Phase 9: Reporting, Dashboards & Security Review

1. Reports

Custom Report Types:

- Appointments by Doctor

2. Dashboards
- Appointment Dashboards:

3. Security Review

Sharing Settings:

- **Organization-Wide Defaults (OWD):**
  - Patient → Private
  - Appointment → Private
  - Prescription → Controlled by Parent (inherits Appointment)

- **Role Hierarchy:** Admin > Doctor > Receptionist
- **Sharing Rules:**
  - Appointment shared with assigned Doctor automatically
  - Admin has "View All" override

4. Field-Level Security (FLS):

- Sensitive fields (e.g., Patient contact info, Prescription details) restricted based on **profile/role**
- Doctors: Access to prescriptions
- Receptionists: No direct access to prescription details

5. Session Settings:

- Session timeout: 30 minutes idle time
- Multi-factor authentication enabled for all users

6. Login IP Ranges:

- Restrict login access to **hospital network IPs** for Doctors & Receptionists
- Admin has unrestricted login for management purposes