

# ANDREW McQUILLEN

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## PROFILE

Senior Engineer and Tech Lead with 20+ years' experience delivering scalable enterprise platforms. Experienced in Java, AWS, and modern DevOps, with a proven record of shaping architecture, solving complex problems, mentoring teams, and aligning technology with business outcomes. Strong communicator trusted to drive cross-team initiatives and raise engineering standards.

## PROFESSIONAL EXPERIENCE

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|---|----------------------|
| <b>Civica</b>   | London, UK (remote)* |
| Senior Engineer / Tech Lead   | 2022–Present         |
| <ul style="list-style-type: none"><li>Directed transformation of iCasework team, modernizing practices and mentoring engineers.</li><li>Owned architecture and technical strategy for Civica's configurable Case Management platform.</li><li>Improved delivery speed and quality by establishing CI/CD pipelines and code standards.</li><li>Partnered with stakeholders to align roadmap with customer and business priorities.</li></ul> |                      |
| <b>Civica</b>   | London, UK*          |
| Engineer  | 2018–2022            |
| <ul style="list-style-type: none"><li>Integrated iCasework into Civica's product suite post-acquisition.</li><li>Delivered high-impact features and led successful projects for major clients.</li><li>Supported pre-sales through technical workshops and presentations.</li></ul>   |                      |
| <b>iCasework</b>  | London, UK*          |
| Lead Integrations Engineer / 3rd Line Support   | 2012–2018            |
| <ul style="list-style-type: none"><li>Drove platform integrations for all client implementations.</li><li>Key team member contributing to growing company for successful acquisition.</li><li>Delivered technical workshops and client-facing solution demos.</li></ul>   |                      |
| <b>Tagish</b>   | Alnwick, UK          |
| Analyst Programmer / Consultant   | 2003–2012            |
| <ul style="list-style-type: none"><li>Engineered CMS and case management solutions for UK local government.</li><li>Led deployments across Europe, ensuring successful client adoption.</li></ul>   |                      |
| <b>Early Career</b>   | UK, Aus              |
| Various web development and junior engineer roles   | 1999–2003            |
| <ul style="list-style-type: none"><li>Building foundational technical skills and client-facing experience.</li></ul>  |                      |

## EDUCATION

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|--|-------------------------------------|
| <b>University of East Anglia, Norwich UK</b> | <b>Coquet High School, Amble UK</b> |
| BSc, Environmental Science 1996–1999         | 3 A Levels 1994–1996                |

## SKILLS

Java · AWS · Terraform · CI/CD · Docker · Tomcat · PostgreSQL · JUnit · Git · AirByte · System Architecture · Agile · Mentoring · Team Leadership · GitHub · ADO · Stakeholder Communication · Strategic Thinking · Continuous Improvement

## Misc.

- 3x Great North Run finisher for Stroke Association
- Ran Cinema nights at Archibald First School during my children's time there
- Volunteer wildlife researcher at Bookmark Biosphere Reserve, Renmark, SA - 2002
- Travel - Aus, NZ, Thailand, Europe, Africa
- Enjoy running, football, mountaineering, hiking, camping, cooking, reading and spending quality time with my family