

The Insurance Company - Data Exploration

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1 Introduction

This problem focuses on the prediction of probable customers buying caravan insurance. The data set provided was part of the CoIL challenge in 2000. There are two main components in the problem. Firstly, identifying the customers who would like to buy the caravan insurance, and secondly an explanation of the customer behaviour which helped us in predicting the above behaviour.

As the data consists of real world data, it has 86 variables, half of those relate to socio-demographic data whereas the other half relates to product ownership data. The training set consists of 5822 records, including the information of whether the customers hold a caravan insurance. The dataset for predictions have 4000 records, where the target variable is missing. The target variable for the predictions is present in another file.

For the prediction task it is expected to find the set of 800 customers out of the 4000 who are more likely to buy the caravan insurance policy.

For the description task, it is expected to be explainable to a marketing professional, who is not expected to have any information about machine learning. The final outcome of Machine Learning is its profitability in business scenarios. Thus, an explanatory model is expected from a business perspective.

The data dictionary explains the variables that were used in the dataset.

1.1 Importing libraries

```
library(psych)
source("read_data.R")
```

2 Data Exploration

2.1 Reading the train data

```
#caravan_data=read.table("ticdata2000.txt")  
head(caravan_data)
```

```
##      V1 V2 V3 V4 V5 V6 V7 V8 V9 V10 V11 V12 V13 V14 V15 V16 V17 V18 V19  
      V20 V21  
## 1 33  1  3  2  8  0  5  1  3  7  0  2  1  2  6  1  2  7  1  
      0  1  
## 2 37  1  2  2  8  1  4  1  4  6  2  2  0  4  5  0  5  4  0  
      0  0  
## 3 37  1  2  2  8  0  4  2  4  3  2  4  4  4  2  0  5  4  0  
      0  0  
## 4  9  1  3  3  3  2  3  2  4  5  2  2  2  3  4  3  4  2  4  
      0  0  
## 5 40  1  4  2 10  1  4  1  4  7  1  2  2  4  4  5  4  0  0  
      5  4  
## 6 23  1  2  1  5  0  5  0  5  0  6  3  3  5  2  0  5  4  2  
      0  0  
##      V22 V23 V24 V25 V26 V27 V28 V29 V30 V31 V32 V33 V34 V35 V36 V37 V38  
      V39 V40  
## 1  2  5  2  1  1  2  6  1  1  8  8  0  1  8  1  0  4  
      5  0  
## 2  5  0  4  0  2  3  5  0  2  7  7  1  2  6  3  2  0  
      5  2  
## 3  7  0  2  0  5  0  4  0  7  2  7  0  2  9  0  4  5  
      0  0  
## 4  3  1  2  3  2  1  4  0  5  4  9  0  0  7  2  1  5  
      3  0  
## 5  0  0  0  9  0  0  0  0  4  5  6  2  1  5  4  0  0  
      9  0  
## 6  4  2  2  2  2  2  4  2  9  0  5  3  3  9  0  5  2  
      3  0  
##      V41 V42 V43 V44 V45 V46 V47 V48 V49 V50 V51 V52 V53 V54 V55 V56 V57  
      V58 V59  
## 1  0  4  3  0  0  0  6  0  0  0  0  0  0  0  0  0  0  
      0  5  
## 2  0  5  4  2  0  0  0  0  0  0  0  0  0  0  0  0  0  
      0  2  
## 3  0  3  4  2  0  0  6  0  0  0  0  0  0  0  0  0  0  
      0  2  
## 4  0  4  4  0  0  0  6  0  0  0  0  0  0  0  0  0  0  
      0  2  
## 5  0  6  3  0  0  0  0  0  0  0  0  0  0  0  0  0  0  
      0  6  
## 6  0  3  3  0  0  0  6  0  0  0  0  0  0  0  0  0  0  
      0  0  
##      V60 V61 V62 V63 V64 V65 V66 V67 V68 V69 V70 V71 V72 V73 V74 V75 V76  
      V77 V78  
## 1  0  0  0  0  0  0  0  0  0  1  0  0  0  0  0  0  0  
      0  0  
## 2  0  0  0  0  0  2  0  0  0  0  0  0  0  0  0  0  0
```

```

      0  0
## 3   0  0  0  0  0  0  1  0  0  1  0  0  0  0  0  0  0  0
      0  0
## 4   0  0  0  0  0  0  0  0  0  1  0  0  0  0  0  0  0  0
      0  0
## 5   0  0  0  0  0  0  0  0  0  0  0  0  0  0  0  0  0  0
      0  0
## 6   0  0  0  0  0  0  0  0  0  1  0  0  0  0  0  0  0  0
      0  0
##   V79 V80 V81 V82 V83 V84 V85 V86
## 1   0  1  0  0  0  0  0  0
## 2   0  1  0  0  0  0  0  0
## 3   0  1  0  0  0  0  0  0
## 4   0  1  0  0  0  0  0  0
## 5   0  1  0  0  0  0  0  0
## 6   0  0  0  0  0  0  0  0

```

2.2 Checking the dimensions of the data

We can see that there are 5822 records and 86 columns as expected based on the description of the task.

```
dim(caravan_data)
```

```
## [1] 5822 86
```

2.3 Checking the structure of the data

On evaluating the structure of the dataframe we see that all the columns have discrete values, and are of type int. It would be preferable to convert the target response to a factor as we have to use classification algorithms to predict whether the customer is a prospective buyer or not.

```
str(caravan_data)
```

```

## 'data.frame': 5822 obs. of 86 variables:
## $ V1 : int 33 37 37 9 40 23 39 33 33 11 ...
## $ V2 : int 1 1 1 1 1 1 2 1 1 2 ...
## $ V3 : int 3 2 2 3 4 2 3 2 2 3 ...
## $ V4 : int 2 2 2 3 2 1 2 3 4 3 ...
## $ V5 : int 8 8 8 3 10 5 9 8 8 3 ...
## $ V6 : int 0 1 0 2 1 0 2 0 0 3 ...
## $ V7 : int 5 4 4 3 4 5 2 7 1 5 ...
## $ V8 : int 1 1 2 2 1 0 0 0 3 0 ...
## $ V9 : int 3 4 4 4 4 5 5 2 6 2 ...
## $ V10: int 7 6 3 5 7 0 7 7 6 7 ...
## $ V11: int 0 2 2 2 1 6 2 2 0 0 ...
## $ V12: int 2 2 4 2 2 3 0 0 3 2 ...
## $ V13: int 1 0 4 2 2 3 0 0 3 2 ...
## $ V14: int 2 4 4 3 4 5 3 5 3 2 ...
## $ V15: int 6 5 2 4 4 2 6 4 3 6 ...
## $ V16: int 1 0 0 3 5 0 0 0 0 0 ...
## $ V17: int 2 5 5 4 4 5 4 3 1 4 ...
## $ V18: int 7 4 4 2 0 4 5 6 8 5 ...
## $ V19: int 1 0 0 4 0 2 0 2 1 2 ...

```

```

## $ V20: int 0 0 0 0 5 0 0 0 1 0 ...
## $ V21: int 1 0 0 0 4 0 0 0 0 0 ...
## $ V22: int 2 5 7 3 0 4 4 2 1 3 ...
## $ V23: int 5 0 0 1 0 2 1 5 8 3 ...
## $ V24: int 2 4 2 2 0 2 5 2 1 3 ...
## $ V25: int 1 0 0 3 9 2 0 2 1 1 ...
## $ V26: int 1 2 5 2 0 2 1 1 1 2 ...
## $ V27: int 2 3 0 1 0 2 4 2 0 1 ...
## $ V28: int 6 5 4 4 0 4 5 5 8 4 ...
## $ V29: int 1 0 0 0 0 2 0 2 1 2 ...
## $ V30: int 1 2 7 5 4 9 6 0 9 0 ...
## $ V31: int 8 7 2 4 5 0 3 9 0 9 ...
## $ V32: int 8 7 7 9 6 5 8 4 5 6 ...
## $ V33: int 0 1 0 0 2 3 0 4 2 1 ...
## $ V34: int 1 2 2 0 1 3 1 2 3 2 ...
## $ V35: int 8 6 9 7 5 9 9 6 7 6 ...
## $ V36: int 1 3 0 2 4 0 0 3 2 3 ...
## $ V37: int 0 2 4 1 0 5 4 2 7 2 ...
## $ V38: int 4 0 5 5 0 2 3 5 2 3 ...
## $ V39: int 5 5 0 3 9 3 3 3 1 3 ...
## $ V40: int 0 2 0 0 0 0 0 0 0 1 ...
## $ V41: int 0 0 0 0 0 0 0 0 0 0 ...
## $ V42: int 4 5 3 4 6 3 3 3 2 4 ...
## $ V43: int 3 4 4 4 3 3 5 3 3 7 ...
## $ V44: int 0 2 2 0 0 0 0 0 0 2 ...
## $ V45: int 0 0 0 0 0 0 0 0 0 0 ...
## $ V46: int 0 0 0 0 0 0 0 0 0 0 ...
## $ V47: int 6 0 6 6 0 6 6 0 5 0 ...
## $ V48: int 0 0 0 0 0 0 0 0 0 0 ...
## $ V49: int 0 0 0 0 0 0 0 0 0 0 ...
## $ V50: int 0 0 0 0 0 0 0 0 0 0 ...
## $ V51: int 0 0 0 0 0 0 0 0 0 0 ...
## $ V52: int 0 0 0 0 0 0 0 0 0 0 ...
## $ V53: int 0 0 0 0 0 0 0 0 0 0 ...
## $ V54: int 0 0 0 0 0 0 0 3 0 0 ...
## $ V55: int 0 0 0 0 0 0 0 0 0 0 ...
## $ V56: int 0 0 0 0 0 0 0 0 0 0 ...
## $ V57: int 0 0 0 0 0 0 0 0 0 0 ...
## $ V58: int 0 0 0 0 0 0 0 0 0 0 ...
## $ V59: int 5 2 2 2 6 0 0 0 0 3 ...
## $ V60: int 0 0 0 0 0 0 0 0 0 0 ...
## $ V61: int 0 0 0 0 0 0 0 0 0 0 ...
## $ V62: int 0 0 0 0 0 0 0 0 0 0 ...
## $ V63: int 0 0 0 0 0 0 0 0 0 0 ...
## $ V64: int 0 0 0 0 0 0 0 0 0 0 ...
## $ V65: int 0 2 1 0 0 0 0 0 0 1 ...
## $ V66: int 0 0 0 0 0 0 0 0 0 0 ...
## $ V67: int 0 0 0 0 0 0 0 0 0 0 ...
## $ V68: int 1 0 1 1 0 1 1 0 1 0 ...
## $ V69: int 0 0 0 0 0 0 0 0 0 0 ...
## $ V70: int 0 0 0 0 0 0 0 0 0 0 ...
## $ V71: int 0 0 0 0 0 0 0 0 0 0 ...
## $ V72: int 0 0 0 0 0 0 0 0 0 0 ...
## $ V73: int 0 0 0 0 0 0 0 0 0 0 ...

```

```
## $ V74: int 0 0 0 0 0 0 0 0 0 0 ...
## $ V75: int 0 0 0 0 0 0 0 1 0 0 ...
## $ V76: int 0 0 0 0 0 0 0 0 0 0 ...
## $ V77: int 0 0 0 0 0 0 0 0 0 0 ...
## $ V78: int 0 0 0 0 0 0 0 0 0 0 ...
## $ V79: int 0 0 0 0 0 0 0 0 0 0 ...
## $ V80: int 1 1 1 1 1 0 0 0 0 1 ...
## $ V81: int 0 0 0 0 0 0 0 0 0 0 ...
## $ V82: int 0 0 0 0 0 0 0 0 0 0 ...
## $ V83: int 0 0 0 0 0 0 0 0 0 0 ...
## $ V84: int 0 0 0 0 0 0 0 0 0 0 ...
## $ V85: int 0 0 0 0 0 0 0 0 0 0 ...
## $ V86: Factor w/ 2 levels "0","1": 1 1 1 1 1 1 1 1 1 1 ...
```

2.4 Convert target to factor

```
caravan_data$V86=as.factor(caravan_data$V86)
```

2.5 Summary of the data

```
summary(caravan_data)
```

```
##          V1          V2          V3          V4
##  Min.   : 1.00   Min.   : 1.000   Min.   :1.000   Min.   :1.000
## 1st Qu.:10.00   1st Qu.: 1.000   1st Qu.:2.000   1st Qu.:2.000
## Median :30.00   Median : 1.000   Median :3.000   Median :3.000
## Mean   :24.25   Mean    : 1.111   Mean    :2.679   Mean    :2.991
## 3rd Qu.:35.00   3rd Qu.: 1.000   3rd Qu.:3.000   3rd Qu.:3.000
## Max.   :41.00   Max.    :10.000   Max.    :5.000   Max.    :6.000
##          V5          V6          V7          V8
##  Min.   : 1.000   Min.   :0.0000   Min.   :0.000   Min.   :0.00
## 1st Qu.: 3.000   1st Qu.:0.0000   1st Qu.:4.000   1st Qu.:0.00
## Median : 7.000   Median :0.0000   Median :5.000   Median :1.00
## Mean   : 5.774   Mean    :0.6965   Mean    :4.627   Mean    :1.07
## 3rd Qu.: 8.000   3rd Qu.:1.0000   3rd Qu.:6.000   3rd Qu.:2.00
## Max.   :10.000   Max.    :9.0000   Max.    :9.000   Max.    :5.00
##          V9          V10         V11         V12
##  Min.   :0.000   Min.   :0.000   Min.   :0.0000   Min.   :0.00
## 1st Qu.:2.000   1st Qu.:5.000   1st Qu.:0.0000   1st Qu.:1.00
## Median :3.000   Median :6.000   Median :1.0000   Median :2.00
## Mean   :3.259   Mean    :6.183   Mean    :0.8835   Mean    :2.29
## 3rd Qu.:4.000   3rd Qu.:7.000   3rd Qu.:1.0000   3rd Qu.:3.00
## Max.   :9.000   Max.    :9.000   Max.    :7.0000   Max.    :9.00
##          V13         V14         V15         V16         V17
##  Min.   :0.000   Min.   :0.00   Min.   :0.0   Min.   :0.000   Min.
## :0.000
## 1st Qu.:0.000   1st Qu.:2.00   1st Qu.:3.0   1st Qu.:0.000   1st Qu
## :2.000
## Median :2.000   Median :3.00   Median :4.0   Median :1.000   Median
## :3.000
## Mean   :1.888   Mean    :3.23   Mean    :4.3   Mean    :1.461   Mean
## :3.351
```

##	3rd Qu.:3.000 :4.000	3rd Qu.:4.00	3rd Qu.:6.0	3rd Qu.:2.000	3rd Qu
##	Max. :9.000 :9.000	Max. :9.00	Max. :9.0	Max. :9.000	Max.
##	V18	V19	V20	V21	
##	Min. :0.000	Min. :0.000	Min. :0.000	Min. :0.0000	
##	1st Qu.:3.000	1st Qu.:0.000	1st Qu.:0.000	1st Qu.:0.0000	
##	Median :5.000	Median :2.000	Median :0.000	Median :0.0000	
##	Mean :4.572	Mean :1.895	Mean :0.398	Mean :0.5223	
##	3rd Qu.:6.000	3rd Qu.:3.000	3rd Qu.:1.000	3rd Qu.:1.0000	
##	Max. :9.000	Max. :9.000	Max. :5.000	Max. :9.0000	
##	V22	V23	V24	V25	
##	V26				
##	Min. :0.000 :0.000	Min. :0.00	Min. :0.000	Min. :0.000	Min.
##	1st Qu.:2.000 :1.000	1st Qu.:1.00	1st Qu.:1.000	1st Qu.:0.000	1st Qu
##	Median :3.000 :2.000	Median :2.00	Median :2.000	Median :1.000	Median
##	Mean :2.899 :1.607	Mean :2.22	Mean :2.306	Mean :1.621	Mean
##	3rd Qu.:4.000 :2.000	3rd Qu.:3.00	3rd Qu.:3.000	3rd Qu.:2.000	3rd Qu
##	Max. :9.000 :9.000	Max. :9.00	Max. :9.000	Max. :9.000	Max.
##	V27	V28	V29	V30	
##	Min. :0.000	Min. :0.000	Min. :0.000	Min. :0.000	
##	1st Qu.:1.000	1st Qu.:2.000	1st Qu.:0.000	1st Qu.:2.000	
##	Median :2.000	Median :4.000	Median :1.000	Median :4.000	
##	Mean :2.203	Mean :3.759	Mean :1.067	Mean :4.237	
##	3rd Qu.:3.000	3rd Qu.:5.000	3rd Qu.:2.000	3rd Qu.:7.000	
##	Max. :9.000	Max. :9.000	Max. :9.000	Max. :9.000	
##	V31	V32	V33	V34	
##	V35				
##	Min. :0.000 :0.000	Min. :0.00	Min. :0.000	Min. :0.000	Min.
##	1st Qu.:2.000 :5.000	1st Qu.:5.00	1st Qu.:0.000	1st Qu.:1.000	1st Qu
##	Median :5.000 :7.000	Median :6.00	Median :1.000	Median :2.000	Median
##	Mean :4.772 :6.277	Mean :6.04	Mean :1.316	Mean :1.959	Mean
##	3rd Qu.:7.000 :8.000	3rd Qu.:7.00	3rd Qu.:2.000	3rd Qu.:3.000	3rd Qu
##	Max. :9.000 :9.000	Max. :9.00	Max. :7.000	Max. :9.000	Max.
##	V36	V37	V38	V39	
##	Min. :0.000	Min. :0.000	Min. :0.000	Min. :0.000	
##	1st Qu.:1.000	1st Qu.:1.000	1st Qu.:2.000	1st Qu.:1.000	
##	Median :2.000	Median :2.000	Median :4.000	Median :3.000	
##	Mean :2.729	Mean :2.574	Mean :3.536	Mean :2.731	
##	3rd Qu.:4.000	3rd Qu.:4.000	3rd Qu.:5.000	3rd Qu.:4.000	
##	Max. :9.000	Max. :9.000	Max. :9.000	Max. :9.000	
##	V40	V41	V42	V43	

##	Min.	:0.0000	Min.	:0.0000	Min.	:0.000	Min.	:1.000
##	1st Qu.	:0.0000	1st Qu.	:0.0000	1st Qu.	:3.000	1st Qu.	:3.000
##	Median	:0.0000	Median	:0.0000	Median	:4.000	Median	:4.000
##	Mean	:0.7961	Mean	:0.2027	Mean	:3.784	Mean	:4.236
##	3rd Qu.	:1.0000	3rd Qu.	:0.0000	3rd Qu.	:4.000	3rd Qu.	:6.000
##	Max.	:9.0000	Max.	:9.0000	Max.	:9.000	Max.	:8.000
##	V44		V45		V46		V47	
##	Min.	:0.0000	Min.	:0.00000	Min.	:0.00000	Min.	:0.00
##	1st Qu.	:0.0000	1st Qu.	:0.00000	1st Qu.	:0.00000	1st Qu.	:0.00
##	Median	:0.0000	Median	:0.00000	Median	:0.00000	Median	:5.00
##	Mean	:0.7712	Mean	:0.04002	Mean	:0.07162	Mean	:2.97
##	3rd Qu.	:2.0000	3rd Qu.	:0.00000	3rd Qu.	:0.00000	3rd Qu.	:6.00
##	Max.	:3.0000	Max.	:6.00000	Max.	:4.00000	Max.	:8.00
##	V48		V49		V50		V51	
##	Min.	:0.00000	Min.	:0.0000	Min.	:0.000000	Min.	:0.00000
##	1st Qu.	:0.00000	1st Qu.	:0.0000	1st Qu.	:0.000000	1st Qu.	:0.00000
##	Median	:0.00000	Median	:0.0000	Median	:0.000000	Median	:0.00000
##	Mean	:0.04827	Mean	:0.1754	Mean	:0.009447	Mean	:0.02096
##	3rd Qu.	:0.00000	3rd Qu.	:0.0000	3rd Qu.	:0.000000	3rd Qu.	:0.00000
##	Max.	:7.00000	Max.	:7.0000	Max.	:9.000000	Max.	:5.00000
##	V52		V53		V54		V55	
##	Min.	:0.00000	Min.	:0.00000	Min.	:0.000	Min.	:0.0000
##	1st Qu.	:0.00000	1st Qu.	:0.00000	1st Qu.	:0.000	1st Qu.	:0.0000
##	Median	:0.00000	Median	:0.00000	Median	:0.000	Median	:0.0000
##	Mean	:0.09258	Mean	:0.01305	Mean	:0.215	Mean	:0.1948
##	3rd Qu.	:0.00000	3rd Qu.	:0.00000	3rd Qu.	:0.000	3rd Qu.	:0.0000
##	Max.	:6.00000	Max.	:6.00000	Max.	:6.000	Max.	:9.0000
##	V56		V57		V58		V59	
##	Min.	:0.00000	Min.	:0.00000	Min.	:0.00000	Min.	:0.000
##	1st Qu.	:0.00000	1st Qu.	:0.00000	1st Qu.	:0.00000	1st Qu.	:0.000
##	Median	:0.00000	Median	:0.00000	Median	:0.00000	Median	:2.000
##	Mean	:0.01374	Mean	:0.01529	Mean	:0.02353	Mean	:1.828
##	3rd Qu.	:0.00000	3rd Qu.	:0.00000	3rd Qu.	:0.00000	3rd Qu.	:4.000
##	Max.	:6.00000	Max.	:3.00000	Max.	:7.00000	Max.	:8.000
##	V60		V61		V62		V63	
##	Min.	:0.0000000	Min.	:0.00000	Min.	:0.00000	Min.	
##	1st Qu.	:0.0000000	1st Qu.	:0.00000	1st Qu.	:0.00000	1st Qu.	
##	Median	:0.0000000	Median	:0.00000	Median	:0.00000	Median	
##	Mean	:0.0008588	Mean	:0.01889	Mean	:0.02525	Mean	
##	3rd Qu.	:0.0000000	3rd Qu.	:0.00000	3rd Qu.	:0.00000	3rd Qu.	
##	Max.	:3.0000000	Max.	:6.00000	Max.	:1.00000	Max.	
##	V64		V65		V66		V67	
##	Min.	:0.00000	Min.	:0.000	Min.	:0.00000	Min.	:0.00000
##	1st Qu.	:0.00000	1st Qu.	:0.000	1st Qu.	:0.00000	1st Qu.	:0.00000
##	Median	:0.00000	Median	:0.000	Median	:0.00000	Median	:0.00000
##	Mean	:0.04758	Mean	:0.403	Mean	:0.01477	Mean	:0.02061
##	3rd Qu.	:0.00000	3rd Qu.	:1.000	3rd Qu.	:0.00000	3rd Qu.	:0.00000
##	Max.	:5.00000	Max.	:2.000	Max.	:5.00000	Max.	:1.00000

##	V68	V69	V70	V71
##	Min. :0.0000	Min. :0.00000	Min. :0.00000	Min. :0.000000
##	1st Qu.:0.0000	1st Qu.:0.00000	1st Qu.:0.00000	1st Qu.:0.000000
##	Median :1.0000	Median :0.00000	Median :0.00000	Median :0.000000
##	Mean :0.5622	Mean :0.01048	Mean :0.04105	Mean :0.002233
##	3rd Qu.:1.0000	3rd Qu.:0.00000	3rd Qu.:0.00000	3rd Qu.:0.000000
##	Max. :7.0000	Max. :4.00000	Max. :8.00000	Max. :3.000000
##	V72	V73	V74	V75
##	Min. :0.00000	Min. :0.00000	Min. :0.000000	Min. :0.00000
##	1st Qu.:0.00000	1st Qu.:0.00000	1st Qu.:0.000000	1st Qu.:0.00000
##	Median :0.00000	Median :0.00000	Median :0.000000	Median :0.00000
##	Mean :0.01254	Mean :0.03367	Mean :0.006183	Mean :0.07042
##	3rd Qu.:0.00000	3rd Qu.:0.00000	3rd Qu.:0.000000	3rd Qu.:0.00000
##	Max. :3.00000	Max. :4.00000	Max. :6.000000	Max. :2.00000
##	V76	V77	V78	V79
##	Min. :0.00000	Min. :0.000000	Min. :0.000000	Min. :0.000000
##	1st Qu.:0.00000	1st Qu.:0.000000	1st Qu.:0.000000	1st Qu.:0.000000
##	Median :0.00000	Median :0.000000	Median :0.000000	Median :0.000000
##	Mean :0.07661	Mean :0.005325	Mean :0.006527	Mean :0.004638
##	3rd Qu.:0.00000	3rd Qu.:0.000000	3rd Qu.:0.000000	3rd Qu.:0.000000
##	Max. :8.00000	Max. :1.000000	Max. :1.000000	Max. :2.000000
##	V80	V81	V82	V83
##	Min. :0.0000	Min. :0.0000000	Min. :0.000000	Min. :0.000000
##	1st Qu.:0.0000	1st Qu.:0.0000000	1st Qu.:0.000000	1st Qu.:0.000000
##	Median :1.0000	Median :0.0000000	Median :0.000000	Median :0.000000
##	Mean :0.5701	Mean :0.0005153	Mean :0.006012	Mean :0.03178
##	3rd Qu.:1.0000	3rd Qu.:0.0000000	3rd Qu.:0.000000	3rd Qu.:0.000000
##	Max. :7.0000	Max. :1.0000000	Max. :2.000000	Max. :3.000000
##	V84	V85	V86	
##	Min. :0.000000	Min. :0.00000	0:5474	
##	1st Qu.:0.000000	1st Qu.:0.00000	1: 348	
##	Median :0.000000	Median :0.00000		
##	Mean :0.007901	Mean :0.01426		
##	3rd Qu.:0.000000	3rd Qu.:0.00000		
##	Max. :2.000000	Max. :2.00000		

2.5.1 Detailed summary

```
round(describe(caravan_data), 3)
```

##	vars	n	mean	sd	median	trimmed	mad	min	max	range	skew
	kurtosis										

## V1	1	5822	24.25	12.85	30	24.98	11.86	1	41	40	-0.44
-1.35											
## V2	2	5822	1.11	0.41	1	1.00	0.00	1	10	9	7.42
99.98											
## V3	3	5822	2.68	0.79	3	2.64	1.48	1	5	4	0.18
0.01											
## V4	4	5822	2.99	0.81	3	2.95	0.00	1	6	5	0.47
0.62											
## V5	5	5822	5.77	2.86	7	5.90	2.96	1	10	9	-0.33
-1.34											
## V6	6	5822	0.70	1.00	0	0.52	0.00	0	9	9	2.24
8.62											
## V7	7	5822	4.63	1.72	5	4.63	1.48	0	9	9	0.07
0.45											
## V8	8	5822	1.07	1.02	1	0.96	1.48	0	5	5	0.90
0.79											
## V9	9	5822	3.26	1.60	3	3.32	1.48	0	9	9	-0.13
-0.03											
## V10	10	5822	6.18	1.91	6	6.33	1.48	0	9	9	-0.72
0.68											
## V11	11	5822	0.88	0.97	1	0.76	1.48	0	7	7	1.32
2.76											
## V12	12	5822	2.29	1.72	2	2.14	1.48	0	9	9	0.69
0.71											
## V13	13	5822	1.89	1.80	2	1.66	1.48	0	9	9	0.97
0.82											
## V14	14	5822	3.23	1.62	3	3.22	1.48	0	9	9	0.18
0.40											
## V15	15	5822	4.30	2.00	4	4.26	1.48	0	9	9	0.18
-0.21											
## V16	16	5822	1.46	1.62	1	1.20	1.48	0	9	9	1.36
1.99											
## V17	17	5822	3.35	1.76	3	3.33	1.48	0	9	9	0.19
0.21											
## V18	18	5822	4.57	2.30	5	4.58	2.96	0	9	9	-0.05
-0.61											
## V19	19	5822	1.90	1.80	2	1.64	1.48	0	9	9	1.17
1.42											
## V20	20	5822	0.40	0.78	0	0.23	0.00	0	5	5	2.85
11.09											
## V21	21	5822	0.52	1.06	0	0.27	0.00	0	9	9	2.83
10.38											
## V22	22	5822	2.90	1.84	3	2.80	1.48	0	9	9	0.66
0.80											
## V23	23	5822	2.22	1.73	2	2.06	1.48	0	9	9	0.68
0.32											
## V24	24	5822	2.31	1.69	2	2.18	1.48	0	9	9	0.67
0.57											
## V25	25	5822	1.62	1.72	1	1.33	1.48	0	9	9	1.64
3.41											
## V26	26	5822	1.61	1.33	2	1.49	1.48	0	9	9	1.11
3.03											
## V27	27	5822	2.20	1.53	2	2.12	1.48	0	9	9	0.38
-0.19											

##	V28	28	5822	3.76	1.94	4	3.74	1.48	0	9	9	0.19
		0.09										
##	V29	29	5822	1.07	1.30	1	0.84	1.48	0	9	9	1.42
		1.98										
##	V30	30	5822	4.24	3.09	4	4.17	4.45	0	9	9	0.15
		-1.30										
##	V31	31	5822	4.77	3.09	5	4.84	4.45	0	9	9	-0.16
		-1.30										
##	V32	32	5822	6.04	1.55	6	6.04	1.48	0	9	9	-0.24
		0.62										
##	V33	33	5822	1.32	1.20	1	1.18	1.48	0	7	7	0.77
		0.31										
##	V34	34	5822	1.96	1.60	2	1.83	1.48	0	9	9	0.73
		0.86										
##	V35	35	5822	6.28	1.98	7	6.45	1.48	0	9	9	-0.69
		0.20										
##	V36	36	5822	2.73	1.98	2	2.56	1.48	0	9	9	0.68
		0.18										
##	V37	37	5822	2.57	2.09	2	2.39	2.96	0	9	9	0.60
		-0.17										
##	V38	38	5822	3.54	1.88	4	3.53	1.48	0	9	9	0.18
		0.17										
##	V39	39	5822	2.73	1.93	3	2.61	1.48	0	9	9	0.66
		0.71										
##	V40	40	5822	0.80	1.16	0	0.56	0.00	0	9	9	1.91
		4.76										
##	V41	41	5822	0.20	0.55	0	0.07	0.00	0	9	9	4.21
		28.86										
##	V42	42	5822	3.78	1.32	4	3.68	1.48	0	9	9	0.82
		1.44										
##	V43	43	5822	4.24	2.01	4	4.20	1.48	1	8	7	0.22
		-0.88										
##	V44	44	5822	0.77	0.96	0	0.71	0.00	0	3	3	0.48
		-1.71										
##	V45	45	5822	0.04	0.36	0	0.00	0.00	0	6	6	10.27
		116.60										
##	V46	46	5822	0.07	0.50	0	0.00	0.00	0	4	4	6.99
		47.91										
##	V47	47	5822	2.97	2.92	5	2.95	1.48	0	8	8	-0.01
		-1.96										
##	V48	48	5822	0.05	0.53	0	0.00	0.00	0	7	7	10.99
		119.69										
##	V49	49	5822	0.17	0.90	0	0.00	0.00	0	7	7	5.13
		25.46										
##	V50	50	5822	0.01	0.24	0	0.00	0.00	0	9	9	26.91
		754.32										
##	V51	51	5822	0.02	0.21	0	0.00	0.00	0	5	5	11.73
		159.54										
##	V52	52	5822	0.09	0.60	0	0.00	0.00	0	6	6	6.82
		47.82										
##	V53	53	5822	0.01	0.23	0	0.00	0.00	0	6	6	19.22
		398.36										
##	V54	54	5822	0.22	0.81	0	0.00	0.00	0	6	6	3.70
		12.62										

##	V55	55	5822	0.20	0.90	0	0.00	0.00	0	9	9	4.88
	24.25											
##	V56	56	5822	0.01	0.21	0	0.00	0.00	0	6	6	18.62
	404.12											
##	V57	57	5822	0.01	0.19	0	0.00	0.00	0	3	3	13.04
	174.68											
##	V58	58	5822	0.02	0.38	0	0.00	0.00	0	7	7	15.99
	255.43											
##	V59	59	5822	1.83	1.88	2	1.68	2.96	0	8	8	0.39
	-1.23											
##	V60	60	5822	0.00	0.04	0	0.00	0.00	0	3	3	60.61
	3987.56											
##	V61	61	5822	0.02	0.27	0	0.00	0.00	0	6	6	15.91
	269.40											
##	V62	62	5822	0.03	0.16	0	0.00	0.00	0	1	1	6.05
	34.62											
##	V63	63	5822	0.02	0.20	0	0.00	0.00	0	6	6	16.65
	330.21											
##	V64	64	5822	0.05	0.41	0	0.00	0.00	0	5	5	8.82
	78.19											
##	V65	65	5822	0.40	0.49	0	0.38	0.00	0	2	2	0.42
	-1.75											
##	V66	66	5822	0.01	0.13	0	0.00	0.00	0	5	5	14.33
	365.23											
##	V67	67	5822	0.02	0.14	0	0.00	0.00	0	1	1	6.75
	43.52											
##	V68	68	5822	0.56	0.60	1	0.51	1.48	0	7	7	0.98
	3.61											
##	V69	69	5822	0.01	0.13	0	0.00	0.00	0	4	4	16.73
	354.31											
##	V70	70	5822	0.04	0.23	0	0.00	0.00	0	8	8	10.95
	268.08											
##	V71	71	5822	0.00	0.06	0	0.00	0.00	0	3	3	33.84
	1304.72											
##	V72	72	5822	0.01	0.13	0	0.00	0.00	0	3	3	12.22
	187.68											
##	V73	73	5822	0.03	0.24	0	0.00	0.00	0	4	4	9.45
	111.64											
##	V74	74	5822	0.01	0.12	0	0.00	0.00	0	6	6	29.44
	1121.91											
##	V75	75	5822	0.07	0.26	0	0.00	0.00	0	2	2	3.74
	13.67											
##	V76	76	5822	0.08	0.38	0	0.00	0.00	0	8	8	6.70
	65.75											
##	V77	77	5822	0.00	0.07	0	0.00	0.00	0	1	1	13.59
	182.75											
##	V78	78	5822	0.01	0.08	0	0.00	0.00	0	1	1	12.25
	148.16											
##	V79	79	5822	0.00	0.08	0	0.00	0.00	0	2	2	18.71
	389.67											
##	V80	80	5822	0.57	0.56	1	0.55	0.00	0	7	7	0.75
	3.97											
##	V81	81	5822	0.00	0.02	0	0.00	0.00	0	1	1	44.01
	1935.00											

##	V82	82	5822	0.01	0.08	0	0.00	0.00	0	2	2	14.62
	236.35											
##	V83	83	5822	0.03	0.21	0	0.00	0.00	0	3	3	7.54
	63.14											
##	V84	84	5822	0.01	0.09	0	0.00	0.00	0	2	2	11.80
	146.72											
##	V85	85	5822	0.01	0.12	0	0.00	0.00	0	2	2	8.49
	73.24											
##	V86*	86	5822	1.06	0.24	1	1.00	0.00	1	2	1	3.71
	11.79											
##		se										
##	V1	0.17										
##	V2	0.00										
##	V3	0.01										
##	V4	0.01										
##	V5	0.04										
##	V6	0.01										
##	V7	0.02										
##	V8	0.01										
##	V9	0.02										
##	V10	0.03										
##	V11	0.01										
##	V12	0.02										
##	V13	0.02										
##	V14	0.02										
##	V15	0.03										
##	V16	0.02										
##	V17	0.02										
##	V18	0.03										
##	V19	0.02										
##	V20	0.01										
##	V21	0.01										
##	V22	0.02										
##	V23	0.02										
##	V24	0.02										
##	V25	0.02										
##	V26	0.02										
##	V27	0.02										
##	V28	0.03										
##	V29	0.02										
##	V30	0.04										
##	V31	0.04										
##	V32	0.02										
##	V33	0.02										
##	V34	0.02										
##	V35	0.03										
##	V36	0.03										
##	V37	0.03										
##	V38	0.03										
##	V39	0.03										
##	V40	0.01										
##	V41	0.01										
##	V42	0.02										
##	V43	0.03										

```

## V44 0.01
## V45 0.00
## V46 0.01
## V47 0.04
## V48 0.01
## V49 0.01
## V50 0.00
## V51 0.00
## V52 0.01
## V53 0.00
## V54 0.01
## V55 0.01
## V56 0.00
## V57 0.00
## V58 0.00
## V59 0.03
## V60 0.00
## V61 0.00
## V62 0.00
## V63 0.00
## V64 0.00
## V65 0.01
## V66 0.00
## V67 0.00
## V68 0.01
## V69 0.00
## V70 0.00
## V71 0.00
## V72 0.00
## V73 0.00
## V74 0.00
## V75 0.00
## V76 0.00
## V77 0.00
## V78 0.00
## V79 0.00
## V80 0.01
## V81 0.00
## V82 0.00
## V83 0.00
## V84 0.00
## V85 0.00
## V86* 0.00

```

2.5.2 Observations

- Some of the predictors have a very high kurtosis value which means that the predictors have a heavy tail as compared to a normal distribution resulting in a lot of outliers. We will look at each variable later with respect to their distribution and outliers.
- V1, i.e. Customer Subtype as mentioned in the data dictionary has 41 different categories detailed in the link. Similarly, V4, i.e. Avg age can be identified as categories as mentioned in the data dictionary.
- One major observation from the dataset is that all the predictors have discretised by the insurance company so there is not much of wrangling to be done prior to the model building process.
- We can see that there is pattern in which the predictors have been observed.

- V1 has been identified as 41 different categories,
- V2 (number of houses) ranges from 1 to 10, and is heavy tailed towards the right which means the dataset has customers with more houses than a normally distributed one.
- V3 (avg size household) ranges from 1-6,
- V4 (avg age) is identified as 6 different categories,
- V5 (customer main type) L2 is identified as 10 different categories
- V6 to V43, i.e. the rest of the socio-demographic data is identified based on zipcodes, and as these are percentages mentioned in the data dictionary, it is likely to explain the percentage of people belong to that particular category in that customer's zipcode. For example, if V6 explains Roman Catholic as 7, it means that, 76-88% of people in that zipcode are Roman Catholic
- V44 to V64 (number of policies), means that the number of policies in that category held by the customer in the range of 1 to 12, few of the predictors in this bracket are also heavy tailed.
- V65 to V85 (contribution to policies) means the amount category contributed by a customer as part of that policy held. Similar to the previous predictors, this is also heavy tailed as compared to a normal distribution, which implies that customers tend to contribute more to certain categories of insurance.

2.6 Distributions of the predictors with respect to the target

2.6.1 Plots

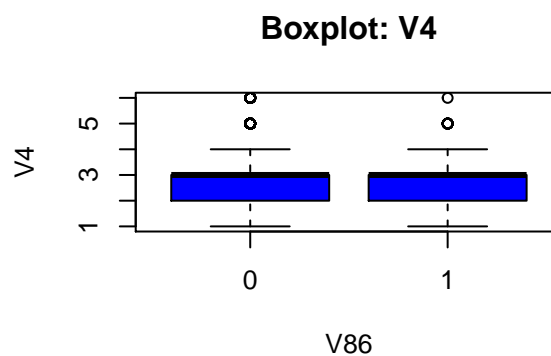
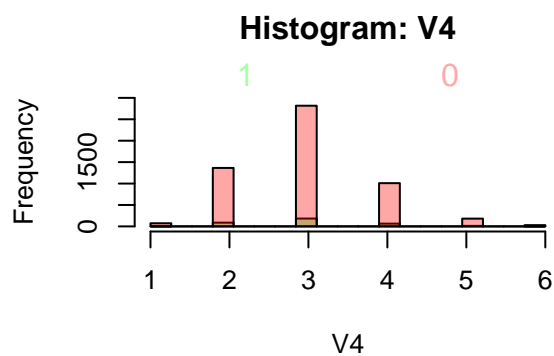
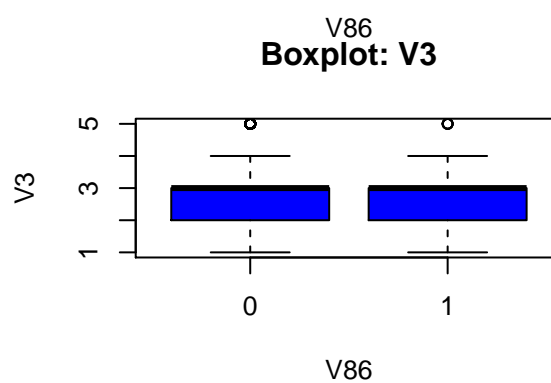
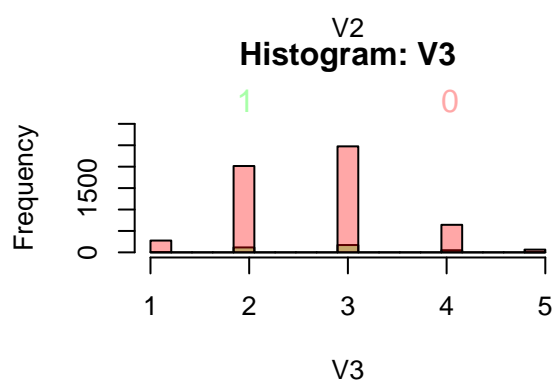
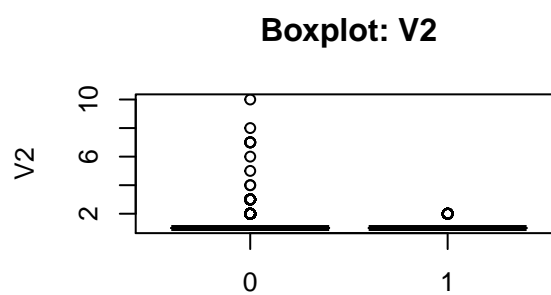
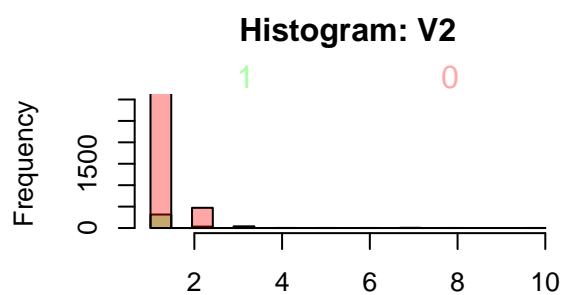
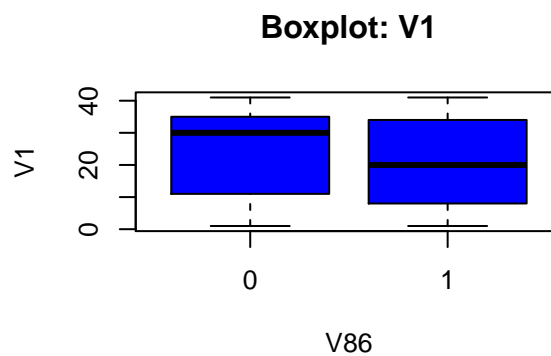
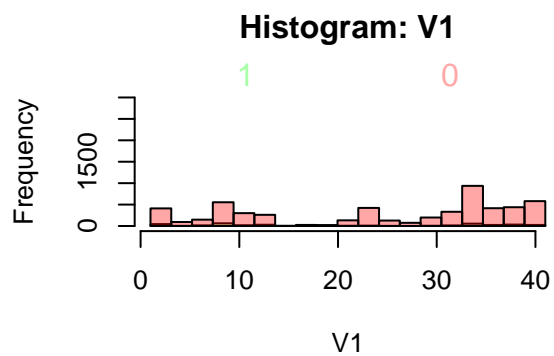
```
# Define a two-row by two-column plotting area.
par(mfrow = c(2, 2))
d=caravan_data
# Plot a histogram and box plot for each of the predictors,
# by response.
for (x in colnames(d[-ncol(d)])) {
  min_d <- min(d[, x])
  max_d <- max(d[, x])
  b <- seq(min_d, max_d, length.out = 20)

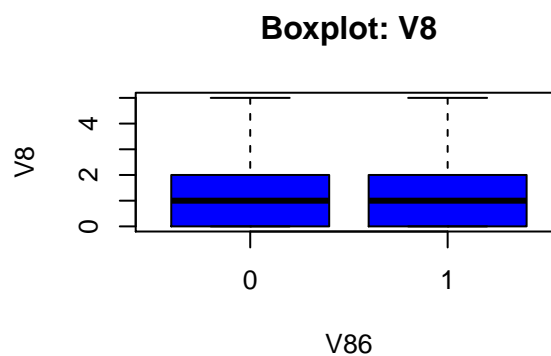
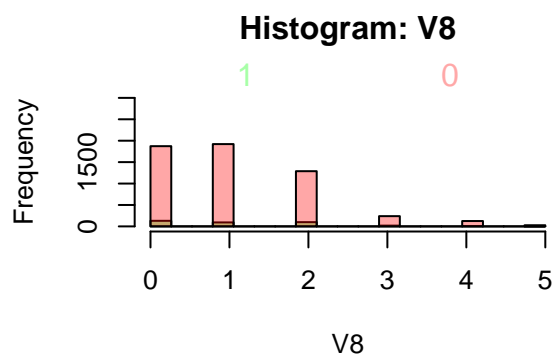
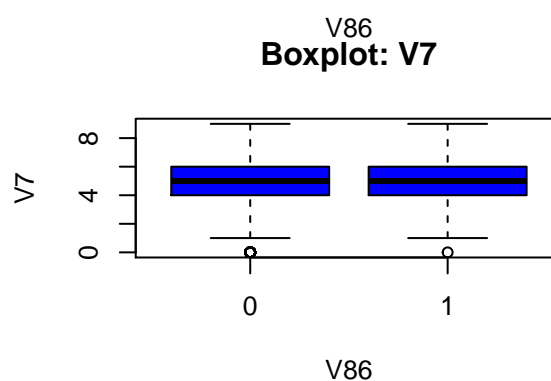
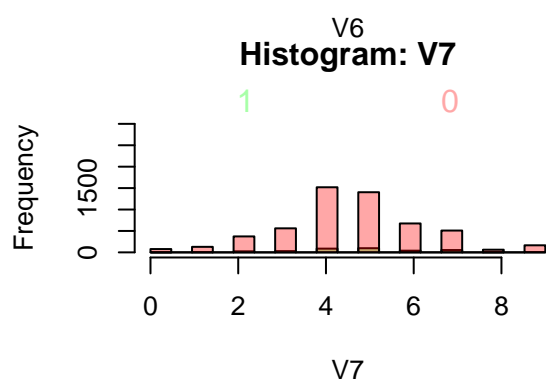
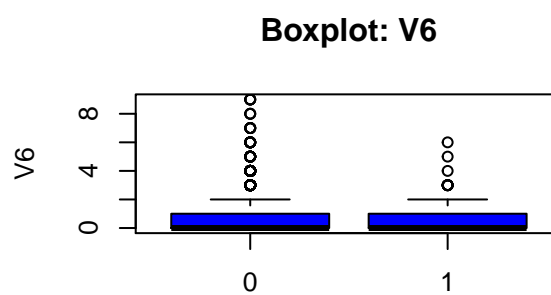
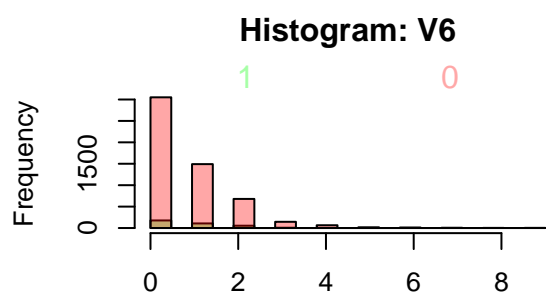
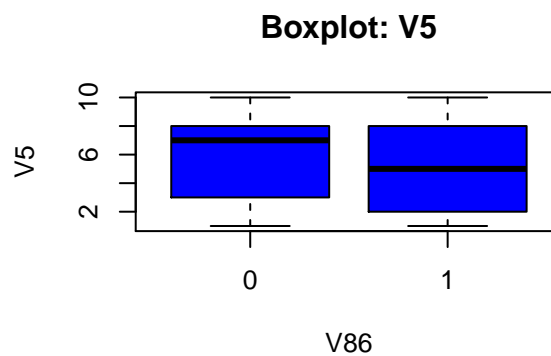
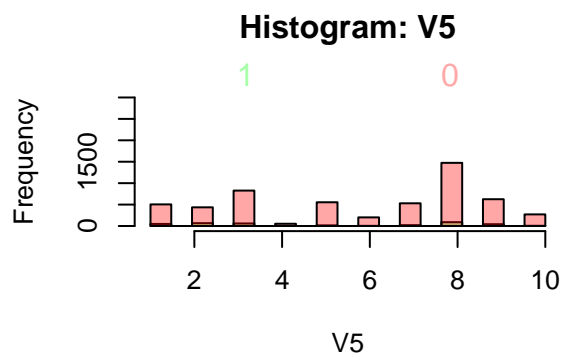
  hist(d[, x][d$V86 == 1], col = rgb(0, 1, 0, 0.35), breaks = b,
        main = paste("Histogram:␣", x, sep = ""), xlab = x, ylim=c(0,3000)
      )

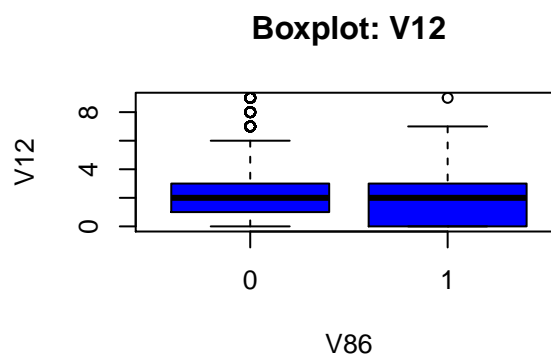
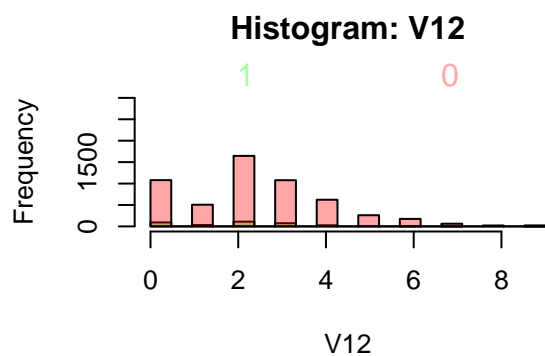
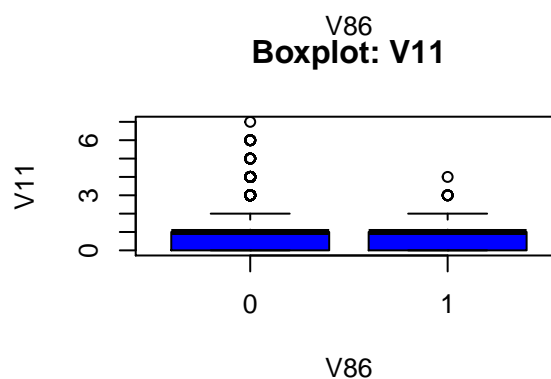
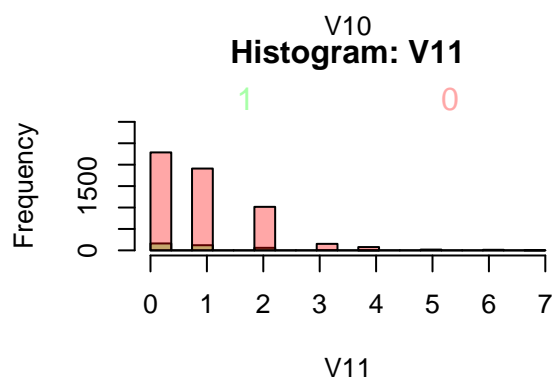
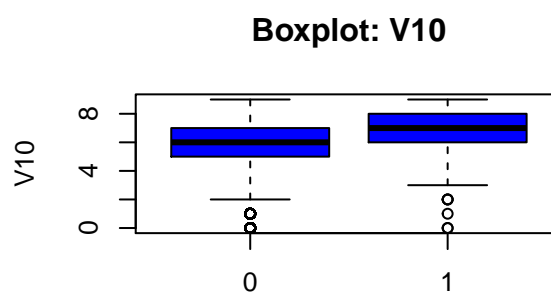
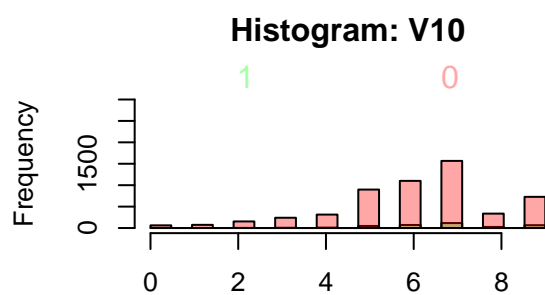
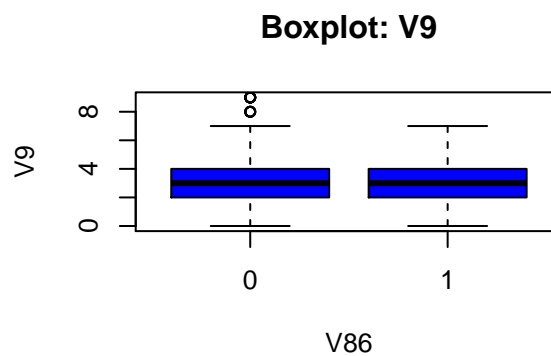
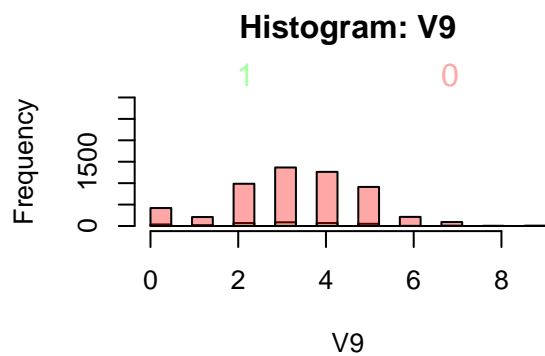
  hist(d[, x][d$V86 == 0], col = rgb(1, 0, 0, 0.35), breaks = b,
        add = TRUE, ylim=c(0,3000))

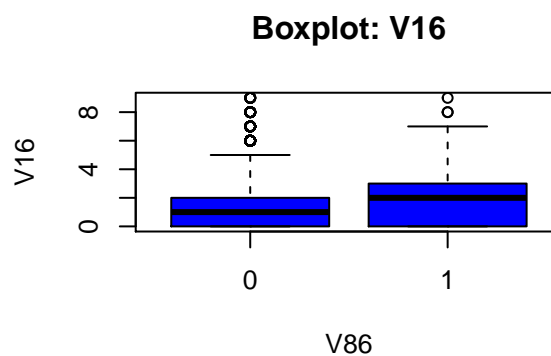
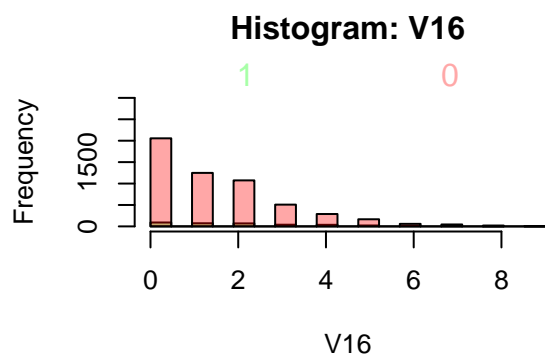
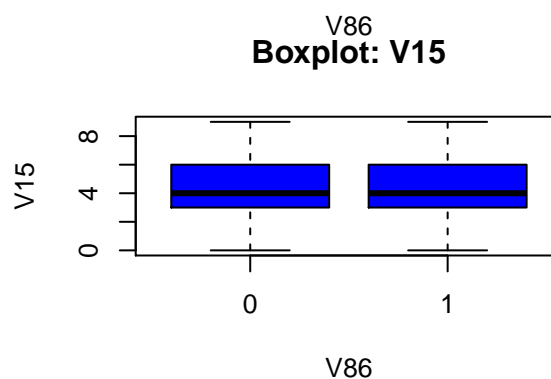
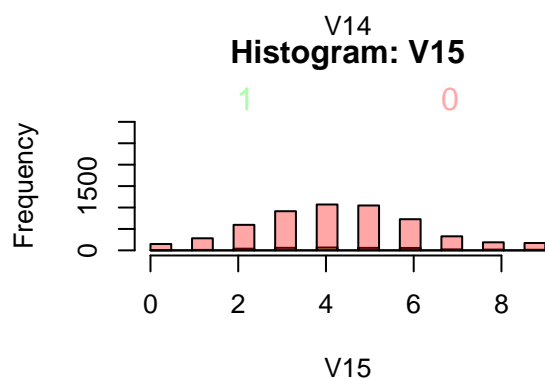
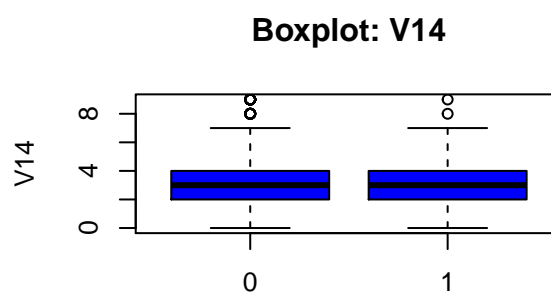
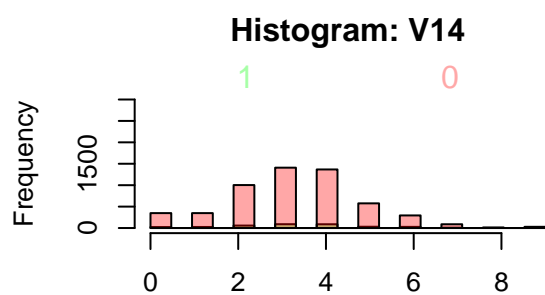
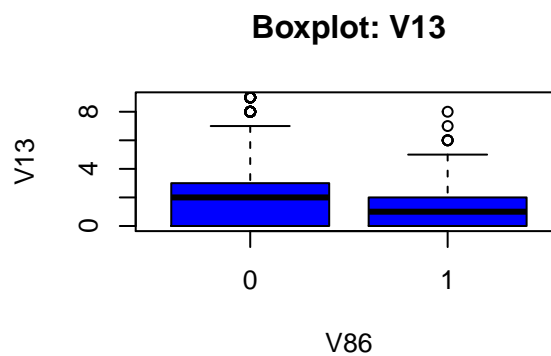
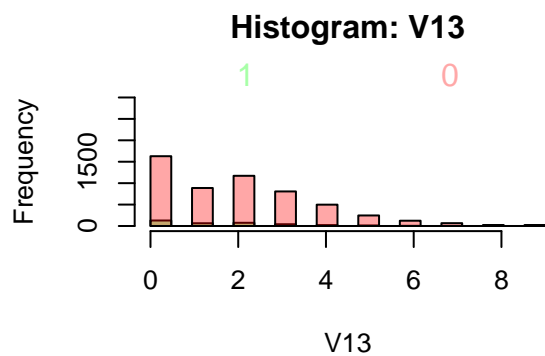
  mtext(c("1", "0"), adj = c(0.25, 0.75), col = c(rgb(0, 1, 0, 0.35), rgb
    (1, 0, 0, 0.35)))

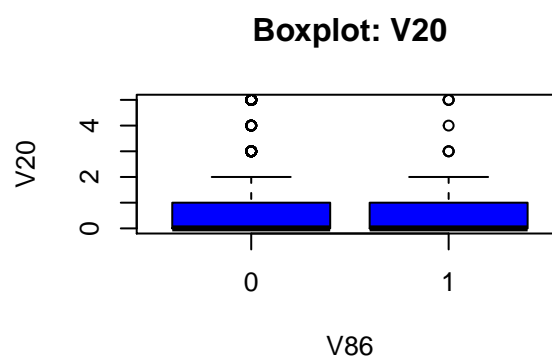
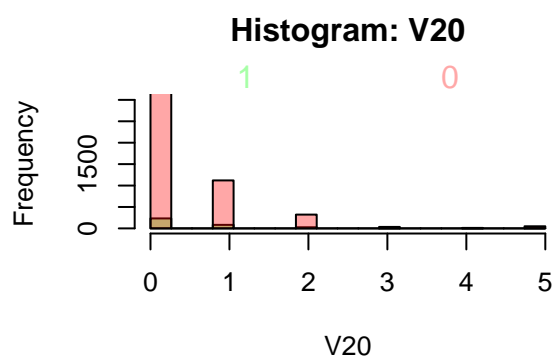
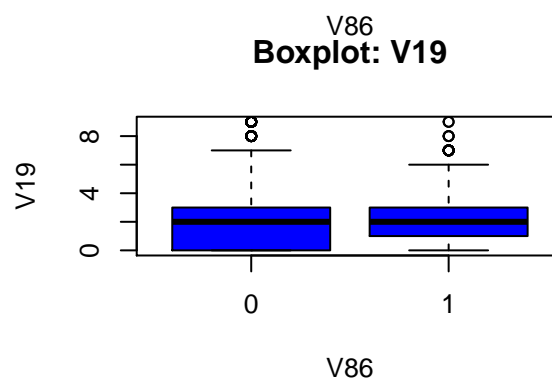
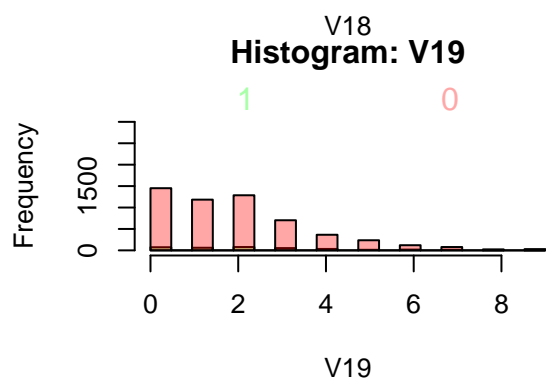
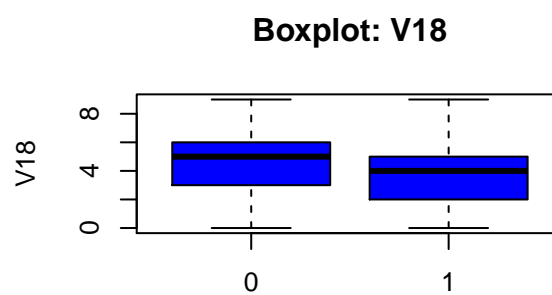
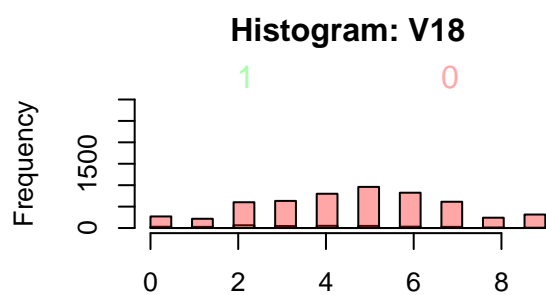
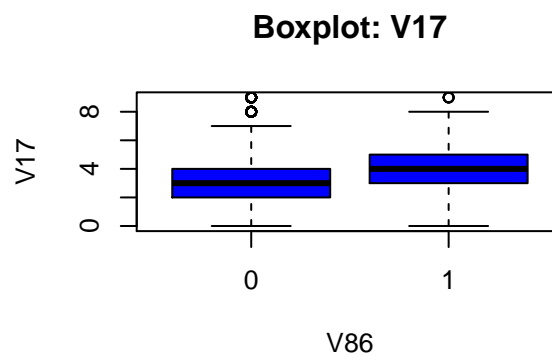
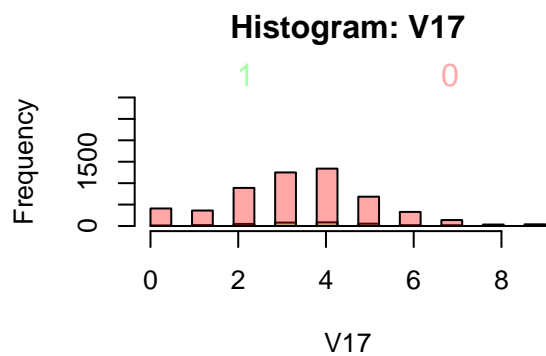
  boxplot(d[, x] ~ d$V86,
           col="blue",
           main = paste("Boxplot:␣", x, sep = ""),
           xlab="V86",
           ylab=x)
}
```

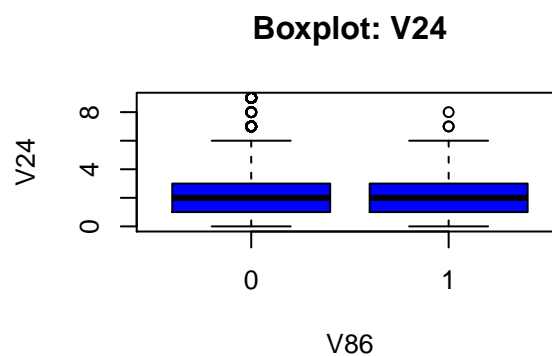
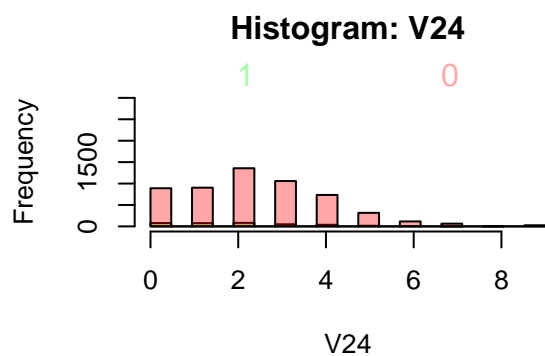
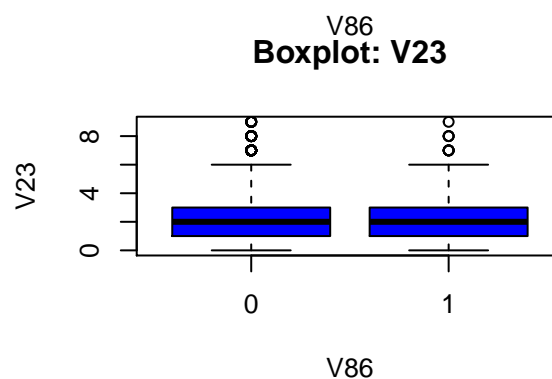
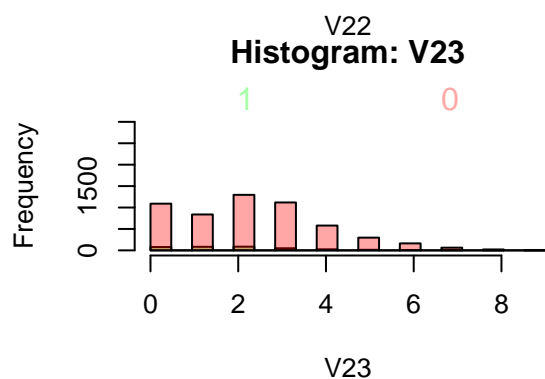
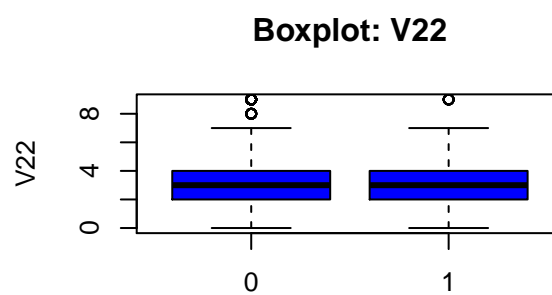
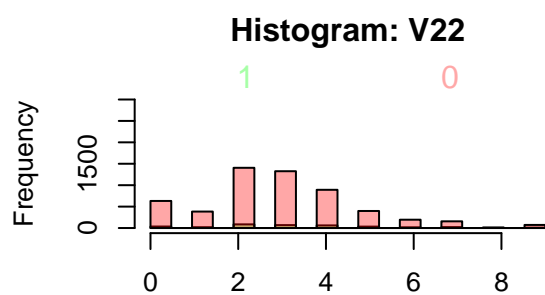
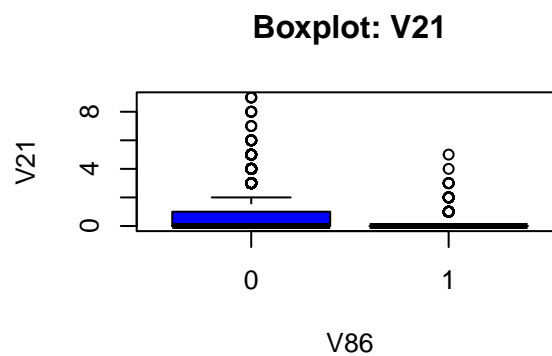
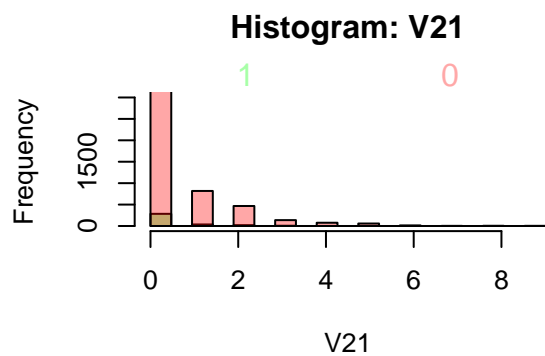


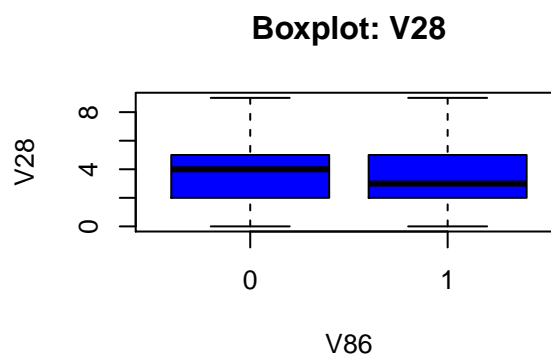
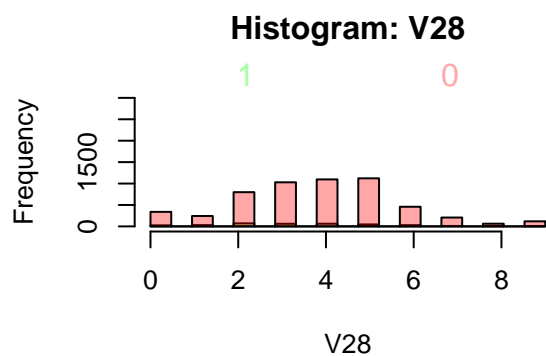
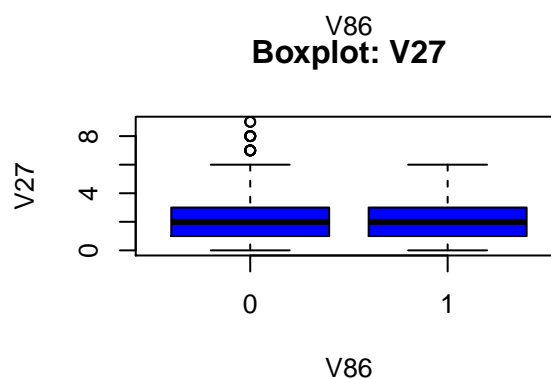
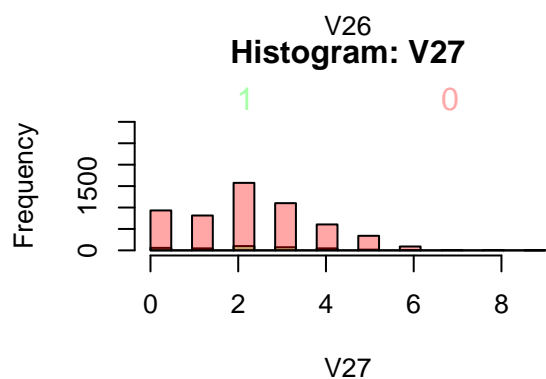
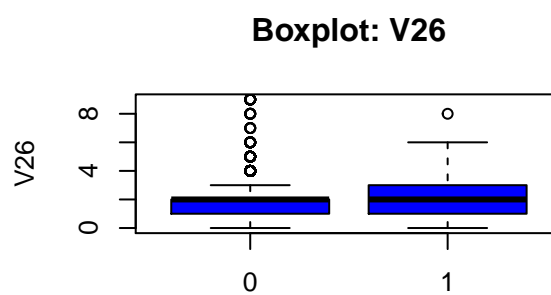
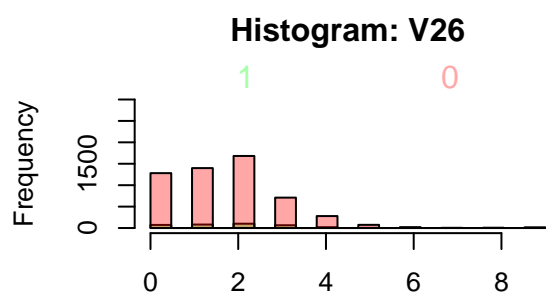
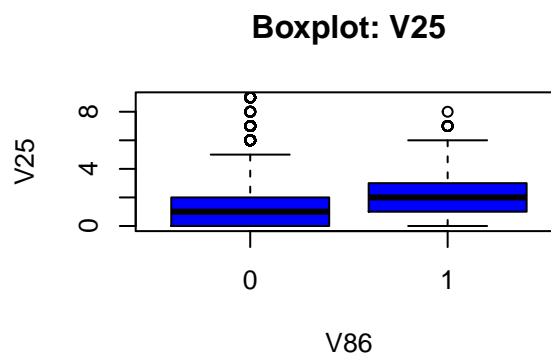
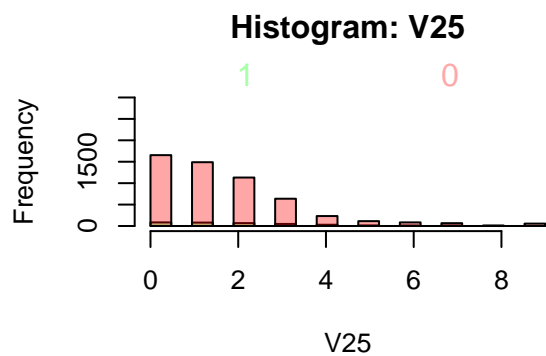


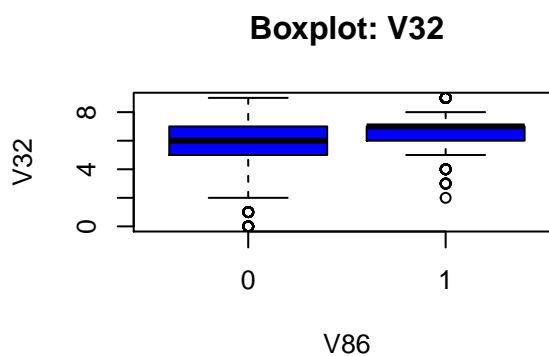
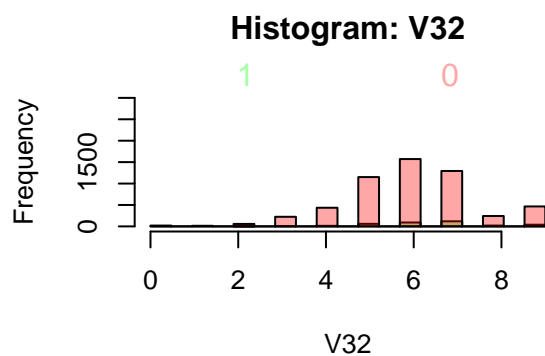
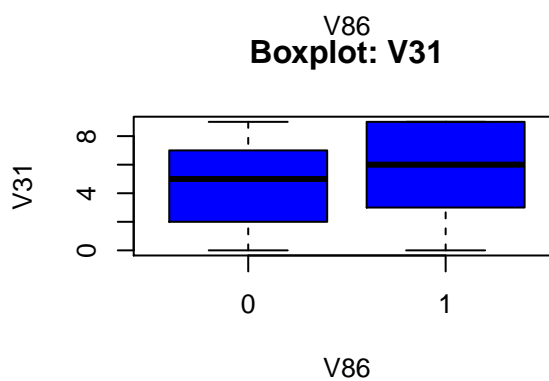
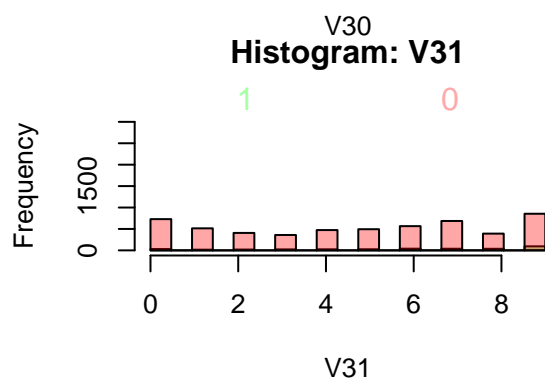
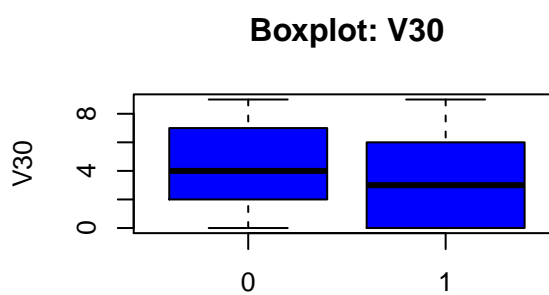
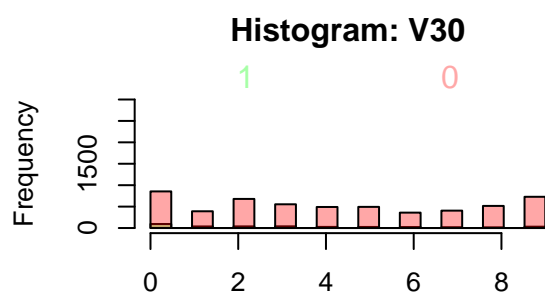
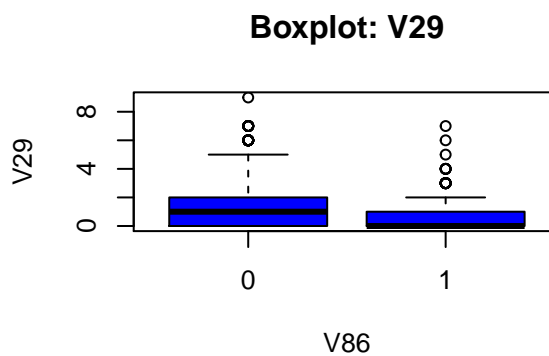
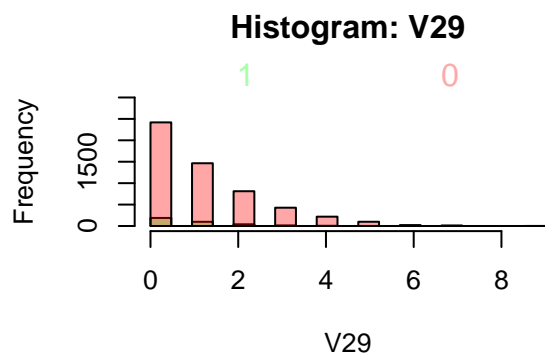


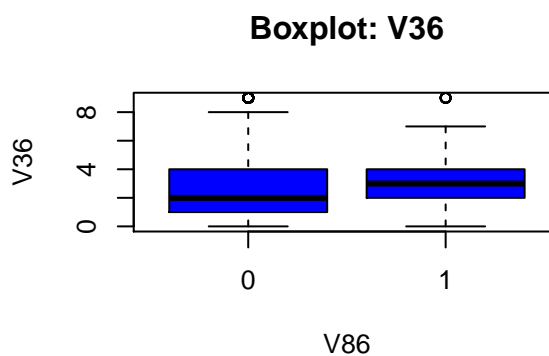
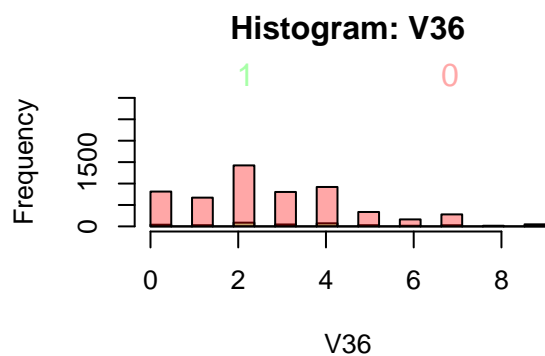
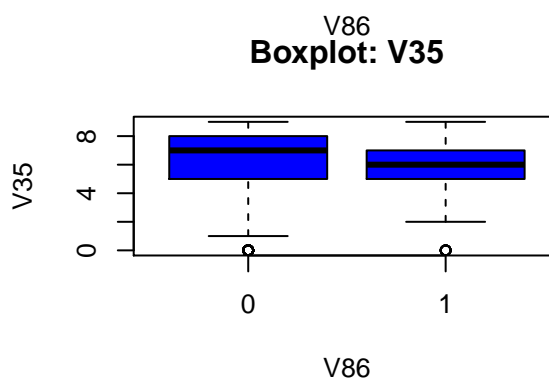
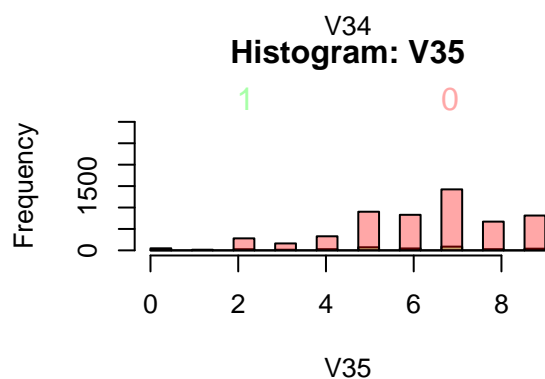
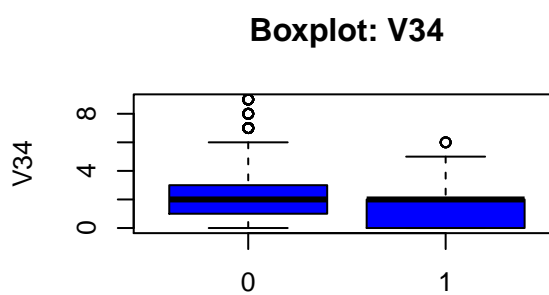
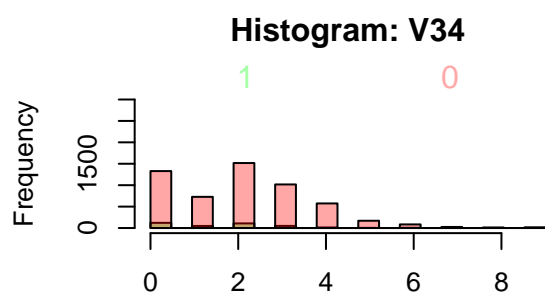
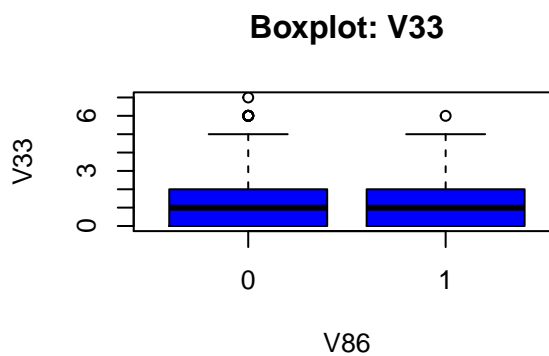
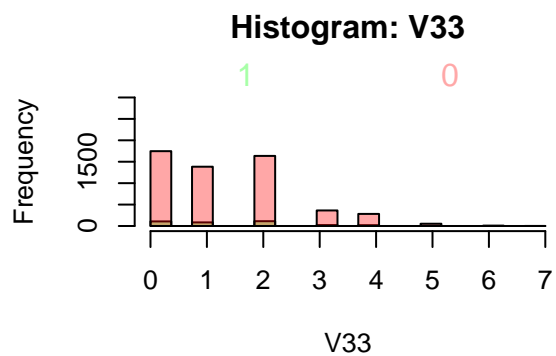


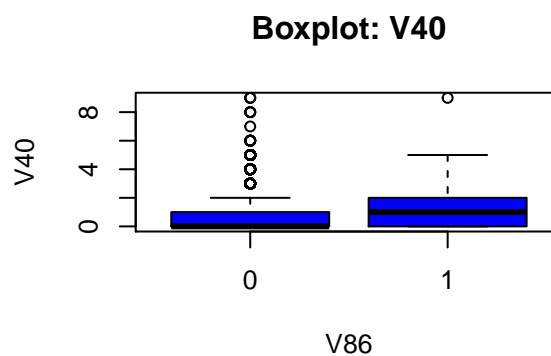
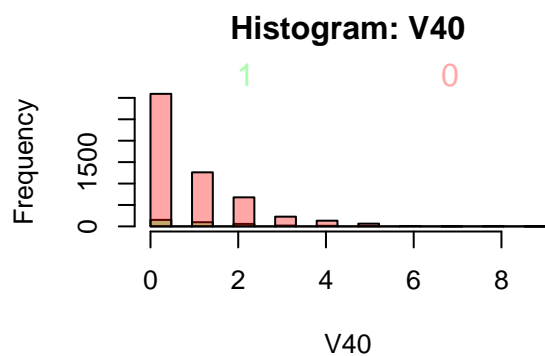
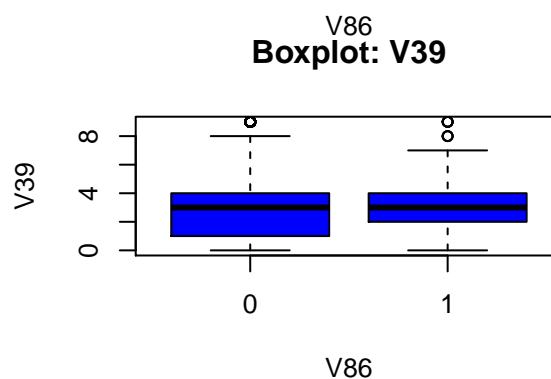
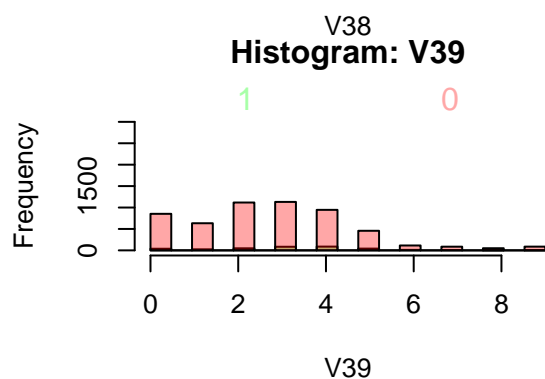
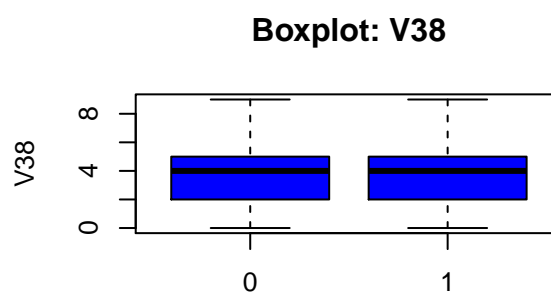
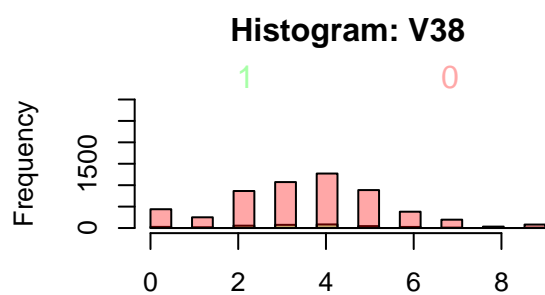
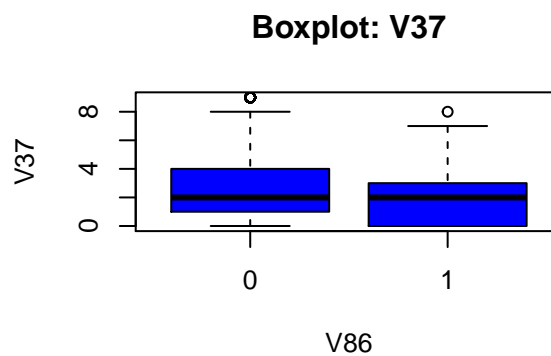
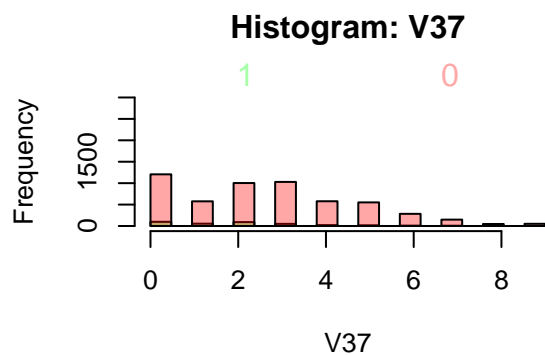


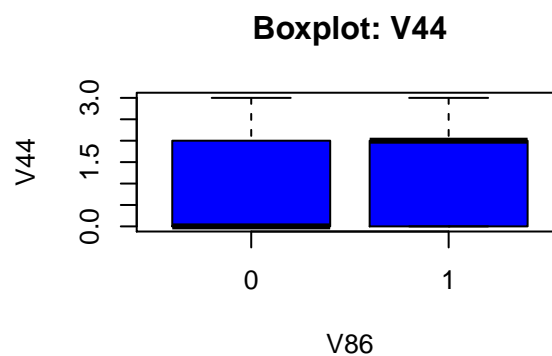
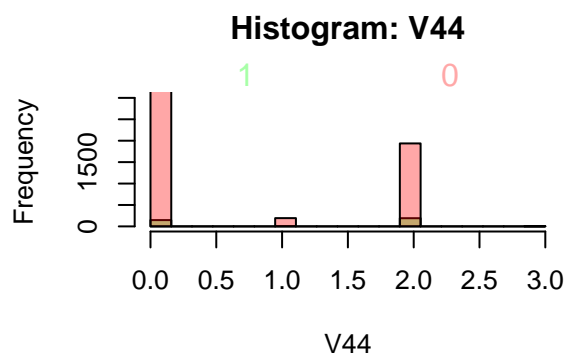
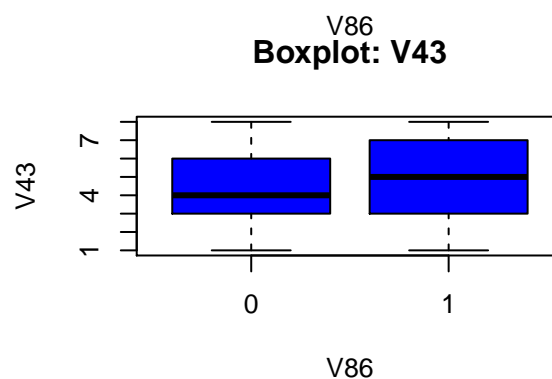
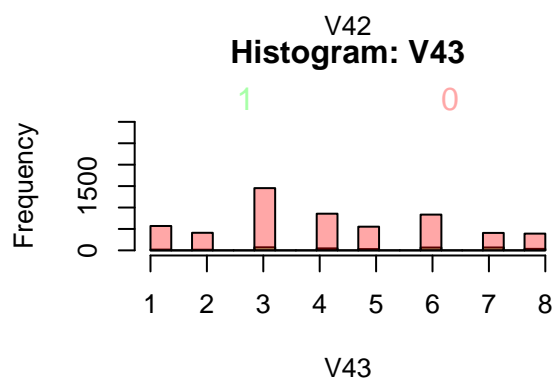
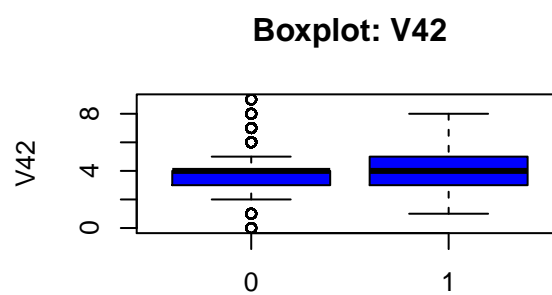
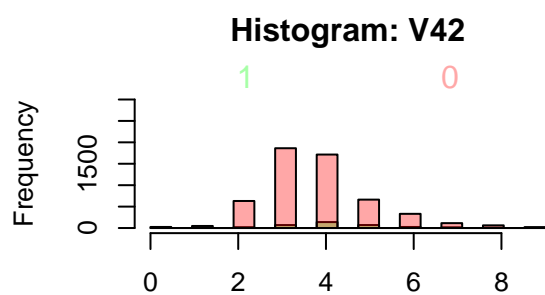
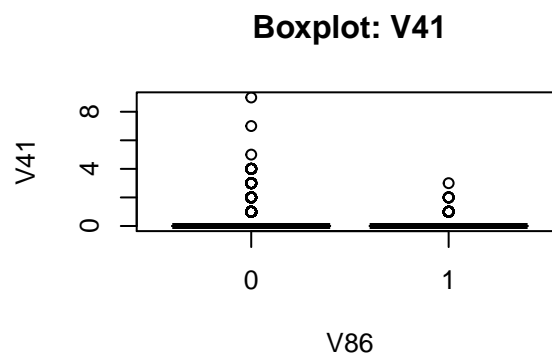
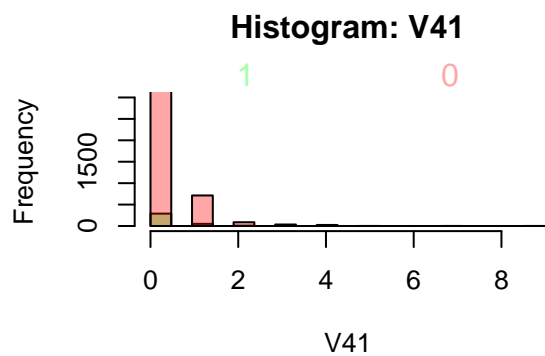


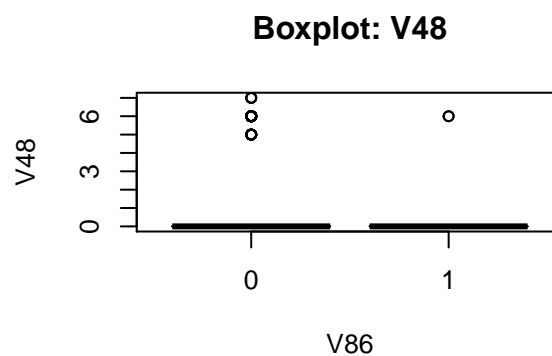
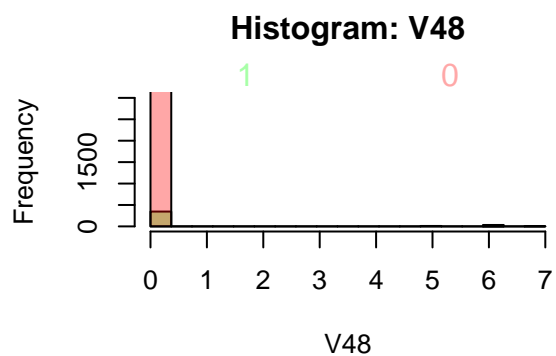
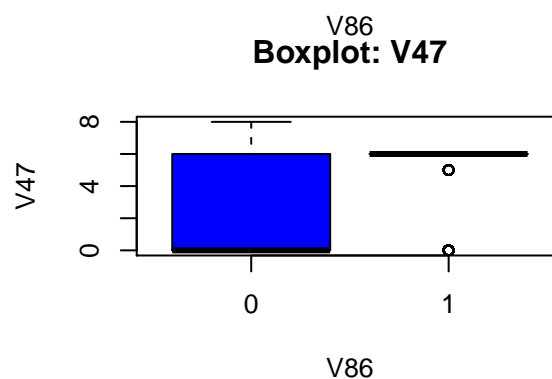
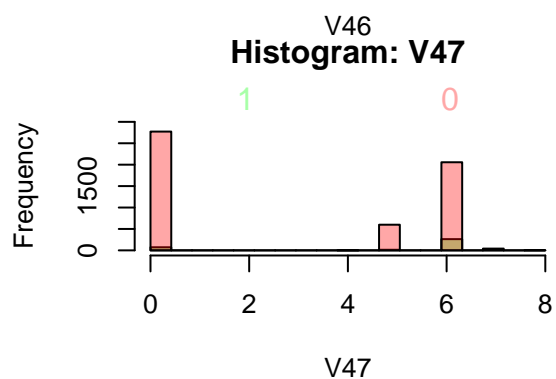
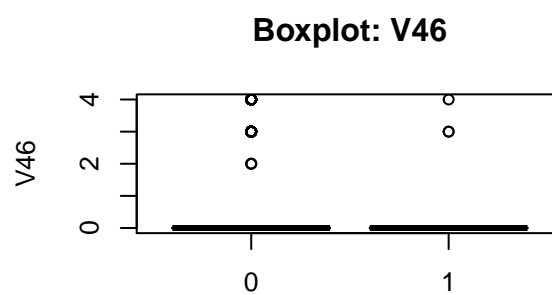
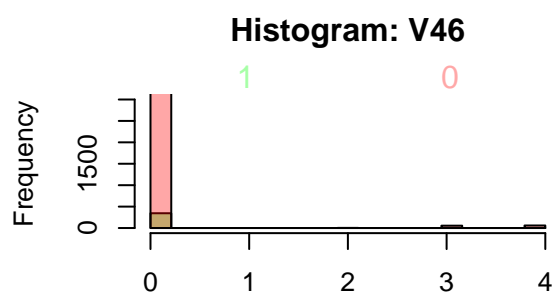
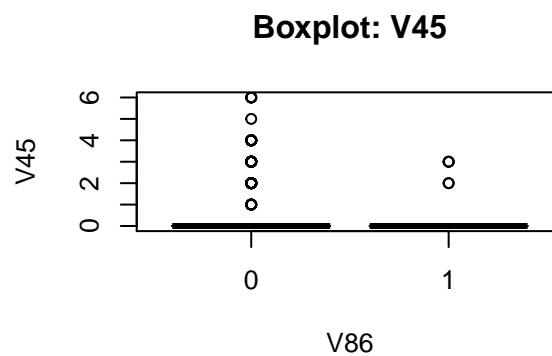
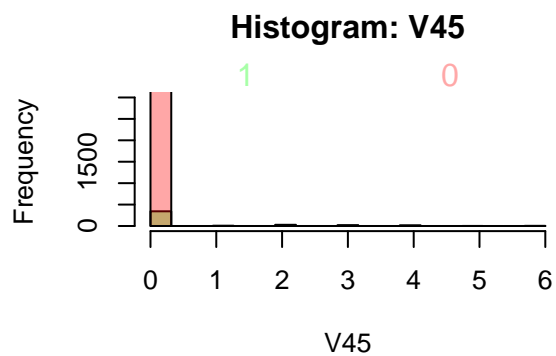


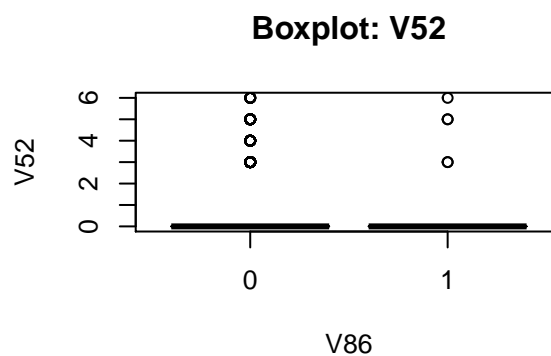
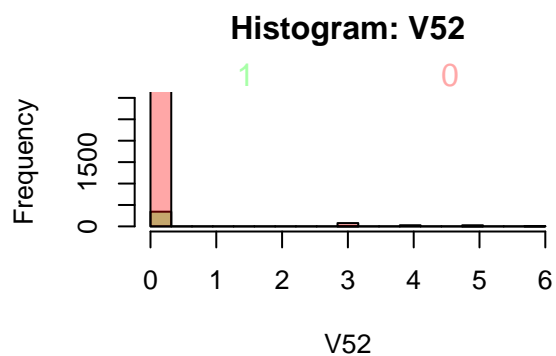
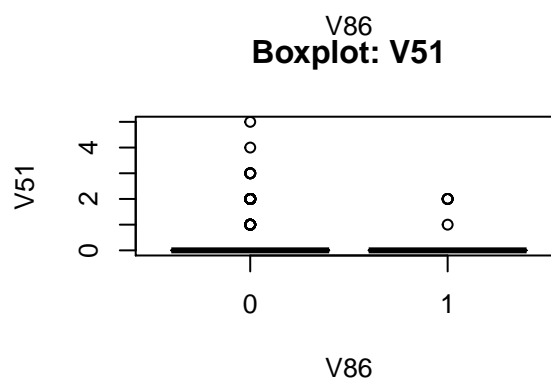
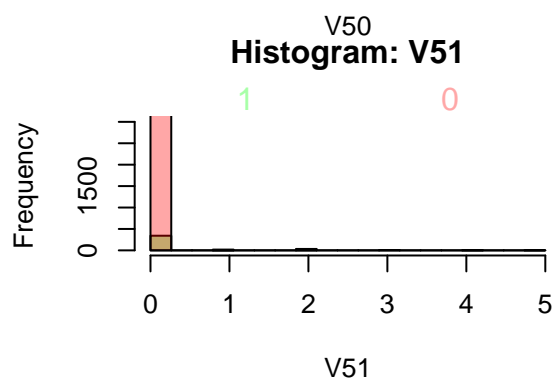
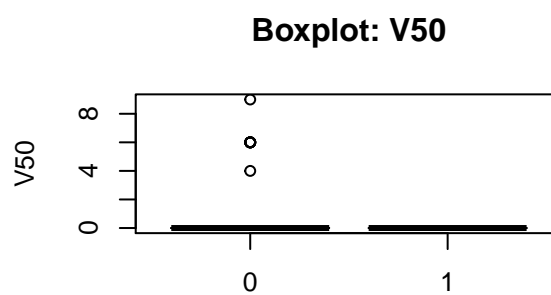
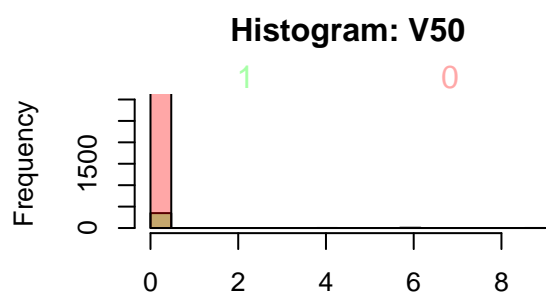
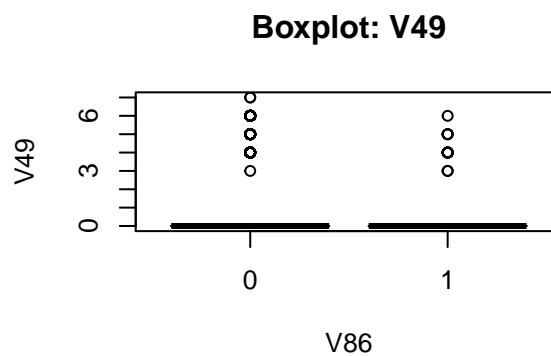
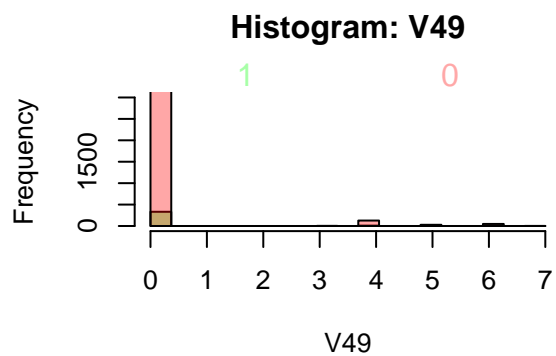


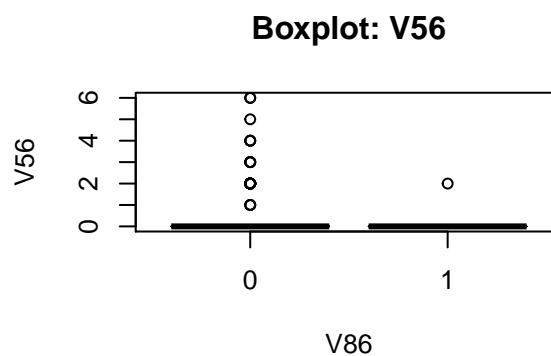
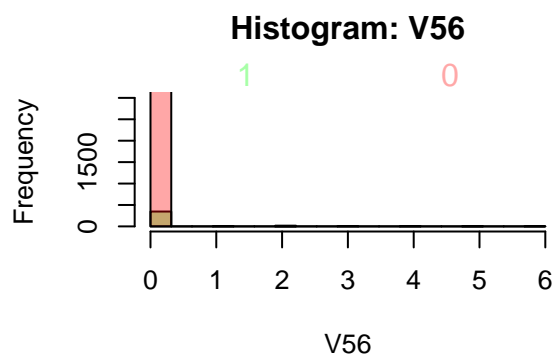
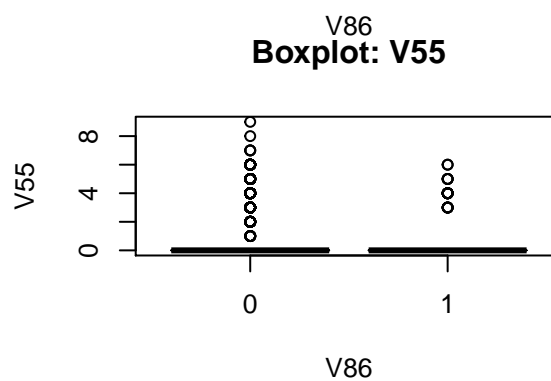
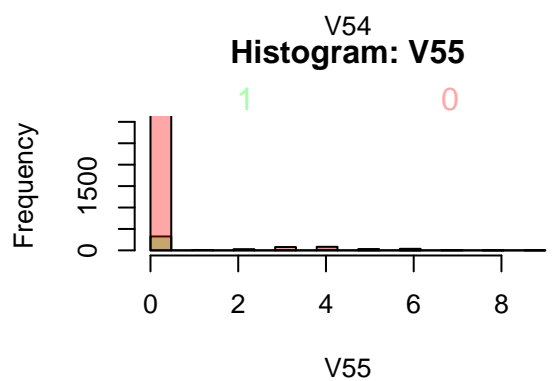
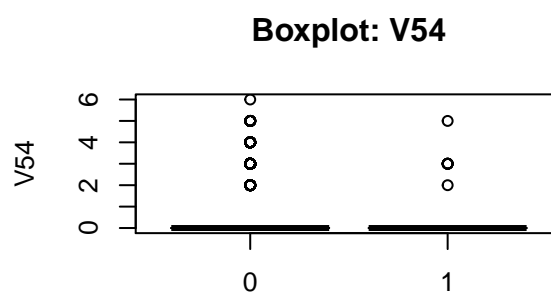
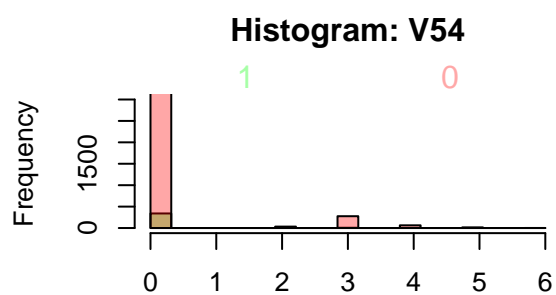
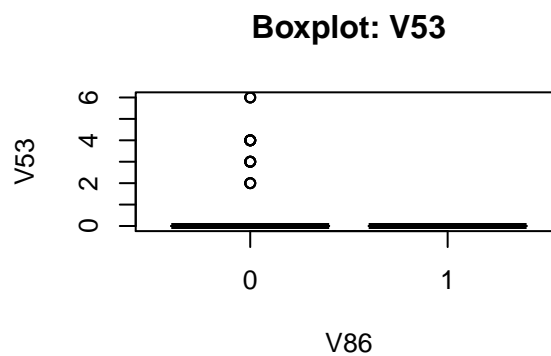
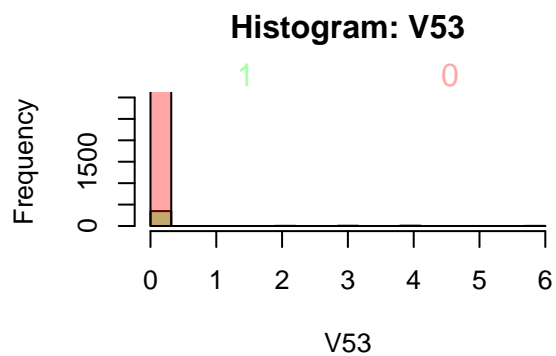


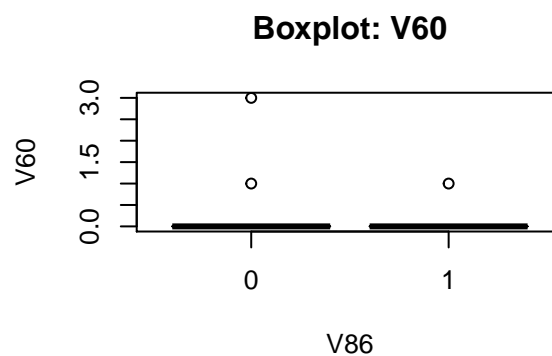
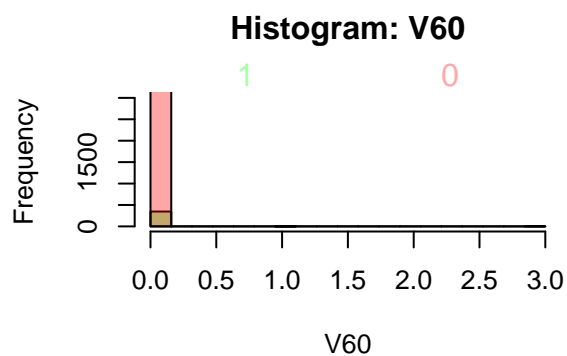
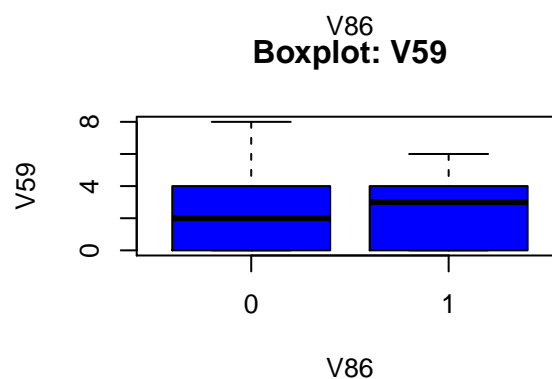
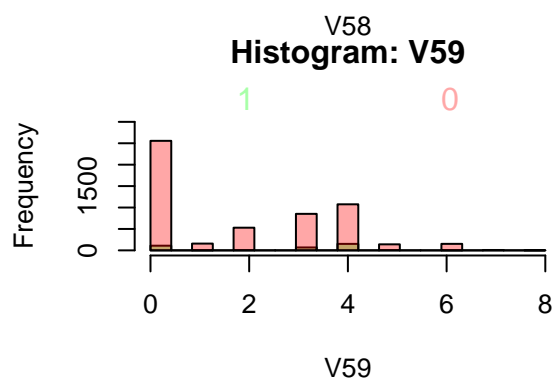
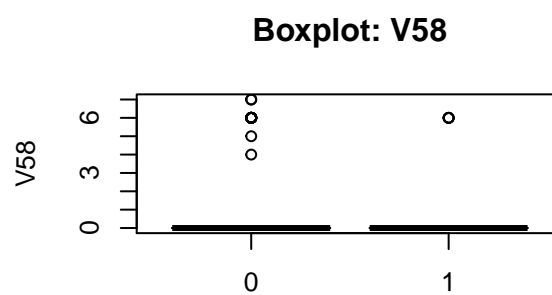
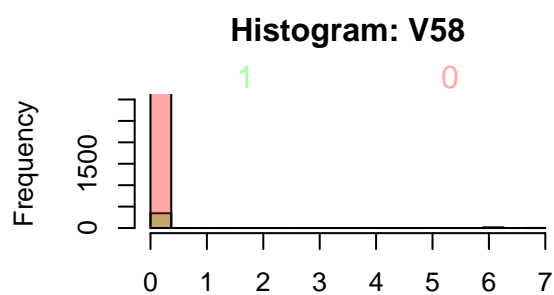
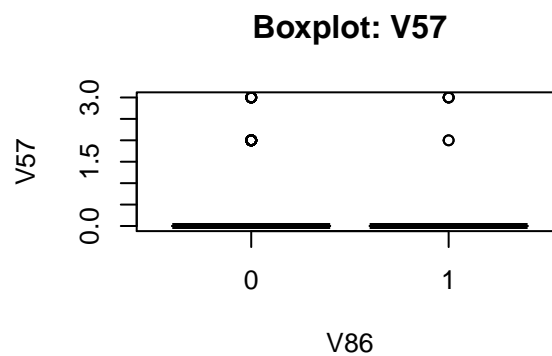
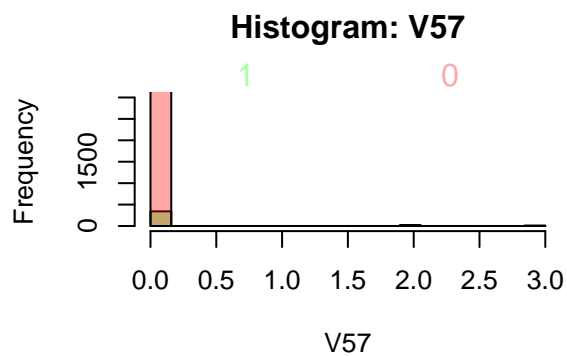


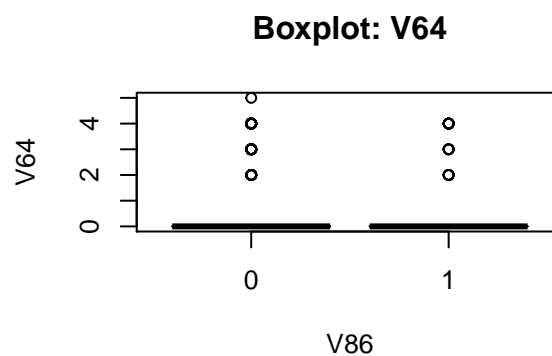
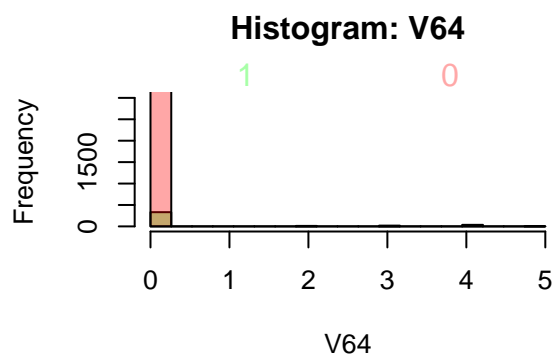
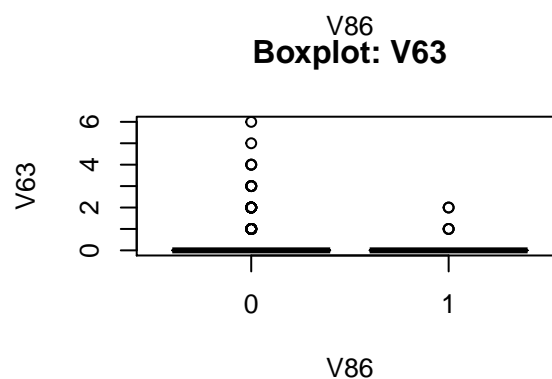
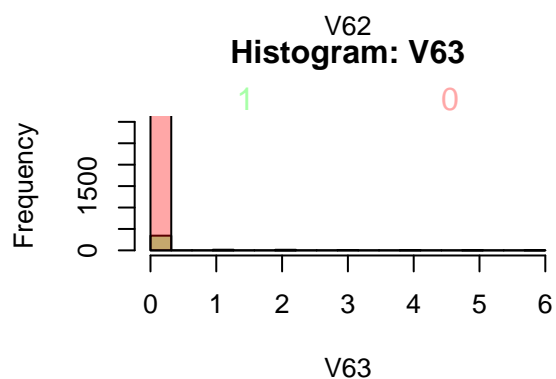
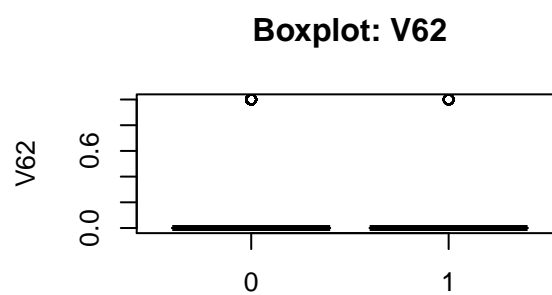
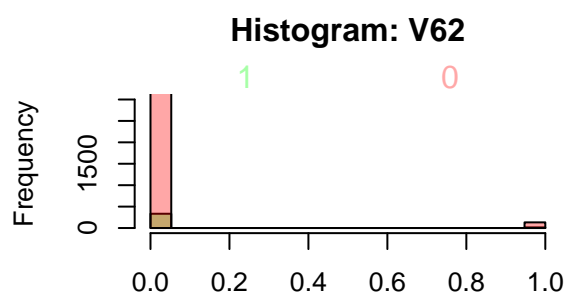
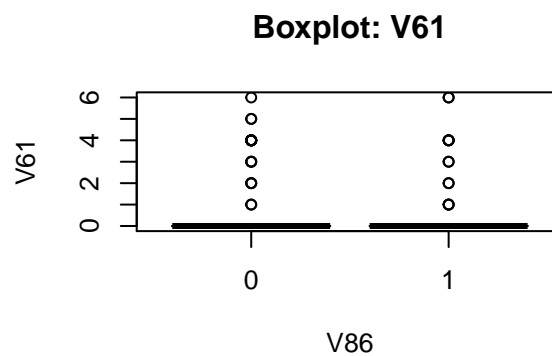
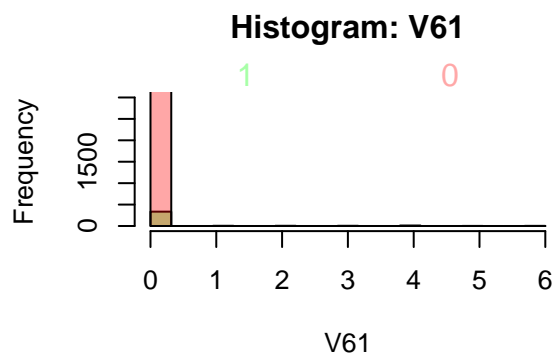


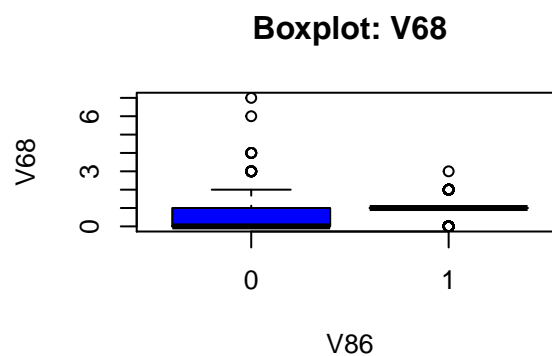
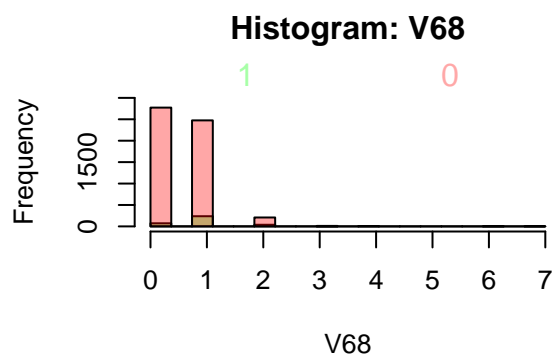
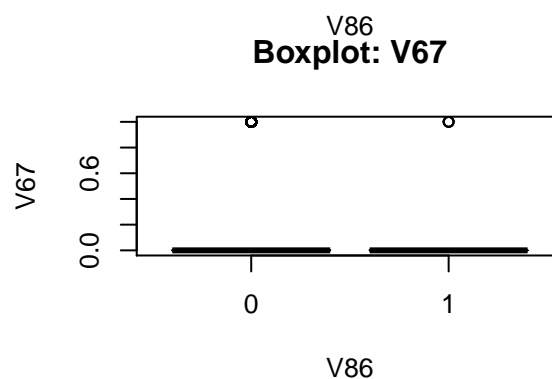
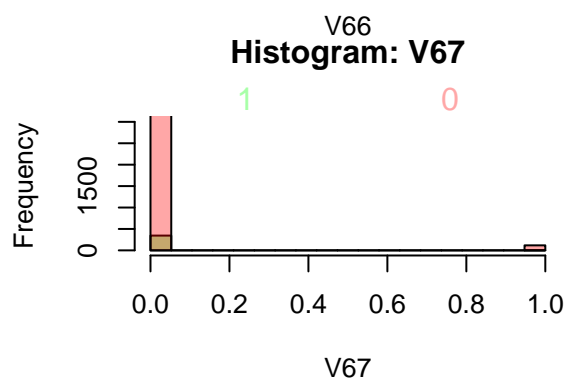
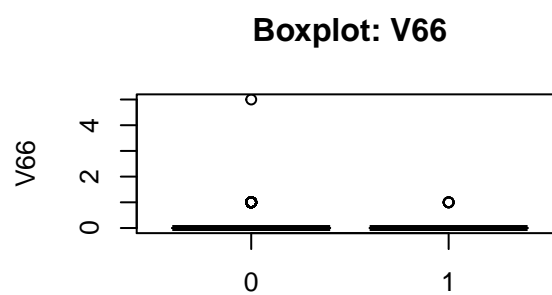
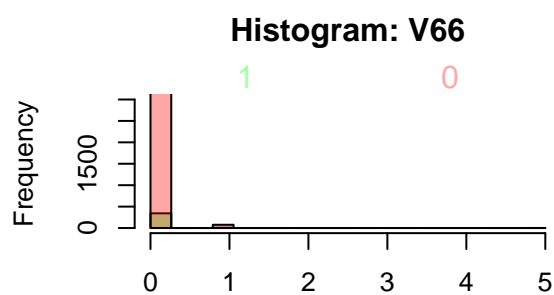
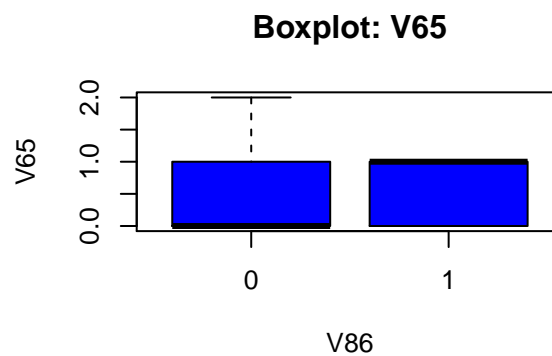
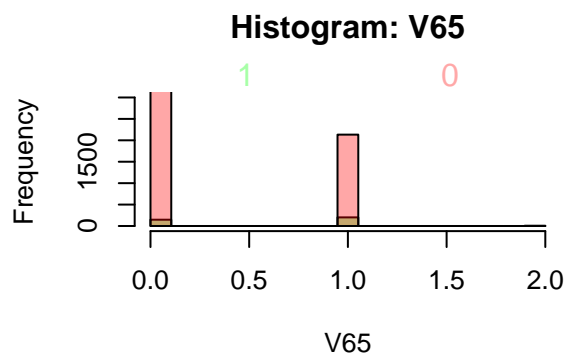


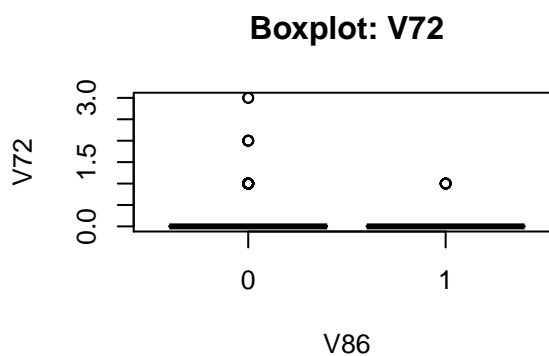
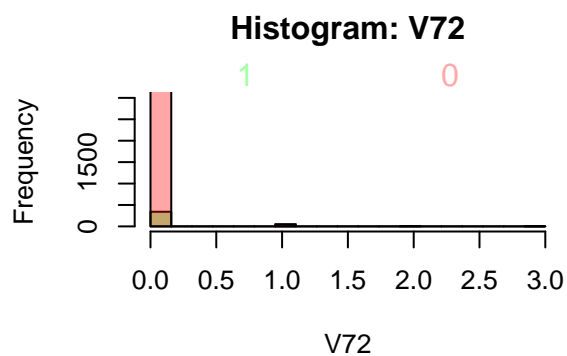
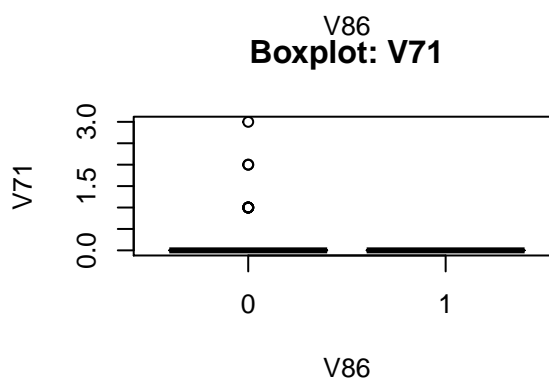
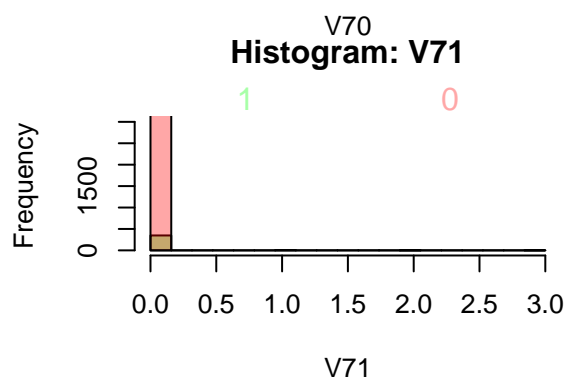
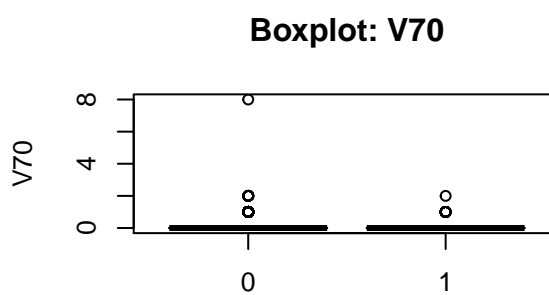
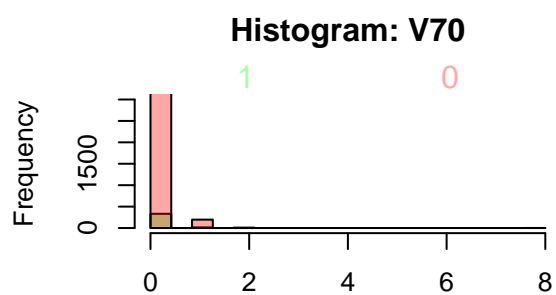
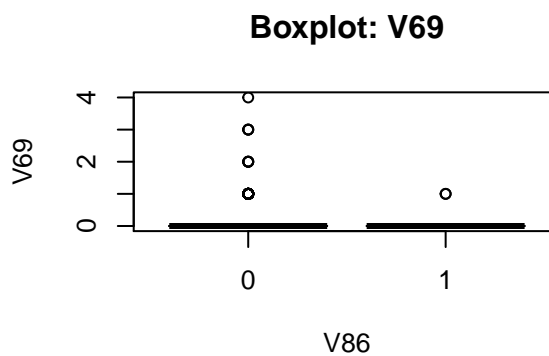
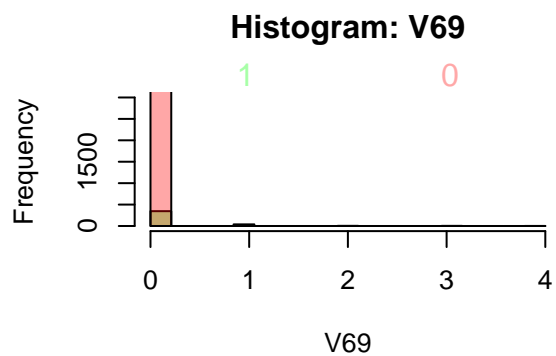


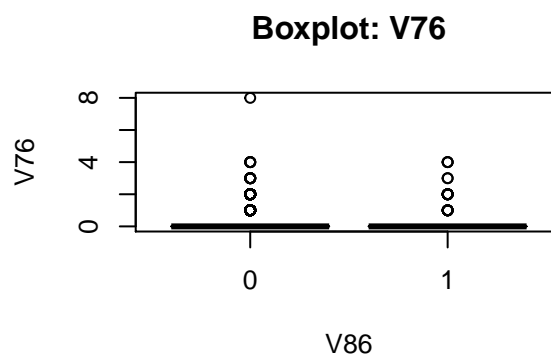
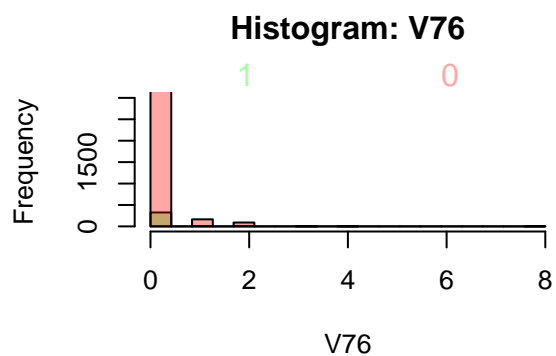
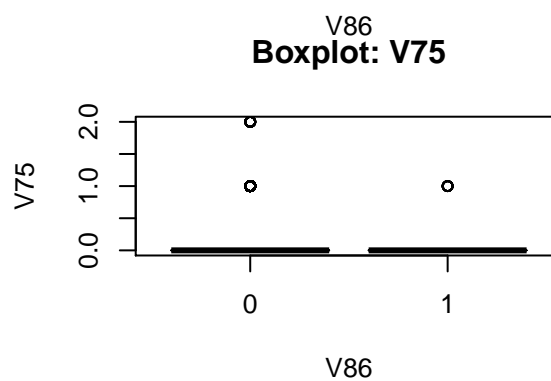
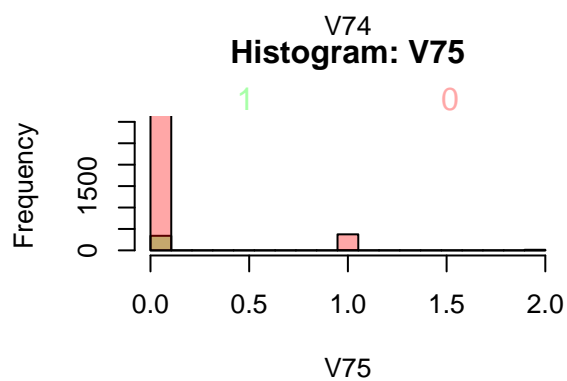
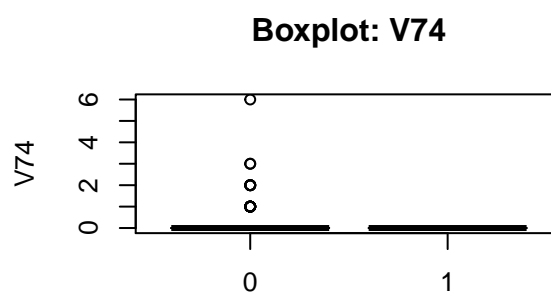
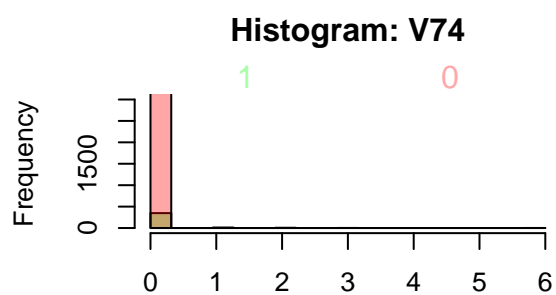
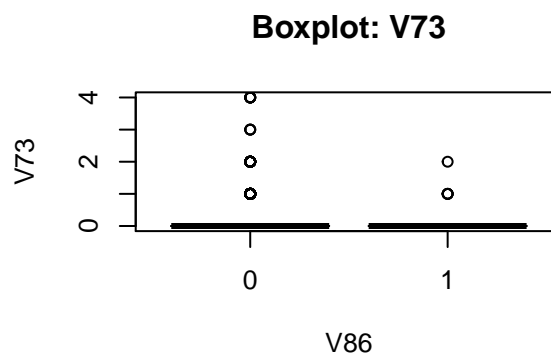
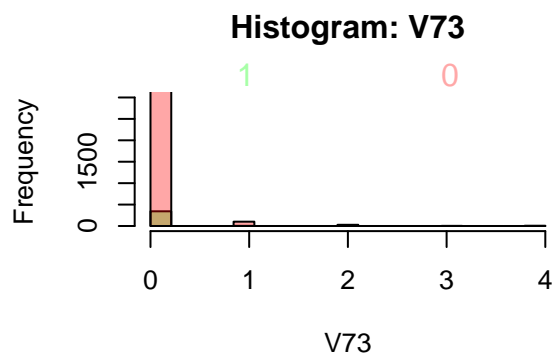


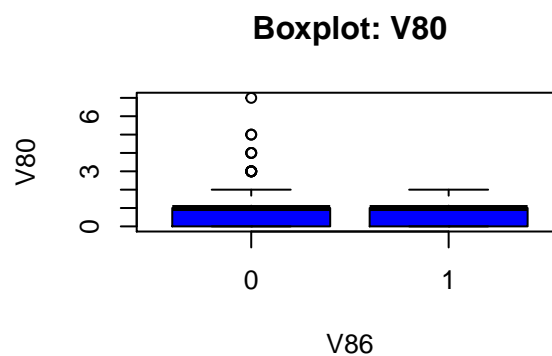
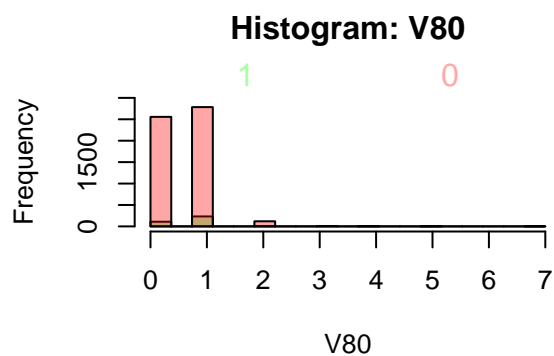
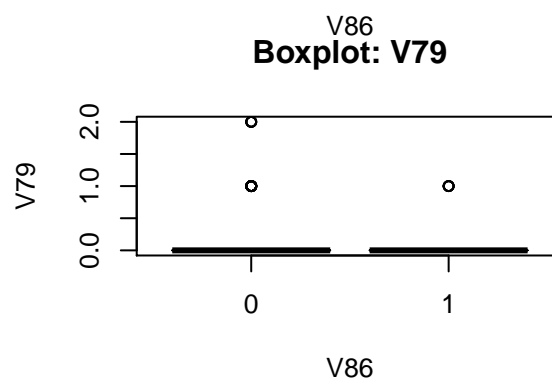
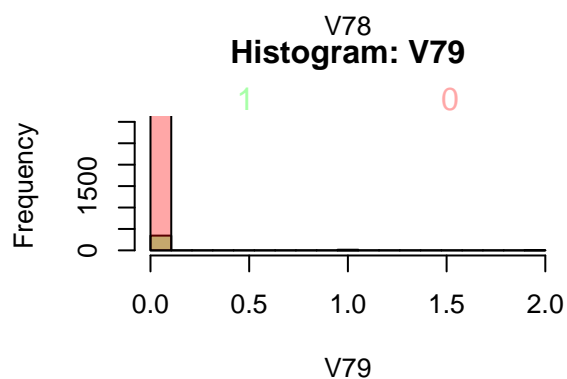
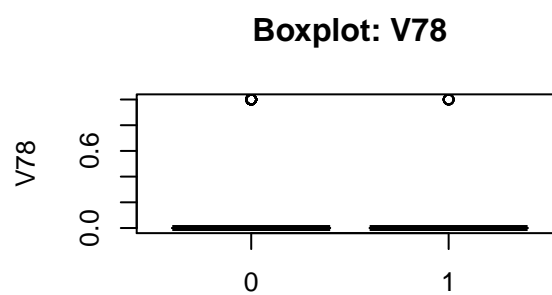
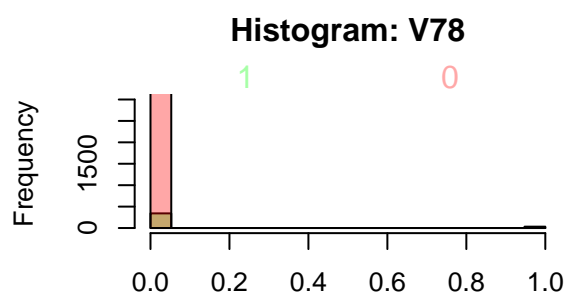
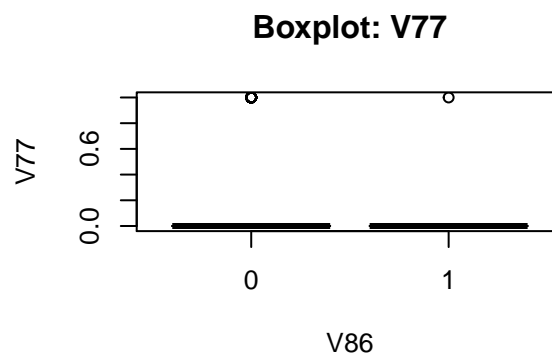
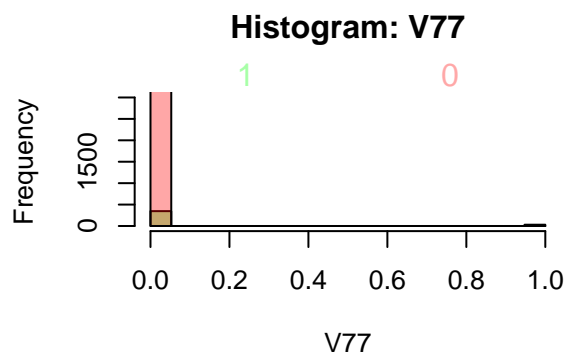


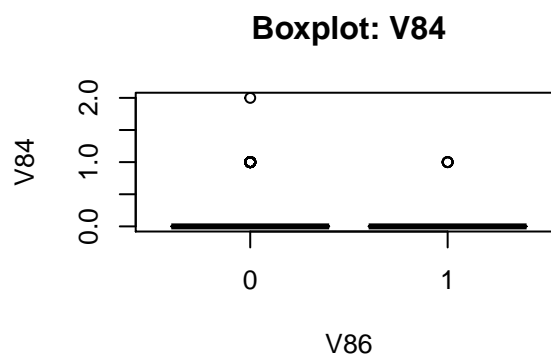
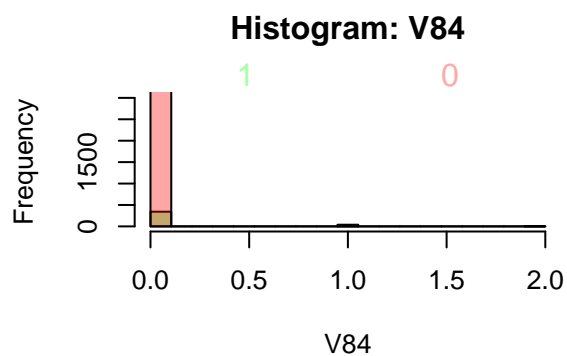
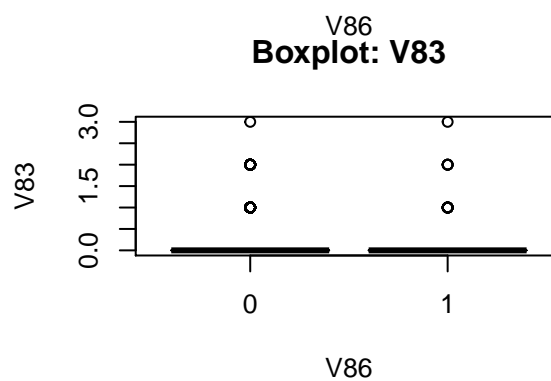
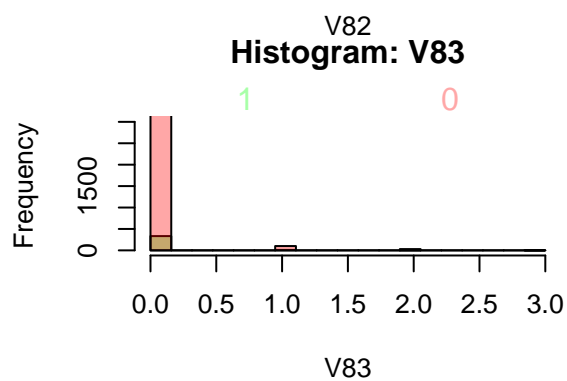
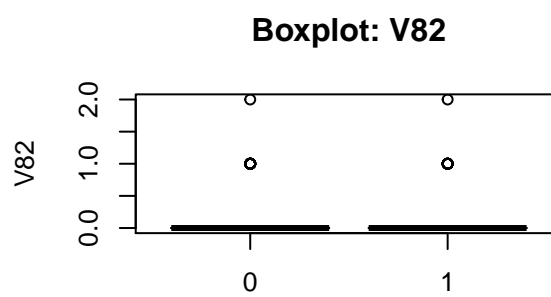
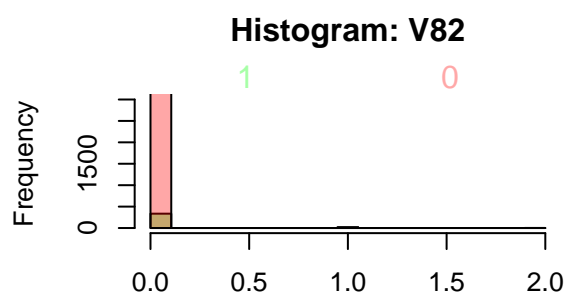
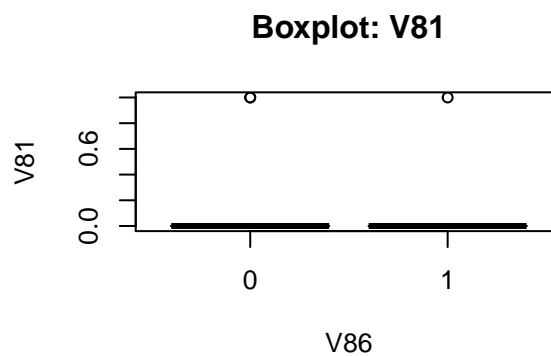
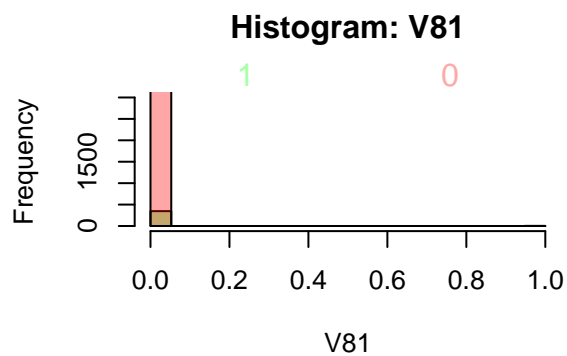


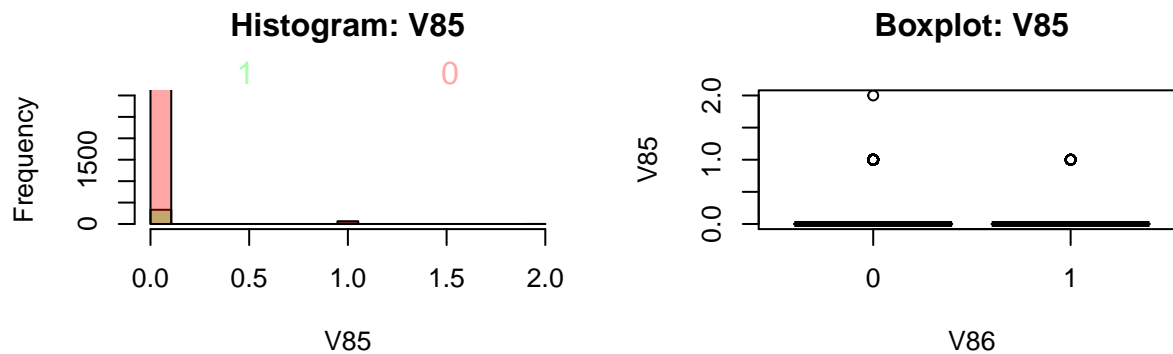












2.6.2 Observations

- As we see from the above plots for each predictor's distribution the class of 1 is very small as compared to the class of 0, in caravan policy holders.
- Previous observations on summarising the data have shown that the few of the predictors have more outliers or are heavy tailed as we see in V2, V6, V11 and more. Let's analyse the reason behind it. Take V2 for example which shows that the number of houses owned by the customer. Most customers would generally own a single house, and the others are considered as outliers. Interesting thing would be to think of a customer having many houses, would he be interested in buying a policy for a mobile home, or rather would he own a mobile home. Diving deeper would unfold whether these actually affect the customer's decision in buying or not.
- For some of the predictors such as V18, v43 and similar ones show a rather even distribution of its values corresponding to the classes. The imbalance is similar, but most variables like V41, V44 and similar show a much higher imbalance.

2.7 Reading the test data

As the test data is separated into two files, we at first read them, combine the two and convert the target as factors for modelling purposes

```
caravan_eval=read.table("ticeval2000.txt")
caravan_tgts=read.table("tictgts2000.txt")
caravan_test <- cbind(caravan_eval, V86 = caravan_tgts$V1)
caravan_test$V86=as.factor(caravan_test$V86)
dim(caravan_test)
```

```
## [1] 4000 86
```

2.7.1 CClass imbalance

```
x <- table(caravan_test$V86)
labels <- c("0", "1")
pct <- round(x/sum(x)*100,2)
lbls <- paste(pct,"%",sep="") # ad % to labels
pie(x,labels = lbls, col=rainbow(length(lbls)),main="customers of caravan
policy")
legend("topright", labels, cex=0.8,fill=rainbow(length(x)))
```

See Figure 1.

customers of caravan policy

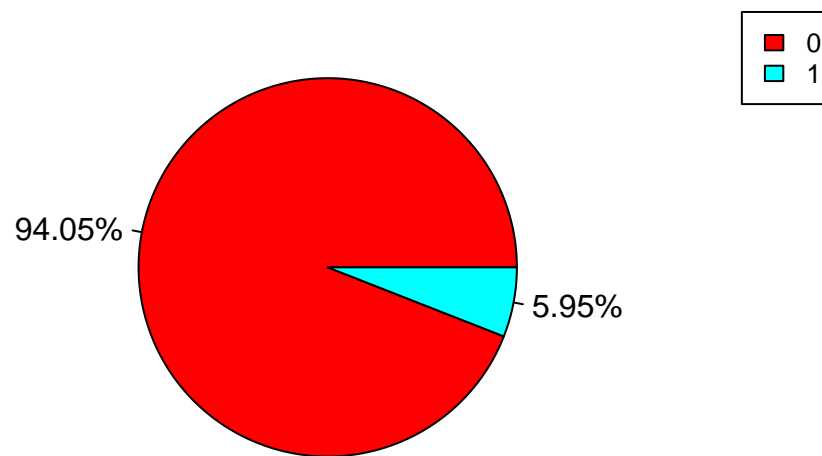


Figure 1: Imbalanced class in Test Data