# ATHIRA PILLAI

USER EXPERIENCE & INTERFACE DESIGNER









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# SKILLS

Adobe Experience Design Adobe Dreamweaver Adobe Photoshop Adobe Illustrator **Principle** InVision Studio Wireframing **Usability Testing** User Research Persona Creation Visual Design Interface Design Agile Methodology HTML & CSS Fluent in English, Malayalam, & (learning) Hindi

# **EDUCATION**

**Bachelor of Science** 

INFORMATION SCIENCES
& TECHNOLOGY

Design & Development

**Bachelor of Science** 

SECURITY & RISK ANALYSIS

Information & Cyber Security

#### Pennsylvania State University

GPA 3.75 | Dean's List: 8 semesters 2014 – 2018

# EXPERIENCE

### **UI DESIGNER & SECURITY ARCHITECT**

Cigna | Bloomfield, CT | May – Aug 2017

- Created UI mockups for Summer Innovation Project
- Conducted usability testing on Mindful app interfaces
- Established authentication, authorization, and logging guide for internal employees

#### **INNOVATION ANALYST**

Cigna | Remote | Sep 2017 – May 2018

- Worked closely with R&D team on various innovation initiatives
- Conducted core user & company research about emerging technologies, such as Blockchain, to solve complicated healthcare challenges
- Performed visual design and research tasks for new initiatives

#### WEB DESIGN INTERN

Matrix Design | Newtown Square, PA | Sep 2015 – Jun 2016

- Carried out website redesigns of three primary clients
- Uploaded & configured site files to design through WordPress
- Communicated with clients to ensure their needs are met

## **PROJECTS**

#### LOCALHERO APP

Team Lead: IST 413 (Usability Engineering) | Jan – May 2018

- Developed scenarios, wireframes, and personas to create app prototype for sponsored team project
- Conducted extensive usability testing for iterative design process

#### PRANTL'S BAKERY WEBSITE REDESIGN

Design Lead: IST 440 (IST Capstone) | Jan – May 2018

- Design Lead for IST Capstone website redesign project
- Assisted team and stakeholders throughout agile process

#### **CIGNA MINDFUL WEB APP**

Design Lead: Summer Innovation Project | May – Aug 2017

- Created interface mockups and logo for web app
- Followed and implemented all Cigna design standards