

Interview Questionnaire

Organization Overview

1. When did you start your business?
2. How many branches do you have of your organization and how many are in Dhaka?
3. What is the mission of your organization?
4. What is the vision of your organization?
5. What's the core value of your organization?
6. What is your business domain?

Managerial overview

1. What is the managerial hierarchy of your organization?
2. What hierarchy of need applied to employee engagement of your organization?

Information System overview

1. How do you communicate with all of the branches of your organization?
2. How much portion of your organizations are operated with software?
3. How many software do you use for your organizational perspective?
4. Which software you use to manage your organizational information system?
5. What type of information system it is?
 - o Transaction Processing System
 - o Decision Support System
 - o Management Information System
6. What are the specific objectives of those IS?
7. What's the benefit you get using this software?
8. How those systems contribute in organizational decision-making?
9. Who mainly interact with the software?
10. What challenges organization faces to implement those systems?
 - i. How the change management is dealt?
 - ii. Is there any end user training?
 - iii. How well the employees are using the system?
11. How the organization has re-engineered their business process to implement the system?
12. What is the end user feedback regarding the system after implementation (regarding design, functionality, efficiency, etc.)?

13. How the IS give competitive advantages for the organization?
14. How the organization consider the security of the IS?
15. How the organization consider the privacy of the employee and customer's data dealt by the IS?
16. Is there any Security Awareness initiative for the organization's staff? If yes, briefly describe that initiative.
17. What is the security and privacy threats the management thinks regarding the IS?
18. How the organization is planning to deal those threats?
19. Does the organization know/follow any directives from government regarding Information privacy/security?
20. Does the organization has any IT or Information security policy?
21. Is there any dedicated IT department for the organization? If not, then who is responsible for supporting the IS?
22. Is there any specialized/customized software that the organization uses? If so, for what purpose the company is using that software?
23. Does the organization purchase any generic software as a MIS solution that is readily available in the market? If yes, are those software developed in Bangladesh?
24. If the organization uses any customized MIS solution, does the organization develop that solution internally (inside organization)? If not, are the solution developed by some other local IT company?
25. How does the organization take advantages of Internet and mobile technology?
26. What technology does the organization use to store and retrieve all the data generated by its business?
27. Is there any dashboard or consolidated view or visualization interface to help top-level management?
28. Does the organization use any cloud services? What are the purposes for using those services?
29. What is the data backup mechanism in the organization?