



Delivering Bad News to a Customer

Course completed by Athul Pantheerady Kalam
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Top skills covered

Customer Communication

A stylized, handwritten signature in black ink that reads "Dan Brodnitz".

Head of Content Strategy, Learning



Certificate ID: 51892eccc8fc0bfd46acd995ca2bba1ac1f4fb2440373eefac27da802b587a4b