

# Atif Rabbani

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GitHub: <https://github.com/atifrabbani1>

Website: <https://atifrabbani1.github.io/My-Portfolio/>

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## FULL STACK WEB DEVELOPER

Full Stack Web developer with experience as an IT Support Analyst that gave me experience working with clients which can be used as a benefit to develop a web design that meets client requirements. Recently earned a certificate in Full Stack Development from UNC Charlotte, with the newly developed skills in HTML, CSS, JavaScript / jQuery, API / Ajax Node and Express JS, MySQL, MongoDB and React JS. Known as a team player and problem-solver with interest in designing interactive websites that makes it easy for the user to interact with. Excited to work in a fast-paced environment where I can develop my skills and work as a part of quality-driven team to develop a more user-friendly and attractive websites.

### TECHNICAL SKILLS

- HTML5
- CSS3 / Bootstrap
- JavaScript / jQuery
- REST APIs and AJAX
- NodeJS and Express JS
- MySQL / Sequelize ORM
- Socket IO
- MongoDB
- React JS
- GitHub and Heroku
- Windows/MAC
- Fluent in English and Urdu

### APPLICATIONS BUILT

#### MackList

- This is a shopping app like craigslist where customers can buy and sell products.
- Developed as a Group Project of 4 members. I was the Team Leader of the Project.
- Used Node JS, Express JS, React, MongoDB, Axios, Bootstrap, Passport JS, Nodemailer, Bcrypt.
- Website: <http://macklist.herokuapp.com/>

Link to GitHub Repo <https://github.com/atifrabbani1/MackList.git>

#### WhatsChat

- An app where people can interact with random people all around the world.
- Developed solely by me.
- Used Node JS, Express JS, Sequelize ORM, Handlebars, Bootstrap, MySQL, Socket IO, Passport NPM, ESLint, Heroku, Bcrypt.
- Website: <https://project2-whats-chat.herokuapp.com/>

Link to GitHub Repo <https://github.com/atifrabbani1/Whats-Chat.git>

## Flight Plan

- An app that gets user input for source and destination and provides them the cheapest flight rate and events happening at the destination.
- Developed by me solely.
- Used HTML, CSS, Bootstrap for front end. jQuery is used for Backend technology. APIs are used to pull the cheapest flight from Skyscanner API and event details from Eventbrite API.
- **Website:** <https://atifrabbani1.github.io/Flight-Plan/>  
**Link to GitHub Repo** <https://github.com/atifrabbani1/Flight-Plan>

## PROFESSIONAL EXPERIENCE

### Dimension Data / NTT

Jun 2017 – Present

Associate IT Service Desk Analyst

- Improved average time to respond to email queries from 4 hours to 10 minutes, that attracted more clients to be part of the company.
- Closed 500 Client tickets in a day for a client (Sunbelt) and got awarded with \$50 amazon card and a company jacket.
- Received Kudos from several client managers for getting engineer assigned quickly to the ticket.
- Received Kudos from client managers for handling Critical priority ticket efficiently and accurately.

### Prime HR Services (PVT) Ltd., Karachi, Pakistan

Dec 2014 – Dec 2016

Desktop Support Officer

- Improved Ticket Resolution Time reducing average resolution time from 24 hours to (30-60 minutes), resulting in reduced IT related queries.
- Upgraded 250 Computers from Dual Core and Core 2 Duo to Core i5, resulting in increased work productivity due to fast processor.
- Organized Proper Inventory of almost 300 Computers and 50 Printers/Scanners for IT Audit Purposes.

## EDUCATION & CERTIFICATION

### Coding Boot Camp – Full Stack Web Development

UNC Charlotte

### COMPTIA Certification

A+ Certification

### CCNA Certification

Routing and Switching

### Bachelor of Electrical Engineering (Electronics)

Bahria University, Karachi, Pakistan

### Work Authorization Status

Green Card Holder