Aidan A. T. Forbes

Software Developer

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PROFESSIONAL SUMMARY

I am a knowledgeable, hard-working, dependable software development graduate with excellent communication skills and a team oriented yet competitive personality. I have a well-developed ability to work under pressure, and successfully meet time sensitive criteria.

As a recent graduate of the University of South Australia, I am looking for the opportunity to enter the software development industry and prove myself as a software engineer.

PRIMARY SKILLS

- Next.js & React
- TypeScript & JavaScript
- SQL (MS, Oracle, Lite, Postgres)

- .NET Framework
- C++
- HTML/CSS (Tailwind, Bootstrap)

EDUCATION

Bachelor of Information Technology (Software Development): Awarded 10/2023

University of South Australia - Mawson Lakes Campus, South Australia

Key Achievements

- Received Chancellor's Letter of Commendation for 2020 (Top 5% of students).
- Received Golden Key International Honour Society Membership.
- Merit Award for Outstanding Performance 2021
- Merit Award for Outstanding Performance 2022

Associate Degree of Arts: Awarded 09/2018

Flinders University - Bedford Park, Adelaide, South Australia

Primary fields of study: Business and Behavioural Science.

Flinders Foundation Studies Program: Awarded 11/2012

Flinders University - Bedford Park, Adelaide, South Australia

Introduction to university study including courses in English and mathematics.

Certificate III in Information Technology (Network Administration): Awarded 05/2011

TAFE SA - Adelaide CBD & Noarlunga, Adelaide

Primarily focused on the configuration and administration of network technology.

EMPLOYMENT HISTORY

Sales Representative: 09/2015 - 05/2016

Chameleon Customer Contact - Adelaide, South Australia

- 2015/16 & 2016/17 Firefighter's Calendar Campaign and AGL Business to Business Sales.
- Directly enticed customers to purchase products in a mall kiosk setting (cold approach).
- Liaised with the Project Manager to provide sales statistics throughout each working day.
- Maintained records of sales revenue and banking transactions.
- Transported and setup kiosk equipment and stock.
- Processed EFTPOS and cash payments.

Freelance IT Technician: 12/2011 – 09/2015

Freelance Computer Repairs & Technical Support - Adelaide, South Australia

- Developed rapport with customers to ensure repeat business.
- Provided quality customer service on a wide range of technical support issues.
- Effectively managed time to provide fast, quality service to customers.
- Troubleshooted and repaired desktop and laptop devices.

Customer Service Officer: 10/2011 - 01/2012

Internode - Adelaide, South Australia

- Provided technical support to customers via both phone and email.
- Liaised with upper-level technicians as part of the ticket flow process.
- Created clear and effective notes within support tickets.
- Provided support to both home and business customers.