


# Andrew Gardner

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## EDUCATION

**B.S. in Web & Information Systems | Minor in Computer Science**

Sep 2022 - May 2026

**NJIT - Ying Wu College of Computing**

Newark, NJ

GPA: 3.70 | Dean's List | Relevant coursework: Programming Language Concepts, Building Web Applications, Foundations of Computer Science

## TECHNICAL SKILLS

•Java •Python •C++ •Web Development •Testing & Debugging •Software Installation •Troubleshooting •Prototyping

*Personal skills: Critical thinking, problem solving, customer service, interpersonal skills, project management*

## PROJECTS

**Contact Website**

Oct 2023 - Nov 2023

*\*Accessible at <https://atg25.github.io/LinksPage/>*

Crafted and engineered a dynamic contact website akin to LinkTree, leveraging insights acquired through coursework to furnish recruiters with crucial information while fortifying programming proficiency.

**Extensive GUI work**

Mar 2023 - Aug 2023

*\*Accessible through GitHub (<https://github.com/atg25>)*

Engineered a series of intuitive graphical user interfaces (GUIs) utilizing Python and Java, serving as tangible demonstrations to both exhibit and enhance programming skills.

## CO-CURRICULAR ENGAGEMENT

### • Crossroads Community Church | Shamong, NJ

- Spearhead the distribution of free meals to thousands of community members in need, showcasing strong interpersonal skills and a commitment to social welfare
- Play a key role in planning and executing community events, enhancing organizational and logistical skills

### • Financial Technology Club | NJIT

- Gain a comprehensive understanding of the intersection between finance and technology through active participation in club discussions on emerging trends
- Develop strong analytical abilities by engaging in hands-on projects and workshops that applied theoretical concepts to real-world financial technology scenarios
- Stay at the forefront of financial innovation through exposure to cutting-edge technologies, contributing to a dynamic perspective on the evolving finance industry

## EMPLOYMENT

**Community Assistant**

Oct 2023 - May 2024

**American Campus Communities**

Newark, NJ

- Leveraged cloud software (Salesforce CRM) to analyze data and **optimize individualized communication strategies**, incorporating personalized email templates and behavior-based segmented messaging for current and prospective lessees
- Utilized automation tools and **AI to auto-generate leases tailored to the applicant's needs and preferences**
- Utilized company databases to address residents' inquiries and issues, successfully resolving **95% of their concerns** by applying strong customer service skills

**Circulation Desk Attendant**

Oct 2022 - May 2024

**Robert Van Houten Library (NJIT)**

Newark, NJ

- Supported students in accessing textbooks, novels, or articles by **tapping into library, online, and academic databases** to enhance resource availability
- Used scheduling software to manage study room reservations and **promptly notified students of availability** via email and in-person interactions
- Utilized Library of Congress training and **data science techniques** to categorize and maintain thousands of books, ensuring accurate item tracking and location management

**Team Member**

Sep 2021 - Nov 2021

**Target**

Marlton, NJ

- Managed over 200 daily transactions, using **Inventory Software and POS systems**, to track inventory and process customer purchases efficiently
- Directed the packaging and personal delivery of products to customers using cloud software to communicate purchased products and customer arrival times
- Troubleshooted software issues on self-checkout machines to uphold customer satisfaction and minimize downtime, working with **POS and self-checkout machine software**