

Dhananjay Panchal

Pune, India | djay1451990@yahoo.com | +91 8149112060 | LinkedIn:

www.linkedin.com/in/dhananjay-panchal-7ab293901

Professional Summary

Project Manager & Scrum Master with 10 years of experience in Digital Transformation, Agile and Waterfall implementations, and IT Project Management. Proficient in driving end-to-end software development, system integrations, and process improvements. Certified in SAFe® 5 Scrum Master, PRINCE2, and Agile methodologies, ensuring projects are delivered on time, within scope, and budget. Known for strong leadership, strategic planning, and a results-driven approach.

Core Competencies and Skills

- Project & Program Management (Agile, Waterfall, Hybrid)
- Digital Transformation & IT Strategy
- Risk Management & Change Control
- Stakeholder & Client Relationship Management
- Vendor Management & Negotiation
- Jira, Confluence, MS Projects, Zoho
- Scrum Master & SAFe Agile Coaching
- Software Development & API Integrations
- CI/CD Pipelines & DevOps Practices (Bamboo, Bitbucket)
- Team Leadership & Mentoring
- Java, HTML, CSS, Angular, React, NodeJS, Spring Boot

Domains

BFSI | Ed-Tech | Ecommerce | Localization | Payments and Cards

Projects

- Transformation of Banking Products and CRMs to new technology for top Banks and Finance Firms of the World
- Third-party integrations with banking products
- LMS- HRMS Integrations and delivery

Professional Experience

Infosys Limited

Project Manager & Scrum Master

July 2021 – Present

- Lead Digital Transformation projects in the Banking-Finance domain, ensuring Agile delivery and compliance.
- Spearheaded Agile ceremonies and SAFe adoption.
- Managed resource planning and billing, vendor management.
- Collaborated with business and technology subject matter experts to assess requirements, define scope, create estimates, and produce project charters.
- Analyzed requirements with the product team, envisioning system features and functionality.
- Contributed to team meetings, troubleshooting development and production problems across multiple environments and operating platforms.
- Coached and created a vision for the team, provided subject matter training, motivated and inspired team members through effective and timely feedback and recognition for high performance.
- Key contributor in creating thought leadership within the area of technology specialization and in compliance with guidelines, policies, and norms.

Invoice (Formerly known as UpsideLMS)

Project Manager & Scrum Master / Account Manager

July 2016 – July 2021

- Led LMS and SaaS-based learning platform implementations, ensuring seamless integrations.
- Managed SSO (SAML, LDAP, ADFS) and data migration projects, optimizing interoperability.
- Directed customizations/change requests of the product as per the client following Agile and Waterfall project lifecycles, improving customer retention.
- Oversaw e-commerce and payment gateway integrations, streamlining customer transactions.
- Acted as a liaison between development, product, and client teams for business alignment.

TransPerfect

Project Coordinator

Feb 2015 – July 2016

- Managed multiple language translation and IT localization projects, ensuring quality and timely delivery.
- Led vendor onboarding and collaboration, optimizing project workflows.
- Coordinated with IT teams to define business requirements and streamline project execution.

Education & Certifications

- MBA in Information Technology – University of Pune
- B.E. in Information Technology – University of Pune
- SAFe® 5 Scrum Master
- PRINCE2 Foundation & Practitioner
- Agile Scrum Master
- Business Analyst Certificate – Manipal Education