

Atanas Gizdov

www.atanasgizdov.com
atanasgizdov@gmail.com

Education

HARVARD – HARVARD EXTENSION – CAMBRIDGE, MA

May, 2019

- 2-year program to receive certification of excellence in Software Engineering
- GPA of 3.7
- Focus of study in back-end web development technologies
- Captain of the Men's Volleyball team

BENTLEY UNIVERSITY – WALTHAM, MA

May 2017

- MBA with a Major in Computer Science
- Graduated with a GPA of 3.6
- Winner of the President's scholarship on the basis of great potential and leadership qualities

THE UNIVERSITY OF MASSACHUSETTS AT AMHERST – AMHERST, MA

May 2012

- Bachelor of Science in Economics and Mathematics
- Minor in Computer Science
- Minor in Psychology
- Graduated as a member of the dean's list for outstanding GPA, an honor reserved for only 11% of students

Professional Experience

AKAMAI – TECHNICAL PROGRAM MANAGER II

APRIL 2017 – PRESENT

- Helping Akamai deliver a faster, more reliable and more secure internet experience for customers such as Facebook, Apple, IBM, Blizzard Entertainment, the Superbowl and the Olympics
- Act as the central point of contact and liaison for several Platform and Software Development Engineering teams, developing a deep understanding of SaaS development, system design, hardware and infrastructure technologies, management of SLA-based services, superb communication skills, relationship building, and ability to adapt to shifting priorities
- Leading 1.5x growth of the team to support network growth and tooling needs
- In addition to growing the team, took lead on migrating the team to Scrum, while establishing robust team metrics and software best practices. As a result, we have been credited as being one of the most predictable and scalable teams in the company
- Increased team productivity by 20% and ticket turnaround by 25% in first 9 months with no staff changes, thanks to strong leadership and a rigid and predictable delivery model
- Spend ~15% of time actively implementing features and fixing tools, most commonly within a Python/Flask/Apache/PostgreSQL stack
- Take lead on creating, owning and executing a robust roadmap for all teams in our Org
- Deliver monthly reports to Engineering senior leadership on burn-down metrics, team performance, work breakdown, risks and opportunities
- Work with a diverse, cross-country Dev team to deliver excellence across the globe
- Fail fast and use lessons to improve
- Certified Technical Product owner by ScrumAlliance

CVENT – TECHNICAL PROGRAM MANAGER

AUGUST 2014 – APRIL 2017

- Drive success by being the development process leader and feature delivery owner for the Lanyon Passkey Engineering team
- Own and manage the product development lifecycle, from idea to feature demo, in a fast-paced Agile SaaS environment
- Own Engineering backlog and release schedule. Prioritize development goals into sprints, feature releases and roadmap
- Successfully achieved a complete overhaul of Dev team's release process, moving to a two sprint and release model. This strict release schedule allowed features to be delivered to customers faster and with less risk, resulting in a 15% revenue increase over just one year and a customer satisfaction bump of 10%
- Manage and prioritize the constant tug of war between customer requests, technical debt and new feature development
- Exemplify excellent process leadership – successfully led the Waltham development team of 21 Dev/QA through full transformation from "Scrumfall" to true Scrum – sprint delivery was 90%+ during transition
- Highly skilled in JIRA and owner of the JIRA instance for Lanyon's Waltham office, including all workflows and configurations

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- Work with a diverse, cross-country Dev team to deliver excellence across the globe

CVENT – QA AUTOMATION ENGINEER

April 2013 – August 2014

- Drive software quality through creating automation scripts, test plans and executing test cases. Close automation gaps for new features and versions
- Write Java Regression test plans leveraging Cucumber automation framework. Testing included Integration, API and UI levels
- JSON and XML API Regression suite specifically decreased production issues within those applications by 80%
- Combine technical knowledge with exceptional communication skills to ensure top quality across the platform
- Took lead on ensuring successful implementation of company-wide app monitoring software, New Relic, to ensure a more complete and error-free experience for all of our customers. 1,000+ production errors detected and corrected in first 2 months
- Worked to incorporate Google Analytics into software in order to track customer data and recognize usage patterns

LIBERTY MUTUAL – IT/BUSINESS SYSTEMS ANALYST

May 2012 – April 2013

- Created and supported Cron-based SQL applications for calculating and producing Sales team compensation reports, used to automatically pay weekly Sales compensation
- Performed ongoing DB maintenance and support within an 11g Oracle SQL stack
- Displayed strong attention to detail as part of Production Support team that required creating critical, time-sensitive SQL solutions and executing them in order to avoid customer disruptions

Portfolio

- Available on my Github:
 - Source code for my website: www.atanasgizdov.com
 - Contracting front-end project I did for a local business: www.breadsongbakery.com
 - Various projects I've built on my own time and in school, including Python/Flask Card Websocket Apps, Android mobile apps and others

Skills

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|------------------------------|-----------------------|-----------------------------|
| - Python 3 w/ Flask | - PostgreSQL / Oracle | - PHP (Laravel/Composer) |
| - JavaScript/jQuery | - Linux & cmd line | - Web Servers (Apache) |
| - Full Stack web development | - HTML/CSS | - Git/Perforce/SVN |
| - System Design | - CDN | - JIRA/Portfolio/Confluence |
| - Release management | - Roadmap planning | - Scrum/Agile |
| - User Story writing | - Product lifecycle | - SaaS |
| - Scrum coaching | - Product management | - People management |