Andrew McQuillen

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Profile

Senior Engineer and Tech Lead with 20+ years' experience delivering scalable enterprise platforms. Expert in Java, AWS, and modern DevOps, with a proven record of shaping architecture, solving complex problems, mentoring teams, and aligning technology with business outcomes. Strong communicator trusted to drive cross-team initiatives and raise engineering standards.

Professional Experience

Civica London, UK (remote)*
Senior Engineer / Tech Lead 2022–Present
- Directed transformation of iCasework team, modernizing practices and mentoring engineers.
- Owned architecture and technical strategy for Civica's configurable Case Management platform.
- Improved delivery speed and quality by establishing CI/CD pipelines and code standards.
- Partnered with stakeholders to align roadmap with customer and business priorities.

Civica London, UK*
Engineer 2018–2022
- Integrated iCasework into Civica's product suite post-acquisition.
- Delivered high-impact features and led successful projects for major clients.
- Supported pre-sales through technical workshops and presentations.

iCasework London, UK*
Lead Integrations Engineer / 3rd Line Support 2012–2018
- Drove platform integrations for all client implementations.
- Key team member contributing to growing company for successful acquisition.
- Delivered technical workshops and client-facing solution demos.

Tagish Alnwick, UK
Analyst Programmer / Consultant 2003–2012
- Engineered CMS and case management solutions for UK local government.
- Led deployments across Europe, ensuring successful client adoption.

Early Career UK, Aus
Various web development and Junior engineer roles 1999–2003
- Building foundational technical skills and client-facing experience.

Education

University of East Anglia, Norwich UK
BSc, Environmental Science 1996–1999

Coquet High School, Amble UK
3 A Levels 1994–1996

Skills

Java · AWS · Terraform · CI/CD · Docker · Tomcat · PostgreSQL · JUnit · Git · AirByte · System Architecture · Agile · Mentoring · Team Leadership · GitHub · ADO · Stakeholder Communication · Strategic Thinking · Continuous Improvement

Misc.

- 3x Great North Run finisher for Stroke Association
- Ran Cinema nights at Archibald First School during my children's time there
- Volunteer wildlife researcher at Bookmark Biosphere Reserve, Renmark, SA - 2002
- Travel - Aus, NZ, Thailand, Europe, Africa
- Enjoy running, football, mountaineering, hiking, camping, cooking, reading and spending quality time with my family