VALENTINA DE FEO

QA Engineer
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PROFESSIONAL SUMMARY

Results-driven **QA Engineer** with over 7 **years of experience** in **software, functionality, and localization testing** across web, mobile, API, and gaming platforms. Skilled in **manual and automated testing**, **API validation**, and **defect management** within **Agile Scrum** environments. Having **worked and lived in London**, I bring an international perspective and strong communication skills to cross-functional collaboration. Proven background in ensuring software quality, optimizing test coverage, and enhancing user experience. Experienced with **Postman, Jira, Mabl, GitHub, Confluence, and Slack**.

PROFESSIONAL EXPERIENCE

QA Engineer | Lansweeper

December 2022 – Present | Rome, Italy (Remote/Hybrid)

- Conduct manual and automated testing on web and API platforms to ensure product functionality, performance, and reliability.

- Utilize **Postman** for API validation and regression testing, verifying integration and response accuracy.

- Execute end-to-end automated tests using **Mabl** for continuous testing.

- Report and track defects via **Jira**, ensuring detailed documentation and prioritization with development teams.

- Collaborate closely with developers and product owners using **Slack** and **GitHub** for issue resolution and version control.

- Participate in **daily stand-ups, sprint planning, grooming, and retrospectives** under Agile Scrum methodology.

- Create and maintain **test cases, test plans, and regression suites**, improving coverage and reducing release cycle risks.

Key Tools: Postman, Mabl, Jira, GitHub, Confluence, Slack, Agile Scrum

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QA Engineer | Nepta (Client: SENSE Reply / Enel X)

May 2021 – December 2022 | Rome, Italy

- Performed functional, UI, and API testing for energy management web and mobile applications.

- Wrote **feature files in Gherkin** and executed manual regression and exploratory testing.

- Reported, tracked, and verified bugs across cross-functional teams for efficient resolution.
- Supported sprint ceremonies and release readiness in an **Agile Scrum** environment.

Tools: Jira, Visual Studio Code, Swagger, EnerNoc-AWS, GitHub, Confluence, Splunk

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Functionality & Localization QA Tester | SEGA Europe Ltd.

March 2018 – March 2020 | London, UK

- Tested games across **PC, console, and mobile** platforms for functionality, localization, and usability.
- Identified, reproduced, and reported bugs using **Jira** and **DevSuite**; verified fixes post-patch.
- Assisted with **translation proofreading** and **voiceover sessions** for Italian and English versions.
- Contributed to major titles including *Total War: Three Kingdoms*, *Two Point Hospital*, and *Football Manager 2020*.

Tools: Jira, DevSuite, Helix, Notepad++, Mantis, MemoQ

Sensory Panellist | MMR Research Worldwide Ltd.

May 2017 – December 2017 | London, UK

- Conducted structured sensory evaluations and qualitative analysis.
- Collaborated in focus group discussions and provided analytical feedback under tight deadlines.

Store Manager & Dog Groomer | Various Stores

April 2013 – April 2017 | Italy, England & Ireland

- Managed daily store operations, accounting, and client relations.
- Oversaw appointment scheduling, social media presence, and marketing.
- Delivered high-standard dog grooming and day-care services.

EDUCATION

- **Professional Pet Groomer Diploma**, Dog Care Pet Grooming Academy, Singapore
- **Concept Artist Diploma**, FZD School of Design, Singapore
- **Digital & Virtual Design Diploma**, Istituto Europeo di Design (IED), Rome
- **Languages Certificate**, Kennedy Holding, Rome

TECHNICAL SKILLS

QA Tools: Jira, Postman, Mabl, Swagger, Confluence, GitHub, Splunk
Testing Types: Functional, Regression, API, UI, Localization, Exploratory, End-to-End
Methodologies: Agile (Scrum), SDLC, STLC
Platforms: Web, Mobile (iOS/Android), API, Console
Other Tools: Visual Studio Code, Slack, Microsoft Office Suite

LANGUAGES

- **Italian:** Native

- **English:** Fluent

INTERESTS

Music and live gigs, football, gaming, social media engagement, and culinary experiences.