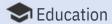# Rucha Thaker PR Holder

Contact No : +1 (437) 422-2463
Email Id : ruchathaker2211@gmail.com

Experienced Salesforce Developer skilled in designing and optimizing solutions with Apex, Visualforce, Lightning components, and configurations. Proven track record in customizing applications to improve business processes. Strong collaborator committed to innovation and continuous learning to stay current with Salesforce best practices.

Education

B. Tech – Computer Engineering.

Gujarat Technological University, India
JUNE 2013 – JUNE 2017

Certifications

- Salesforce Certified Platform Developer I
- Salesforce Certified Administrator
- Salesforce AI Associate Certification
- Salesforce Certified AI Specialist
- Microsoft Azure Developer Associate Certification

Skills & Competencies

- Salesforce APEX Language
- Visualforce (Pages & Component)
- Lighting Web Component (LWC)
- SOQL, SOSL
- Workflow & Approvals, Dashboards
- Custom Objects
- MySQL
- HTML, CSS
- JavaScript
- CodeIgniter – PHP
- Laravel – PHP
- AJAX

Salesforce Tools:
- Apttus CLM, Workbench, Visual Studio Code (VS Code), Salesforce Data Loader, Data Import Wizard

Projects

Healthcare | 2021 – Current
- Salesforce based healthcare management system.

Pharmaceutical | 2019 - 2021
- Supply chain management website for the pharmaceutical sector.

Invoice Management | 2018 – 2019
- Invoice management system, streamlining invoice processing, tracking with financial tracking and accuracy.

HR Management | 2017 - 2018
- HR Management application featuring employee tracking, onboarding process, salary slips etc.

Work History

Tata Consultancy Services
Gandhinagar | June 2021 – Present
System Engineer| Salesforce Developer

- Demonstrated strong knowledge of Salesforce CLM
- Oversaw entire project lifecycle, coordinating efforts between developers, stakeholders, and healthcare professionals to ensure timely delivery of project milestones.
- Experienced in developing and administrating various projects to customize Salesforce applications and implement business logic.
- Configured and integrated Apttus CLM within Salesforce, streamlining contract processes. Conducted user training to ensure effective utilization and adoption.
- Designed and delivered Salesforce training programs, providing continuous support to ensure effective usage and smooth transition.
- Experienced in multiple tools like Data Loader, Workbench, Visual Studio Code etc.
- Accustomed to working in large and small team environments and coordinating with cross-functional teams.

IIH Global Pvt. Ltd.
Ahmedabad | September 2019 – June 2021
Web Developer | PHP Developer

- Worked on a project of supply chain management website for the pharmaceutical sector (Smarty Framework of PHP)
- Identify the needs of various stakeholders, including pharmacists, patients, and healthcare providers.
- Track medication quantities, locations, and expiration dates.
- Integrated prescription management, inventory control, and patient records, ensuring compliance with pharmaceutical standards.
- Implemented monitoring and logging of storage conditions to ensure compliance with temperature requirements and developed functionality to verify and prepare medications based on prescriptions, including dosage and quantity.
- Maintained detailed patient prescription records, alerted pharmacists and patients about risks, and generated reports on medication usage, adherence, and trends.

TOPS Infosolutions Pvt. Ltd.
Ahmedabad | September 2018 – September 2019
Web Developer | PHP Developer

- Developed an invoice management website using Laravel PHP, featuring invoice creation, tracking, and payment to enhance financial accuracy and efficiency.
- Participated in code reviews and testing to ensure high-quality, error-free code and optimal website performance.
- Worked on an ECOM project using CodeIgniter PHP, including product buying and selling with MWS and API creation.

Zignuts Technolab Pvt. Ltd.
Ahmedabad | September 2017 - September 2018
Junior Web Developer

- Designed and developed a web-based HR management website using the Laravel PHP framework, featuring employee tracking, onboarding process and a responsive user interface for improved accessibility.