	Linux Commands And Usage	
	Linux Commands And Usage	
Unix & Linux	Introduction to Linux.	
	Basic Comands in regular usage (navigation, pbrun, etc)	
	Introduction to Tableau folders/files on server (bin, bin64, deployment, webcontent, instlog, etc)	
	Commands used for monitoring (Memory, space, cpu)	
	Commands for backups, transfer files (scp, sftp) and process handling (ps, kill)	
	NAS mounting	
	Tableau	
	Architecture Overview	
	Various tableau server process	
	Client Compoenent - Tableau Desktop & Prep Builder	
	Tableau Serever Portal overview	
	Tableau Server Manger	
	Data source connections (Live vs Extract).	
	Data Source Creation	
	Configurations	
	Tableau Advanced parameters and how to add parameter.	
	Various Logs	
	Servers Administration/Housekeeping (Scripts used)	
	Installation	
Tableau Server Installation	Installation Prerequisites	
	Installation - Single Node and Multi Node	
	TSM configuration	
	Introduction to SMAL and LDAP integration	
	Tableau Security Model	
Security	Different License types	
	Setup various sites	
	Capabilities	
	Troubleshooting access rights issues	
	Ticketing Tools	
Service Now	Introduction to SNOW Tool	
	Incident/Change Request acceptance and pre-requisite before acceptance/closing them.	
	Incident/Req creation in SNOW.	
	Change Request creation in SNOW.	
	Problem tickets creation in SNOW	
	What are KB articles and how to manage them?	
	Automation Services	
CAS Tool	Introduction to CAS tool	
	Making Admin users for cloud servers	
	Root password reset	
	Reboot cloud servers	
	Software provisioning via CAS	
	Expiry date extending	
	Capacity changes (Memory, Hard disk, CPU)	
	Coordinating with Cloud operations team for issues.	
	Introduction to RBA Tool	
RBA	Introduction to RBA	
	What is Taskbook and usage?	
	Tableau Taskbooks and usage	
	Taskbook/Component creation.	

	Updating checksum

Database	
Database	Introduction to Postgress Database
	Setup initial user

DB - Client and Drivers	
DB Clients & Drivers	Introduction to database clients drivers used in tableau
	Kerbros setup for EAP connectivity - Imphala, Hive
	Connection with oracle/MS SQL/Teradata/Mongo DB etc

IBM PMR	
Vendor Case	Introduction - Tableau Technical support
	Creating vendor case for a particular issue.
	Check status of case
	Working with Tableau support engineers and follow up

LDAP	
LDAP	Groups creation
	User addition to groups
	Coordinating with GIDA
	Adding required permission to Projects/Workbook and datasources

Monitoring	
Monitoring	App Dynamics Tool
	Tableau sererv Alerts
	Disk usage alerts
	CPU Alerts
	Actions to be taken for alerts

Tableau Migrations	
Migrations	Migration Lifecycle
	Migration Scenarios: Workbook Datasource Project

SSO Implementation using IHS webserver	
SSO Setup	CMP request for SMAL setup
	Troubleshooting issues

Continuity of Business	
COB	COB - Overview
	COB Testing - When it happens for MWDC & SWDC
	COB Testing - What would be done

Troubleshooting (Working on Incidents)	
Troubleshooting	Understanding/reproducing issues
	identifying/Narrowing down the probable causes
	Identifying the probable fixes to resolve the issue and reffering SOP's created by team
	Discussion on some past incidents and the resolutions provided
	Raising Tableau vendor case for complex/critical issues/product related issues/bugs