

CHAPTER 1

INTRODUCTION

1.1 INTRODUCTION

Travelling will be one of the crazes that most of the people will be having in this world. Some people will have travelling as a hobby. People travel from place to place through different means of transport which includes bus, train, flight, cars, motor-cycles and so on. If it is your own private vehicles then there is no problem of the tickets that one needs to issue in order to travel to your intended destination. But if you're travelling through the flight then there arises this concept of tickets that one needs to travel from place to place. The Airline booking system will help in managing the tickets in a well-organized manner.

Through this Airline Booking system it will be helpful for those who want to book their ticket through our website which also provides various discounts and offers during every season.

1.2 PROBLEM STATEMENT

In few countries if a person wants to book a flight ticket, he use to Manually goes to the Airport and book, downloading the ticket form as paper document, filling it manually and submitting it at Airport, fill the Ticket form on system and get the print out as paper documents to submit it at Airport, booking the Ticket at some particular registered ticket counters in online.

Airline Booking System make the life of passengers very easy as they don't need to stand in queues for getting their seats reserved and they can easily make bookings any airline just from a single system. On the other hand, it also removed an extra burden from the Airline Department as most of the passengers and travel agencies use this service instead of making bookings from the counters.

With the help of this system, customers can view all the different flight's availability with different timings for a particular date and it also allows them to book a seat, cancel a booking or modify it

1.3 MOTIVATION AND OBJECTIVE OF THE PROJECT

The main objective of the airline booking system is to manage the details of Airline ticket, customer, Booking counter, venders. It manages all the information about Booking, venders, Airline Ticket. The project is totally built at administrative end and thus only the administrator is guaranteed the access. The purpose of the project is to build an application program to reduce the manual work for managing the airline ticket, bookings, customers. It tracks all details about customer.

1.4 PROPOSED SOLUTIONS AND ADVANTAGES

The airline booking system that we are Proposing ensures the gives total freedom for passenger, where passenger can use his own personal computer to log on the website and can book his ticket. The airline booking system allows only registered users or passengers to reserve the flight tickets, view flight timings. The airline booking system will work online and ticket with some transaction id is also generated for passengers as a print document.

It is flexible for the user as the system is very easy and no technical knowledge is required to use the system. Through this Airline Booking system it will be helpful for those who want to book their ticket through our website which also provides various discounts and offers during every seasons. The Airline booking system will help in managing the tickets in a well-organized manner. With the help of this system, customers can book a seat, cancel a booking or modify it. It also makes the life of the airline service companies easier by keeping all the records of the passengers and if there is any change in the flight due to some reason, the passengers are promptly informed. This system is also used by companies to keep track of user preferences of regular travellers so that they can provide better service and give offers to customers.