# Syed Ali Baqar Naqvi

## **SQA** Engineer

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## **Professional Summary**

As a Software Quality Assurance Engineer with 2 years of experience in manual testing, defect tracking, and process optimization. Proven expertise in black, white, and grey box testing, developing test plans, and ensuring seamless user experiences. Adept at identifying complex software issues, improving development processes, and collaborating with teams to deliver high-quality, bug-free software. Committed to confirming functionality, usability, and technical accuracy through meticulous testing and analysis, ensuring timely and flawless releases.

## **Professional Experience**

## Associate SQA Engineer (Manual), AKS IQ Pvt. Ltd.

Nov 2023 - Present

- Spearheaded the implementation of a centralized bug tracking system, fostering better collaboration between QA and development teams by streamlining issue management processes.
- Enhanced product reliability with thorough execution of functional, regression, and performance testing.
- Optimized test coverage through diligent analysis of requirements documentation and identification of potential gaps or inconsistencies.
- Accelerated issue resolution times by efficiently prioritizing bug reports and maintaining clear communication channels between QA and development teams.
- Operated under Agile and Scrum frameworks to complete releases and well-organized sprints.
- · Recommended changes and corrections to developers for optimal software performance and usability.

#### Junior SQA Engineer (Manual), IT Verticals

April 2023 - Oct 2023

- Ensuring software quality by designing and executing test plans.
- Identifying and documenting defects and issues.
- Develop detailed manual test cases based on software requirements, user stories and design specification.
- Ensure that the e-commerce software complies with industry regulation and standards.
- Completed in-depth usability testing on Windows, Android and iOS mobile devices.
- Kept scripts and test cases updated with current requirements.
- Gathered data on integration issues and vulnerabilities, reported findings and recommended improvements.

#### **Education**

Iqra University, BS in Computer Science

2022 - Graduated

### Certifications

Foundation of Project Management, Coursera

Jan 2023 - March 2023

#### Technical Skills

- Manual Testing
- Functional Testing
- Regression Testing
- Usability Testing
- API Testing
- Cross-platform Testing
- DBMS Testing
- Defect Documentation

- · Defect Tracking
- Test Plans
- Test Methodologies
- Quality Assurance Planning
- Requirements Analysis
- Software Compatibility Testing
- Scenarios and Use Cases
- Software Development Lifecycle
- User Acceptance Testing
- Product Testing
- Agile Methodology
- Testing Frameworks
- Technical Reporting
- Software Development Tools: JIRA, Confluence, Asana, Bitrix
- Banking/Fintech

#### **Soft Skills**

- Team Collaboration Aptitude
- Troubleshooting and Resolution
- Strong Communication Skills
- Interpersonal Skills