

5+ Years Experienced Software Engineer
Skilled In MERN, LAMP, CMS, PWAs, Workflow Automation
Saved \$60k Through Automation
Increased Revenue By 160% With AI Chatbot

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PROFESSIONAL EXPERIENCE

SENIOR SOFTWARE ENGINEER & TECH TEAM LEAD, ETHER TECHNOLOGIES

WEBABLE DIGITAL | JUNE 2023 - PRESENT

DHAKA, BD

- **Tech Team Leadership:** Directed a 12-member team, enhancing collaboration and productivity through Agile practices (Scrum, Kanban) and mentorship, boosting team performance by 30%.
- **Strategic Innovation:** Led initiatives in using Node.js, Express.js, MongoDB, and AWS (EC2, S3, RDS) to reduce project delivery time by 40%. Implemented best practices in CI/CD pipelines with GitHub Actions, enhancing development speed and reliability.
- **Data-Driven Decisions:** Established data-driven processes using GraphQL and RESTful APIs, improving project completion rates and optimizing resource allocation, reducing costs by 20%.
- **Full-Stack Development:** Spearheaded the development of MAVE CMS, utilizing MACH architecture with React, Next.js, TypeScript, and Tailwind CSS. Enhanced the system with a visual page builder, scalability, and security features, setting new industry standards.

RECENT PROJECTS

MAVE CMS (PAAS | API FIRST ENTERPRISE SOFTWARE)

As Product Owner & Lead Developer, implemented a headless CMS using MACH architecture. Boosted team efficiency by 30% and improved project delivery time by 20% through Agile methodologies.

ARANYA (E-COMMERCE)

Developed a fully functional e-commerce platform using Next.js, Redux, and Cloudinary for media management. Integrated CDN for enhanced performance and scalability. Contributed to both frontend and backend architecture, increasing load times by 35% and enhancing user experience.

UHL (HOSPITAL MANAGEMENT SYSTEM)

Designed and implemented a comprehensive hospital management system with features including doctor appointments, report delivery, and patient management. Utilized Next.js and Redux for frontend, and Node.js for backend services, resulting in a 40% increase in system efficiency and user satisfaction.

FULL STACK WEB DEVELOPER, PRODUCT & ENGINEERING

NAVANA GROUP | AUGUST 2020 - MARCH 2023

DHAKA, BD

- **Enterprise Impact:** Led web application development for Fortune 500 companies, using React, Node.js, and PostgreSQL. Surpassed revenue goals by 150% and enhanced PWAs for multinational brands, improving performance scores by 45%-56%.

- **Cost-Efficiency Champion:** Implemented streamlined processes and resource optimization with Docker and AWS, saving over \$20K.
- **Award-Winning Contributions:** Secured consecutive Best Employer Awards by fostering a positive work environment, enhancing team collaboration and success.

TOP PROJECTS

GLORIA JEAN'S COFFEES BANGLADESH (WEB APP | E-COMMERCE)

As Front-end Engineer & Head of Product R&D, optimized performance with MERN stack technologies. Implemented server load balancing and automation, driving a 27% increase in sales and onboarding 170% more clients.

NAVBOT (AI CRM CHATBOT FOR RESTAURANTS, REAL ESTATE AND SERVICE CENTER)

Navbot is an AI Chatbot developed for CRM, providing comprehensive management solutions including restaurant management at Gloria Jean's and vehicle servicing reservation and queue automation at Toyota. Utilizing Node.js and natural language processing (NLP), the chatbot enhanced operational efficiency by automating customer interactions, reducing manual workload by 50%, and boosting customer satisfaction by 35%. Its scalable design ensured improved response times by 40%, effectively handling increased traffic and queries.

FRONTEND WEB DEVELOPER, WEB AND APPS

TECHCARE INC. | FEBRUARY 2019 - JULY 2020

EDMONTON, AB CANADA

- **Template Development:** Created over 120 website templates using React and Next.js, achieving 863,000+ downloads and 430,000+ purchases.
- **Innovative Animations:** Integrated Lottiefiles & GSAP, increasing sales by 27% and onboarding 170% more clients through interactive animations.
- **Workplace Recognition:** Awarded Best Employer in 2020 for exceptional contributions and team leadership, enhancing team morale and performance.

EDUCATION

• SOUTHEAST UNIVERSITY

Bachelor of Science in
Computer Science and Engineering
Apr 2016 - Dec 2019

• NOTRE DAME COLLEGE

Science (#1157132)
Jan 2013 - Dec 2014

CERTIFICATION

• Design Thinking



• Technical Project Management



• Agile Software Development



REFERENCES

Atiqur Rahman Sazib

In-charge

Corporate Marketing Division

Navana Group

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Abu Saem, FCA

Financial Controller

Banglalink Digital communication

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