

ABHAY MISHRA

Technical Project Manager

+91-9513213317/+91-9346012359 • mishra.abhay610@gmail.com • [LinkedIn](#) • Hyderabad, India

Summary

- 9+ years of experience in IT industry, including 7+ years in Retail domain.
- 5+ years of experience in project management and team leadership.
- 4+ years of experience in Supply Chain Management with 80+ e-commerce marketplace integrations across EU, NAM, LAM, EMEA, APAC, and SEA regions.
- 4+ years of hands-on experience in end-to-end order processing, including order creation, scheduling, release, shipment, delivery, delivery exception, returns, and early/late cancellations.
- Proficient in reporting project progress to stakeholders including CIO, CTO, VPs, directors.
- 3 years of international onsite experience in Germany, working directly with clients.
- Skilled in managing SDLC phases: requirement gathering, solution design, development, testing, production dry runs, and sustain.
- Experienced in collaborating with diverse nationalities and stakeholders such as Product Owners, BAs, Developers, Operations, third-party POCs.
- 5+ years of experience collaborating with cross-functional teams on complex multi-application integrations.
- Expertise in resource planning, allocation, on boarding, and mentoring.

Skills

Project Planning • Program Management • Project Management • Team Management • Team Leading • Agile • Waterfall • Task Planning • Resource Planning • Reporting • Organising • Selenium • Rest API • Postman • JIRA • TFS • Confluence • Bitbucket • Cucumber • Gherkin • IBM Sterling OMS • IIB • Order Management System • Supply Chain Management • BDD • IntelliJ • International Client Management • Cross-functional Team Management • Cross-Cultural Communication • Project Roadmap

Experience

RealPage, Inc.

Hyderabad, India

Technical Project Manager- Product/Software Development

06/2024 - Present

- Managing multiple projects as a Technical Project Manager, overseeing 50+ resources.
- Define project scope, objectives, and deliverables while developing detailed plans. Monitor timelines, budgets, risks, and dependencies to ensure project success.
- Report updates to CIO, CTO, VPs, and business directors.
- Lead development, design, and QA teams across the project lifecycle.
- Prepare key project documents, including the charter, kickoff, RACI, RAID, RTM, and sign-offs. Guide teams in making technical decisions aligned with business goals.
- Implement best practices in Agile, Scrum, and Waterfall methodologies.
- Drive technical innovation and align projects with strategic objectives.
- Define epics, features, and user stories while facilitating Agile ceremonies.
- Contribute to PI (Program Increment) planning to ensure smooth execution.
- Collaborate with cross-functional teams to integrate complex solutions.
- Ensure efficient resource planning, onboarding, and mentoring.

Infosys Ltd.

Hyderabad, India

IT Project Manager- Global Partner Program

01/2023 - 06/2024

- Managed teams in 5+ e-commerce marketplace integrations across all SDLC phases, ensuring seamless end-to-end order processing between marketplaces and the client's Order Management System across all order statuses.
- Led implementation of Healenium in automated test scripts, reducing maintenance efforts by 30%.
- Represented as Partner Program manager for Infosys in several clients visit.
- Managed 40+ resources across business, development, testing, and support teams. Collaborated cross-functionally across business, development, testing, and operations teams.
- Led project planning, service catalog review, solution design, development, and testing.
- Ensured project execution within budget and timeline constraints.
- Organized and led kick-off meetings, sign-offs, and daily status calls.
- Provided detailed project progress reports to clients and stakeholders.
- Led resource planning, onboarding, and mentoring for optimal team performance.
- Maintained project documentation in JIRA and Confluence.

Experience

Infosys Ltd.	Herzogenaurach, Germany
Test Manager- Global Partner Program	03/2020 - 01/2023
<ul style="list-style-type: none">• Worked onsite at client location in Germany for 3 years, collaborating with international teams. Acted as the primary liasion between the client and offshore teams• Managed and led 70+ e-commerce marketplaces integration like Flipkart, Amazon, Myntra, Douyin (TikTok), Decathlon, Colizey, AboutYou, eBay etc.• Managed and led a team of 15+ QA members for testing Order Management System (OMS) in e-commerce marketplace and drop ship integrations.• Developed test automation POCs for E2E OMS test cases.• Served as a Partner Program QA Manager for the client.• Collaborated with clients and cross-functional teams, including developers, business, operations, and IT PMs, to understand business requirements.• Led E2E testing activities for OMS solutions, ensuring defect-free and timely production releases.• Managed test planning, test data, defect management, test case design, and result reporting. Organized and led testing kick-offs, sign-offs, and daily status calls across testing phases (Smoke, SIT, Production Dry Run, etc.).• Led test automation initiatives, including scope identification, script review, PR approvals, and maintenance.• Provided project progress reports across different phases to clients and stakeholders.• Contributed to resource planning, allocation, onboarding, and mentoring.	
Infosys Ltd.	Hyderabad, India
Test Analyst- Automation and Functional Testing	06/2019 - 03/2020
<ul style="list-style-type: none">• Responsible for test automation, automating sanity, regression, and E2E test cases.• Worked with inventory availability, carrier integration, and partner program teams within the client's Omnichannel solution project.• Successfully automated 80% of E2E test cases, improving efficiency.• Collaborated with onsite test lead and product owner across different time zones.• Identified automation scope and implemented E2E test automation.• Analyzed and reported batch execution results of automation scripts.• Conducted user story analysis, test planning, preparation, execution, and defect tracking in JIRA.	
Infosys Ltd.	Hyderabad, India
Test Engineer- Automation Testing	06/2016 - 05/2019
<ul style="list-style-type: none">• Collaborated with development and business teams to analyze application requirements for test automation.• Developed and maintained automation scripts for E2E test cases in a web-based application.• Analyzed and reported batch execution results of test automation scripts to stakeholders.• Performed smoke and sanity testing in JIRA.• Raised, tested, and tracked defects in JIRA.	
Infosys Ltd.	Mysore, India
System Engineer Trainee	11/2015 - 06/2016
<ul style="list-style-type: none">• Trained in Python, Data structures, Database and Java.	

Education

Shri Ram Institute of Technology	
Bachelor of Engineering - BE, Information Technology	07/2011 - 06/2015
Indian School of Business	
Certificate in Product Management	02/2024 - 05/2024

Key Achievements

Awarded with Infosys "Award for Excellence" under "Innovation" category.	Awarded 4 times, with Infosys "RISE Insta Award".
For the automation solution developed for one of the web based application.	For the work done in developing automation scripts for a web based application and managing and leading teams while being at client location and at offshore, respectively.