BILAL MANSOOR

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@bilalmansoor3

SQA ENGINEER

Enthusiastic and fast-learning SQA professional with experience in manual testing of web and mobile apps. Skilled in writing test cases, reporting bugs using JIRA, and working closely with developers to improve product quality. Comfortable with test planning, documentation, and ensuring software meets quality standards. Always eager to learn and improve testing processes.

WORK EXPERIENCE

SQA, Skill Knight Studio   **Jan 2025 - Present**

- Conducted thorough application testing to ensure functionality, performance, and usability across multiple devices and platforms.
- Prepared detailed bug reports, including reproduction steps, severity classification, and supporting video evidence to clearly demonstrate issues.
- Worked closely with the development team to communicate defects and propose solutions, referencing behavior from comparable applications.
- Analyzed reference apps and compiled structured suggestion reports to guide enhancements and improve overall app quality.
- Led the end-to-end configuration and setup of Jira across the organization, including user access, team-specific boards, custom workflows, and tool integrations to streamline project and task management.

TECHNICAL SKILLS

- Test Methodologies
- Manual Testing
- API Testing
- Version Control: Git
- Reports:Test Plans, Sprint, Bug
- Agile Methodologies
- iOS, Android, Desktop & Web App Testing
- Tools: Postman, Jira, VS Code, Browserstack

CERTIFICATIONS

Certified Tester Foundation Level CTFL | ISTQB®

Certification ID: 25-CTFL4-1684-PK

- Globally accredited course with a solid understanding of software testing principles and methodologies, contributing to effective quality assurance practices.

Foundations of Software Testing and Validation | Coursera.org

Certification ID: HLU7RTK4W78F

- Fundamentals of Software Testing Life Cycle (STLC) and Bug Life Cycle
- Types of testing: Manual Testing, Functional Testing, Regression Testing, and Exploratory Testing

EDUCATION

MCS - Master in Computer Science

Virtual University of Pakistan
- Knowledge of software engineering principles and project development methodologies
- Familiarity with software testing, quality assurance, and development tools

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PROFESSIONAL COURSE

Web Design & Development

Logix college sargodha
- Learned basic HTML and CSS to structure and style web pages
- Gained foundational knowledge of PHP and SQL for server-side scripting and databases

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SOFT SKILLS

- Ability to work in a team
- Management & coordination
- skills Interpersonal communication skills
- Rigorous decision making
- Requirements analysis
- Research & report creation

INTEREST

Traveling, TV Shows, Music, Video Games