

KULSUM NAZAR

Quality Assurance Engineer

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House No A-100 Gulistan Society, Gulzar e Hijri

PROFESSIONAL PROFILE:

Dedicated IT professional having 4 years of experience as a Software Quality Assurance Engineer in different business domain software applications. Diversified skills include Client Support, Requirement Gathering, Software Test Planning and software documentation. Software testing, process Implementation and Management. Experience in UI/UX Development intermediate Level. Experience in Project Management & Portfolio Management.

EDUCATION:

- Bachelor of Computer science - **Bahria University Karachi, Karachi (2010-2014)**
- Intermediate Education- Computer Science **Sir Syed Govt College for Girls (2008-2010)**

AREAS OF SKILLS

- Web Application Testing
- Mobile Application Testing
- Desktop Application Testing
- Functionality Testing
- Grey box Testing
- Team Work
- Performance Testing
- Regression Testing
- Team Management
- Client /Inter Team Demonstrations of Product
- Test Case Management

EXPERIENCE:

Pie Solutions Karachi-Pakistan

QA Analyst:

(Jan-2020 –Present)

- Client Support and requirement Gathering
- Reviewing and analyzing the requirements for the project
- Making Test Case Document for functional specification
- Manual Testing of multiple short term and long-term Projects
- To test new applications and existing software enhancements to ensure they meet design specifications.
- To assist in Functionality Testing of new applications and existing software enhancements to ensure they meet business requirements through performing end to end business scenario tests.
- Backend Data Verification
- Assist in Regression Testing of new applications and existing software enhancements to identify any possible impacts caused by changes
- Ensure all work produced meets customer requirements before being released for internal approval
- Ensure all work meets the guidelines & standards defined for the team and the company
- Record videos for the clients to explain their project.

Pie Solutions Karachi-Pakistan

Project Manager:

- Create detailed specification documentation of projects
- Assemble and lead project team Handle all team members assign work & guide them
- Time management and follow up work & progress so that employees meet their working deadlines
- Coordinate with clients/customers through emails, through meetings
- Note down client requirements and briefly explain to team members
- Monitor progress Create strategies for better progress in work
- Reporting and documentation
- Planning resources
- Provide Quality of work, completed numbers of projects in this period

Projects:

- Handle All Kinds of Web Applications and Web services
- Handle All Applications Build on Dot net, Php
- Handle Mobile Applications

Genetech Solutions Karachi-Pakistan

QA Analyst:

(June-2014 –June-2015)

- Played a vital role in Backlog Grooming Sessions
- Discussions on market competitive features; requirement gathering after detailed discussion with Client
- Task assignment to QA resources in the team.
- Mentoring, motivating and supervising the QA team members
- Test new applications and existing software enhancements to ensure they meet design specifications
- Reviewing junior team members work and provide guidance.
- Performing end-to-end testing and verifications using different Testing strategies
- Performed Web Application testing
- Performing detailed testing on Multiple OS i.e., Windows and Linux (Front End functionalities and Core Applications)
- Management of complete QA Process and QA environment for thorough testing until final release
- To assist in Regression Testing of new applications and existing software enhancements to identify any possible impacts caused by changes.
- Ensure all work produced meets customer requirements.
- Ensure all work meets the guidelines & standards defined for the team and the company

Projects:

- Enterprise and Business level projects
- Handle All Kinds of Web Applications.
- Handle Mobile Applications

Ufone GSM Karachi-Pakistan

Internship:**(July-2013 –Aug-2013)**

- Hardware Checking.
- Handled WCMS Complaints.

Projects:

- **Short code and LA Mapping Sheet:**
- Prepared short code and LA Mapping sheet by extracting short codes and LA's from SMSC's.
- **OMG SMSCs Audit Sheet:**
- Prepared Sheet which is co- related among all the SMSC's of OMG.

- **SSG Bucket Analysis:**
- Prepared sheet by Extracting and Comparing, SSG Bucket Subscription Counts of 15 days of all the SSG buckets.
- **SMSC Adjustment:**
- Prepared Sheet by calculating SMSC statistics for Analysis of SMS traffic of South region.
- IP Contact List
- VAS Emergency Support Contact List
- Zero Short Code Sheet

TOOLS AND PLATFORMS:

- MS Office
- Web Issues for Reporting Bugs
- Xenu for broken links
- Selenium IDE
- MS Visual Studio
- Postman for API Testing
- Windows
- Linux
- Mac OS
- Android
- Windows OS for Mobile