

ANDREW McQUILLEN

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PROFILE

Senior Engineer and Tech Lead with 20+ years' experience delivering scalable enterprise platforms. Expert in Java, AWS, and modern DevOps, with a proven record of shaping architecture, solving complex problems, mentoring teams, and aligning technology with business outcomes. Strong communicator trusted to drive cross-team initiatives and raise engineering standards.

PROFESSIONAL EXPERIENCE

Civica Remote - London, UK
Senior Engineer / Tech Lead 2022 - Present

- Directed transformation of iCasework team, modernizing practices and mentoring engineers.
- Owned architecture and technical strategy for Civica's configurable Case Management platform.
- Improved delivery speed and quality by establishing CI/CD pipelines and code standards.
- Partnered with stakeholders to align roadmap with customer and business priorities.

Civica Remote - London, UK
Engineer 2018 - 2022

- Integrated iCasework into Civica's product suite post-acquisition.
- Delivered high-impact features and led successful projects for major clients.
- Supported pre-sales through technical workshops and presentations.

iCasework Remote - London, UK
Lead Integrations Engineer / 3rd Line Support 2012 - 2018

- Drove platform integrations for all client implementations.
- Key team member contributing to growing company for successful acquisition.
- Delivered technical workshops and client-facing solution demos.

Tagish Alnwick, UK
Analyst Programmer / Consultant 2003 - 2012

- Engineered CMS and case management solutions for UK local government.
- Led deployments across Europe, ensuring successful client adoption.

Early Career UK, Aus
Various web development and Junior engineer roles, building foundational technical skills and client-facing experience. 1999 - 2003

EDUCATION

University of East Anglia Norwich, UK
BSc, Environmental Science 1996 - 1999

Coquet High School Amble, UK
3 A Levels 1994 - 1996

SKILLS

Java · AWS · Terraform · CI/CD · Docker · Tomcat · PostgreSQL · JUnit · Git · AirByte · System Architecture · Agile · Mentoring · Team Leadership · GitHub · ADO · Stakeholder Communication · Strategic Thinking · Continuous Improvement

Misc.

- 3x Great North Run finisher for Stroke Association
- Ran Cinema nights at Archibald First School during my children's time there
- Volunteer wildlife researcher at Bookmark Biosphere Reserve, Renmark, SA - 2002
- Travel - Aus, NZ, Thailand, Europe, Africa
- Enjoy running, football, mountaineering, hiking, camping, cooking, reading and spending quality time with my family