



Optimizing Workforce Performance and Retention

23.09.2023

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Business Domain



Human Resources and Talent Management

Problem

The organization faces challenges related to optimizing workforce performance and retention.

Stakeholders

1. HR Department
2. Senior Management
3. Department Managers
4. Finance Department

Assumptions

1. Employee performance and retention are critical factors for the organization's success.
2. HR policies and practices can be adjusted to address workforce challenges.

Main Challenges

1. Fluctuations in Employee Performance: Performance scores vary among different managers, impacting overall team performance.
2. High Attrition in the Production Department: The Production department experiences a significant attrition rate.
3. Inconsistent Hiring Trends: Hiring trends have been inconsistent in recent years.
4. Pay Rate Competitiveness: The organization needs to ensure competitive pay rates to attract and retain top talent.

Solutions

1. Performance Improvement Initiatives: Implement targeted training and development programs to enhance employee performance.
2. Retention Strategies: Develop retention strategies specific to the Production department to reduce attrition.
3. Recruitment Strategy Review: Analyze recent hiring trends to adapt recruitment strategies for better alignment with organizational goals.
4. Compensation Analysis: Conduct a comprehensive compensation analysis to ensure competitiveness.

Hypothesis

- Hypothesis 1: Implementing performance improvement initiatives will lead to an increase in the percentage of employees meeting or exceeding performance expectations.
- Hypothesis 2: Targeted retention strategies in the Production department will result in a reduced attrition rate.
- Hypothesis 3: Adjusting recruitment strategies based on hiring trends analysis will lead to more effective and efficient recruitment processes.
- Hypothesis 4: Ensuring competitive pay rates will improve the organization's ability to attract and retain top talent.

Suggestions

1. Collaborate with department managers to design and implement performance improvement programs.
2. Conduct employee surveys and exit interviews in the Production department to identify specific reasons for attrition.
3. Review and revise recruitment processes based on historical hiring data and industry benchmarks.



4. Continuously monitor industry pay trends and adjust compensation packages as needed to remain competitive.