

## **Andrue Netcher**

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**Target Role:** IT Project Manager

### **Professional Summary**

PMP- and ITIL-certified IT Project Manager with 12+ years delivering enterprise IT and mission-critical systems projects across infrastructure, ERP/CRM, and cloud platforms. Skilled in Agile, Waterfall, and hybrid methodologies with expertise in multimillion-dollar budgets, vendor negotiations, and executive reporting. Proven ability to align IT initiatives with business goals, reduce risks, and drive measurable efficiency improvements.

### **Technical Skills**

**Project & Management:** Project/Program Management (Agile, Waterfall, Hybrid) • Risk & Change Management (ITIL) • Budget & Financial Governance • Vendor/SLA Negotiations • ERP/CRM Systems • BCP/DR Planning

**Tools & Platforms:** MS Project • Jira • Smartsheet • ServiceNow • Confluence • VMware vSphere • AWS • Azure • GCP • PowerShell

### **Professional Experience**

**Warner Bros. Discovery – Atlanta, GA / Remote**

**IT Engineering Manager | 2018 – 2024**

- Directed \$30M Enterprise IT Program, integrating infrastructure and ERP workflows for scalability and governance.
- Delivered \$4M systems integration project, raising program value to \$34M.
- Oversaw \$8M annual budget, reducing costs 15% via vendor negotiations.
- Implemented ITIL Problem/Change Management, reducing downtime by 25%.
- Built Jira/ServiceNow dashboards, improving forecasting by 20%.

**Technical Supervisor | 2012 – 2018**

- Managed IT system integrations supporting mission-critical operations with 99.9% uptime.
- Reduced errors by 25% through process redesign.

**Production Engineer | 2008 – 2012**

- Automated workflows saving 20+ hours weekly; supported IT modernization initiatives.

**CSC – Contractor for CDC – Atlanta, GA**

**Senior Support Technician | 2000 – 2008**

- Ensured 95% incident resolution within 24 hours and maintained asset compliance.

### **Education & Certifications**

**B.S. Information Technology – University of Phoenix**

**PMP • ITIL v3 • CompTIA Security+, Network+, A+ • ISC2 CC • CMMC-RP • Six Sigma White Belt**