

Elijah Atienza

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EDUCATION

Edmonds College, Running Start Program, Edmonds, WA September 2020 – June 2022
GPA: 3.68 | Completed: 60 credits towards a Bachelor of Science

Western Washington University, Bellingham, WA September 2022 – June 2026
GPA: 3.73 | Completed: 140 credits towards a Bachelor of Science

WORK EXPERIENCE

Busser & Host – Kona Kitchen May 2024 – September 2024

- Effectively communicated with customers to manage reservations, seating arrangements, and wait times, ensuring a welcoming and organized atmosphere.
- Collaborated with the service team to maintain a smooth flow of operations and promptly addressed guest needs.
- Maintained a presentable and polished environment by cleaning tables and other necessary objects as quickly as possible.

Seasonal Customer Service Floor Member - Lowes June 2023 – September 2023

- Earned significant customer recognition from online gratitude surveys due to providing exceptional customer service and a positive attitude.
- Sales practice and collaboration with associates helped my department sell over \$50,000 in appliances over my time at the seasonal position.
- Departments being short-staffed allowed me to learn how take on more responsibility and demonstrate leadership consistently.

Referee / Volunteer Supervisor – Boys and Girls Club Sep. 2019 – February 2020

- Getting comfortable in a fast-paced environment helped keep the quality of work accurate and quick to not disrupt the game and keep both parties satisfied.
- Constantly practicing proper communication with my other employees as well as the parents and children helped keep the game calm and parents satisfied
- Constant Controversial decisions caused a greater understanding in decisiveness and responsibility.

AWARDS & CERTIFICATES

- Edmonds College High Honor Roll (5 consecutive quarters)
- Western Washington University Nominee for the NSLS Honors Society

SOFT SKILLS

- Adaptability
- Strong problem-solving skills
- Communicates well with others
- Positive attitude
- Great time management
- Excellent collaboration skills

