# Andrew McQuillen

### Profile

Senior Engineer and Tech Lead with 20+ years' experience delivering scalable enterprise platforms. Expert in Java, AWS, and modern DevOps, with a proven record of shaping architecture, solving complex problems, mentoring teams, and aligning technology with business outcomes. Strong communicator trusted to drive cross-team initiatives and raise engineering standards.

## Professional Experience

Civica Remote - London, UK

Senior Engineer / Tech Lead

2022 - Present

- Directed transformation of iCasework team, modernizing practices and mentoring engineers.
- o Owned architecture and technical strategy for Civica's configurable Case Management platform.
- Improved delivery speed and quality by establishing CI/CD pipelines and code standards.
- Partnered with stakeholders to align roadmap with customer and business priorities.

Civica Remote - London, UK

Engineer

2018 - 2022

- Integrated iCasework into Civica's product suite post-acquisition.
- o Delivered high-impact features and led successful projects for major clients.
- Supported pre-sales through technical workshops and presentations.

**iCasework** Remote - London, UK

Lead Integrations Engineer / 3rd Line Support

2012 - 2018

- Drove platform integrations for all client implementations.
- Key team member contributing to growing company for successful acquisition.
- o Delivered technical workshops and client-facing solution demos.

**Tagish** Alnwick, UK

Analyst Programmer / Consultant

2003 - 2012

- o Engineered CMS and case management solutions for UK local government.
- Led deployments across Europe, ensuring successful client adoption.

**Early Career** UK, Aus

Various web development and Junior engineer roles

1999 - 2003

#### **EDUCATION**

University of East Anglia Norwich, UK

BSc, Environmental Science

1996 - 1999

Coquet High School Amble, UK

1994 - 1996 3 A Levels

#### SKILLS

Java · AWS · Terraform · CI/CD · Docker · Tomcat · PostgreSQL · JUnit · Git · AirByte · System Architecture · Agile · Mentoring · Team Leadership · GitHub · ADO · Stakeholder Communication · Strategic Thinking · Continuous Improvement

#### Misc.

- 3x Great North Run finisher for Stroke Association
- o Ran Cinema nights at Archibald First School during my children's time there
- o Volunteer wildlife researcher at Bookmark Biosphere Reserve, Renmark, SA 2002
- o Travel Aus, NZ, Thailand, Europe, Africa
- Enjoy running, football, mountaineering, hiking, camping, cooking, reading and spending quality time with my family