

Michael Gizdov

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Education

BENTLEY UNIVERSITY – WALTHAM, MA

May 2017

- MBA with a Master's concentration in Computer Science
- GPA of 3.7
- Winner of the President's scholarship on the basis of great potential and leadership qualities
- Bentley was recently named the #2 part-time MBA school in the country by USA today

THE UNIVERSITY OF MASSACHUSETTS AT AMHERST – AMHERST, MA

May 2012

- Bachelor of Science in Information Technology and Economics; GPA: 3.6
- Concentration of study in Big Data and Data Management
- Graduated as a member of the dean's list for outstanding GPA, an honor reserved for only 11% of students
- Isenberg was recently ranked as the #14th Business school among public universities by BusinessWeek

Professional Experience

LANYON – TECHNICAL PROGRAM MANAGER

AUGUST 2014 – PRESENT

- Drive success by being the development process leader and feature delivery owner for the Lanyon Passkey Engineering team
- Own and manage the product development lifecycle, from idea to feature demo, in a fast-paced Agile SaaS environment. Leader in bridging the technical gap between development and our product owners while ensuring all features and user stories are delivered on time and up to technical/functional standards
- Own Engineering backlog and release schedule. Prioritize development goals into sprints, feature releases and roadmap
- Re-invented the entire development release process, moving to a two sprint and release model. This strict release schedule allowed features to be delivered to customers faster and with less risk, resulting in a 15% revenue increase over just one year and a customer satisfaction bump of 10%
- To support the more aggressive release schedule, also took lead on implementation of new user story standards, a new branching model, improved scrum process and feature lifecycle milestones, as well as refining the tools to measure and support our progress (JIRA, Portfolio, etc.). These improvements have resulted in a 96% release delivery over the past 5 releases
- In addition to new feature development, drive critical technical debt initiatives such as transaction database upgrade to Oracle 12c and an SSO and Rest API re-architecture of our product
- Manage and prioritize the constant tug of war between customer requests, technical debt and new feature development
- Exemplify excellent process leadership – successfully led the Waltham development team of 21 Dev/QA through full transformation from “Scrumfall” to true Scrum – current sprint delivery is 90%+
- Provide feature development and Scrum leadership and training, including best practices for backlog grooming, code review, source control, quality review, release DB script process, unit testing and scalable pre-prod environment practices
- Highly skilled in JIRA and owner of the JIRA instance for Lanyon's Waltham office, including all workflows and configurations
- Work with a diverse, cross-country Dev team to deliver excellence across the globe
- Deliver monthly reports to Engineering senior leadership on burn-down metrics, team performance, risks and opportunities
- Fail fast and use lessons learned to improve
- Certified Technical Product owner by ScrumAlliance

LANYON – QA AUTOMATION ENGINEER

April 2013 – August 2014

- Drive software quality through creating automation scripts, test plans and executing test cases. Log issues in JIRA as they are found and drive them through completion
- Leverage Selenium and Cucumber automation tools to work towards QA team's ongoing goal of 100% automated regression coverage, at both the UI and Integration levels. This effort includes both Gerkin language test cases and Java classes to support them
- Combine technical knowledge with exceptional communication skills to ensure top quality across the platform
- Took lead on ensuring successful implementation of company-wide app monitoring software, New Relic, to ensure a more complete and error-free experience for all of our customers. 1,000+ production errors detected and corrected in first 2 months
- Worked to incorporate Google Analytics into software in order to track customer data and recognize usage patterns
- Through excellent communication, and drive, took QA lead of the Passkey portal application project, which is widely regarded as one of the most productive, elegant and successful engineering efforts in the company to date. It was

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delivered under-budget, delights customers with its looks and UX, and most importantly, has one of the lowest error rates of any company application.

LIBERTY MUTUAL – IT/BUSINESS SYSTEMS ANALYST

May 2012 – April 2013

- Utilized Oracle SQL, TOAD and Informatica workflow tool to perform ongoing DB maintenance and support
- Displayed strong attention to detail as part of Production Support team that required creating critical, time-sensitive SQL solutions and executing them in order to avoid customer disruptions
- Chosen for 3-man \$400,000 Reporting Tool migration project. This high priority and time sensitive project required deconstruction of previous reports, requirements gathering, creation of technical specs. test plan creation, test plan execution, system/regression testing and finally, delivery.

Other Skills

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| - Java/OOP | - Oracle SQL | - PHP |
| - HTML5/CSS | - JavaScript/jQuery | - JIRA |
| - Release management | - Release process | - Source control |
| - User Story writing | - Roadmap planning | - Scrum/Agile |
| - Scrum coaching | - Leadership | - Team improvement |
| - Communication | - SaaS | - UX/UI |
| - Product lifecycle | - Feature breakdown | - Backlog management |
| - Product management | - Mobile Development | - Android Studio |