

# ANDREW McQUILLEN

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## PROFILE

Senior Engineer and Tech Lead with 20+ years' experience delivering scalable enterprise platforms. Expert in Java, AWS, and modern DevOps, with a proven record of shaping architecture, solving complex problems, mentoring teams, and aligning technology with business outcomes. Strong communicator trusted to drive cross-team initiatives and raise engineering standards.

## PROFESSIONAL EXPERIENCE

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|---|---------------------------------------|
| <b>Civica</b><br>Senior Engineer / Tech Lead  | Remote - London, UK<br>2022 - Present |
| <ul style="list-style-type: none"><li>◦ Directed transformation of iCasework team, modernizing practices and mentoring engineers.</li><li>◦ Owned architecture and technical strategy for Civica's configurable Case Management platform.</li><li>◦ Improved delivery speed and quality by establishing CI/CD pipelines and code standards.</li><li>◦ Partnered with stakeholders to align roadmap with customer and business priorities.</li></ul> |                                       |
| <b>Civica</b><br>Engineer   | Remote - London, UK<br>2018 - 2022    |
| <ul style="list-style-type: none"><li>◦ Integrated iCasework into Civica's product suite post-acquisition.</li><li>◦ Delivered high-impact features and led successful projects for major clients.</li><li>◦ Supported pre-sales through technical workshops and presentations.</li></ul>   |                                       |
| <b>iCasework</b><br>Lead Integrations Engineer / 3rd Line Support   | Remote - London, UK<br>2012 - 2018    |
| <ul style="list-style-type: none"><li>◦ Drove platform integrations for all client implementations.</li><li>◦ Key team member contributing to growing company for successful acquisition.</li><li>◦ Delivered technical workshops and client-facing solution demos.</li></ul>   |                                       |
| <b>Tagish</b><br>Analyst Programmer / Consultant  | Alnwick, UK<br>2003 - 2012            |
| <ul style="list-style-type: none"><li>◦ Engineered CMS and case management solutions for UK local government.</li><li>◦ Led deployments across Europe, ensuring successful client adoption.</li></ul>   |                                       |

## EARLY CAREER

1999-2003 - Web Developer / Junior Engineer roles at several UK / Australian companies. Built foundational technical skills and client-facing experience.

## EDUCATION

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|--|----------------------------|
| <b>University of East Anglia</b><br>BSc, Environmental Science | Norwich, UK<br>1996 - 1999 |
| <b>Coquet High School</b><br>3 A Levels                        | Amble, UK<br>1994 - 1996   |

## SKILLS

Java · AWS · Terraform · CI/CD · Docker · Tomcat · PostgreSQL · JUnit · Git · AirByte · System Architecture · Agile · Mentoring · Team Leadership · GitHub · ADO · Stakeholder Communication · Strategic Thinking · Continuous Improvement

## Misc.

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- 3x Great North Run finisher for Stroke Association
- Ran Cinema nights at Archibald First School during my children's time there
- Volunteer wildlife researcher at Bookmark Biosphere Reserve, Renmark, SA - 2002
- Travel - Aus, NZ, Thailand, Europe, Africa
- Enjoy running, football, mountaineering, hiking, camping, cooking, reading and spending quality time with my family