# Defect Cases - QA

## DEF\_001 - Login button not working on Safari browser

\*\*Description:\*\* When using Safari browser version 14.1, clicking the login button does not redirect to the dashboard.

\*\*Steps to Reproduce:\*\*

* - Open the application in Safari browser version 14.1
* - Enter valid username and password
* - Click on the Login button

\*\*Expected Result:\*\* User should be redirected to the dashboard page.

\*\*Actual Result:\*\* Nothing happens after clicking the Login button.

\*\*Severity:\*\* High

\*\*Priority:\*\* P1

\*\*Environment:\*\* macOS Catalina, Safari 14.1

## DEF\_002 - Incorrect total calculation in shopping cart

\*\*Description:\*\* The total amount in the shopping cart is calculated incorrectly when applying discount codes.

\*\*Steps to Reproduce:\*\*

* - Add multiple items to cart
* - Apply a valid discount code
* - Check the total amount

\*\*Expected Result:\*\* Total amount should reflect the discount applied correctly.

\*\*Actual Result:\*\* Total amount remains unchanged after applying discount code.

\*\*Severity:\*\* Medium

\*\*Priority:\*\* P2

\*\*Environment:\*\* Windows 10, Chrome latest version

## DEF\_003 - Forgot password link redirects to error page

\*\*Description:\*\* Clicking the 'Forgot Password' link results in a 404 error page.

\*\*Steps to Reproduce:\*\*

* - Navigate to the login page
* - Click on 'Forgot Password' link

\*\*Expected Result:\*\* User should be redirected to the password reset page.

\*\*Actual Result:\*\* User is redirected to a 404 error page.

\*\*Severity:\*\* High

\*\*Priority:\*\* P1

\*\*Environment:\*\* Android 11, Chrome Mobile

## DEF\_004 - Profile image not updating

\*\*Description:\*\* Profile image upload succeeds but does not update on the profile page.

\*\*Steps to Reproduce:\*\*

* - Go to profile settings
* - Upload a new profile image
* - Save changes

\*\*Expected Result:\*\* Profile image should be updated on the profile page.

\*\*Actual Result:\*\* Old profile image is displayed even after uploading a new one.

\*\*Severity:\*\* Medium

\*\*Priority:\*\* P2

\*\*Environment:\*\* Windows 10, Firefox latest version

## DEF\_005 - Search functionality returns incorrect results

\*\*Description:\*\* Searching for specific keywords returns unrelated results.

\*\*Steps to Reproduce:\*\*

* - Go to search page
* - Enter a keyword
* - Review search results

\*\*Expected Result:\*\* Search results should be relevant to the keyword.

\*\*Actual Result:\*\* Search results include unrelated items.

\*\*Severity:\*\* Low

\*\*Priority:\*\* P3

\*\*Environment:\*\* macOS Big Sur, Safari latest version