

Ankit Singh

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Project Manager | PMO | Digital Transformation

SUMMARY

Project Manager with over 9.5 years of experience leading digital transformation across aviation, BFSI, healthcare, e-commerce, and SaaS domains. Expert in managing enterprise-scale initiatives, API integrations, and deploying cloud-native applications on AWS. Proven track record in implementing compliance systems (PNRGOV, EU-LISA, iAPI), building data governance platforms, and modernizing legacy systems. Adept at leading cross-functional teams, ensuring regulatory alignment, and driving end-to-end deployment strategies.

CORE SKILLS

- Digital Transformation & Cloud Migration
- Web & Mobile App Development (React, Node, Python)
- API Management & Microservices Architecture
- Agile & Scrum Project Management
- Aviation GovSec (PNRGOV, EU-LISA, iAPI, APP)
- Data Governance (MDM, Metadata, GDPR, PCI-DSS)
- ERP Implementation & Process Automation
- Dashboarding: Power BI, Tableau, Google Data Studio
- IATA Messaging Standards: PNL, LDM, ADL, ASM
- Tools: Jira, Confluence, Visio, Postman, Balsamiq, ServiceNow, ARIBA
- Platforms: AWS, Microsoft Azure, Google Cloud

PROFESSIONAL EXPERIENCE

Project Manager – Digital Transformation & Aviation Compliance

IndiGo Airlines (via Randstad) | Jul 2024 – Present

- Drove digital transformation of regulatory platforms across 15+ countries, enabling PNRGOV, EU-LISA, and APIS compliance.
- Delivered **seat swap automation** and real-time **codeshare sync platform** across PSS/DCS systems.
- Built **digital dashboards** for CX, compliance monitoring, and GovSec readiness.
- Executed **disaster recovery strategy** for critical check-in operations, aligned with global aviation standards.

Project Manager – Digital Transformation & Cloud Delivery

Wooshelf | Jun 2023 – May 2024

- Spearheaded **digital transformation programs** across healthcare, retail, and BFSI sectors with full-cycle web/mobile app development.
- Delivered **modular ERP solutions** for HR, finance, and inventory with integrated dashboards and reporting.
- Led design and deployment of **cloud-native applications** on **AWS and Azure**, integrating CI/CD pipelines and autoscaling.
- Developed **REST APIs** for partner systems, admin dashboards, and customer portals with secure token-based access.
- Oversaw Scrum-based delivery with sprint planning, retrospectives, and stakeholder demos for multiple agile teams.
- Introduced **DevOps and microservices architecture** for scalable, high-availability application stacks.

Impact: Faster GTM, 30% infrastructure cost savings, improved project visibility, and reduced UAT cycles.

Project Manager/Business Analyst – Digital Platform Modernization

Xebia (Netlink Digital Solutions) | Oct 2022 – May 2023

- **Managed end-to-end delivery** of IT software projects, including the **Bnet app and web platform**, overseeing planning, development, testing, and deployment.
- **Led modernization of legacy systems**, ensuring seamless transitions through structured **data validation** and rollout of digital policies.

Project Manager/Business Analyst – Product Digitization

Ambab Infotech | Oct 2021 – Aug 2022

- Delivered **cloud-native SaaS banking suite** with automated compliance and masking features.
- Ecommerce digitalization and workflow management
- Orchestrated workflows for B2B client onboarding and API service.

Business Analyst – Digital Health Platform

Tinslab Pvt Ltd | Oct 2019 – Aug 2021

- Spearheaded digitization of clinic/lab management systems (HMS), integrating **AI-driven automation** and WhatsApp-based notifications.
- Managed feature documentation, stakeholder workshops, and release cycles.

Business Analyst – IT Solutions Delivery

Webroop Tech | Mar 2018 – Jun 2019

- Drove **digital project delivery** for 15+ clients in e-commerce, healthcare, and legal domains.
- Created FRD/SRS, visual wireframes, and feature catalogs for new digital apps.

Product Manager & Co-Founder – Digital Startup

Wishpotato (Personalized Gifting) | Feb 2016 – Mar 2018

- Created viral **digital gifting platform**, managing e-commerce workflow, UI/UX, and social campaigns.
- Led the remote dev team and launched an order dashboard, tracking 12K+ organic order.

FLAGSHIP PROJECTS

- **DMdash:** Centralized GDPR platform for master & metadata governance
- **CXVerse & CXPoint:** Contact center transformation with omnichannel support
- **Backup DCS:** Airline DR solution integrated with kiosks, mobile CI, IATA messaging
- **SPACES:** Modern e-commerce for FILA, RR Décor with loyalty, CRM
- **Seat Personalization Engine:** Real-time seat upgrades and rule-based logic
- **Cloud Banking Suite:** SaaS product for secure banking APIs and workflows
- **Wishpotato:** Viral D2C platform for quirky personalized gifts
- **GovSec Projects:** End-to-end deployment of PNRGOV, iAPI, EU-LISA
- **HMS Platform:** AI and API-enabled clinic and diagnostics SaaS
- **Riyad Bank Ecosystem:** Digital onboarding and SAMA-ready systems

EDUCATION & CERTIFICATIONS

- **Bachelor of Computer Applications (BCA)** – RNTU University

- **Agile Practitioner & Scrum Product Owner**
- **Data Governance & GDPR Training**
- **OFS Lifecycle for Airline Data Systems**

ENTREPRENEURIAL INITIATIVES

- **Wishpotato:** Viral digital gifting platform
- **Starkfork:** Micro SaaS solutions for SMEs
- **People Polly:** AI-driven employee engagement tool