## Aaron-Joshua Tia

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#### **Career Profile**

Passionate and detail-oriented Software Developer with a focus on delivering elegant, user-friendly solutions. Currently at a fortune 500 company with 7 years of total work experience in different industries consisting of education, food, recreation, and retail.

### **Programming**

Web Technologies and Frameworks: HTML, CSS, Java, C++

Scripts and UI: JavaScript Versioning: Git, Github

#### **Education**

University of California Santa Barbara, Santa Barbara, CA, 2017 Bachelor of Arts, Art Glendale Community College, Glendale, CA, 2021 Associate of Science, Computer Science

#### **Professional Experience**

# **STARBUCKS CORPORATION** Glendale, CA

September 2017 to Present

## **Certified Barista Trainer**

- Managed training of new hires and received two Partner of the Quarter awards for stellar customer service.
- Calculated weekly tip distributions and performed POS transactions for 2000+ customers daily in a fast-paced environment.
- Optimized workflow through product placement and continuously updated inventory to accurately reflect availability for mobile orders.

## OLD NAVY, Santa Barbara, CA

February 2017 to August 2017

#### **Brand Associate**

- Enhanced customer experience using an omni-channel approach and executed operational processes efficiently.
- Created brand loyalty through promotion of retail credit cards and upsold products through promotions.
- Supported the sales floor by maintaining desired display of products and supervised fitting rooms.