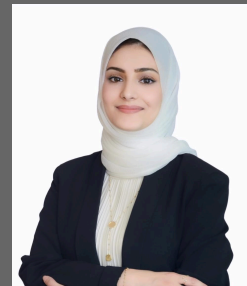# Hadeel AL-Shawabkeh

Senior QA Automation Engineer

Email: hadeel.alshawabkeh@hotmail.com / **Mobile**: +962797049578
Address: AL-Rabieh - Amman, Jordan
Nationality: Jordanian / **Marital Status**: Single / **Born on:** 30 May 1993

SUMMARY

As a certified Test Manager, Test Automation, Scrum Master (PSM I®), and ISTQB® (CTFL & Agile Tester) with strong leadership skills and experience a proven track record of leading analysis and requirement-gathering efforts for application development projects. Additional strong experience in designing test architectures (test automation frameworks, code libraries, etc.) Proven knowledge of agile framework such (i.e. Scrum, Kanban), and understanding of SDLC models as well as in-depth knowledge of traditional project management principles and practices. Very interested and passionate about learning new technologies and defining new solutions..

EDUCATION

University of Petra | Bachelor's Degree in Software Engineering | Amman, Jordan |
Feb 2011 - Jul 2015
GPA: 3.24 out of 4.00 - Very Good. Graduated **First** in class.

WORK EXPERIENCE

Senior QA Automation | Capital Bank of Jordan | Amman, Jordan | *Sep 2023 - Present*

- Design test architectures (test automation frameworks, code libraries, etc.) and reusable automated testing solutions that satisfy the organization and for the team across all platforms.
- Mentored the test automation team and reviewed automation scripts and gave best practice.
- Involved with interviews and sending forms with interview feedback at the automation level.
- Identify tools and technologies for implementation that align with business goals, present infrastructure, and the team skill-set.
- Define strategic direction for testing by providing guidance, feedback, and suggestions to improve quality practices across an entire engineering team
- Provide technical mentoring and training for the team and new joiners
- Monitor the effectiveness of the testing function and bring about improvements through insights gained via analysis at all stages of the SDLC.

Senior QA Automation Engineer | MBC Group - Shahid | Amman, Jordan | *Sep 2021 - Sep 2023 (2 Years)*

- Strong experience in designing and building automated test frameworks for Web/Mobile Web, Mobile, TV applications (iOS and Android) and API's using Katalon Studio.
- Work closely with the team to identify new automation opportunities.
- Mentored the test automation team.
- Contribute to managing the test environments.
- Involved with interviews and sending forms with interview feedback at the automation level.
- Define strategic direction for testing by providing guidance, feedback, and suggestions to improve quality practices across an entire engineering team
- Provide technical mentoring and training for the team and new joiners

QA Automation Engineer | Arab Bank | Amman, Jordan | *Dec 2019 - Sep 2021 (2 Years)*

- Write, execute, and maintain Automation test cases using Katalon Studio for (Web, API) and for Mobile integrated with Appium for Android and IOS.
- Document and evaluate test results and defects, track and manage defects and work with the Development team and Business to troubleshoot issues and evaluate fixes.
- Work closely with developers and product owners to understand the systems being tested.
- Develop and follow test plans for product releases.
- Responsible for reviewing and merging the testing scripts done by the on/offshore team members.
- Prepare detailed reports of automation results with matrix coverage.
- Deploy test changes on a test environment using CI/CD tools such as Jenkins.
- Follow up on tasks and prepare monthly goals for each automation testing project and system.
- Mentored and trained the quality team on business logic and testing activities.
- Established software quality processes (Stories and bugs workflows, automation process, test
- cases)
- Coordinated teamwork with other teams, to ease communication and solve conflicts.
- Scrum Master Role, Manage and provide guidance to the team that will be required to balance Business requirements, Technology, and Design priorities to deliver brand-defining digital product and service experiences.
- Plan, lead, and manage application development initiatives for automation services.
- Help the team to identify the obstacles and barriers and define action plans to overcome them.
- Guide the team and the whole organization on how to use Agile/Scrum practices and principles to deliver and complete the product/projects to delight customers.

QA Engineer | Bayt.com (Talentera) | Amman, Jordan | *Feb 2019 - Dec 2019 (1 Year)*

- Release Manager Role, upload to stage and production and test the stability of the release.
- Managed full and partial release by syncing and updating the committed files into production and testing servers.
- Prepare and send a release report and provide all needed details.
- Create automation test cases scripts using Selenium Web-Driver with JUnit-Maven framework.
- Verify and follow up on defects using reporting and tracking tools such as JIRA and Deskpro.
- Review automation test reports and follow-up run test cases such as regression or feature test cases.
- Writing/improve test cases depending on business requirements and client needs
- Create and review needed test scenarios to make sure there are no defects in the tested areas.
- Provide an understandable and well-organized status in Agile (Scrum) workflow.
- Work closely with Business Analysts, Product owners, and team members to meet customer satisfaction with frequent releases.
- Scrum Master Role, handle scrum processes such as (Stand up meetings, Grooming, Planning, Review, and Sign-Off release). facilitate meetings, schedule meetings, demo, and decision-making processes to ensure quick review and proper use of the adaptation process.
- Guide the team and the whole organization on how to use Agile/Scrum practices and principles to deliver and complete the product/projects.
- Facilitate, organize and support all scrum events such as tech sprints and reviews.

QA Analyst/Engineer | Aspire Infotech | Amman, Jordan | *Sep 2015 - Aug 2018 (3 Years)*

- Excellent and practical knowledge in software Automation testing using Selenium Web-Driver with JUnit-Maven framework, and Nightwatch.js | Node.js framework.
- Understanding and Analyzing Test Requirements, Tracking changes and maintenance of Test Requirements.
- Performed end-to-end testing in the form of the application using (Content Management System).
- Documented test procedures for release acceptance and regression testing of new builds.
- Effective bug reporting and tracking experience on different bug reporting such as JIRA, ASANA, and Trello.
- Handled all meetings with clients (Stand up, Grooming, Planning, Review, and Sign-Off release) and provided an understandable and well-organized status in Agile (Scrum) workflow.
- Trained and monitored newcomers.
- Tested websites for functionality, GUI, usability, navigation, browser, and OS compatibility.
- Work closely with business analysts, Project Manager, and development team to clarify and resolve testing issues.
- Track and report web application traffic and Tealium calls using UOD debugger and Analytics tools.
- Understanding the business requirements, writing test cases and test scripts.
- Writing/improve test cases depending on the client's requirements and business needs.
- Working with QA leader(s), QA Senior(s), and team member(s) to develop test cases validate the accuracy and integrity of results and successfully implement tested software.
- Create new and complex scenarios to make sure there are no defects in the testing area or other areas

SKILLS

Automation Skills

- Strong Knowledge in automation testing using Katalon Studio tool (Web, Mobile and API).
- Great knowledge in testing using Selenium Web-Driver with Java programming using Jbehave, JUnit-Maven framework.
- Strong Experience in writing End-to-End test scripts in Nightwatch.js | Node.js using Selenium Web-Driver framework.
- Storing Experience in Mobile Testing Appium maven framework Android and iOS (Android Studio, Xcode, TestFlight, AppCenter …etc)
- Strong Experience CI/CD tools such as Jenkins and AzureDevOps.

Relevant Skills

- Experience and proven knowledge of an agile framework (i.e. Scrum, Kanban)
- Good knowledge in Java programming language.
- Excellent knowledge in Agile (Scrum) Workflow.
- Proficient with Tracking Tools such as JIRA, ASANA, DeskPro, and Trello
- Proficient with GitHub, SourceTree, and GitHub Desktop
- Good team player with a positive attitude and leading skills.
- Excellent attention to detail.
- Highly dependable and fast learner.

CERTIFICATES & COURSES

Certificates

- Accredited Software Test Automator Certification (ASTAC™) | Certified Date: Feb 2023
- Accredited Software Test Manager Certification (ASTMC™) | Certified Date: Feb 2023
- PSM I® | Professional Scrum Master | Certified Date: May 2021 by Scrum.org
- ISTQB® CTFL-AT (Agile Tester) | Certified Date: Sep 2019
- ISTQB® CTFL (Certified Tester, Foundation Level) | Certified Date: Mar 2019

Courses

- Quality Management Essentials Simplified - Online Course | April 2019
- Selenium JavaScript Automation Framework with Nightwatch.js | Online course | Jan 2018
- Selenium Java Automation Framework using TestNG and Jbehave | Online course | Jan 2016
- Android Development course (40 credit hours) | Optimal Solution for Software and training | 2015

LANGUAGES

- Arabic: Native
- English: Excellent