

SUKRUTHA C

Test Engineer

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Education

MANGALURU UNIVERSITY

Master's in Computer Application

06/2020

Personal Summary

- Professional with 3.10 years of IT experience in Software Testing, Test Consultant & Project Management with emphasis on Software Quality Assurance & Planning.
- Strong knowledge of the Telecom Business product.
- Basic knowledge of Selenium in Java.
- 3.10 years of experience in End to End (SIT), E2E, UAT and regression testing for Telecom transformation projects in Vodafone Oman.
- Around 3 years of experience in BSS Billing system and collection.
- Strong command on Vodafone Oman applications like MVA(Mobile Application), BSS, Retailer App, Web Applications etc.
- Strong co-ordination with business stakeholders, vendor partners.
- Working in complete Agile methodology.
- Have a good command of Test Management Tool JIRA, Confluence etc.
- I have independently worked at onshore for Mobile broadband functional project as well as other demand based projects.
- Strong command on Requirement Gathering, Analysis, Designing Test Strategy, Test Estimation, Test Plans, Test scenarios, Test cases, Test Execution and Test Completion Report.
- Experienced in all stages of Software testing lifecycle (STLC).
- Monitors and escalates risks to lead/PM, checks for schedule adherence to all milestones and assist lead/Test Manager in preparing final test report.
- Represent testing during regular planning meetings with the Business Analyst, Partners and clients.
- Test Execution and defect reporting, Defect Management (Logging, Tracking, Retesting).
- Analysis of defects and Merges from last version and detail planning of how they can be executed and delivered.
- Good knowledge on product features & functionalities, Defect Triage analysis.
- Good experience in Business Analysis, Requirements gathering, Change Request.
- Independently handled team of 2 members in UAT Testing Team without compromising regular testing activities and working with customer directly in UAT team.
- Sent Daily Status Efficiently prepared (EOD mails) Report to all stakeholders.
- Communicate with the client, representing the team in Leadership Calls with the client.
- Driving Requirement calls with stake holders, Developers and scoping teams to get clarification on requirement/expectations of client.
- Quick learner and excellent team player having ability to meet tight deadlines and work under pressure.

Skills

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|---|-----------------------------|
| • Software Testing | • Test Management Tool JIRA |
| • Software Quality Assurance | • Confluence |
| • Telecom Business product knowledge | • Defect management |
| • Selenium in Java | • Test planning |
| • End to End (SIT), E2E, UAT and regression testing | • Scrum methodology |
| • BSS Billing system and collection | • Stakeholder communication |
| • Agile methodology | |

Work Experience

Tech Mahindra Ltd
Software Engineer
06/2021 - 03/2025

- Worked as Software Engineer at Tech Mahindra Ltd
- Worked as Associate Software Engineer at Tech Mahindra Ltd

Vodafone Oman
Test Engineer & Associate Test Engineer
06/2021 - 03/2025

- Involved complete QA process for all the requirements given by business
- Ensuring UAT process to be completed without any hurdles
- Ensuring the quality from all the stakeholders (SIT, E2E, UAT)
- Ensuring Test/Dev Team follows Scrum guidelines & Process
- Ensuring process compliance from Requirement phase to UAT testing.
- Worked on Demand request, Change Request, Hot Fix, and Incident on QA process.
- Created testing traceability matrix and involved in the testing and QA aspects of the System development life cycle
- Supported UAT (User Acceptance Testing) to make sure that all the user requirements are catered by the application.
- Ensured that the application met user and management expectations
- Demonstrated the product increment to stakeholders in Sprint Review meeting
- Coordinate all Scrum Ceremonies including Sprint Planning, Daily Standups, Sprint retrospectives, Sprint Demos, etc.
- Publishing daily status report to all stakeholders with risks, issues & Mitigation plans
- Conducted Defect triage calls.
- Managed & Reviewed Unit, Regression, Smoke, Sanity Testing.
- Creating Test Closure Report upon completion of QA phase
- Leading juniors for the Test planning and test execution activities.

Projects

Vodafone Oman Future Telecommunication, Establishment of the long-awaited 3d mobile operator in the Sultanate of Oman., Involved in Agile process meeting, Analyzing Acceptance criteria, Designing and executing test cases, Identifying Regression test cases, Functional, Regression, Sanity testing, Defect Management, Testing web services using Soap UI

ROLES AND RESPONSIBILITY:

- Involved in Agile process meeting, creating a tasks, if needed.
- Involved in analyzing the Acceptance criteria to write the Test cases.
- Design the test cases, send for peer review before test case walkthrough
- Testcase walkthrough with Business, BA and Partners.
- Execute the test cases and log the results.
- Identify the Regression test cases for each Release.
- Involved in Functional, Regression, Sanity testing, Integration Testing.
- Involved in review of Test Plan and Functional test cases for assigned feature.
- Performed Manual testing process to ensure the quality of the software.
- Involved in Defect Management.
- Involved in Developing Test Strategy, QA signoff Report, Test Summary Report.
- Involved in testing web services using Soap UI.

Languages

- English
- Malayalam
- Hindi

Personal Information

- Passport Number: V2120022
- Date of Birth: 05/23/97
- Nationality: Indian

I hereby declare that the information furnished above is true to the best of my knowledge and belief.

Place: Dubai