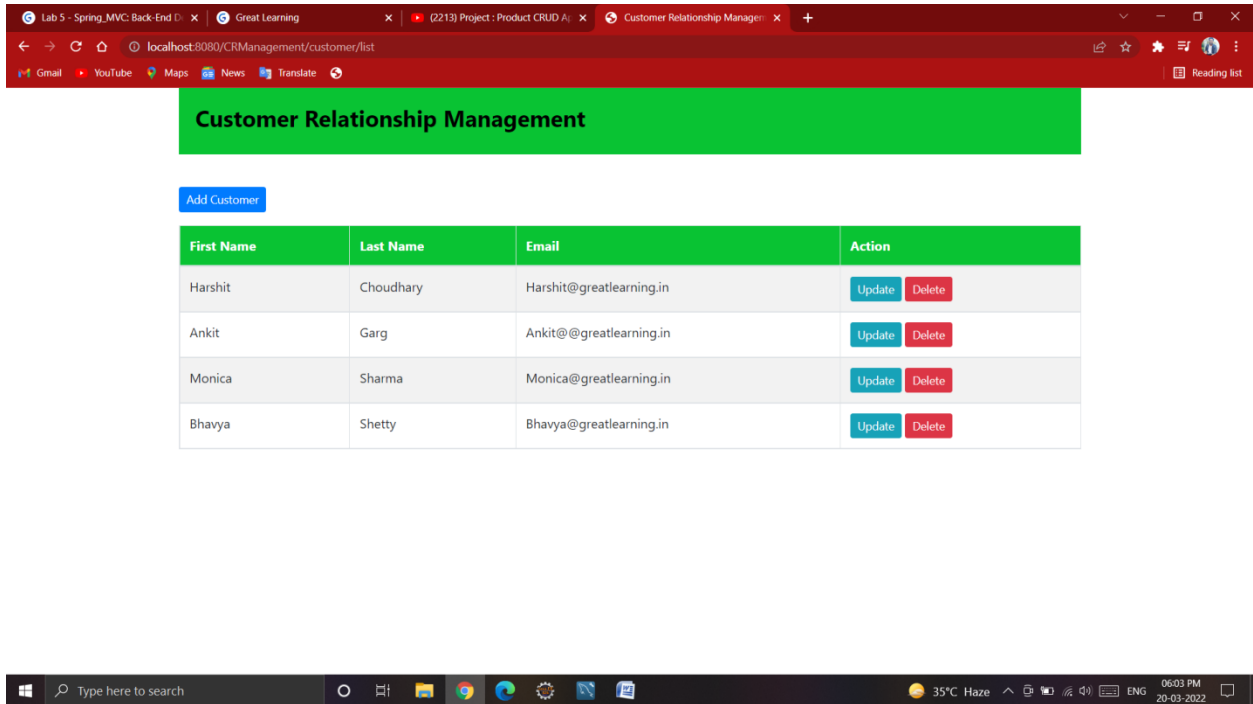


Customer Relationship Management

1. The main page will display all the customers present in the database.



The screenshot shows a web browser window with the URL `localhost:8080/CRMManagement/customer/list`. The page has a green header with the title "Customer Relationship Management". Below the header is a blue button labeled "Add Customer". The main content area displays a table with four columns: "First Name", "Last Name", "Email", and "Action". The table contains four rows of customer data. Each row has "Update" and "Delete" buttons in the "Action" column.

First Name	Last Name	Email	Action
Harshit	Choudhary	Harshit@greatlearning.in	Update Delete
Ankit	Garg	Ankit@greatlearning.in	Update Delete
Monica	Sharma	Monica@greatlearning.in	Update Delete
Bhavya	Shetty	Bhavya@greatlearning.in	Update Delete

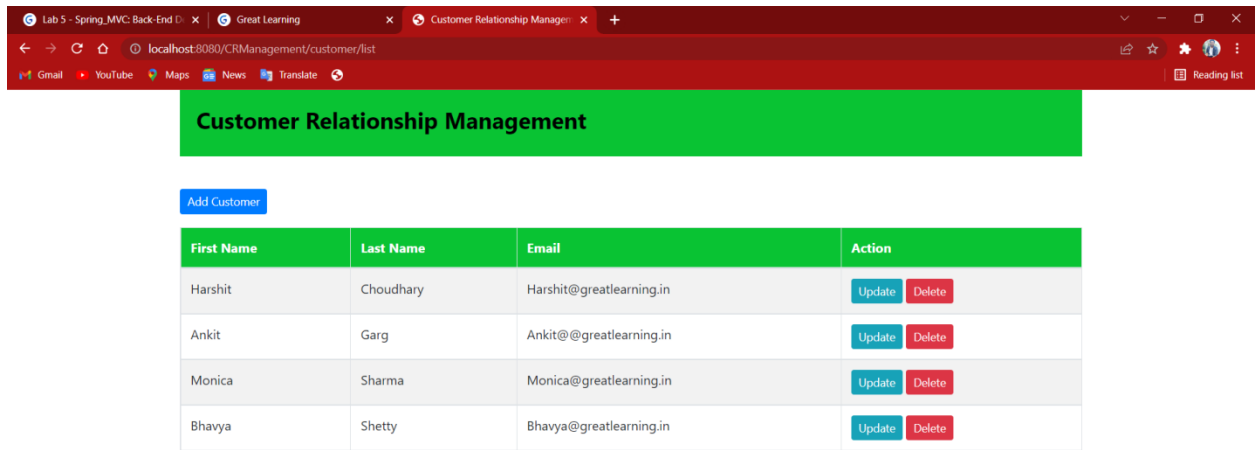
2. There is an **Add customer** button that will redirect to a new page which consists of a form to add the customer details.

The screenshot shows a web browser window with the following details:

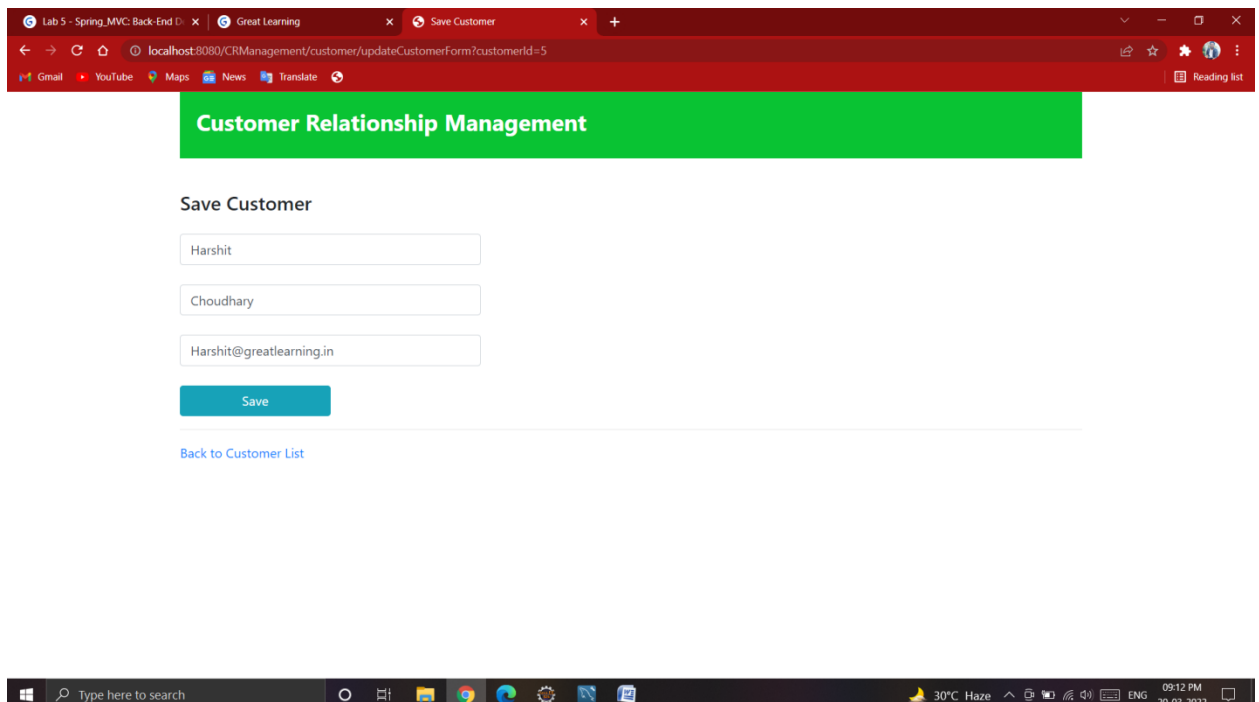
- Browser Tabs:** Lab 5 - Spring_MVC: Back-End, Great Learning, Save Customer.
- Address Bar:** localhost:8080/CRMManagement/customer/showAddForm
- Page Header:** A green bar with the text "Customer Relationship Management".
- Form Title:** "Save Customer".
- Form Fields:**
 - First Name
 - Last Name
 - Email
- Form Action:** A blue "Save" button.
- Form Footer:** A link labeled "Back to Customer List".

The Windows taskbar at the bottom shows the search bar, taskbar icons, system tray with weather (31°C Haze), and date/time (08:57 PM, 20-03-2022).

3. The user is redirected to a new form page, where in the user will enter details and save



4. Upon clicking the **update** button the user is redirected to a new page which consists of the form same as save page with pre-populated data, after updating the details, upon click of the save button, new data should persist in the database.



5. The email address for the customer is updated on Save customer form page.

Customer Relationship Management

Save Customer

Harshit

Choudhary

Harshit@gmail.com

Save

[Back to Customer List](#)

6. Updated value of customer **Harshit Choudhary** with email address ending with **gmail.com** also upon clicking the delete button, a pop up is generated.

Customer Relationship Management

Are you sure you want to delete this customer?

OK Cancel

Add Customer

First Name	Last Name	Email	Action
Harshit	Choudhary	Harshit@gmail.com	Update Delete
Ankit	Garg	Ankit@greatlearning.in	Update Delete
Monica	Sharma	Monica@greatlearning.in	Update Delete
Bhavya	Shetty	Bhavya@greatlearning.in	Update Delete

7. Updated list of customers upon deleting customer **Harshit Choudhary**.

The screenshot shows a web browser window with the address bar displaying `localhost:8080/CRMManagement/customer/list`. The page title is "Customer Relationship Management". Below the title is a blue button labeled "Add Customer". A table displays the list of customers:

First Name	Last Name	Email	Action
Ankit	Garg	Ankit@greatlearning.in	Update Delete
Monica	Sharma	Monica@greatlearning.in	Update Delete
Bhavya	Shetty	Bhavya@greatlearning.in	Update Delete

The bottom of the image shows a Windows taskbar with the search bar, taskbar icons, and system tray information including temperature (30°C), weather (Haze), and time (09:21 PM, 20-03-2022).