

ANDREW McQUILLEN

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PROFILE

Senior Engineer and Tech Lead with 20+ years' experience delivering scalable enterprise platforms. Experienced in Java, AWS, and modern DevOps, with a proven record of shaping architecture, solving complex problems, mentoring teams, and aligning technology with business outcomes. Strong communicator trusted to drive cross-team initiatives and raise engineering standards.

PROFESSIONAL EXPERIENCE

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|---|----------------------|
| Civica | London, UK (remote)* |
| Senior Engineer / Tech Lead | 2022–Present |
| <ul style="list-style-type: none">Directed transformation of iCasework team, modernizing practices and mentoring engineers.Owned architecture and technical strategy for Civica's configurable Case Management platform.Improved delivery speed and quality by establishing CI/CD pipelines and code standards.Partnered with stakeholders to align roadmap with customer and business priorities. | |
| Civica | London, UK* |
| Engineer | 2018–2022 |
| <ul style="list-style-type: none">Integrated iCasework into Civica's product suite post-acquisition.Delivered high-impact features and led successful projects for major clients.Supported pre-sales through technical workshops and presentations. | |
| iCasework | London, UK* |
| Lead Integrations Engineer / 3rd Line Support | 2012–2018 |
| <ul style="list-style-type: none">Drove platform integrations for all client implementations.Key team member contributing to growing company for successful acquisition.Delivered technical workshops and client-facing solution demos. | |
| Tagish | Alnwick, UK |
| Analyst Programmer / Consultant | 2003–2012 |
| <ul style="list-style-type: none">Engineered CMS and case management solutions for UK local government.Led deployments across Europe, ensuring successful client adoption. | |
| Early Career | UK, Aus |
| Various web development and junior engineer roles | 1999–2003 |
| <ul style="list-style-type: none">Building foundational technical skills and client-facing experience. | |

EDUCATION

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| University of East Anglia, Norwich UK | Coquet High School, Amble UK |
| BSc, Environmental Science 1996–1999 | 3 A Levels 1994–1996 |

SKILLS

Java · AWS · Terraform · CI/CD · Docker · Tomcat · PostgreSQL · JUnit · Git · AirByte · System Architecture · Agile · Mentoring · Team Leadership · GitHub · ADO · Stakeholder Communication · Strategic Thinking · Continuous Improvement

Misc.

- 3x Great North Run finisher for Stroke Association
- Ran Cinema nights at my children's primary schools
- Volunteer wildlife researcher at Bookmark Biosphere Reserve, Renmark, SA - 2002
- Travel - Aus, NZ, Thailand, Europe, Africa
- Enjoy running, football, mountaineering, hiking, camping, cooking, reading and spending quality time with my family