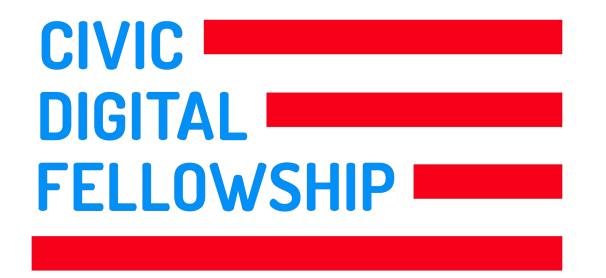
Census Academy A "Khan Academy" for Census Data



Neel Mehta

Computer Science @ Harvard University

Product Manager & Civic Digital Fellow

United States Census Bureau

Mentor: Jeff Meisel, CLMSO

Census has tons of interesting data...







1 Economy

...and a big staff that trains customers



Training Specialists and Data Dissemination Specialists

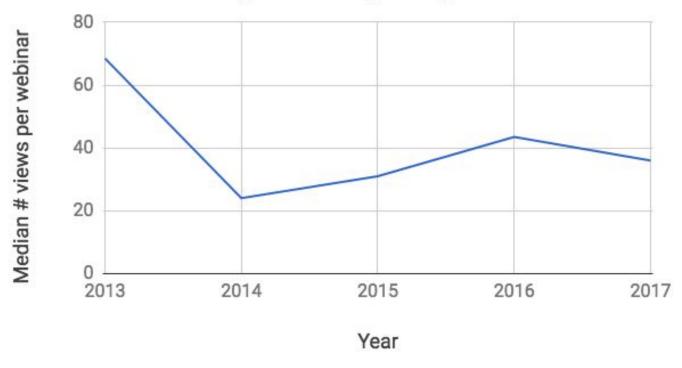
The Problem

Trainers' bread & butter is hour-long webinars...

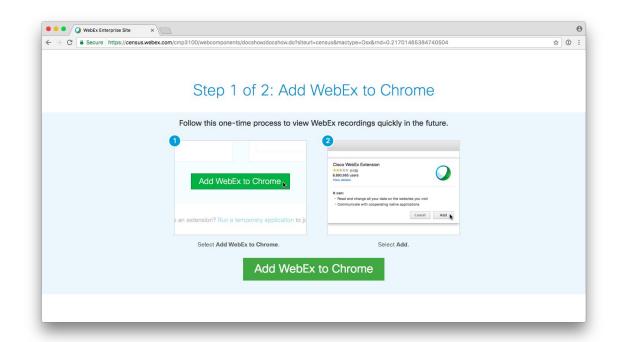


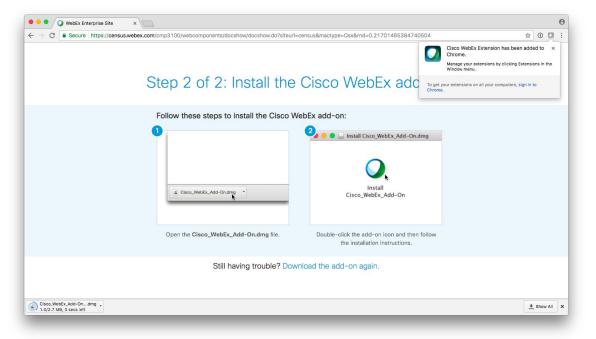
But webinars aren't engaging enough





It takes 11 clicks to view a webinar

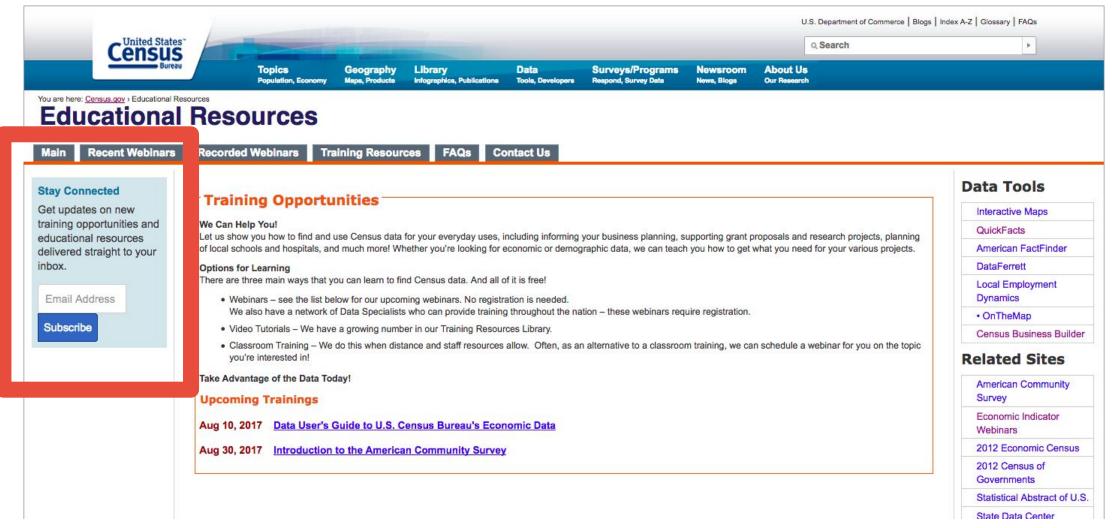








We ask users to join the mailing list



But we can't capture enough users

5%

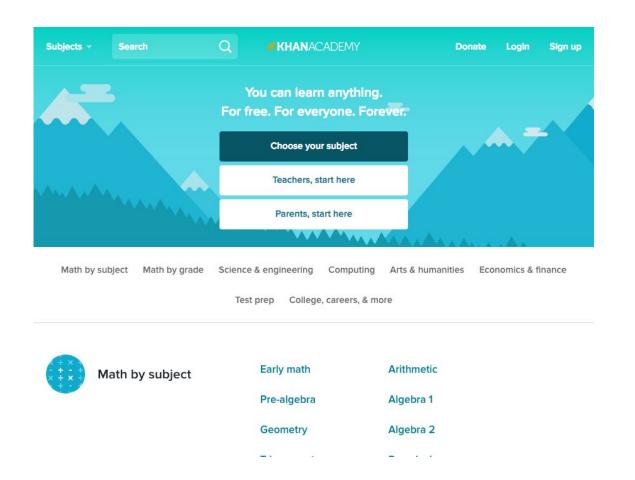
0.0012%

Average percent of website visitors that join mailing list (industry average)

Ours.

Our Solution

"Khan Academy" for Census Data





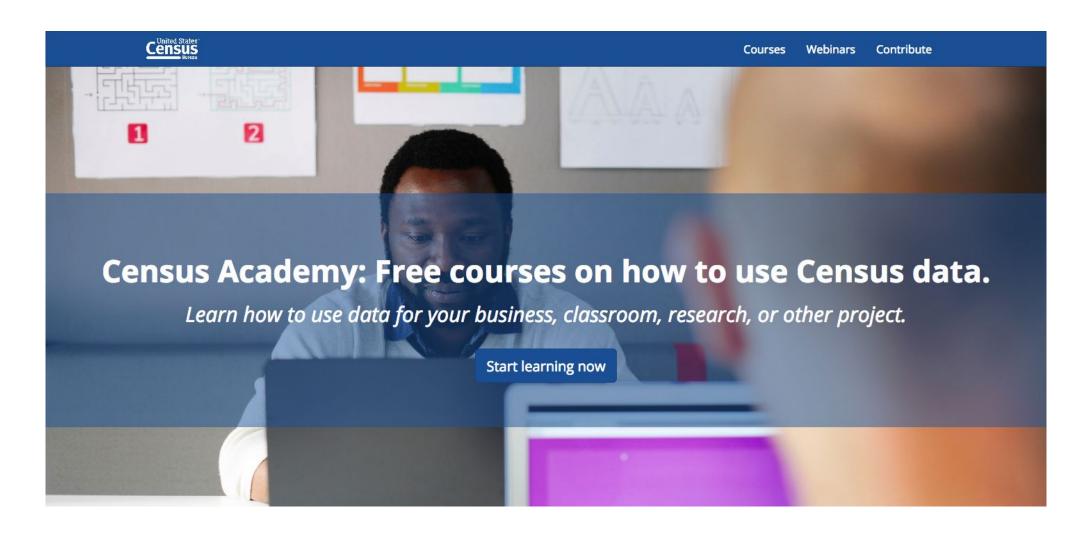
Live demo

https://uscensusbureau.github.io/census-academy/



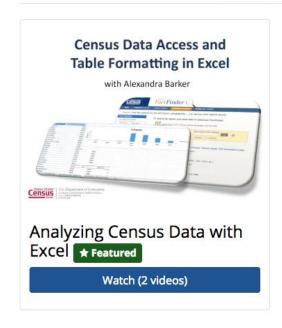
Screenshots

Homepage



Courses of 3-10 minute videos

Free Courses from the Census Bureau











Course page

Census

Courses

Webinars

Contribute

Intro to Statistics Using Census Data

Learn the basics of statistics and data visualization, using examples and teaching from the US Census Bureau.

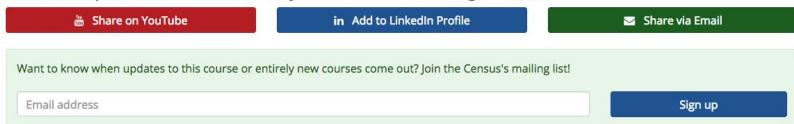
1. Why Statistics?



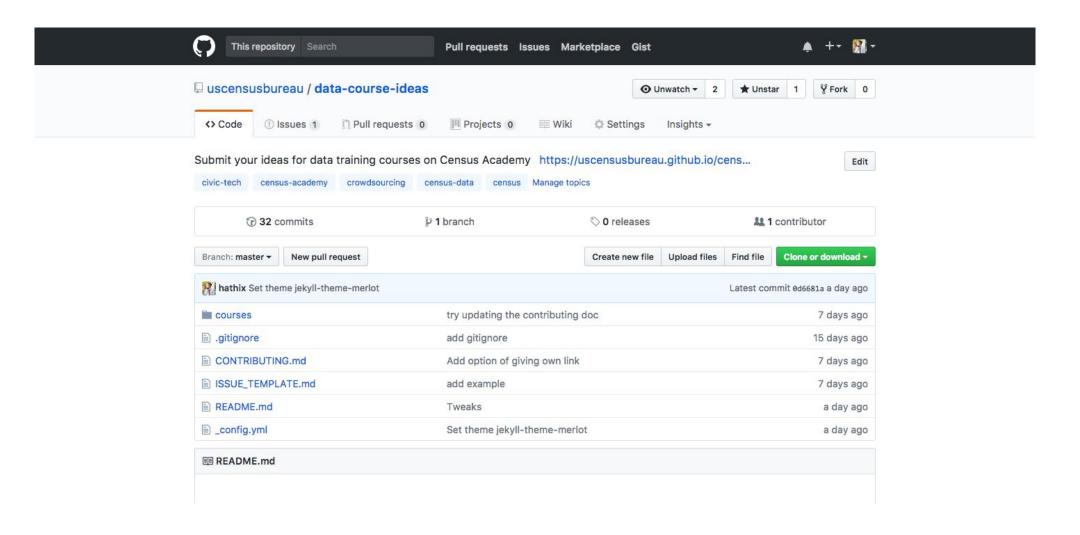
Sharing + growth hacking



You've completed the course! Let all your friends and colleagues know.



Crowdsourcing course ideas



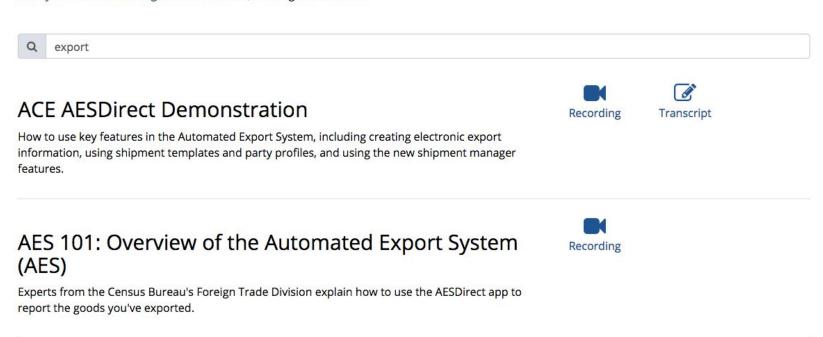
Upcoming webinars

Cen	ed States* ISUS Bureau	Courses Webinars Contribute	
		Upcoming Webinars	
	ant to get updates Email address	when these webinars are going to start, and when new webinars are announced? Join the Census's mailing list! Sign up	
	Mon Aug 7 11:00am ET	A Comparison of New and Established Benchmarking Methods Learn more Join the Census's mailing list to get notified when this webinar is about to happen!	
	Mon Aug 7 1:30pm ET	Wavelet Benchmarking and Seasonal Adjustment Some Theory and Some Results Learn more Join the Census's mailing list to get notified when this webinar is about to happen!	

Past webinar library

Past Webinars

Here's a selection of a few free webinars that the Census Bureau has run. For more webinars, see our old website. We also encourage checking out our library of free data training courses for fresh, well-organized videos.









Takeaways: Agile Product Management in a Non-Agile World

Product management is tough...

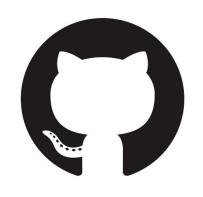
Especially when the top tools aren't used



Bureaucracy Hack #1: Find your champions

- Data Dissemination Branch
- Education + Training Branch
- Center for New Media + Promotion

Hack #2: Build in the open



- Code
- Docs
- Bugs



Hack #3: Keep it simple

Stack

Time to first deploy (est.)



2 months



6-12 months

GitHub Pages 15 min.

Thanks!

- Jeff Meisel
- Alexandra Barker
- Adam Hecktman (Microsoft)
- Tomas Encarnacion
- Zach Whitman

- Karen Poole
- Deb Rivera
- Greg Pewett
- Mike Morgan + video studio
- Education and Training Branch
- Data Dissemination Branch

Extra slides

Webinars: low "bang for the buck"

36

3 weeks

Median # viewers per webinar, 2013-17

Average time it takes to produce a webinar start to finish (from user interviews)

What's next

- 1. Hand off to internal champions
- 2. Implement prototype in CMS
- 3. Build course pipeline