#### 7 **APPENDIX**

# A Nutshell of Cloud Platform Scoring

### 7.1.1 Scoring Function

$$s_t = w_1 \cdot m_{ask}(\cdot) + w_2 \cdot m_{dep}(\cdot) + w_3 \cdot m_{uti}(\cdot) + w_4 \cdot m_{af}(\cdot) + w_5 \cdot m_{df}(\cdot)$$

$$(15)$$

In this function, the user has 3 types of actions: ask some quota, deploy some quota, and wait. Let  $\mathcal{H}^t$  be the user's latest action records, which can be treated as a truncated history with a traceback window  $|\mathcal{H}^t|$ . For each action in  $\mathcal{H}^t$ , it can be denoted as a tuple  $(a_i, q_i)$  where  $a_i$  denotes the action type and  $q_i$  is the corresponding quota. For example,  $a_i = 0$  means this action is "asking  $q_i$  quota";  $a_i = 1$  means "deploying  $q_i$  quota", and  $a_i = 2$  means "waiting for nothing"  $(q_i = 0)$ ;  $I(\cdot)$  is an indicator;  $\lambda > 0$  measures the degree of time decay. A larger  $\lambda$  means the factor focuses more on recent choices.  $\gamma > 0$  is a scaled parameter.  $q_i^{max}$  is max available quota when action  $a_i$  happens in  $\mathcal{H}^t$ .

To improve the utilization, we wish the user can ask for less quota and deploy the quota as much as possible. Then we can design three factors: ask factor  $m_{ask}$ , deploy factor  $m_{dep}$ , and utilization factor  $m_{uti}$  to encourage users to improve their utilization:

$$m_{ask}\left(t, \left\{-\gamma_{ask}, \lambda_{ask}\right\}, \mathcal{H}^{t}\right) =$$

$$\tanh\left(-\gamma_{ask} \cdot \frac{\sum_{i=0}^{|\mathcal{H}^{t}|} q_{i} \cdot e^{-\lambda_{ask}\left(|\mathcal{H}^{t}| - i - 1\right)} \cdot I\left(a_{i} = 0\right)}{\sum_{i=0}^{|\mathcal{H}^{t}|} I\left(a_{i} = 0\right)}\right) + 1$$

$$(16)$$

$$m_{dep}\left(t, \{\gamma_{dep}, \lambda_{dep}\}, \mathcal{H}^{t}\right) =$$

$$\tanh\left(\gamma_{dep} \cdot \frac{\sum_{i=0}^{|\mathcal{H}^{t}|} q_{i} \cdot e^{-\lambda_{dep}\left(|\mathcal{H}^{t}| - i - 1\right)} \cdot I\left(a_{i} = 1\right)}{\sum_{i=0}^{|\mathcal{H}^{t}|} I\left(a_{i} = 1\right)}\right)$$

$$(17)$$

$$m_{uti}\left(t, \{\gamma_{uti}, \lambda_{uti}\}, \mathcal{H}^{t}\right) =$$

$$\tanh\left(\gamma_{uti} \cdot \frac{\sum_{i=0}^{|\mathcal{H}^{t}|} q_{i}^{dep} / q_{i}^{max} \cdot e^{-\lambda_{uti}\left(|\mathcal{H}^{t}| - i - 1\right)}}{\sum_{i=0}^{|\mathcal{H}^{t}|} e^{-\lambda_{uti}\left(|\mathcal{H}^{t}| - i - 1\right)}}\right)$$

$$(18)$$

To improve users' activeness, we wish the user can take effective actions as many as possible. We design two factors to evaluate the user's activity: ask frequency factor  $m_{af}$ , and deploy frequency factor  $s_{df}$ :

$$m_{af}\left(t, \{\gamma_{af}, \lambda_{af}\}, \mathcal{H}^{t}\right) =$$

$$\tanh\left(-\gamma_{af} \cdot \frac{\sum_{i=0}^{|\mathcal{H}^{t}|} I\left(a_{i}=0\right) \cdot e^{-\lambda_{af}\left(|\mathcal{H}^{t}|-i-1\right)}}{\sum_{i=0}^{|\mathcal{H}^{t}|} e^{-\lambda_{af}\left(|\mathcal{H}^{t}|-i-1\right)}}\right) + 1$$

$$(19)$$

$$m_{df}\left(t, \{\gamma_{df}, \lambda_{df}\}, \mathcal{H}^{t}\right) =$$

$$\tanh\left(\gamma_{df} \cdot \frac{\sum_{i=0}^{|\mathcal{H}^{t}|} I\left(a_{i}=1\right) \cdot e^{-\lambda_{df}\left(|\mathcal{H}^{t}|-i-1\right)}}{\sum_{i=0}^{|\mathcal{H}^{t}|} e^{-\lambda_{df}\left(|\mathcal{H}^{t}|-i-1\right)}}\right)$$

$$(20)$$

### 7.1.2 Reward

The reward of the counter-empirical attacker:

$$r_{t} = \begin{cases} -0.01 & \text{if } q_{t}^{dep} > q_{t-1}^{dep}, s_{t} > s_{t-1} \\ 1.1 * |\Delta s| & \text{if } q_{t}^{dep} > q_{t-1}^{dep}, s_{t} \leq s_{t-1} \\ -0.02 & \text{if } q_{t}^{dep} \leq q_{t-1}^{dep}, s_{t} < s_{t-1} \\ 1.1 * |\Delta s| & \text{if } q_{t}^{dep} \leq q_{t-1}^{dep}, s_{t} \geq s_{t-1} \\ -0.06 & \text{if } q_{t}^{ask} > 0, s_{t} < s_{t-1} \\ 1.1 * |\Delta s| & \text{if } q_{t}^{ask} > 0, s_{t} \geq s_{t-1} \\ 0 & \text{otherwise} \end{cases}$$
(21)

where  $\Delta s = s_t - s_{t-1}$ . Note that each time only one condition occurs in the above function.

# 7.2 A Nutshell of Financial Credit Scoring

## 7.2.1 Scoring Function

$$s^{t} = w_{1} m_{rep}(\cdot) + w_{2} m_{con}(\cdot) + w_{3} m_{tra}(\cdot) + w_{4} m_{wai}(\cdot)$$
 (22)

Here, users have four action types: repay  $(a_i = 0)$ , consume  $(a_i = 1)$ , in-out  $(a_i = 2)$ , and inactivity  $(a_i = 3)$ . Let  $q^{rep}$  and  $q^{con}$  denote the repaid amount and consumed amount respectively. We consider four factors to encourage good behavior: repay factor  $m_{rep}$ , consume factor  $m_{con}$ , trade-off factor  $m_{tra}$ , wait factor  $m_{wai}$ :

$$m_{rep}\left(t, \{\gamma_{rep}, \lambda_{rep}\}, \mathcal{H}^{t}\right) =$$

$$\tanh\left(\gamma_{rep} \sum_{i=0}^{|\mathcal{H}^{t}|} I(a_{i} = 0) q_{i}^{rep} \cdot e^{-\lambda_{rep}\left(|\mathcal{H}^{t}| - i - 1\right)}\right)$$
(23)

$$m_{con}\left(t, \{\gamma_{con}, \lambda_{con}\}, \mathcal{H}^{t}\right) =$$

$$\tanh\left(-\gamma_{con} \sum_{i=0}^{|\mathcal{H}^{t}|} I(a_{i} = 1)q_{i}^{con} \cdot e^{-\lambda_{con}\left(|\mathcal{H}^{t}| - i - 1\right)}\right) + 1$$

$$(24)$$

$$m_{tra}\left(t, \{\gamma_{tra}, \lambda_{tra}\}, \mathcal{H}^{t}\right) =$$

$$\tanh\left(-\gamma_{tra} \sum_{i=0}^{|\mathcal{H}^{t}|} I(a_{i}=2) \left| \frac{q_{i}^{con}}{q_{i}^{rep}} - 1 \right| \cdot e^{-\lambda_{tra}\left(|\mathcal{H}^{t}| - i - 1\right)} \right) + 1$$

$$m_{wai}\left(t, \{\gamma_{wai}, \lambda_{wai}\}, \mathcal{H}^{t}\right) =$$

$$(25)$$

$$\tanh\left(-\gamma_{wai}\sum_{i=0}^{|\mathcal{H}^t|}I(a_i=3)\cdot e^{-\lambda_{wai}\left(|\mathcal{H}^t|-i-1\right)}\right)+1 \tag{26}$$

# 7.2.2 Reward

evaluate the user's activity: ask frequency factor 
$$m_{af}$$
, and exploy frequency factor  $s_{df}$ :

$$m_{af} (t, \{\gamma_{af}, \lambda_{af}\}, \mathcal{H}^{t}) = \\ \tanh \left( -\gamma_{af} \cdot \frac{\sum_{i=0}^{|\mathcal{H}^{t}|} I\left(a_{i} = 0\right) \cdot e^{-\lambda_{af}(|\mathcal{H}^{t}| - i - 1)}}{\sum_{i=0}^{|\mathcal{H}^{t}|} e^{-\lambda_{af}(|\mathcal{H}^{t}| - i - 1)}} \right) + 1 \\ tanh \left( -\gamma_{af} \cdot \frac{\sum_{i=0}^{|\mathcal{H}^{t}|} I\left(a_{i} = 0\right) \cdot e^{-\lambda_{af}(|\mathcal{H}^{t}| - i - 1)}}{\sum_{i=0}^{|\mathcal{H}^{t}|} e^{-\lambda_{af}(|\mathcal{H}^{t}| - i - 1)}} \right) + 1 \\ (19)$$

$$(19)$$

$$m_{af} (t, \{\gamma_{af}, \lambda_{af}\}, \mathcal{H}^{t}) =$$

$$(19)$$

$$(19)$$

$$(19)$$

$$(19)$$

$$(19)$$

$$(19)$$