

## **Project 2 - Proposal**

### **1. Team Members:**

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- c) Shreyas Kadam (B01035884)

### **2. Which NoSQL database do you want to use?**

For this project, we will be using MongoDB as the NoSQL database.

### **3. Which public dataset will you use? Provide the link. Does it have non tabular as well as tabular data?**

For this project, we will be using the Airline Reviews dataset from Kaggle website.

The URL for this dataset is:-

<https://www.kaggle.com/datasets/juhibhojani/airline-reviews>

This dataset contains a csv file containing data for airline reviews. The CSV file has 20 attributes and over 5000 samples.

### **4. Concisely describe the N+1 (N = Number of students in a project group) nontrivial NoSQL queries you propose to implement using a bulleted list**

#### **1. Food & Beverages Feedback Analysis: (newly added)**

- Assess the impact of food and beverages' quality—as expressed in reviews—on passengers' perceptions of value for money.
- This involves sentiment analysis of the reviews for mentions of food and beverages and correlating these sentiments with the structured rating for value for money
- Here, we will be using structured data - Food & Beverages, Value for money and Unstructured data - Review

#### **2. Analysis of Sentiment Versus Value for Money:**

- Investigate the relationship between sentiment expressed in review and the 'valueForMoneyRating'.
- Determine if higher satisfaction correlates with perceptions of value for money, or if expectations vary significantly across different price points.

#### **3. Sentiment by Route Popularity:**

- Categorize routes by popularity based on the number of reviews.
- Analyze sentiments to determine if more popular routes have better or worse reviews, possibly indicating operational focus areas.

#### **4. Impact of Flight Delays on Sentiment:**

- Use text analysis on review to identify mentions of delays.
- Compare sentiment of reviews mentioning delays versus those that do not to quantify the impact of punctuality on customer satisfaction.

### **Additional Analysis Task (incase the first one is rejected):**

#### **1. Relationship between Comfort of Seat and its Recommendation Chances:**

- Perform sentiment analysis on the review texts focusing on mentions of seat comfort and analyze its correlation with the likelihood of recommending the airline.
- The task will help analyze if seat comfort significantly influences passenger's willingness to recommend the airline.
- Here, we will be using Structured data — Seat Comfort, Recommended and Unstructured data — Review