



Cover Letter

Hi,

my name is Dennis and I am a passionate IT and project management enthusiast with a focus on service. I am currently training as a "user experience designer, gamification, business management" and is enthusiastically looking for a Lia position around spring of 2025 or as early as December 2024 for at least 20 weeks.

My skills in interview technique show empathy have proven invaluable and I have developed a keen interest in frontend and creation of wireframes and mockups in Figma. My goal is to create user-friendly design, possibly lead teams and use agile methods to develop both colleagues and projects. I am a fast learner and look forward to new challenges. My technical passion and detail orientation make me a thorough and reliable colleague. I believe in combining speed with thought to make better decisions.

My experience as an agile project manager, scrum master and facilitator has given me valuable skills, which I have successfully used within the ICA Group to improve the customer experience and support colleagues. During my training I have implemented these experiences with great success.

I have always been passionate about helping others and understanding their needs, something that my teaching skills and experience in dance have reinforced. Previous roles in retail have taught me to create inclusive and innovative work environments. I always strive to contribute to an agile work culture with continuous improvement.

I look forward to discussing how I can contribute to your workplace. Thank you for considering my application.

Sincerely,

Dennis Lantz