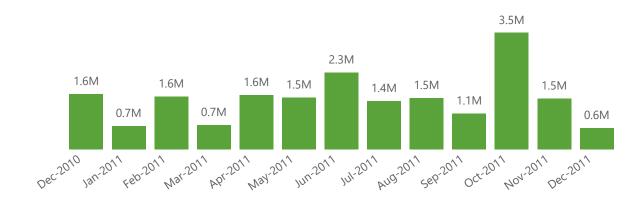
## A Deep Dive Across Spending Tiers and Customer Behavior

### Canada and the USA Underperform in Spend Despite Their Size



#### **November Sees Lower Demand in Bottom Tier Countries**



**Highest Revenue Country** 

\$4K

Bahrain

Canada

Lebanon

Lithuania

Czech Republic

European Com...

Brazil

Casual

**Lowest Revenue Country** 

\$146

100%

100%

100%

100%

100%

100%

100%

Average Revenue

\$2K

SpendingTier

Bottom Tier

☐ Mid Tier

☐ Top Tier

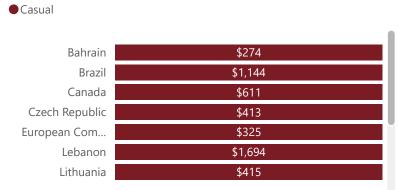
#### **Spending Tier Breakdown and Customer Definition**

The breakdown of Spending Tiers is based on a simple segmentation of 38 countries, ranked by their total revenue and grouped into three tiers: Top, Mid, and Bottom.

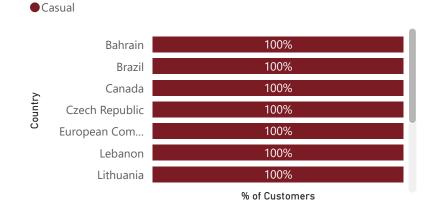
An **Engaged customer** is defined as one who has made **five or more purchases** from this online retailer.

#### Casual Customers Generate All Revenue Across Countries

## Lebanon's Casual Customers Outspend the Mid Tier Casuals



# Bottom Tier Countries Show No Customer Engagement



% of Revenue Average Revenue per Transaction