Administering Jenkins

Plugin Management

Introduction

- To unleash Jenkins' full potential
- With all the new tools being released almost weekly, Jenkins will probably be the last CI/CD server you will think of.
- With plugins, Jenkins is able to become resourceful and efficient
 - Do you want to send a notification after every build? There's a plugin for that.

Principles of Plugin Usage

- Always read through a plugin's documentation and guide to understand whether it achieves your intended goals.
- Before installing, check the usage statistics and update frequency.
- Will it work with your Jenkins server version?
- Understanding how it works will have a great impact on how much help the tool provides, allowing you to maximize the potential.

Administration Plugins

- Service authentication
 - Introduction of new ways to access the host and its services, for example, LDAP.
- Audit trail and general security
 - Follow up on who did what; limit access to services and various operations
- Node and job-related management
 - Allows a variety of node-related operations, including the support of multiple operating system requirements.

User Interface (UI) Plugins

- UI plugins that help customize the Jenkins UI may provide the following:
 - Customizing the view tabs, menu, and dropdowns
 - Formatting text, and even images
 - Email templates

Source Code Management (SCM) Plugins

- SCM plugins are what help integrate version control services.
- They provide the following:
 - Allow Jenkins to run version control systems such as Git, Mercurial, and SCM.
 - Allow Jenkins to pull code from version control hosts, such as GitHub, Bitbucket, GitLab, and so on.
 - Authenticate Jenkins to pull from both private and public version control hosts.

Build Management Plugins

- Build Management are plugins that are involved in any build step.
 - Allow Jenkins to trigger notifications on build failure or pass
 - Manage build artifacts
 - Trigger deploys or other custom build steps

Assignment: Plugin Management

- You have been asked to prepare your Jenkins server for a simple Continuous Integration build by installing the following plugins:
 - Python
 - Pyenv
 - nodeJS
- Click on Manage Jenkins and select Manage Plugins

Updating and Upgrading Jenkins

Updating and Upgrading Jenkins

- New versions of the Jenkins server are constantly being released
- It is highly advisable to always keep the server up to date.
- However, the process doesn't really just involve upgrading the host, especially for production servers
- There are certain best practices that every administrator, DevOps engineer, and developer needs to follow, to maintain high availability

- A period of time designated in advance by the technical staff, during which preventive maintenance that could cause disruption of the service may be performed.
- To enforce high availability, which aims to avoid downtime, every administrator needs to schedule a window
- This is usually on a weekend
- During this period, all stakeholders need to be notified, especially if the service under maintenance is an end-user product.

- In any organization, Jenkins will be among the servers at the center of almost all operations.
- Downtime will have effects not limited to the following:
 - Potential feature delivery delays
 - Loss of data if any automated builds or processes are operated from Jenkins
 - Potential loss of revenue if any scheduled or automated revenue-related service was running
 - Potential impact on application services

- We generally need to worry about the following:
 - The Jenkins host
 - Installed plugins

- If you are going to upgrade the Jenkins host, ensure that upgrade plugins too
- To identify the current Jenkins version, you can check the bottom-right corner on your server page

REST API Je

Jenkins ver. 2.89.4

Host Metrics

- Host metrics are another good starting point when planning a maintenance period
- Why is this?
- Well, the data collected helps identify problems with the host
- Where do we get these metrics from?

Retrieving Jenkins Logs and Metrics

 From dashboard, open Manage Jenkins and search for System Log. Take a look at this screenshot:



System Log

System log captures output from java.util.logging output related to Jenkins.

Open the System Log file. At this point, we should have at least one log file.
 Take a look at this screenshot:



Retrieving Jenkins Logs and Metrics

Open the log file and observe the output. Take a look at this screenshot:

Mar 22, 2018 6:29:04 PM INFO jenkins.InitReactorRunner\$1 onAttained

Prepared all plugins
Mar 22, 2018 6:29:04 PM INFO jenkins.InitReactorRunner\$1 onAttained

Started all plugins
Mar 22, 2018 6:29:06 PM INFO hudson.ExtensionFinder\$GuiceFinder\$FaultTolerantScope\$1 error

Failed to instantiate optional component hudson.plugins.build_timeout.operations.AbortAndRestartOperation\$DescriptorImpl; skipping
Mar 22, 2018 6:29:07 PM INFO jenkins.InitReactorRunner\$1 onAttained

Augmented all extensions
Mar 22, 2018 6:29:07 PM INFO jenkins.InitReactorRunner\$1 onAttained

Loaded all jobs
Mar 22, 2018 6:29:07 PM INFO hudson.model.AsyncPeriodicWork\$1 run

Started Download metadata
Mar 22, 2018 6:29:07 PM INFO hudson.model.AsyncPeriodicWork\$1 run

Finished Download metadata. 449 ms

Mar 22, 2018 6:29:07 PM INFO jenkins.util.groovy.GroovyHookScript execute

Retrieving Jenkins Logs and Metrics

- From the output in the file, we can tell that Jenkins keeps a record of all that happens on the host.
- If there is ever anything erroring out, Jenkins will capture this and, better yet, there are various ways to capture this and also get notified.

Memory

- Memory is a crucial factor that needs to be considered
- Note that in this case, we are referring to disk space.
- Jenkins will collect data from builds, and if the required services are set up, even send out reports in a defined period
- This implies that the administrator needs to be aware of the server's memory consumption
- It is a very crucial factor to consider during maintenance periods.

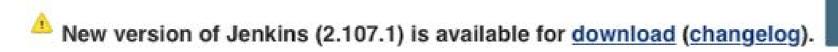
Improving Memory Management

- Logs are known to be one of the main memory consumers, and if proper care
 is not enforced, they will take up the memory needed to store logs
- A lack of memory to operate causes lag in response and eventually downtime.
- To handle this better, on Unix servers, you can enable log rotation
- This is a process that manages log files either by compression or deletion in a defined period.

- Only upgrade your Jenkins server if there is a stable release for your current version
- Do not downgrade
- Head back to the main dashboard
- On the menu, you will see a red just before the search prompt on the right.
- This is where Jenkins will be sending notifications, so be sure to check any notifications to avoid missing out on critical messages.



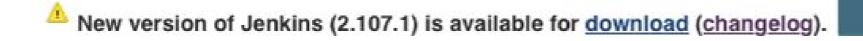
 For now, we shall focus on the upgrade notification, which should be as follows:



Or Upgrade Automatically

- It looks as if Jenkins needs an upgrade
- Before we even think about upgrading our host, here are a few questions we need to ask:
 - Is the recommended version stable?
 - Is there any particular reason for upgrading the server?
 - Does the recommended version list have any issues that may interfere with current operations and plugins?

- Head back to the main dashboard. If you don't have a notification to upgrade, your host should be fine and up to date
- Otherwise, we shall be running the automatic upgrade.
- Ensure that you have no jobs running currently.
- Select the Or Upgrade Automatically button, as follows:



Or Upgrade Automatically

Jenkins will immediately start the download. Take a look at this screenshot:



Configuring Jenkins for Production

Configuring Jenkins for Production

- A few best practices for production environments:
 - Security
 - Access limited to the master node
 - Backup of Jenkins Home
 - Project naming conventions should be followed
 - Getting rid of jobs and resources that are not in use

Evaluating our Jenkins Server

- Since our server is currently for demonstration purposes, we will not be able to fully achieve a production environment.
- Without proper care, some of the implications would include the following:
 - Vulnerability to hackers
 - Data loss
 - Attacks such as man-in-the-middle attacks, where traffic is stolen through the imitation and replication of servers

Evaluating our Jenkins Server

- Now we'll test the security of our Jenkins server.
 - Go to Manage Jenkins.
 - Select Configure System.
 - Under Jenkins Location, we have our server address.
- To enforce security, we would need to host Jenkins and a few recommended services including but not limited to the following:
 - Amazon EC2, Google's Compute Engine, and Digital Ocean Droplets.
- We would also need to get SSL certificates and a domain name.
- Above all that, we can also enforce our server in a VPC, where only people with access to the network can actually get to the Jenkins server

Access Points

- Access points are methods, channels, or ways users can open or access a specific service.
- These points are vital to what service is offered and can have implications if not properly managed.

 In a production environment, connections would be strictly limited to a specific port number and user interface.

Access Control

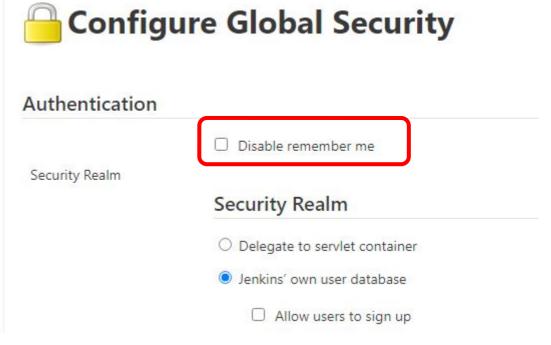
- Access Control involves limiting privileges to a service and a number of people
- This means having measures set in place that restrict only certain people to a resource on a server, or the server itself.
- There is something wrong here. Can you identify the problem?



Access Control

- Here's a clue. Remember me on this computer is the issue we need to get rid
 of. Why is this?
- If at any time an unauthorized person gets access to your computer, they would have access to Jenkins and everything running on the server.

 This includes all keys, certificates, and data. This should never happen, and on that note, let's fix this issue.



Testing the Access Control

- Now we'll test the access control of Jenkins server.
- Go to Manage Jenkins.
- Under Configure Global Security, select the checkbox next to Disable remember me
- Click Apply then Save. Log out

