

**ATHIRA PILLAI**

**Bachelor of Science**

**SECURITY & RISK ANALYSIS**

Pennsylvania State University

GPA: 3.73 | Dean’s List: 8 semesters

2014 - 2018

**Bachelor of Science**

**INFORMATION SCIENCES & TECHNOLOGY**

Rochester Institute of Technology

GPA: 4.0

2019 - 2021

**Master of Science**

**HUMAN-COMPUTER INTERACTION**

**EDUCATION**

**SKILLS**

Sketch

Adobe Experience Design

InVision

InVision Studio

Adobe Illustrator

Adobe Dreamweaver

Principle

Wireframing

Usability Testing

User Research

Visual Design

Interface Design

Agile Methodology

HTML & CSS

Fluent in English, Malayalam, & (learning) Hindi

**WEB DESIGN INTERN**

**UX DESIGNER & SECURITY ARCHITECT INTERN**

Cigna | Bloomfield, CT | May – Aug 2017

**UX DESIGNER**

Cigna | Philadelphia, PA | July 2018 - Present

* Design desktop and responsive mobile interfaces
* Create functional prototypes to be tested for usability
* Work with project managers, product owners, other designers, and developers in iterative process
* Carried out website redesigns of three primary clients
* Uploaded and configured site files to design through WordPress
* Communicated with clients to ensure their needs are met

Matrix Design | Newtown Square, PA | Sep 2015 – June 2016

* Created interface mockups for Summer Innovation Project
* Produced “Security Guidelines for UX Designers” infographic
* Established authentication, authorization, and logging security architecture guide for internal employees

**EXPERIENCE**

* Followed UX design process to create app prototype
* Conducted extensive usability testing for iterative design process

Team Lead: IST 413 (Usability Engineering) | Jan – May 2018

**LOCALHERO APP**

* Conducted extensive user research into customers new to Medicare
* Exploring and designing guided Medicare shopping flow

**MEDICARE 2020**

Associate UX Designer: Cigna Medicare 2020 | Feb 2020 - Present

* Conducting contextual inquiry and user research to create prototype
* Designing user-friendly and aesthetic application in iterative process

**PROJECTS**

**MYMEDICALJOURNAL**

UX Designer: HCIN620 (Interaction Design) | Jan 2020 - Present

USER EXPERIENCE DESIGNER

athirapillai.com

athirapillai1996@gmail.com

linkedin.com/in/athirapillai