

Document 1. Example of trips and components of trips

Trips are identified by a number. The components that go to make up trips are identified by a code (e.g. 'COUT' for outward travel from the UK to Cologne).

| Trip ID | Component Code | Component Details | Date |
|---------|----------------|--|--|
| 101 | COUT | Folkestone to Cologne via Eurotunnel Railway and then Cruise to Konigswinter | 1 st June 2022 |
| 101 | C2 | Cruise from Konigswinter to Koblenz | 2 nd June 2022 |
| 101 | C3 | Cruise from Koblenz to Zell | 3 rd June 2022 |
| 101 | C5 | Coach travel Zell to Cologne | 4 th June 2022 |
| 101 | CRET | Cologne to Folkestone via Eurotunnel | 5 th June 2022 |
| 102 | COUT | Folkestone to Cologne via Eurotunnel Railway and then Cruise to Konigswinter | 22 nd June 2022 |
| 102 | C2 | Cruise from Konigswinter to Koblenz | 23 rd June 2022 |
| 102 | C10 | City break Koblenz | 23 rd to 25 th June 2022 |
| 102 | C11 | Cruise Koblenz to Cologne | 26 th June 2022 |
| 102 | CRET | Cologne to Folkestone via Eurotunnel Railway | 27 th June 2022 |
| 103 | COUT2 | Folkestone to Calais via Eurotunnel Railway | 1 st June 2022 |
| 103 | C22 | Calais to Amiens | 2 nd June 2022 |
| 103 | C23 | Apple Orchard tour (Starts and ends in Amiens) | 3 rd June 2022 |
| 103 | C25 | River Somme cruise | 4 th June 2022 |
| 103 | CRET2 | Calais to Folkestone via Eurotunnel Railway | 5 th June 2022 |

Document 2. Components and places

Below is a list of **some** of the components and the places that they involve visiting.

| Component Code | Start | End |
|----------------|--------------|---------|
| C2 | Konigswinter | Koblenz |
| C3 | Koblenz | Zell |
| C5 | Zell | Cologne |
| C23 | Amiens | Amiens |

Document 3. Components and Vessels

| Component Code | Vessel | Vessel Type |
|----------------|----------------|-------------|
| COUT | Deluxe Coach | Coach |
| COUT | Eurostar | Train |
| CRET | Deluxe Coach | Coach |
| CRET | Eurostar | Coach |
| C2 | MS Serenity | River Ship |
| C3 | MS Serenity | River Ship |
| C11 | MS Eddie | River Ship |
| C5 | Standard Coach | Coach |
| COUT2 | Deluxe Coach | Coach |
| COUT2 | Eurostar | Train |
| C22 | Standard Coach | Coach |
| C23 | Standard Coach | Coach |
| C25 | MS Sophie | River Ship |
| CRET2 | Deluxe Coach | Coach |
| CRET2 | Eurostar | Train |

Document 4 – Customers and Bookings

| Customer Name | Date of Booking | Trip | Number of Passengers | Booking ID | Trip Type |
|----------------|-----------------|------|----------------------|------------|--------------------|
| Johnny Johnson | 01-APR-2022 | 101 | 4 | 43343 | Rhine Cruise |
| Amanda Brown | 03-MAY-2022 | 101 | 1 | 43389 | Rhine Cruise |
| Talal Khan | 05-MAY-2022 | 101 | 2 | 43399 | Rhine Cruise |
| Pretti Patel | 06-MAY-2022 | 102 | 2 | 43350 | Rhine Cruise |
| Dave Smith | 07-MAY-2022 | 103 | 7 | 43353 | Apple Orchard Tour |
| Colin Robinson | 07-MAY-2022 | 102 | 5 | 43367 | Rhine Cruise |

End of Case Study