

ANASTASIJA SELEVJORSTOVA

I am an adaptable and enthusiastic person, unafraid of challenges and drive decision-making processes when necessary. Passionate about all things tech, especially UX/UI design and front-end development, I constantly seek new opportunities to apply my skills and knowledge in the IT field while simultaneously adding value to the company. Organized, proactive, and focused when working remotely, I am also a fast learner.



EDUCATION

Tallinn University, Institute of Digital Technologies

2020 - 2023

Bachelor's degree, Computer Science

Tallinn Õismäe Russian Lyceum

2008 - 2020

Secondary Education



WORK EXPERIENCE

Telia Eesti AS

2021 - ...

Sales consultant (call center)

- Answering inbound calls and making callbacks to clients.
- Receiving and addressing customer inquiries or issues, providing assistance, including handling complaints, addressing billing inquiries, and questions related to new/ongoing services.
- Negotiating and managing contracts related to new services and ordered goods.
- Mentorship: I also fulfill the role of mentor, supporting and guiding new employees in their integration into the team and assisting them in acquiring the necessary knowledge and skills for our work

Reality Game

2018 - 2021

Game Presenter/Service Manager

- Introduction and conduction of games, coordination and setting up
- Training and leading for new employees
- Maintenance of the service area



HOBBIES

- TalTech cheerleader (dancing/cheering)
- Conferences/events
- Travelling



CONTACT ME



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Tallinn, Estonia



LANGUAGE

Estonian



English (FCE)



Russian



(SOFT) SKILLS

- Time management
- Teamwork
- Problem solving
- Critical Thinking
- Responsibility
- Accuracy
- Results-oriented
- Open-mindedness
- Willingness to learn
- Attention to detail
- Stress Resistance
- Figma
- Adobe photoshop
- React js
- HTML5
- CSS/ SASS
- JavaScript
- JIRA
- Trello
- GitHub
- Python
- Wordpress