

# Muhammad Hammad Baig

## CONTACT

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**Address:** House # D86 plot 14 PIB colony, Karachi,

Pakistan

**Date of Birth:** 6th Feb, 1996

**CNIC:** 42201-2674496-5

## EXPERIENCE

### ***Client Dealing***

Venyou Event Management

March2019-April2022

Responsibilities:

- To manage social media accounts
- To interact with customers and deal with them

### ***CALL CENTRE AGENT***

May 2023-Present

- Engage with customers via social media, responding to inquiries, and providing product/service information. Promote company products and services to customers and encourage sales and follow-ups. Provide detailed updates to customers about the status of their inquiries and orders.

## EDUCATION

### ***General Electrician, TSC - 2013***

- St. Patrick's Technical School, Karachi

Technical School Certificate, SBTE recognized

### ***Electronics DAE - 2017***

Mono tech institute

FB area karachi

## INTERNSHIP

### ***Fire Detection Installer, - State Bank of Pakistan, Karachi***

Installation of Fire Detection Equipment and troubleshooting

## CERTIFICATES

### ***Industrial Electronics***

Technical Training Center, Hyderi, Karachi

Vocational Training Certificate

## INFORMATION

## TECHNOLOGY SKILLS

Microsoft Office Suite

Microsoft Windows XP, 7, 10

Email, Browsing Internet