

Software Production Support Helpdesk Frequent Asked Questions Document

Freedom

Fall 2021

Introduction

Please provide brief introduction about the topic and mention this document answers frequently asked question about the Cisco Product / Technology.

Q1. how to connect my inventory to ecommerce website?

A. First you must have all the data together in one place. Each product needs:

[name, category, image local file location, price, stock amount, brand, rating, review amount(usually 0), and a description]

Then, you want to add the product using the existing schema into the data file. Once the file is filled with your new products, you can run the seed application. This inserts the products into your website. The URL to seed is "localhost:5000/api/products/seed"

Q2. Is it convenient to contact seller via your website?

A. Yes, there should be a phone number associated with each seller that you can find on their individual page.

Q3. How do you add more sellers to the website?

A. Sellers are associated with users. Similar to Q1's method, using the existing schema you can add new sellers. Send a change control form if you would like a form within the website to add sellers.

The data you need for a new seller is:

[name, email, password, isSeller = true]

The seller data is as follows:

[name, logo, description, rating, and number of reviews]