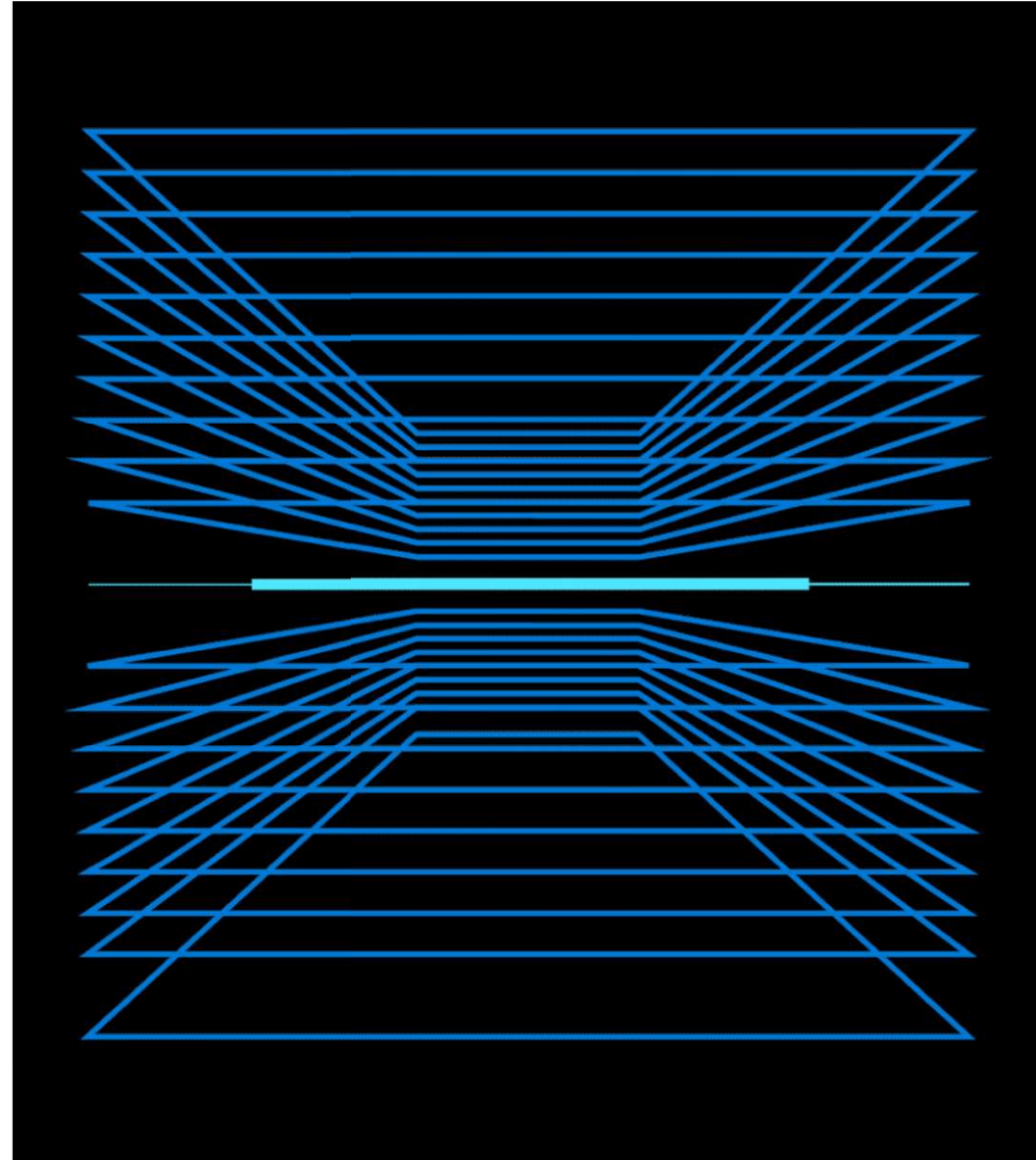
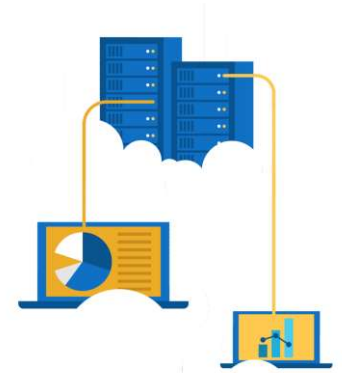


Azure Subscriptions, Support & SLA

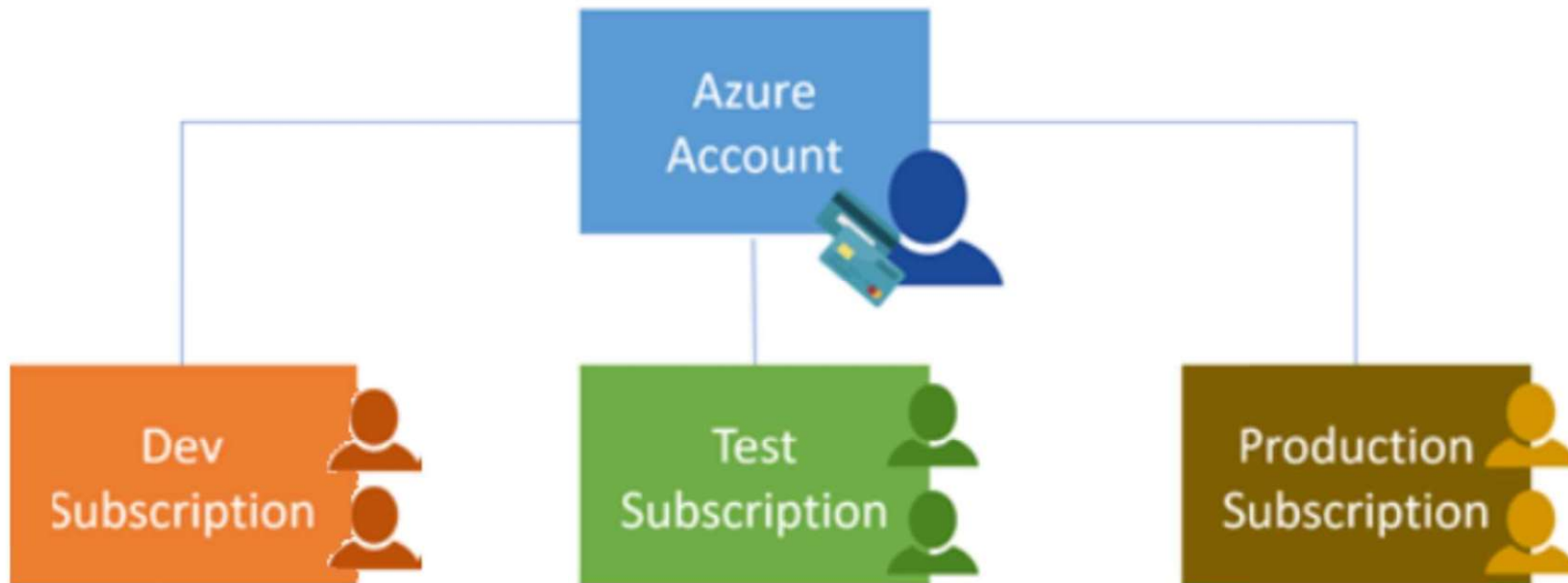
Atin Gupta



Module: Azure subscriptions



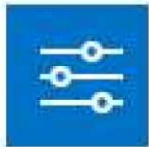
Define Azure subscriptions



- An Azure subscription provides you with authenticated and authorized access to Azure accounts.
- Subscriptions can provide billing and access control boundaries.
- An account can have one subscription or multiple subscriptions.

Explore Subscription offers

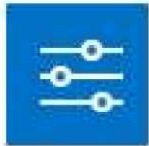
SELECT AN OFFER



Pay-As-You-Go Dev/Test

This offer is for teams of active Visual Studio subs
discounted rates on Windows virtual machines an

→ Learn more



Visual Studio Enterprise: BizSpark

Enjoy monthly credits and lower rates.
Use MSDN software at no additional charge.

→ Learn more



Visual Studio Professional

Enjoy monthly credits and lower rates.
Use MSDN software for development and test at

→ Learn more

- Free (next slide)
- Pay-as-you-go
- Enterprise Agreement
- Student

An account can have one subscription or multiple subscriptions.

Discuss Azure free account

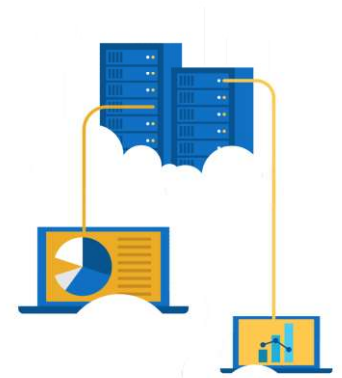
What do I get?

With your Azure free account, you get all of this—and you won't be charged until you choose to upgrade

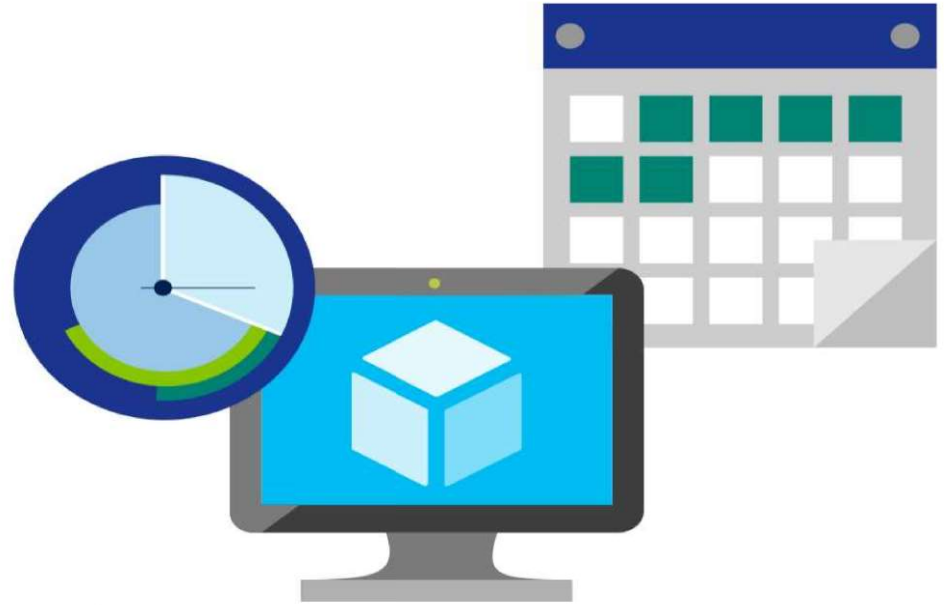
12 months	+	\$200 credit	+	Always free
of popular free services		to explore any Azure service for 30 days		25+ services

- Provides 12 months of our most popular services, a \$200 credit to explore any Azure service for 30 days, and over 25 services are free.
- At the end of the trial you can upgrade to pay-as-you-go pricing.

Module: Planning and managing costs



Explore Factors affecting costs






There are three primary factors affecting costs:



Resource Type	Services	Location
Costs are resource-specific, so the usage that a meter tracks and the number of meters associated with a resource depend on the resource type.	Azure usage rates and billing periods can differ between Enterprise, Web Direct, and CSP customers.	The Azure infrastructure is globally distributed, and usage costs might vary between locations that offer Azure products, services, and resources.

Explore Pricing calculator


Provides a detailed *estimate* of the costs associated with your infrastructure configuration.

Your Estimate



Virtual Machines   1 D2 v3 (2 vCPU(s), 8 GB RAM) x 730 Hours;

\$188.57

 Virtual Machines

REGION:

OPERATING SYSTEM:

TYPE:

West US

Windows


(OS Only)


TIER:

Standard


INSTANCE:


D2 v3: 2 vCPU(s), 8 GB RAM, 50 GB Temporary storage, \$0.209/hour


 Clone

 Delete

More info

 Pricing details

 Product details

 Documentation

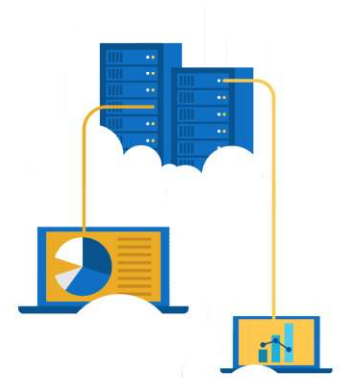
Walkthrough – Use the Azure Pricing Calculator

Use the Azure Pricing Calculator to generate a cost estimate for an Azure virtual machine and related network resources.

1. Configure the pricing calculator.
2. Review the pricing estimate.








Module: Azure support options



Explore Support plan options

	Basic	Developer	Standard	Professional Direct
Scope	Available to all Microsoft Azure accounts	Trial and non-production environments	Production workload environments	Business-critical dependence
Technical Support		Business hours access to Support Engineers via email	24x7 access to Support Engineers via email and phone	24x7 access to Support Engineers via email and phone

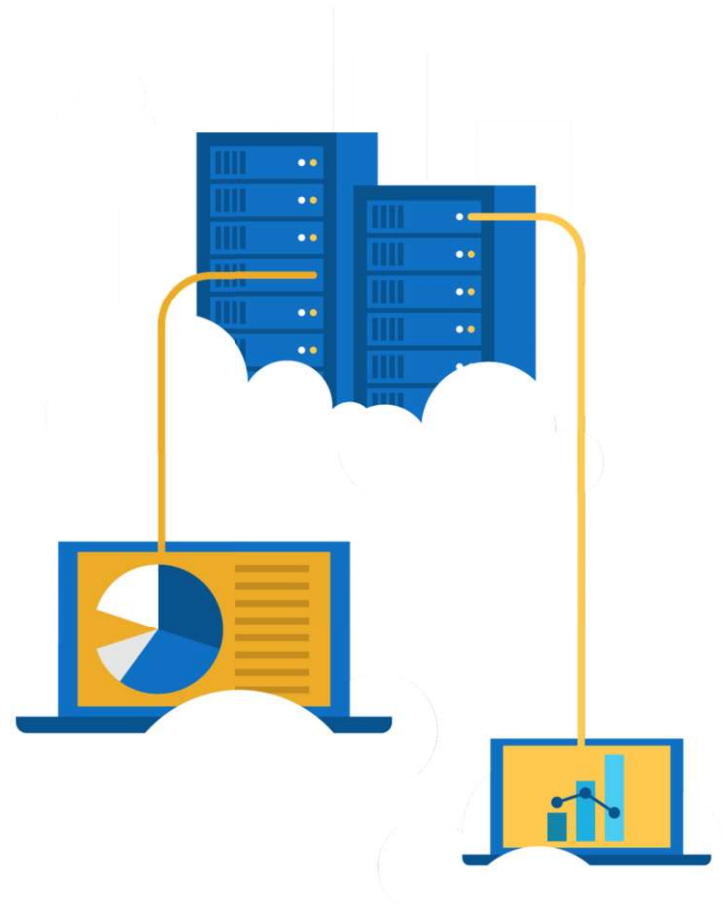
Explore Alternative support channels

	Microsoft Developer Network (MSDN) Azure Forums
	Stack Overflow
	Microsoft Azure general feedback
	Server Fault
	@AzureSupport

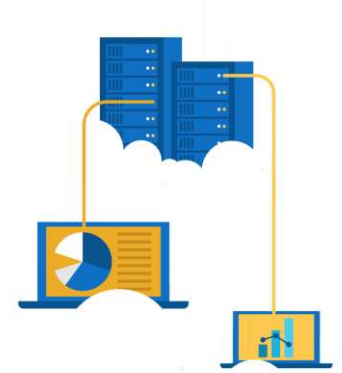


Walkthrough – Open a Support Request

View available support plan options and then practice creating and monitoring a new support request.



Module: Azure Service Level Agreements (SLAs)



Define Service Level Agreements (SLAs)

SLAs document the specific terms that define Azure performance standards.

- SLAs define Microsoft's commitment to an Azure service or product.
- Individual SLAs are available for each Azure product and service.
- SLAs also define what happens if a service or product fails to meet the designated availability commitments.



Explore SLAs for Azure products and services

SLA	Downtime per month	Downtime per year
99.9%	43.2 minutes	8.76 hours
99.95	21.6 minutes	4.38 hours
99.99	4.32 minutes	52.56 minutes

- Performance targets are expressed as uptime and connectivity guarantees.
- Performance-targets range from 99.9% (three nines) to 99.99% (four nines).
- If a service fails to meet the guarantees, a percentage of the monthly service fees can be credited to you.

Thanks