

Measuring, Reporting and Improving with LeanKit



GoToWebinar

House Keeping

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- Use the Questions pane to ask questions





Introducing Alex Glabman

*Enabling organizational success
through continuous improvement*

Getting to Know You



Poll Questions

- What's your level of experience using Lean metrics and data?
- Which role do you most closely identify with?

Portfolio 

Project 

Team 

Portfolio 

Project 

Team 

Goals

what to focus on?

Portfolio 

Project 

Team 

Goals

what to focus on?

Questions

what to be asking?

Portfolio 

Project 

Team 

Goals

what to focus on?

Questions

what to be asking?

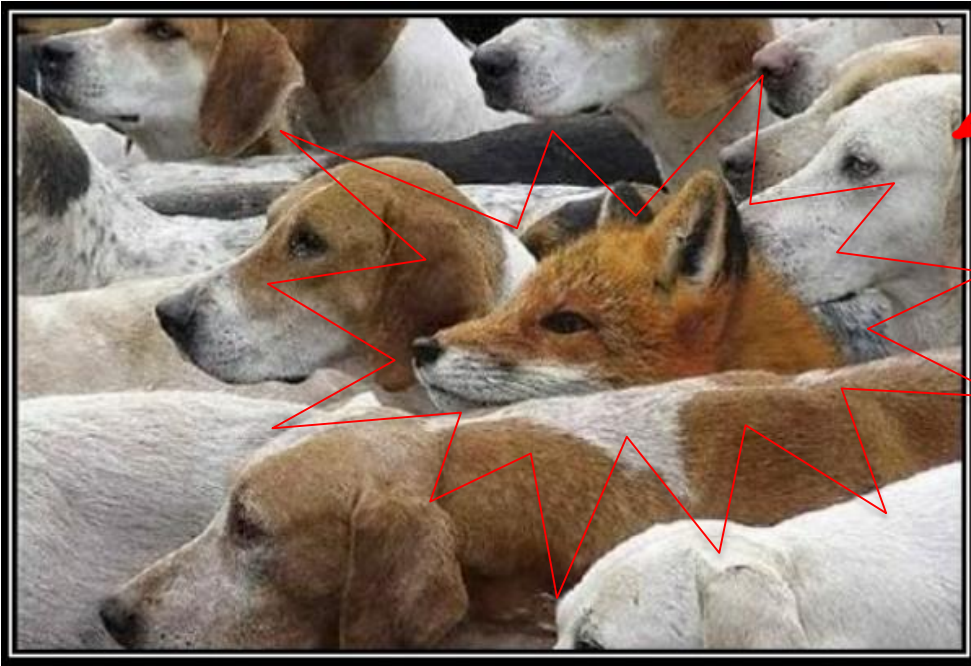
Tools

which reports to use?

Portfolio 

Project 

Team 



situational
awareness

Portfolio

goals



- Never surprised
- See without having to look

Portfolio

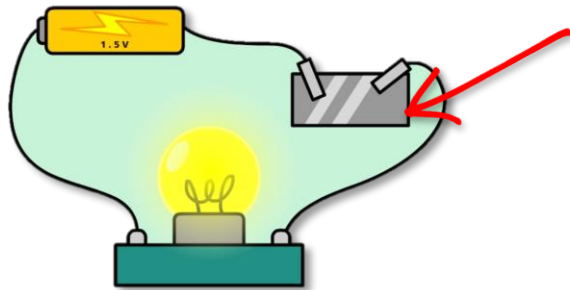
questions

- Are we **healthy** ?
- Are things **predictable** ?
- What's our **consistency** ?



Project

goals

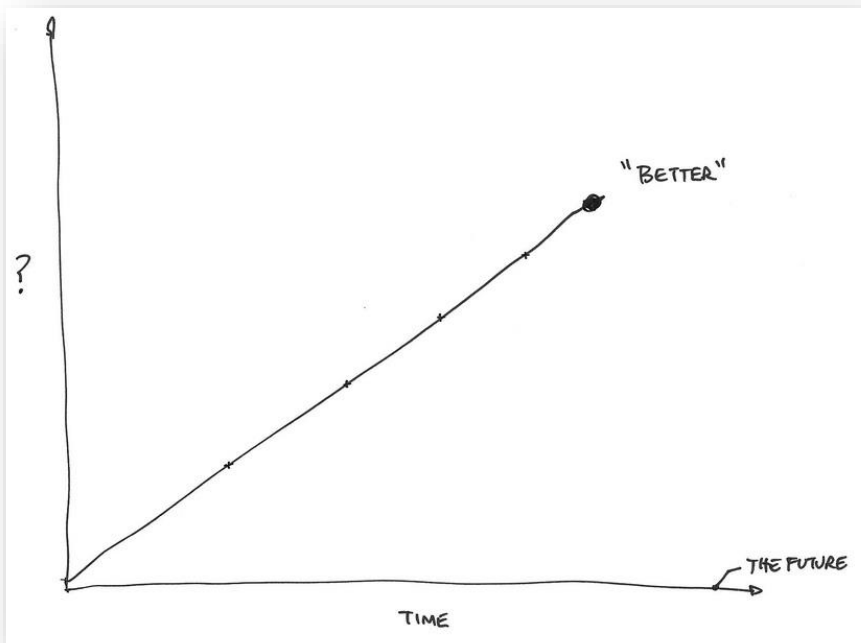


- Stay on **pace**
- Achieve **harmony** & **balance**
- High **frequency** of delivery



Project

questions



- Are we **on track** / **at risk**?
- Do **inputs** match team **outputs**?
- Where can we **improve**?

- Efficient output
- Focused effort
- **Clarity** of expectations



Team *questions*

- How **fast** are we?
- What **types of work** do we do?
- Who's working on what?



Team



goals & questions

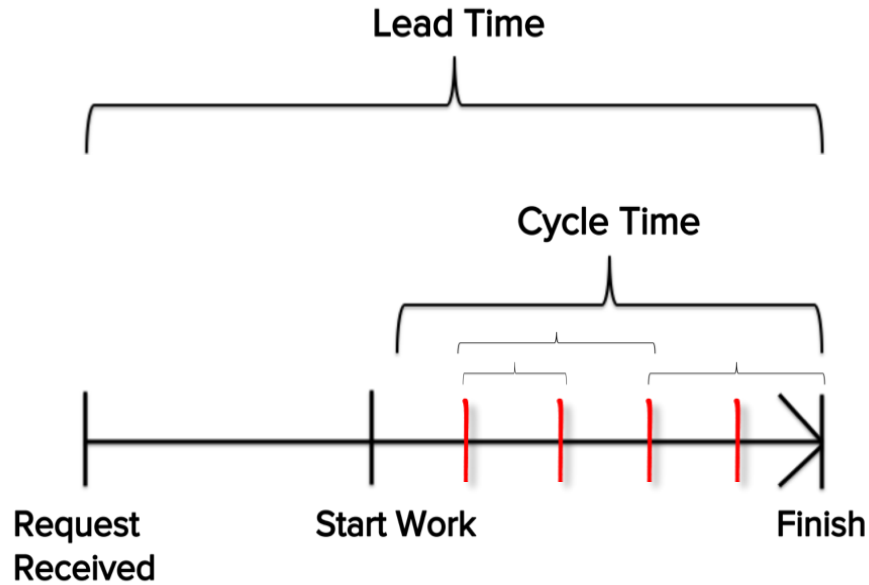
goals

- Efficient output
- Focused effort
- **Clarity** of expectations

questions

- How **fast** are we?
- What **types of work** do we do?
- Who's working on what?

Let's Look At A Board →



- Cycle & Lead Time Diagrams

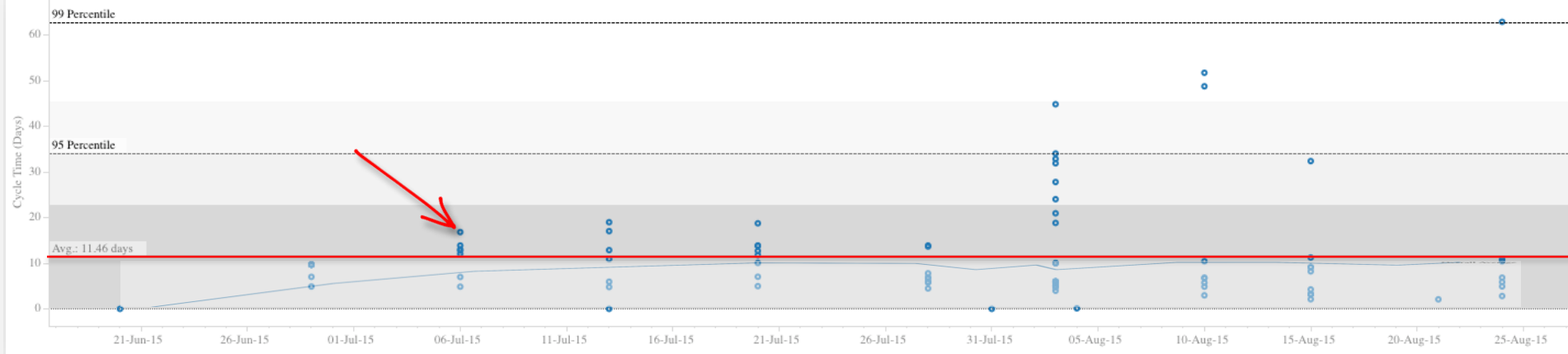
Team



tools

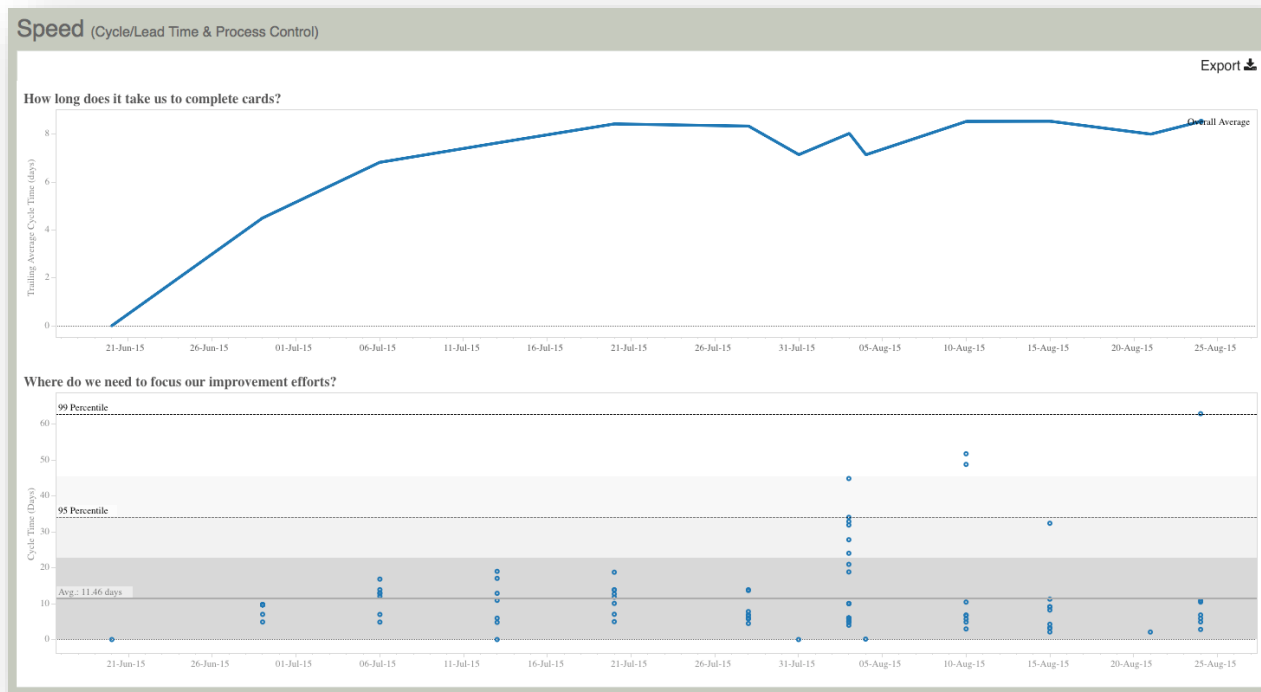
- Statistical Process Control (SPC) Chart

Where do we need to focus our improvement efforts?





- Cycle & Lead Time Diagrams

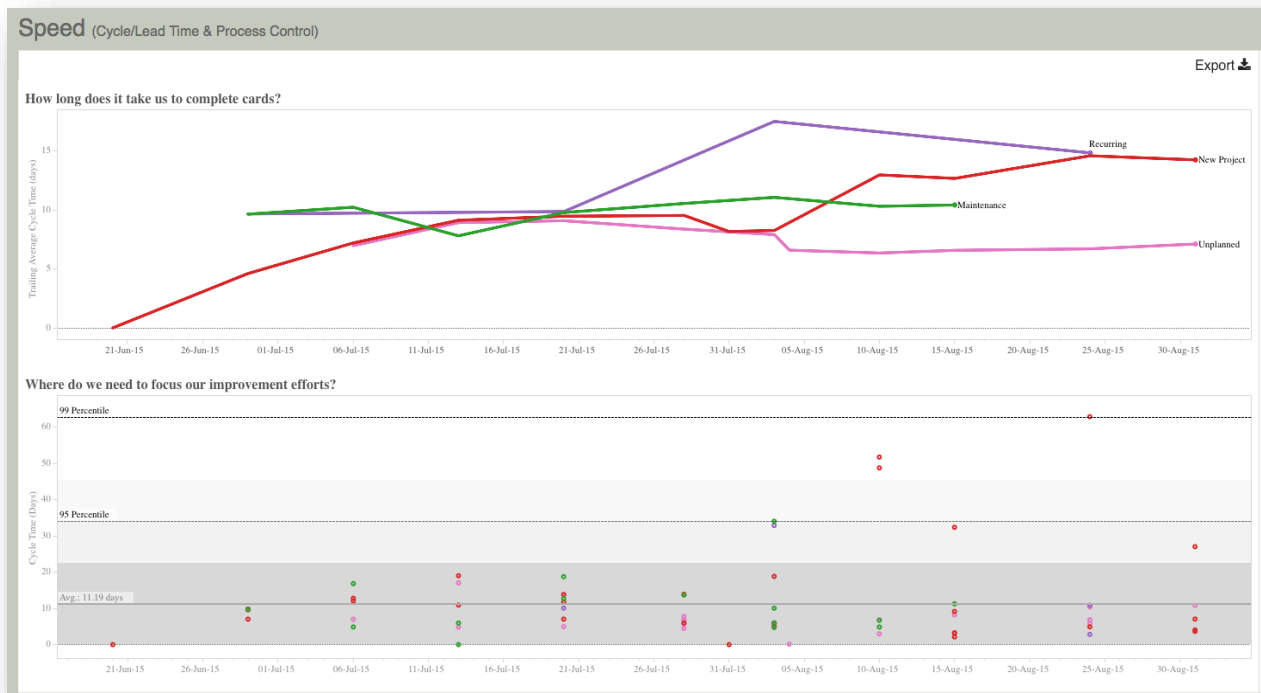


Team



tools

- Cycle & Lead Time Diagrams



Project

goals & questions

goals

- Stay on **pace**
- Achieve **harmony** & **balance**
- High **frequency of delivery**

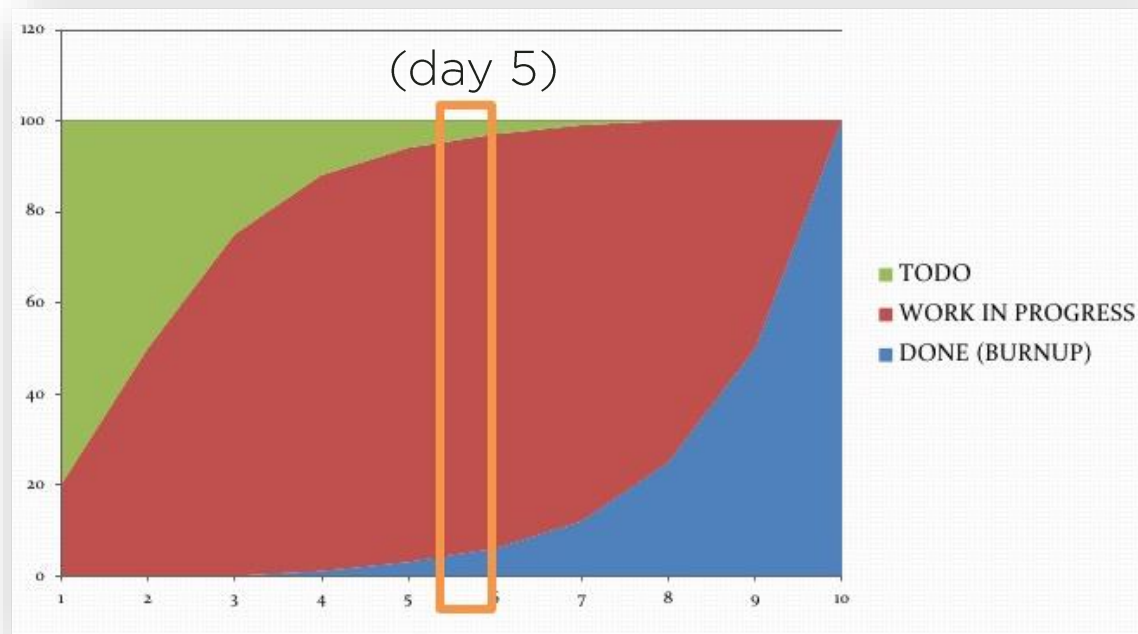
questions

- Are we **on track** / **at risk**?
- Do **inputs** match team **outputs**?
- Where can we **improve**?

Let's Look At A Board →

Project

- Cumulative Flow Diagram (CFD) *tools*

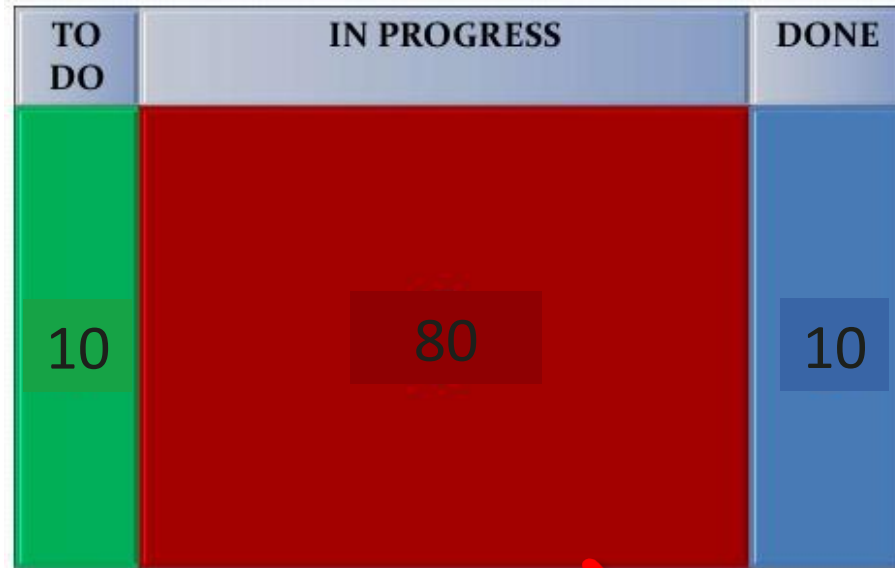


amount of
work (cards)

time (days)

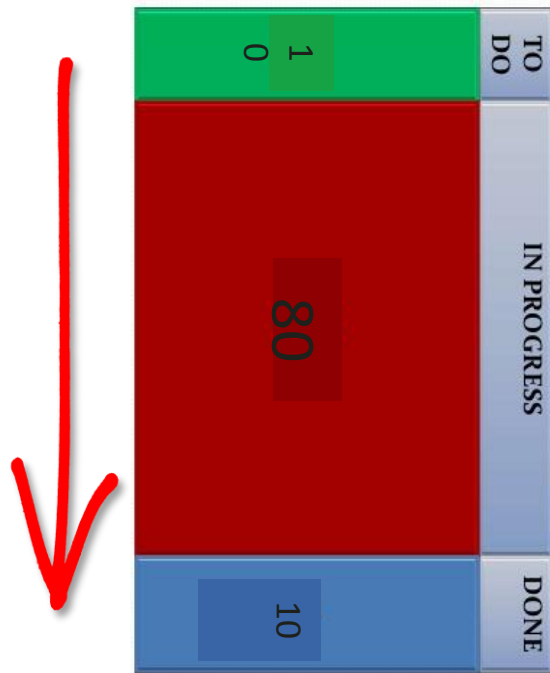
Project

tools



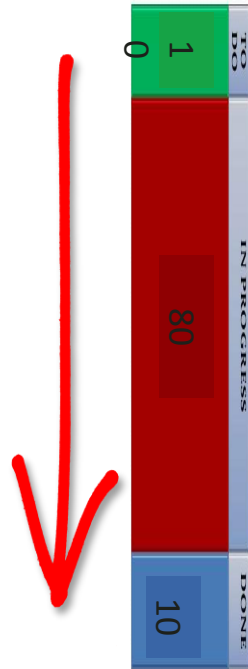
Project

tools



Project

tools

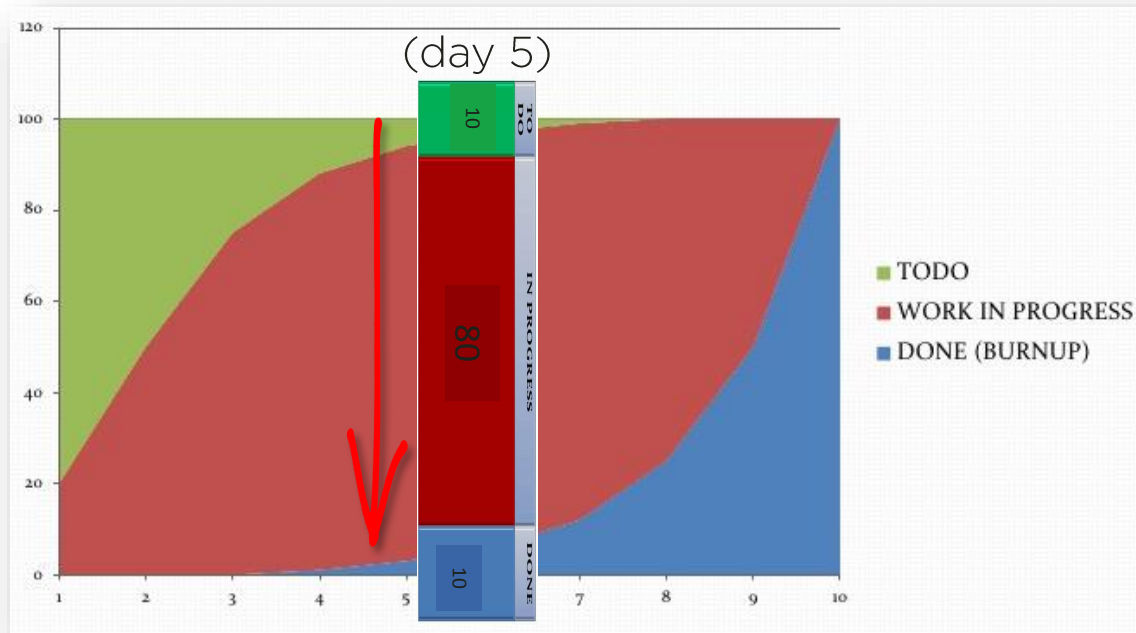


Project

tools

- Cumulative Flow Diagram (CFD)

amount of
work (cards)



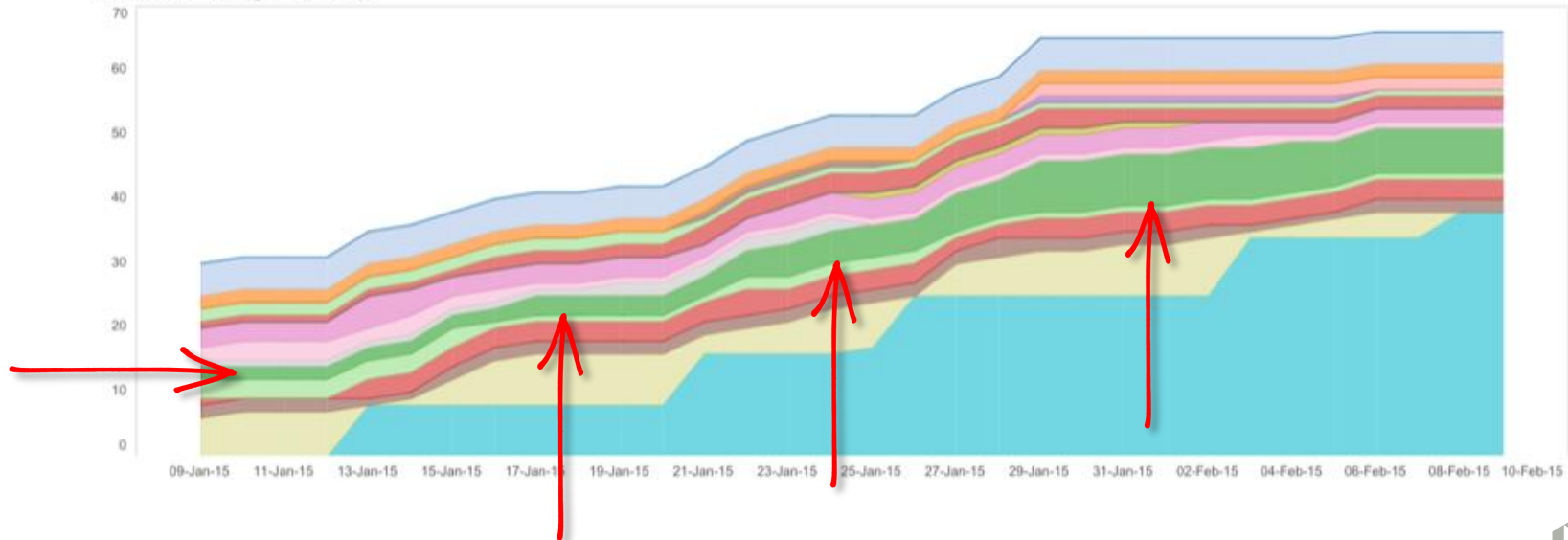
time (days)

Project

tools

- Cumulative Flow Diagram (CFD)

Are Cards flowing effectively?

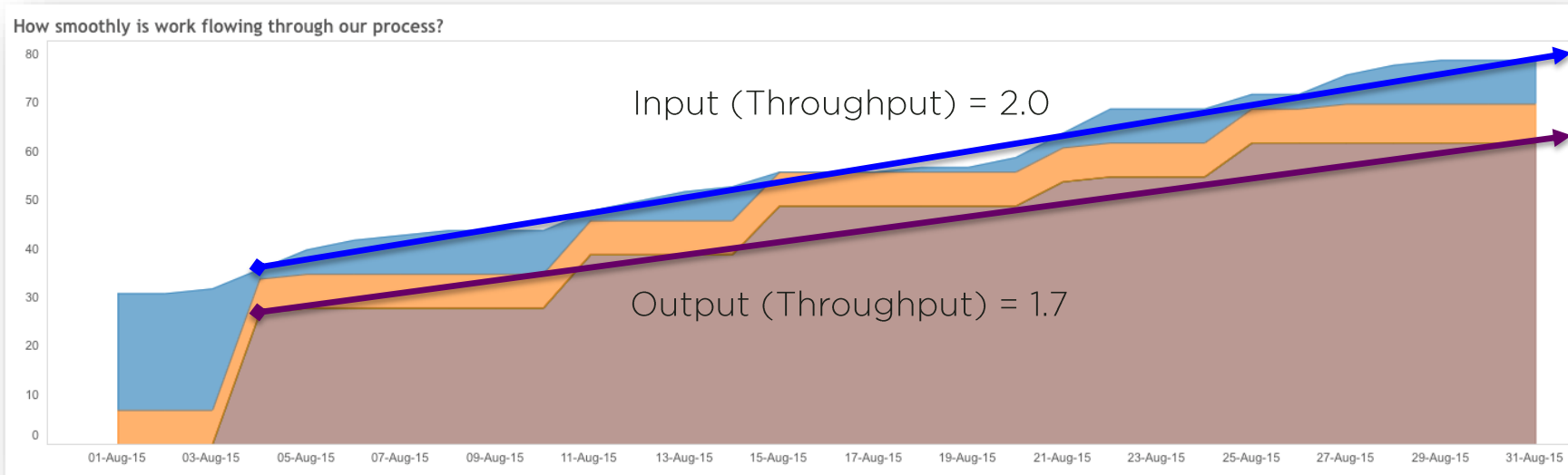


Project

tools

- **Burn-up** Trajectory

amount
of
work
(cards)

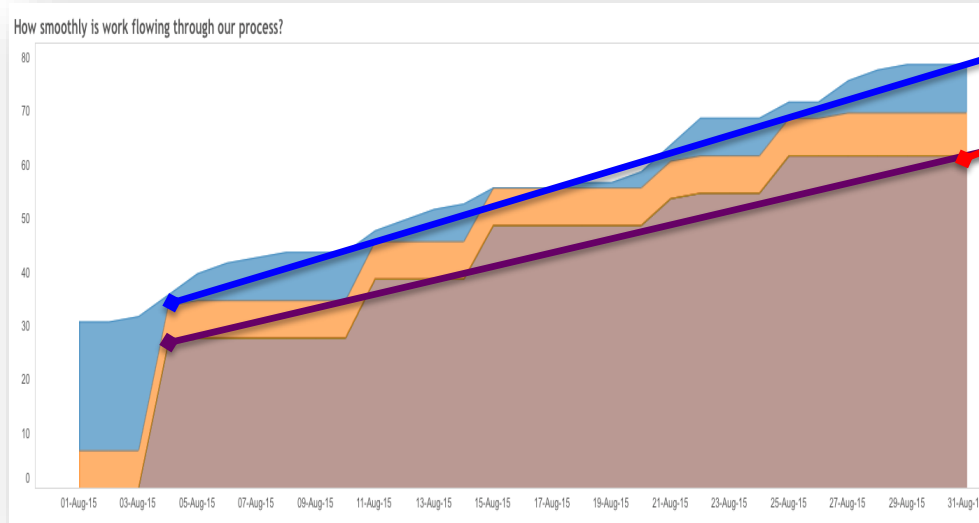


time (days)

Project

tools

- **Burn-up** Trajectory



time (days)

01-Dec-15

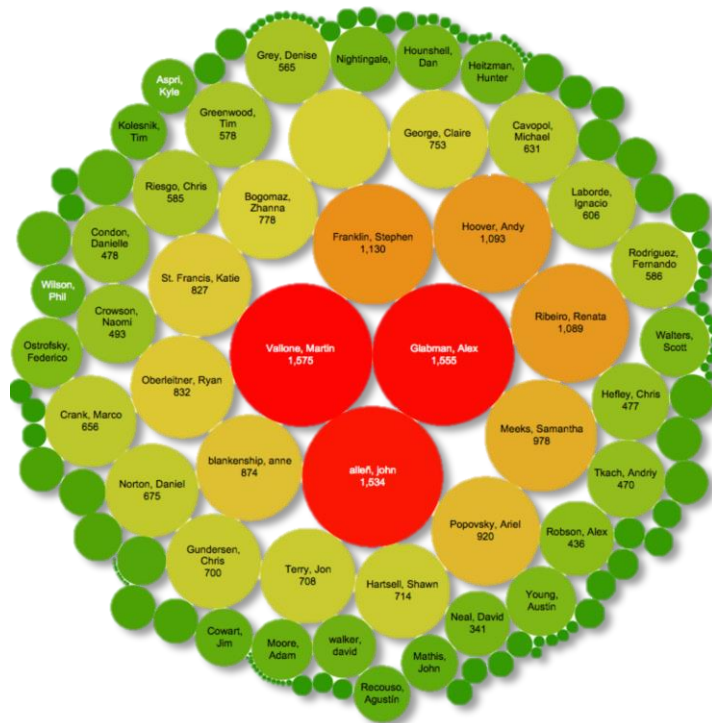
- 100

- 80

Project

tools

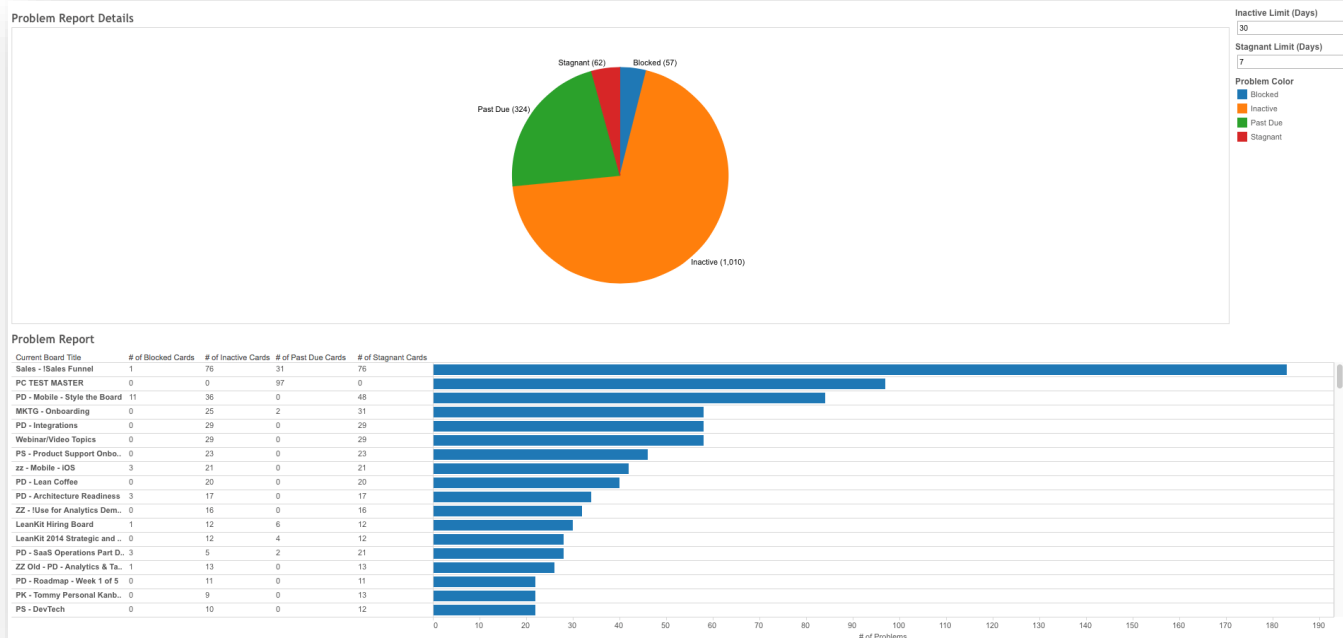
- **WIP** per individual



Project

tools

- Problem report



Portfolio

goals & questions

goals

- Never **surprised**
- **See** without having to look

questions

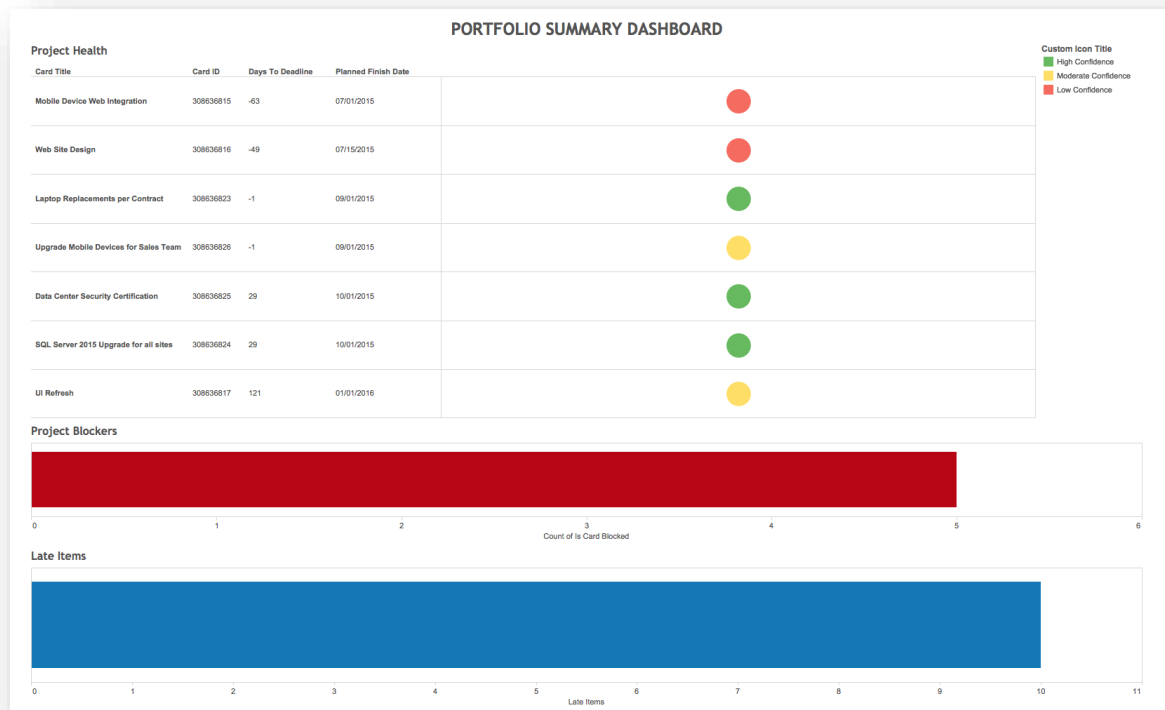
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Let's Look At A Board →

Portfolio

tools

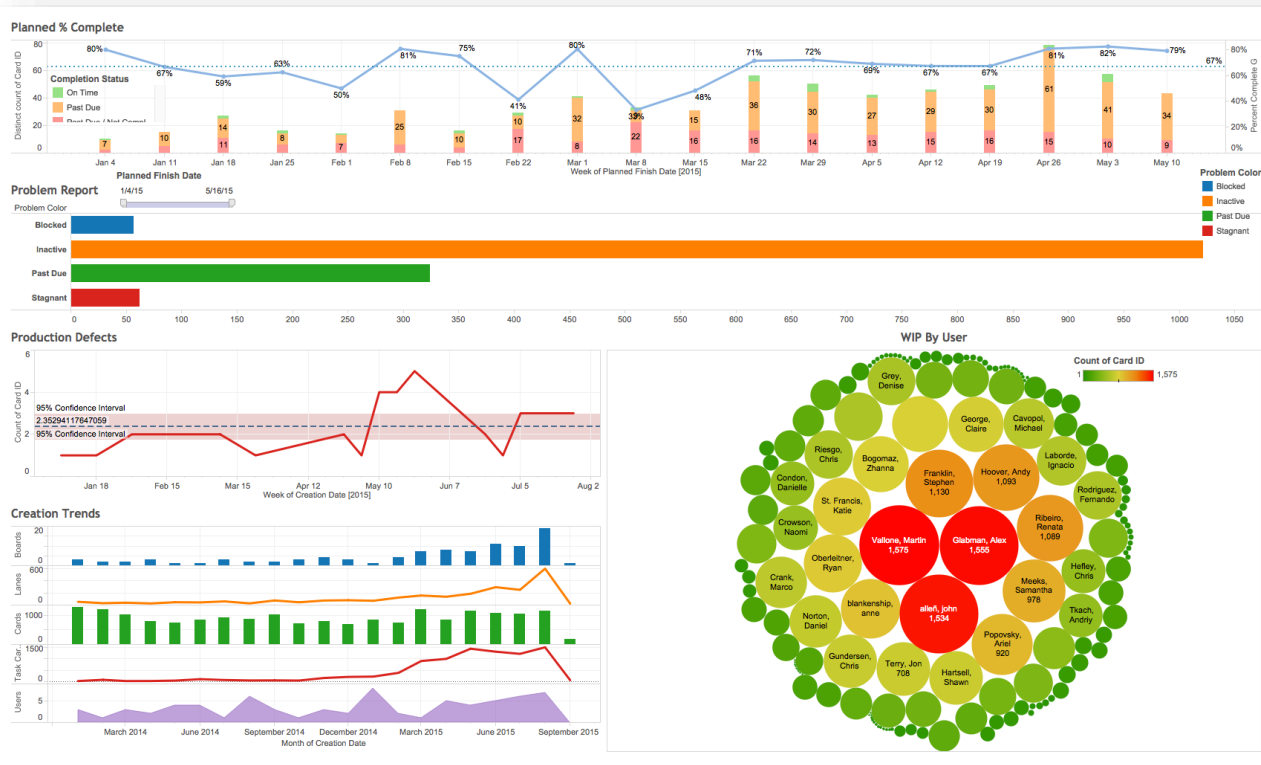
- Visual Dashboards



Portfolio



tools

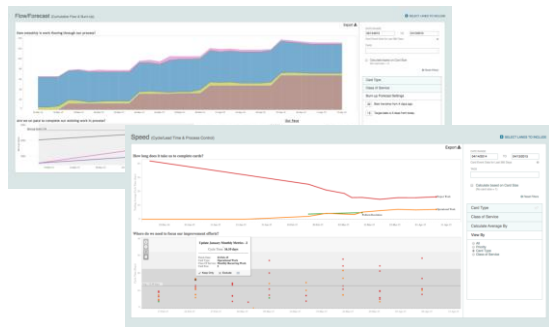


Q & A

- What to keep in mind while designing boards to avoid impairing our ability to measure and report going forward?
- When can measurements be detrimental to a team or organization's performance?
- What is the first metric you should measure when starting out?
- How to accurately predict the when work will be started and finished when receiving a request for different types of work?
- How to produce analytics per user, per card tag, per board?

The Insights You Need

In-app Reports



Tack progress and improve performance at the **team** level.

Custom Reports



Aggregate data across **multiple teams and projects**.

Custom Dashboards



Assess the health of your organization's **portfolio**.

Learn More

- Lean Metrics

<http://leankit.com/kanban/lean-flow-metrics/>

- LeanKit's In App Reports

<http://leankit.com/blog/2015/04/enhanced-lean-metrics-more-speed-and-insight>

- Custom Reporting

<http://leankit.com/blog/2015/06/now-available-custom-reporting>



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