



Delivering Bad News to a Customer

Course completed by Athul Pantheerady Kalam

Jul 28, 2023 at 10:25AM UTC • 47 minutes

Top skills covered

Customer Communication

A handwritten signature in black ink that reads "Dan Brodnitz".

Head of Content Strategy, Learning



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Program: PMI® Registered Education Provider
Provider ID: #4101
Activity #: 4101XK3HTK
PDUs/ContactHours: 0.75
Certificate ID:
486b4aa21519d8ca69464344d262bbe1ea3451056bc58ce0eb7a6cbd8cb397c9

