

ASWIN SUKUMARAN

@ aswinraina1711@gmail.com

+917904554417

Chennai, India 600126

WEBSITES, PORTFOLIOS, PROFILES

- <https://www.github.com/aswin1711>
- <https://www.linkedin.com/in/aswin-sukumaran-453662170/>

SUMMARY

A diligent and adaptive professional with a track record of success under pressure and a positive mindset. Passionate about contributing to a dynamic, growing firm, with extensive customer service experience and outstanding time management abilities. Bilingual and devoted to providing excellence, I am excited to apply my diligence and teamwork to a new opportunity.

SKILLS

- | | | |
|-------------------|-----------------------|-------------|
| • Python | • Git version control | • MongoDB |
| • Excel functions | • CSS | • NodeJS |
| • ReactJS | • HTML | • MySQL |
| • JavaScript | • API integration | • ExpressJS |

EXPERIENCE

12/2019 - Current **ML Data Associate, Amazon, Chennai, IN**

- Improved Alexa AI's spoken English comprehension, increasing goal-success rates for unintelligible requests.
- Utilized Amazon's transcription tool (Mercury) to enhance transcription accuracy and data quality.
- Developed and implemented best practices, increasing operational efficiency by 90%.
- Managed a high-performing team to achieve customer quality targets, leading to the best performance award for 88% transcription accuracy.
- Collaborated with cross-functional teams to identify and address data-related challenges.

Key Achievements

- Spearheaded initiatives to improve Alexa AI through data-driven feedback and process refinements.
- Conducted market research to identify consumer preferences, driving high-demand product development.
- Designed a customer loyalty program, boosting client retention and recurring business by 90%.

EDUCATION AND TRAINING

06/2019	BTECH, Electrical Engineering Hindustan University , Chennai <ul style="list-style-type: none">• 7.5 CGPA
06/2015	12th, Computer Science Zion Matriculation Higher Secondary School , Chennai <ul style="list-style-type: none">• 85%
06/2013	10th, Science Zion Matriculation Higher Secondary School , Chennai <ul style="list-style-type: none">• 97%

CERTIFICATIONS

GUVI Institute of Technology 2023

- MERN Stack Development (MongoDB , ExpressJS,ReactJS,NodeJS).
- Python Programming
- Basic AI
- Power BI and Tableau

LANGUAGES

Tamil:	C2	English:	C2
Proficient (C2)		Proficient (C2)	

PROJECTS

Circle Task

JavaScript project that entailed designing a circle, adding colors, and utilizing logic to remove them.

Netlify link - <https://fluffy-praline-211534.netlify.app>

GitHub link - <https://github.com/aswin1711/circle-task>

Hangman Task

Created a Hangman game utilizing React, where players guess letters to reveal a hidden word, with a predetermined limit on incorrect guesses.

Netlify link- <https://merry-frangipane-365680.netlify.app/>

GitHub link-<https://github.com/aswin1711/Hangman-Game-React-master>