Mustafa Atakan Tan

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OBJECTIVE

IT professional with strong software development, technical support, and cloud infrastructure experience. Seeking a full-time IT position leveraging skills in networking, system administration, and cloud tools to enhance enterprise technology operations

EDUCATION

University of California, Fullerton   **May 2025**
B.S. in Computer Science   *Fullerton, CA*

TECHNICAL SKILLS

Operating Systems: Windows, Linux
Networking/IT: TCP/IP, DNS, DHCP, HTTP/HTTPS, Firewalls, VLANs, VPN, SSH, RDP, Cisco IOS, Endpoint Security
System Admin Tools: Office 365, Azure Active Directory, VMware, Google Workspace, Jamf, Intune, Group Policy
Support & Help Desk: Ticketing Systems (Zendesk, ServiceNow), Remote Support Tools(AnyDesk, TeamViewer), Hardware
Cloud/DevOps: Firebase, Docker, GitHub Actions, AWS EC2, RDS
Monitoring/Logging: Wireshark, GNS3, Sysinternals, Event Viewer, Logcat
Tools: Git, JIRA, Confluence, MS PowerShell, Cisco/GNS3 Packet Tracer
Languages: Python, Bash, SQL, Java, Kotlin

PROFESSIONAL EXPERIENCE

Solid Innovations Studio   **Apr 2021 - Apr 2025**
IT Support / Network Technician   *Irvine, CA*
- Handled 30+ weekly support tickets involving hardware/software/network troubleshooting, network configuration, and Office 365 admin
- Managed user accounts in Azure AD and implemented group policies, backups, and imaging for Windows based devices
- Maintained endpoint security and managed IT inventory and infrastructure SOP documentation

Direct DC   **Jan 2025 - Mar. 2025**
Software Developer Intern   *Rancho Dominguez, CA*
- Developed internal warehouse management tools integrated with the barcode scanning and SQL databases
- Enhanced backend performance, reduced API latency by 40%, supported integration with existing IT systems

Freelance   **Jun 2024**
Freelance Web Developer / https://plushtransportation.com/ and https://deluxeviplimos.com/   *Laguna Hills, CA*
- Built and deployed two responsive firebase powered VIP booking systems with Google Maps and contact forms
- Helped local businesses gain more attraction. Integrated real time customer handling, modular UI, search optimization

Nekter Juice Bar   **Aug 2022 - Aug 2024**
Store Manager   *Costa Mesa, CA*
- Oversaw store operations, managed inventory, finances, team performance, and trained new hires
- Oversaw daily IT-related issues including POS troubleshooting, network downtime, and back-office systems

PROJECTS

OC Room Finder | Java, Kotlin, Android Studio, Firebase | Play Store Link   **Apr 2025**
- Developed a rental room listing app with Firebase authentication, real-time database for room posts
- Integrated image uploads, location-based search, contact integration, and support for both tenants and landlords

GamePath | HTML, CSS, Javascript | GitHub Link   **Sep 2024 -Apr 2025**
- Built a full-stack game review app with user auth, real-time reviews, search via third-party game APIs, and advanced filters for genre, platform, and rating, write and rate reviews, with data stored in Firebase Realtime Database
- Collaborated with a team of five using tools JIRA, Confluence, and GitHub for version control

Portfolio Website | HTML, CSS, JavaScript | Portfolio Site Link | GitHub Link   **Feb 2025**
- Designed and developed a portfolio website that showcases my technical skills, projects, and background
- Integrated a download link for resume and contact forms. Deployed using GitHub deployment