

Muhammad Hammad Baig

CONTACT

Phone: 0341-325-8522

Email: muhammadhammad9191@gmail.com

Address: House # D86 plot 14 PIB colony, Karachi,
Pakistan

Date of Birth: 6th Feb, 1996

CNIC: 42201-2674496-5

EXPERIENCE

Client Dealing

Venyou Event Management

March 2019–April 2022

Responsibilities:

- To manage social media accounts
- To interact with customers and deal with them

CALL CENTRE AGENT

May 2023–Present

- Engage with customers via social media, responding to inquiries, and providing product/service information. Promote company
- products and services to customers and encourage sales and follow-ups. Provide detailed updates to customers about the
- status of their inquiries and orders.

EDUCATION

General Electrician, TSC - 2013

– St. Patrick's Technical School, Karachi

Technical School Certificate, SBTE recognized

Electronics DAE - 2017

Mono tech institute

FB area karachi

INTERNSHIP

Fire Detection Installer, – State Bank of Pakistan, Karachi

Installation of Fire Detection Equipment and troubleshooting

CERTIFICATES

Industrial Electronics

Technical Training Center, Hyderi, Karachi

Vocational Training Certificate

INFORMATION TECHNOLOGY SKILLS

Microsoft Office Suite

Microsoft Windows XP, 7, 10

Email, Browsing Internet