SAP

For Beginners



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Points to Discuss (12)

- 1) What is SAP
- 2) What is ERP
- 3) History of SAP
- 4) What makes SAP different
- 5) SAP Modules
- 6) SAP R/3 Architecture



Points to Discuss (12)

- 7) Success of SAP R/3
- 8) SAP uses ABAP
- 9) Benefits of SAP
- 10) ERP and SAP Market share
- 11) SAP Training and Certification
- 12) Demo of a SAP program



1 SAP - Introduction

- SAP is the leading
 Enterprise Information
 and Management Package.
- There is n number of *ERP* softwares in market today, of which SAP is used in medium to large enterprises.



1 SAP - Introduction

- SAP is a neatly integrated <u>business</u> <u>software</u> to process all <u>functionalities of an organisation</u> in order to obtain a UNIFIED solution, ERP software.
- SAP is a leader when it comes to easy integration among all the departments.



2 ERP? SAP - Introduction

ERP term used for software that controls whole organizations different departments.

For example_

SAP, Oracle, People soft, JD Edwards are some of the top ERP software systems.

2

ERP?

SAP - Introduction

Consider a large enterprise like PepsiCo, which has number of divisions under it.

There is a _

- Financial Department,
- Logistics Section,
- HR, Warehousing,
- Sales and Distribution etc.

2 ERP? SAP - Introduction

All these need to be **integrated** together, for *effective functioning*. This is done by a **specific software** known as *Enterprise Resource Planning* or **ERP**.

Use of this package makes it possible to **track** and **manage**, in **real-time**, **sales**, **production**, **finance accounting** and **human resources** in an enterprise 8



SAP the company was founded in Waldorf, Germany in town of Heidelberg in 1972 by *five* ex-IBM engineers.

The full name of the parent company is **SAP AG**.

SAP has subsidiaries in over **50 countries** around the world from *Argentina to Venezuela*.



SAP stands for System, Andwen dungen, Produkte in der Datenverarbeitung which – translated to English – means Systems, Applications, Products in Data Processing.

- The first releases were R1 and R2 which were mainframe only applications.
- SAP started as R/2 that is Real time architecture with 2 servers
- In 1979 SAP released SAP R/2 into the German. The first integrated, enterprise wide package and was an immediate success.



- This got changed in later years as R/3 that is Real time architecture with 3 servers.
- Towards the end of the 80's, clientserver architecture became popular and SAP responded with the release of SAP R/3 (in 1992).



- The SAP R/3 enterprise application suite for open client/server
 systems has established a new standards for providing business information management solutions.
- The "R" was for "Realtime data processing"



- Each functional division within an organization is divided into modules.
- SAP started with financial application.
- Modules such as Logistics, HR were added later on.



4 What makes SAP different?

 Traditional computer information systems used by many businesses today have been developed to accomplish some specific tasks and provide reports and analysis of events that have already taken place.



4 What makes SAP different?

Examples are accounting general ledger systems.

 Occasionally, some systems operate in a "real-time" mode that is, have up to date information in them and can be used to actually control events.

SAP

4 What makes SAP different?

- A typical company has many separate systems to manage different processes like production, sales and accounting.
- Each of these systems has its own databases and rarely passes information to other systems in a timely manner.

SAP

4 What makes SAP different?

- SAP takes a different approach.
- There is only one information system in an enterprise, SAP.
- All applications access common data. Real events in the business initiate transactions.
- Accounting is done automatically by events in sales and production



4 What makes SAP different?

- Sales can see when products can be delivered.
- Production schedules are driven by sales.
- The whole system is designed to be real-time and not historical.

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SAP Application Modules

SAP has several layers.

- The Basis System is the heart of the data operations and should be not evident to higher level or managerial users.
- Other customizing and implementation tools exist also.

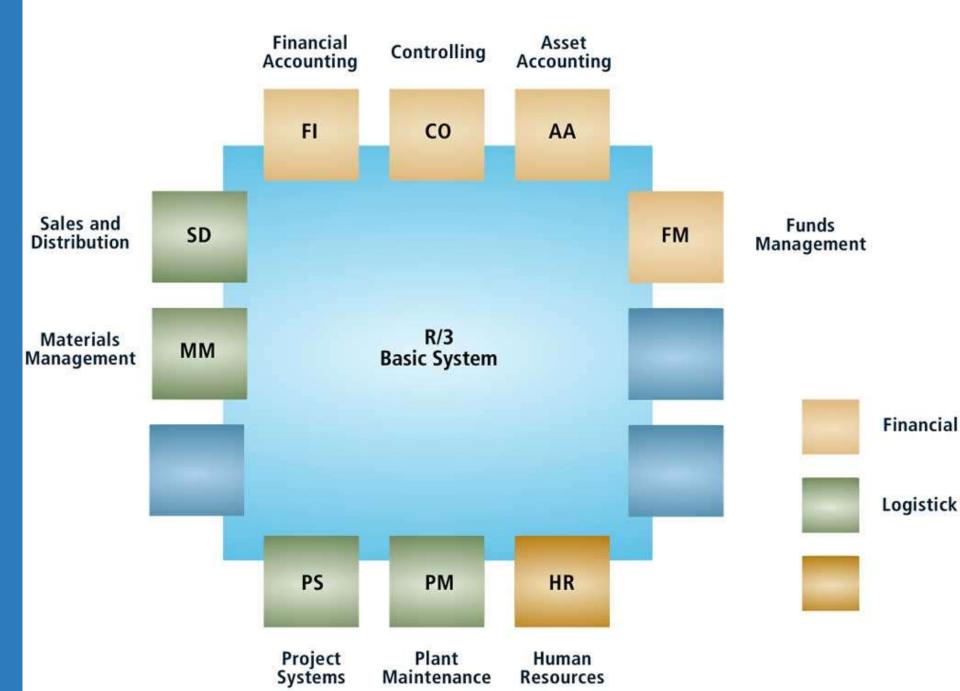


- The heart of the system from a manager's viewpoint are the application modules.
- These modules may not all be implemented in a typical company but they are all related and are listed below:



- 1. Financial Accounting
- 2. Financial Supply Chain Management.
- 3. Controlling.
- 4. Material Management.
- 5. Sales and Distribution.
- 6. Logistic Execution.
- 7. Production Planning.
- 8. Quality Management.
- 9. Plant Maintenance.
- 10. Project system.

SAP Modules



SAP

5 SAP Application Modules

The most important module in SAP

- 1) Financial Controlling (FICO)
- 2) Sales & Distribution (SD)
- 3) Material Management (MM)
- 4) Production Planning (PP)

1) Financial Controlling (FICO)

SAP **FI** (**Finance**): Finance module consider to be the *base module*.

It covers vital areas such as

- ✓ General Ledger (GL),
- ✓ Account payable (AP),
- ✓ Account Receivable (AR) and
- ✓ Asset Accounting (AA).

1) Financial Controlling (FICO)

Controlling (CO): Controlling is kind of *sister module* for **FI**.

Use for *internal controlling* and *internal* reporting.

- ✓ Cost Center Accounting (CCA),
- ✓ Profit center accounting (PCA),
- ✓ Product costing (PC),
- ✓ Profitability Analysis (COPA) and
- ✓ Internal Order (IO).

2) Sales & Distribution (SD)

- SD is predominantly controls sales and it is also heavily tied up with MM.
- It controls customer master data, sales, plants, sales organizations and sales conditions.

3) Human Resource (HR)

- HR modules handles all human resource activities such as resource hiring, salary, employee benefits etc.
- It is highly integrated with FI and CO modules.

4) Project System(PS)

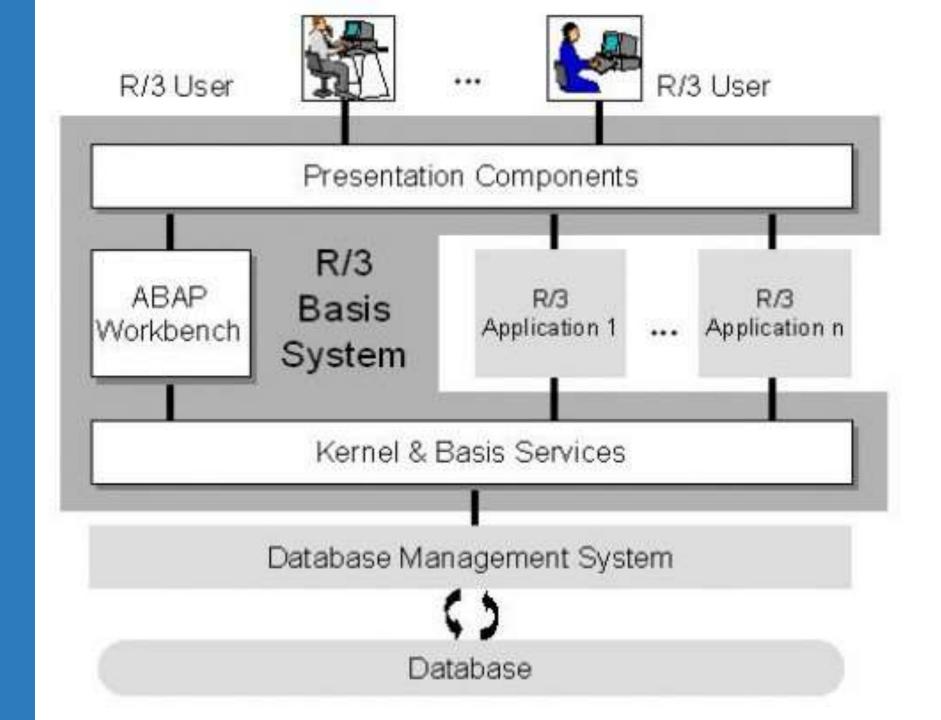
- Project system module is a special for project related activities.
- It comprise budgeting, planning, forecasting, work breakdown structure for projects.
- PS module is again highly integrated with FICO modules.



 SAP R/3 Architecture can be divided into three main divisions depending on their functionality.

The classification include_

- 1) Database Layer
- 2) Application Layer
- 3) Presentation layer



6 1)Database Layer

This layer *stores all the data* that moves through the SAP architecture. The Database layer is further divided into

- **Database Management System (DBMS) Database Management System (DBMS)**
- **▶Database Server.**

1)Database Layer

- Database management System or DBMS, is a set of software programs used to store, update or delete data from the server.
- The user can view and organize information according to one's criteria.
- Enable security features to prevent unauthorized access SAP is compatible with any database system.

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6 1)Database Layer

- In addition **SAP** has developed its **own** database known as **HANA**, if needed.

 High-Performance Analytic Appliance
- The database layer may be combined with the application layer onto a single host or both layers may exist independently.
- It is always better to implement the latter, as this reduces bottleneck in traffic flow.

2) Application Layer

- Whenever a user sends a request from the presentation layer, the logical operation is provided by the Application Layer.
- In theory, only one application server is required to process requests.
- But in practise, there will be 'n' number of application servers running on various systems.

6 2) Application Layer

- The load distribution between the application servers is provided by the message servers.
- The message servers contain <u>data of</u>
 <u>how many application servers</u> are currently online and the distribution of load between them.

3) Presentation layer

- The Presentation Layer consists of the SAP GUI (Graphical User Interface) which acts as an interface between the user and the other two layers.
- User sends request from the *Presentation Layer* which in turn, gets processed by the *Application Layer*.

3) Presentation layer

- Data is then retrieved from the Database layer and passed back to the Presentation Layer in the reverse order.
- The **control of a program** *switches* from one layer to another during each operation.

3) Presentation layer

- When the <u>Presentation Layer</u> is ready, the user can enter input in the screen.
- At that time, the <u>Application Layer</u> will <u>not be accessible</u>.
- Once the data gets entered, control switches over to the Application Layer.

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3) Presentation layer

- Until the <u>Application layer</u> completes the processing and initiates a new screen, user cannot input any data.
- The procedure, in which a new screen is presented before the user, is called a *dialog step*.

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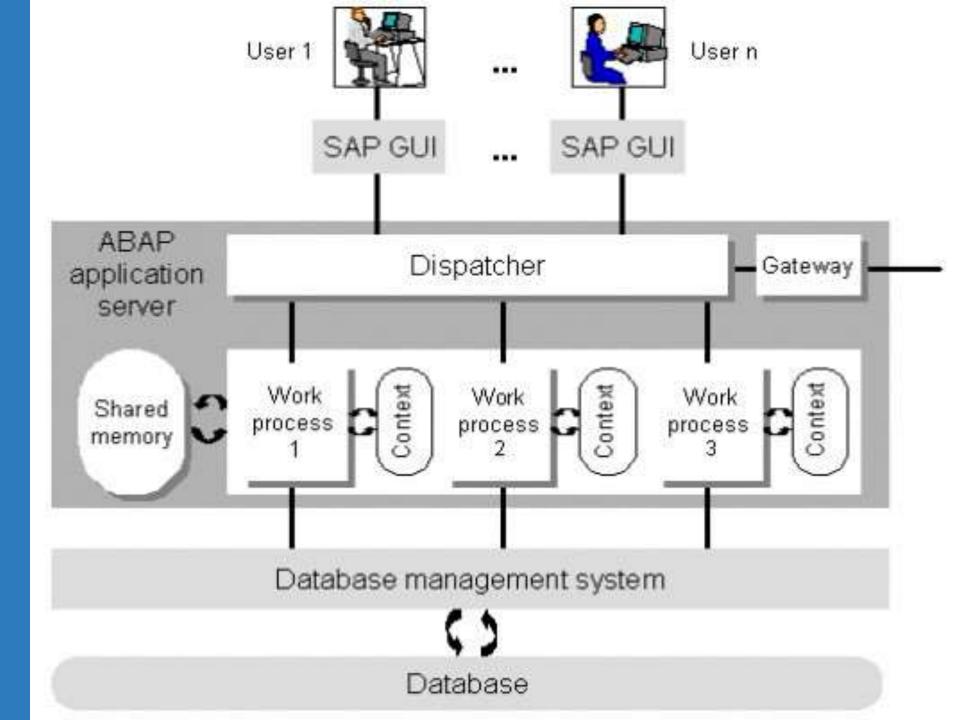
Application Server

- Now let us look a little bit closer to the working of the Application Layer.
- As told before, it is divided into <u>two</u> <u>sections</u>
 - 1. Application Server
 - 2. Message Server

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Application Server

- The application server is used to connect the Presentation layer with the Database layer.
- Work process, dispatcher all comes under this.
- Application server <u>communicates</u> with each other using the message <u>server</u>.



Application Server (Work Process)

- A process initiated by the system, to execute user's request.
- There can be 'n' number of work processes, linked to running a program.
- Work process uses two memory areas.
 One is <u>User Context</u>, which contains information about the user. Another is known as the <u>Roll Area</u>, which contains the data for program execution.

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Application Server (Dispatcher)

- The request that reaches the Application Layer, first comes to the Dispatcher.
- From here, it is routed to different work processes depending upon their availability.
- The dispatcher operates on the <u>principle</u> of <u>First come - First server</u> basis.

Application Server (Gateway/Shared Memory)

- Gateway: Acts as a interface for communication medium. RFC protocol is used for communication between SAP system.
- **Shared Memory**: Represents the common memory in Application Server. All work process has access to this shared memory.

7 Success of SAP R/3

- In **North America** has been nothing short of stunning. **Within a 5 year period**, the North American market went from virtually **zero to 44%** of total SAP worldwide sales.
- SAP America alone employs more than 3,000 people and has added the names of many of the Fortune 500 to it's customer list.

7 Success of SAP R/3

- SAP today is available in 46 countryspecific versions, incorporating 28 languages.
- SAP also comes in 21 industry-specific versions.
- **SAP R/3** is delivered to a customer with selected standard process turned on, and many other optional processes and features turned off.

7 Success of SAP R/3

- At the heart of SAP R/3 are about 10,000 tables which control the way the processes are executed.
- Configuration is the process of adjusting the settings of these tables to get SAP to run the way you want it to.

- ABAP <u>Advanced Business Application</u>
 <u>Programming</u> which can be classified as
 4th Generation Programming
 Language.
- High level programming Language Created by the German software company SAP.
- Its syntax is somewhat similar to COBOL.

- It has many of the features of other modern programming languages such as the familiar C, Visual Basic, and Power Builder.
- Your programs name conventions begins with a letter yxxx or zxxx.

- ABAP language syntax
- ABAP is not case sensitive.
- Every statement begins with a keyword and ends with a period.

(WRITE is the keyword to print on screen)

WRITE 'Hello World!'.

WRITE 'Hello'.
WRITE 'ABAP'.

Chained Statement:

WRITE: 'Hello', 'ABAP'.

Comments

If you want to make the entire line as comment, then enter asterisk (*) at the beginning of the line.

* This is a comment line

If you want to make a part of the line as comment, then enter double quote (") before the comment.

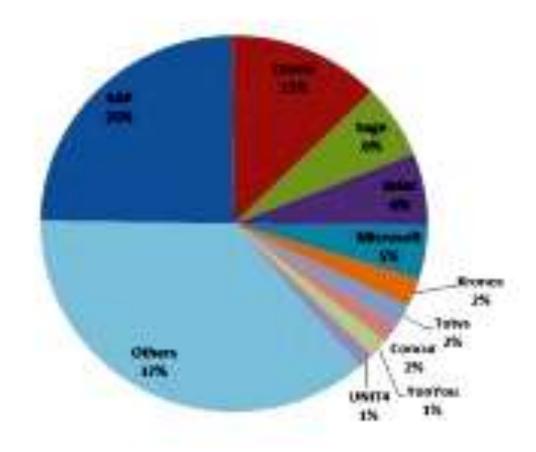
WRITE 'COMMENT'. "Start of comment

9 Benefits of SAP

- Improves productivity
- Reduces cost by increasing flexibility.
- Supports additional extensions in an organisation, if required.
- Optimize IT spending.
- Provide immediate access to enterprise information.

ERP and SAP Market share ERP market share

Worldwide ERP Software Market Share, 2012 Market Size: \$24.58; 2.2% Growth Over 2011



ERP and SAP Market share SAP market share

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- SAP is a leader in ERP industry.
- According to a recent report of Forbes, SAP leads ERP market share with 25% and with \$6B revenue.
- While <u>Oracle is at \$3B</u> revenue and <u>Sage at \$1.5B</u> revenue market share.

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ERP and SAP Market share

SAP market share

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- Oracle is the biggest competitor of SAP in the field of ERP.
- Oracle has strong base in data storage.
- **SAP** is relatively new in **data storage** but its getting up to the speed with its **own data storage** system SAP *HANA*.

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11 SAP Training and Certification

Benefits of SAP training

- 1) Acquire the skills and knowledge needed to tackle the most challenging projects.
- 2) Wider spectrum of opportunity in the global market.
- 3) Competitive edge to meet the strategic goals of your organization.
- 4) Gain international recognition and instil (inspire/fill) client confidence.

SAP Certification

The international SAP certification examination is an important benchmark of consultant expertise, making SAP Education a must for all functional managers and IT professionals.

http://www.lithangenovate.com/onlinecampaign/sap-abap-

http://www.sapbwtraininghq.com

There are two ways for getting SAP certification:

- 1. By undergoing the full **5-weeks** training at any of the *Authorized Education Partners* of **SAP**.
- 2. Should have at least 2 implementations experience, were the Company authenticates and sponsors the candidate. The Company, which is sponsoring the candidate, needs to be a SAP Partner.

The examination tests the candidate's ability to:

- 1) Explain and implement various core business processes and functions in R/3 in one of the following application areas: Accounting, Controlling, Materials Management, Production & Production Scheduling, Sales Order Processing, and Human Resources
- 2) Describe organizational units in the mySAP system, their characteristics and their relationship62

The examination tests the candidate's ability to:

- 3) Define master data and make appropriate global settings (customizing).
- 4) Tailor SAP to customer's needs.
- 5) Work with the SAP navigator, online documentation, process and data models and implementation methodologies.

The examination tests the candidate's ability to:

- 6) Acquire knowledge through <u>available</u> <u>documentation</u>.
- **7) Describe the SAP service** support structure.
- 8) Describe the technological requirements of the R/3 system.

The certificate is release-based and can be updated with further training and delta tests when new releases become available.

12 Demo of a SAP program

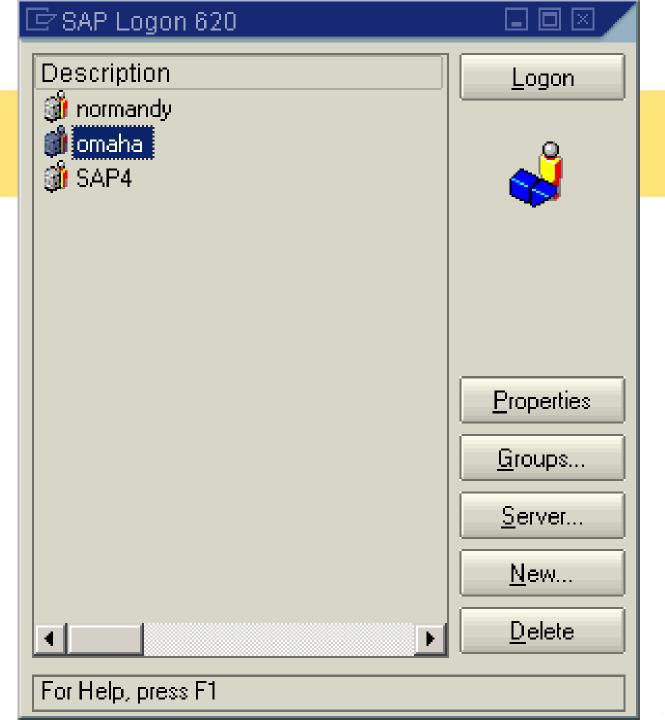
NAU-CBA SAP tutorial

- Basic SAP user functions
 - System Logon
 - ☐ Common controls
 - Navigation
 - **□** Favorites
 - ☐ Transaction codes
 - ☐ Graphical user interface (GUI) customization

System Logon:

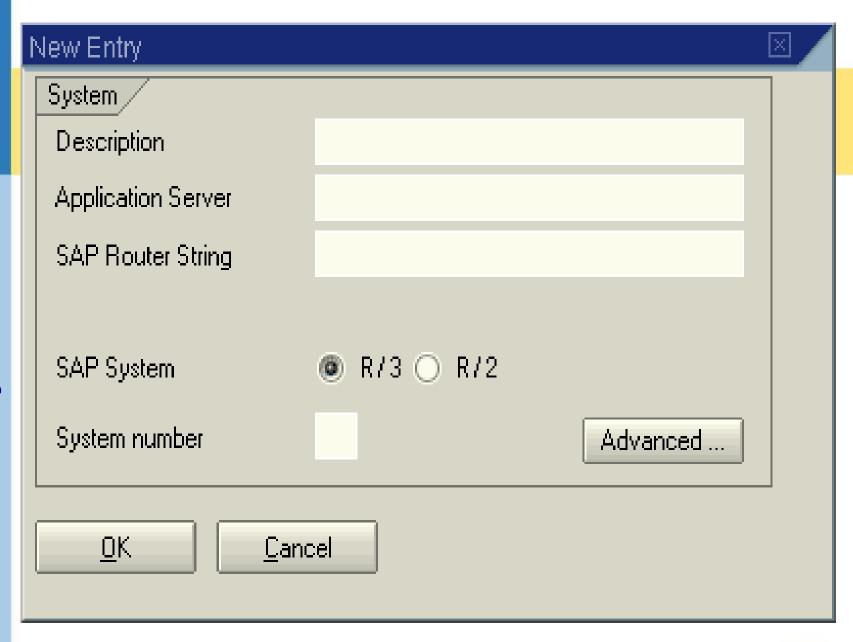
To access the SAP system start Citrix and logon (if you are using a computer in a CBA lab, start SAP by going to Start, Programs, SAP Front End, SAPLogon). You will see a folder labeled SAP. Open the SAP folder and double click on SAPlogon.

After a few moments, you should see a logon screen similar to the one below.



System Logon:

- Your first task will be to add the server for this class.
- Click on the <u>New</u> button on the right side of the <u>SAP Logon box</u>.
- You should now see the New Entry box shown below.



New Entry Box:

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Demo of a SAP program NAU-CBA SAP tutorial

Fill in the New Entry box exactly as shown below.

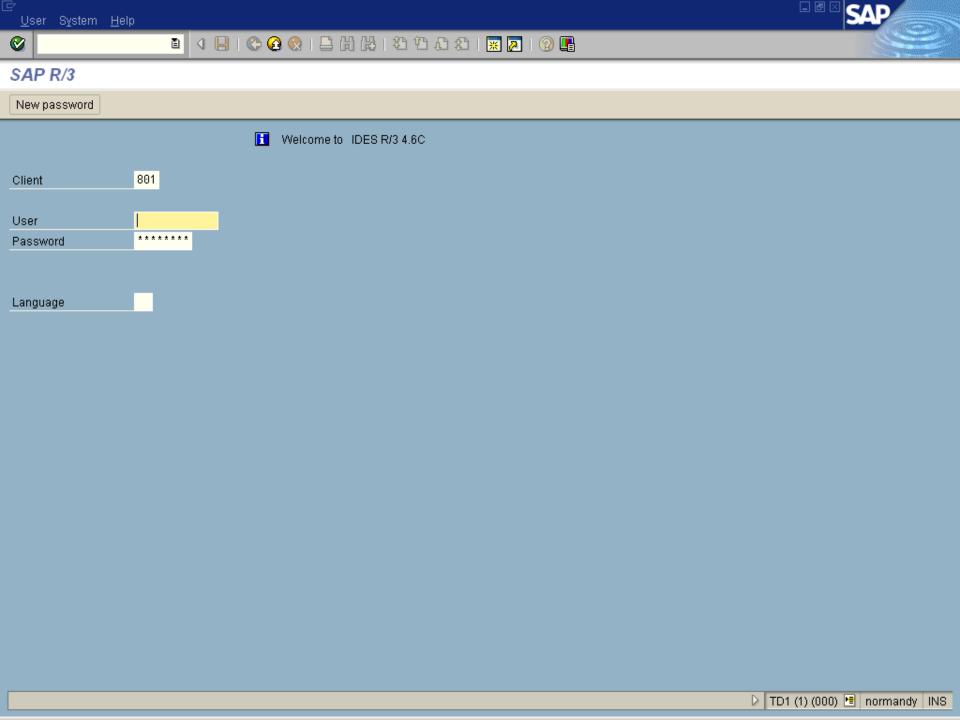
Properties			\times
System			
Description	SAP		
Application Server	sap4.umsystem.edu		
SAP Router String			
SAP System			
System number	00	Advanced	
<u>O</u> K <u>C</u> ancel			

12 # New Entry Box:

Click the **OK** button after you have finished entering the information. You should now see the **SAP server listed** in the SAP Logon box.

* You only need to add the SAP server one time.

Double click on the *SAP server* you just created. You will be taken to the **SAP Welcome screen** below.



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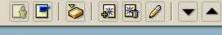
- Enter the client number for your class (401), and your username.
- 2. Enter the letters **INIT** as your **password**.
- 3. Click the **green check mark** near the upper left of the screen.
- 4. You will be prompted to *enter* and *confirm* a <u>new password</u> of your choosing.
- 5. Please make sure you **remember your password.**

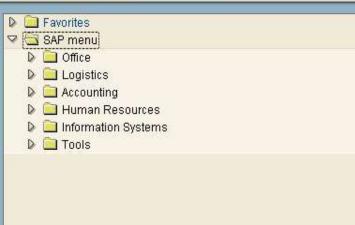
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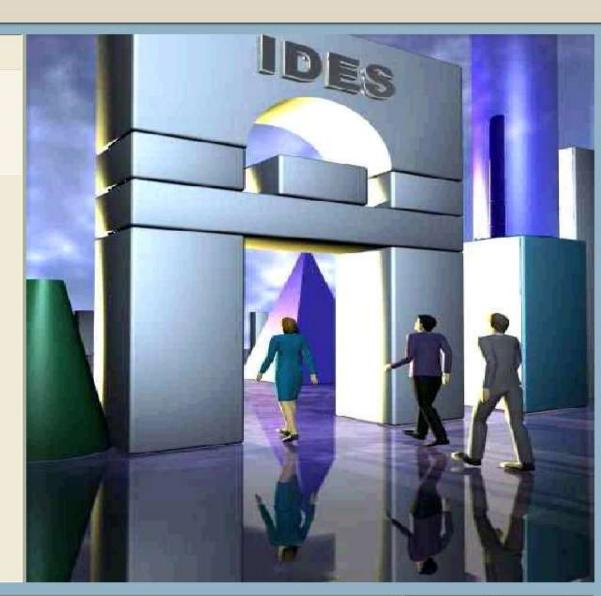
- 6. When the **copyright screen** appears, click the **green checkmark**.
- 7. You should now be at the **SAP Easy Access start** screen shown below (your actual menu may look slightly different).



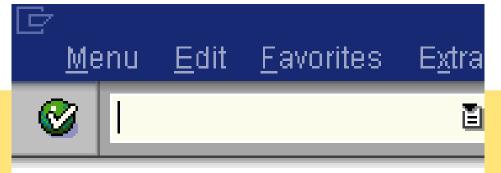
SAP Easy Access



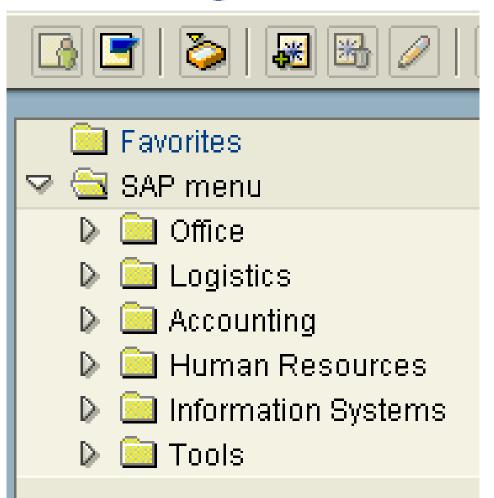


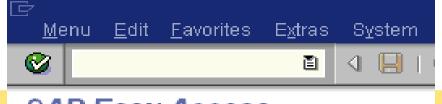


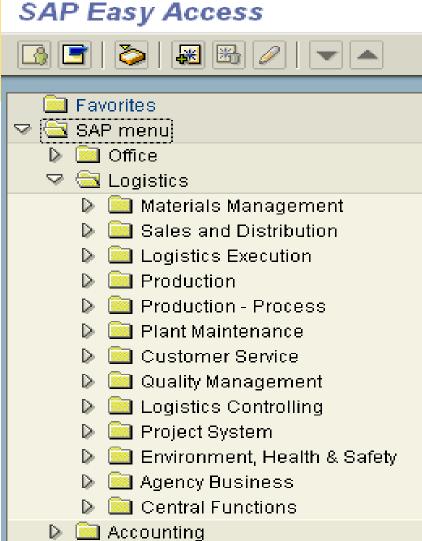




SAP Easy Access



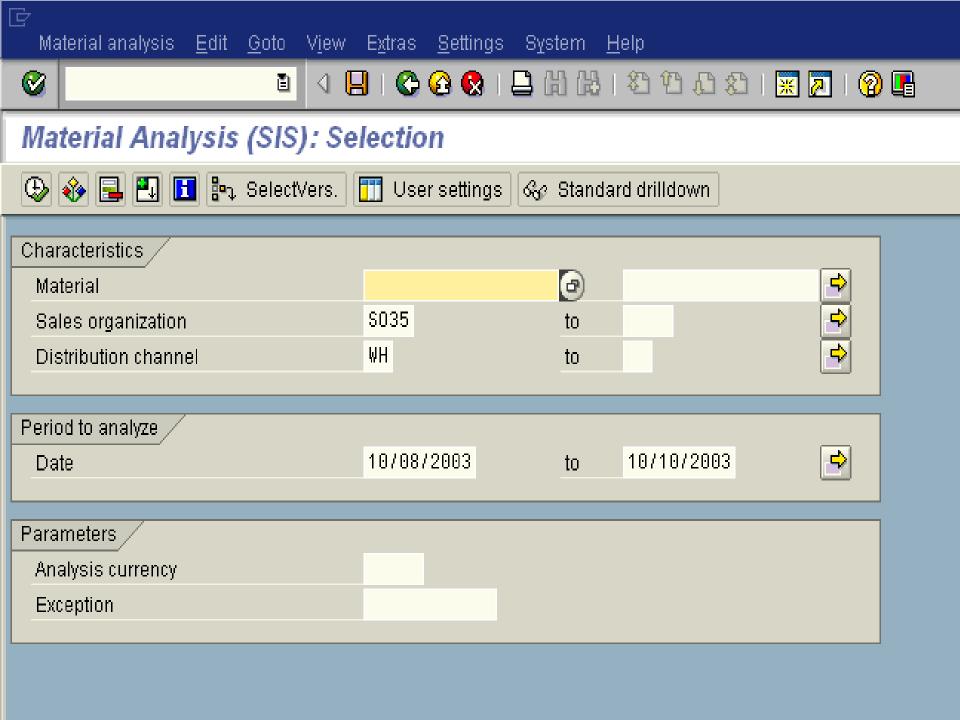




Human Resources

Tools

Information Systems





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SAP

