

ANDREW McQUILLEN

✉ atmcquillen@gmail.com | ☎ +44 7788 561831 | [in linkedin.com/in/andrew-mcquillen-a70115](https://www.linkedin.com/in/andrew-mcquillen-a70115)

PROFILE

Senior Engineer and Tech Lead with 20+ years' experience delivering scalable enterprise platforms. Expert in Java, AWS, and modern DevOps, with a proven record of shaping architecture, solving complex problems, mentoring teams, and aligning technology with business outcomes. Strong communicator trusted to drive cross-team initiatives and raise engineering standards.

PROFESSIONAL EXPERIENCE

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|---|---------------------------------------|
| Civica
Senior Engineer / Tech Lead | Remote - London, UK
2022 - Present |
| <ul style="list-style-type: none">◦ Directed transformation of iCasework team, modernizing practices and mentoring engineers.◦ Owned architecture and technical strategy for Civica's configurable Case Management platform.◦ Improved delivery speed and quality by establishing CI/CD pipelines and code standards.◦ Partnered with stakeholders to align roadmap with customer and business priorities. | |
| Civica
Engineer | Remote - London, UK
2018 - 2022 |
| <ul style="list-style-type: none">◦ Integrated iCasework into Civica's product suite post-acquisition.◦ Delivered high-impact features and led successful projects for major clients.◦ Supported pre-sales through technical workshops and presentations. | |
| iCasework
Lead Integrations Engineer / 3rd Line Support | Remote - London, UK
2012 - 2018 |
| <ul style="list-style-type: none">◦ Drove platform integrations for all client implementations.◦ Key team member contributing to growing company for successful acquisition.◦ Delivered technical workshops and client-facing solution demos. | |
| Tagish
Analyst Programmer / Consultant | Alnwick, UK
2003 - 2012 |
| <ul style="list-style-type: none">◦ Engineered CMS and case management solutions for UK local government.◦ Led deployments across Europe, ensuring successful client adoption. | |

EARLY CAREER

1999-2003 - Web Developer / Junior Engineer roles at several UK / Australian companies. Built foundational technical skills and client-facing experience.

EDUCATION

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| University of East Anglia
BSc, Environmental Science | Norwich, UK
1996 - 1999 |
| Coquet High School
3 A Levels | Amble, UK
1994 - 1996 |

SKILLS

Java · AWS · Terraform · CI/CD · Docker · Tomcat · PostgreSQL · JUnit · Git · AirByte · System Architecture · Agile · Mentoring · Team Leadership · GitHub · ADO · Stakeholder Communication · Strategic Thinking · Continuous Improvement

Misc.

- 3x Great North Run finisher for Stroke Association
- Ran Cinema nights at Archibald First School during my children's time there
- Volunteer wildlife researcher at Bookmark Biosphere Reserve, Renmark, SA - 2002
- Travel - Aus, NZ, Thailand, Europe, Africa
- Enjoy running, football, mountaineering, hiking, camping, cooking, reading and spending quality time with my family