltk_data] C:\Users\aswan\AppData\Roaming\nltk_data...
[nltk_data] Package punkt is already up-to-date!
[nltk_data] Downloading package stopwords to
[nltk_data] C:\Users\aswan\AppData\Roaming\nltk_data...
[nltk_data] Package stopwords is already up-to-date!
```

```
Out[ ]: True
```

```
In [ ]: def preprocess_text(text):
        tokens = word_tokenize(text)
        tokens = [word.lower() for word in tokens if word.isalnum() and word.lower() no
        return " ".join(tokens)
```

```
In [ ]: bot_dataset["processed_message"] = bot_dataset["message"].apply(preprocess_text)
```

```
In [ ]: from sklearn.model_selection import train_test_split
        from sklearn.feature_extraction.text import TfidfVectorizer
        from sklearn.naive_bayes import MultinomialNB
        from sklearn.metrics import classification_report
```

```
In [ ]: X = bot_dataset["processed_message"]
        y = bot_dataset["sentiment"]

        X_train, X_test, y_train, y_test = train_test_split(X, y, test_size=0.2, random_sta

In [ ]: vectorizer = TfidfVectorizer(max_features=5000)
        X_train_tfidf = vectorizer.fit_transform(X_train)
        X_test_tfidf = vectorizer.transform(X_test)

In [ ]: from sklearn.preprocessing import LabelEncoder
        from tensorflow.keras.preprocessing.text import Tokenizer
        from tensorflow.keras.preprocessing.sequence import pad_sequences

In [ ]: label_encoder = LabelEncoder()
        y_train_encoded = label_encoder.fit_transform(y_train)
        y_test_encoded = label_encoder.transform(y_test)

In [ ]: tokenizer = Tokenizer(num_words=5000, oov_token="<OOV>")
        tokenizer.fit_on_texts(X_train)

In [ ]: X_train_sequences = tokenizer.texts_to_sequences(X_train)
        X_test_sequences = tokenizer.texts_to_sequences(X_test)

        X_train_padded = pad_sequences(X_train_sequences, maxlen=100, padding="post", trunc
        X_test_padded = pad_sequences(X_test_sequences, maxlen=100, padding="post", truncat

In [ ]: from tensorflow.keras.models import Sequential
        from tensorflow.keras.layers import Embedding, LSTM, Dense, Dropout

In [ ]: model = Sequential([
        Embedding(input_dim=5000, output_dim=128, input_length=100),
        LSTM(128, return_sequences=True),
        LSTM(64),
        Dense(64, activation='relu'),
        #Dropout(0.5),
        Dense(8, activation='linear')
    ])

In [ ]: model.compile(
        loss=tf.keras.losses.SparseCategoricalCrossentropy(from_logits=True),
        optimizer=tf.keras.optimizers.Adam(0.001),
        metrics=['accuracy']
    )

In [ ]: model.summary()
```

Model: "sequential\_1"

| Layer (type)            | Output Shape     | Param # |
|-------------------------|------------------|---------|
| embedding_1 (Embedding) | (None, 100, 128) | 640000  |
| lstm_2 (LSTM)           | (None, 100, 128) | 131584  |
| lstm_3 (LSTM)           | (None, 64)       | 49408   |
| dense_2 (Dense)         | (None, 64)       | 4160    |
| dense_3 (Dense)         | (None, 8)        | 520     |

=====  
 Total params: 825672 (3.15 MB)  
 Trainable params: 825672 (3.15 MB)  
 Non-trainable params: 0 (0.00 Byte)

```
In [ ]: model.fit(X_train_padded, y_train_encoded, epochs=5, batch_size=45, validation_spli
```

Epoch 1/5

WARNING:tensorflow:From C:\Users\aswan\AppData\Roaming\Python\Python311\site-packages\keras\src\utils\tf\_utils.py:492: The name tf.ragged.RaggedTensorValue is deprecated. Please use tf.compat.v1.ragged.RaggedTensorValue instead.

WARNING:tensorflow:From C:\Users\aswan\AppData\Roaming\Python\Python311\site-packages\keras\src\engine\base\_layer\_utils.py:384: The name tf.executing\_eagerly\_outside\_functions is deprecated. Please use tf.compat.v1.executing\_eagerly\_outside\_functions instead.

3015/3015 [=====] - 387s 127ms/step - loss: 1.4362 - accuracy: 0.4288 - val\_loss: 1.4249 - val\_accuracy: 0.4328

Epoch 2/5

3015/3015 [=====] - 366s 122ms/step - loss: 1.4332 - accuracy: 0.4288 - val\_loss: 1.4240 - val\_accuracy: 0.4328

Epoch 3/5

3015/3015 [=====] - 369s 122ms/step - loss: 1.4326 - accuracy: 0.4288 - val\_loss: 1.4243 - val\_accuracy: 0.4328

Epoch 4/5

3015/3015 [=====] - 363s 120ms/step - loss: 1.4327 - accuracy: 0.4288 - val\_loss: 1.4239 - val\_accuracy: 0.4328

Epoch 5/5

3015/3015 [=====] - 362s 120ms/step - loss: 1.4325 - accuracy: 0.4288 - val\_loss: 1.4240 - val\_accuracy: 0.4328

```
Out[ ]: <keras.src.callbacks.History at 0x20d77a0c090>
```

```
In [ ]: loss, accuracy = model.evaluate(X_test_padded, y_test_encoded)
        print("Test accuracy:", accuracy)
```

1178/1178 [=====] - 42s 36ms/step - loss: 1.4316 - accuracy: 0.4301  
 Test accuracy: 0.4300881326198578

```
In [ ]: def predict_sentiment(text):
    processed_text = preprocess_text(text)
    sequence = tokenizer.texts_to_sequences([processed_text])
    padded_sequence = pad_sequences(sequence, maxlen=100, padding="post", truncat
    sentiment_probabilities = model.predict(padded_sequence)
    predicted_sentiment_id = np.argmax(sentiment_probabilities)
    predicted_sentiment = label_encoder.inverse_transform([predicted_sentiment_id])
    return predicted_sentiment

user_input = input("Enter a message: ")
predicted_sentiment = predict_sentiment(user_input)
print("Predicted sentiment:", predicted_sentiment)
```

1/1 [=====] - 1s 891ms/step

Predicted sentiment: Curious to dive deeper

```
In [ ]: def generate_rule_based_response(predicted_sentiment):
    if predicted_sentiment == "Happy":
        response = "I'm glad to hear that you're feeling happy!"
    elif predicted_sentiment == "Sad":
        response = "I'm sorry to hear that you're feeling sad. Is there anything I
    else:
        response = "I'm here to chat with you. How can I assist you today?"

    return response
```

```
In [ ]: def generate_rule_based_response_chatbot(user_input):

    predicted_sentiment = predict_sentiment(user_input)
    response = generate_rule_based_response(predicted_sentiment)

    return response
```

```
In [ ]: def generate_pattern_response(user_input):
    patterns = {
        "hello": "Hello! How can I assist you today?",
        "how are you": "I'm just a chatbot, but I'm here to help! How can I assist
        "help": "Sure, I'd be happy to help. What do you need assistance with?",
        "bye": "Goodbye! If you have more questions in the future, feel free to ask

    }

    for pattern, response in patterns.items():
        if pattern in user_input.lower():
            return response

    return generate_rule_based_response_chatbot(user_input)

while True:
    user_input = input("You: ")
    if user_input.lower() == "exit":
        print("Bot: Goodbye!")
        break
```

```
bot_response = generate_pattern_response(user_input)
print("Bot:", bot_response)
```

```
In [ ]: print(bot_dataset.info())
        print(bot_dataset["sentiment"].value_counts())
```

```
<class 'pandas.core.frame.DataFrame'>
RangeIndex: 188378 entries, 0 to 188377
Data columns (total 4 columns):
#   Column                Non-Null Count  Dtype
---  -
0   conversation_id        188378 non-null  int64
1   message                188378 non-null  object
2   sentiment              188378 non-null  object
3   processed_message      188378 non-null  object
dtypes: int64(1), object(3)
memory usage: 5.7+ MB
None
sentiment
Curious to dive deeper    80888
Neutral                   41367
Surprised                  30638
Happy                     29617
Sad                        2533
Disgusted                  1433
Fearful                    1026
Angry                      876
Name: count, dtype: int64
```