

# Alexandra To

PHD STUDENT · HUMAN-COMPUTER INTERACTION

Carnegie Mellon University, HCII | 5000 Forbes Ave. | Pittsburgh, PA | 15217

☎ 906-282-2456 | ✉ aato { at } cs.cmu.edu | 🏠 alexandrato.com | 📱 ato1120

## Education

### Carnegie Mellon University

PHD IN HUMAN-COMPUTER INTERACTION

Pittsburgh, PA

Aug. 2015 - PRESENT

- Human Computer Interaction Institute | School of Computer Science
- **Advisors:** Dr. Jessica Hammer and Dr. Geoff Kaufman

### Stanford University

M.S. IN SYMBOLIC SYSTEMS

Stanford, CA

Jun. 2014 - Jun. 2015

- Symbolic Systems Program | School of Humanities and Sciences
- **Advisor:** Dr. Michael Bernstein

### Stanford University

B.S. IN SYMBOLIC SYSTEMS

Stanford, CA

Sept. 2010 - Jun. 2014

- Symbolic Systems Program | School of Humanities and Sciences
- Minor: Asian American Studies
- **Advisor:** Dr. Michael Bernstein

## Honors & Awards

- 2016 **Best Student Non-Digital Game, “Outbreak”**, Meaningful Play 2016
- People’s Choice Game, “Outbreak”**, Meaningful Play 2016
- Graduate Student Assembly/Provost Conference Funds**, Carnegie Mellon University
- 2014 **Best Paper**, ACM UIST 2014
- B.S. Conferred with Honors**, Stanford University

## Peer-Reviewed Publications

7. Valentine, M., Retelny, D., **To, A.**, Rahmati, N., Doshi, T., Kim, M., Fonua, M., Bernstein, M. (2017). Flash Organizations: Crowdsourcing Complex Work by Structuring Crowds as Organizations. TO APPEAR In Proc. CHI 2017.
6. **To, A.**, Fath, E., Zhang, E., Ali, S., Kildunne, C., Fan, A., Hammer, J., Kaufman, G. (2016). Tandem Transformational Game Design: A Game Design Process Case Study. In Proc. Meaningful Play 2016.
5. **To, A.**, Fan, A., Kildunne, C., Zhang, E., Kaufman, G., Hammer, J. (2016). Treehouse Dreams: A Game-Based Method for Eliciting Interview Data from Children. In Proc. CHI Play 2016.
4. **To, A.**, Ali, S., Kaufman, G., Hammer, J. (2016). Integrating Curiosity and Uncertainty in Game Design. In Proc. DiGRA/FDG 2016.
3. Nebeling, M., **To, A.**, Guo, A., de Freitas, A., Teevan, J., Dow, S., Bigham, J. (2016). WearWrite: Crowd-Assisted Writing from Smartwatches. In Proc. of the 28th annual ACM symposium on Human Factors in Computing Systems (CHI '16).
2. Retelny, D., Robaszkiewicz, S., **To, A.**, Lasecki, W., Patel, J., Doshi, T., Valentine, M., Bernstein, M. (2014). Expert Crowdsourcing with Flash Teams. In Proc. of the 27th annual ACM symposium on User Interface Software and Technology (UIST '14). **Best Paper Award**

1. Retelny, D., Robaszkiewicz, S., **To, A.**, Bernstein, M. (2013). Enabling Expert Crowdsourcing with Flash Teams. CrowdConf 2013.

## Other Publications

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4. Nebeling, M., **To, A.**, Guo, A., de Freitas, A., Teevan, J., Dow, S., Bigham, J. 2016. WearWrite: Crowd-Assisted Writing from Smartwatches. In Proc. CHI '16 Productivity Decomposed Workshop.
3. Nebeling, M., Guo, A., **To, A.**, Dow, S., Teevan, J., Bigham, J. 2015. WearWrite: Orchestrating the Crowd to Complete Complex Tasks from Wearables. In Proc. UIST '15 Demos.
2. **To, A.**. 2015. Experts On Demand: Enabling Flash Organizations with Rapid Onboarding. Masters Thesis, Symbolic Systems Program. Readers: Michael Bernstein, Melissa Valentine
1. **To, A.**. 2014. Foundry: Managing Teams of Experts Online. Senior Honors Thesis, Symbolic Systems Program. Readers: Michael Bernstein, Daniela Retelny

## Research Experience

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### Sensing Curiosity in Play and Responding (SCIPR)

CARNEGIE MELLON UNIVERSITY HCII

*Pittsburgh, PA*

*Aug. 2015 - PRESENT*

- **Advisors:** Jessica Hammer and Geoff Kaufman
- Designing, and researching game-based interventions for marginalized science identity middle school students

### WearWrite

CARNEGIE MELLON UNIVERSITY HCII

*Pittsburgh, PA*

*July. 2015 - Sept. 2015*

- With: Steven Dow, Jeff Bigham, Michael Nebeling
- Exploring shepherding the crowd through a smart watch. Contributed development to front end interface, designed lab protocol, running the study, and writing paper publication.

### Flash Organizations

STANFORD UNIVERSITY HCI GROUP

*Stanford, CA*

*Jun. 2014 - Jun. 2015*

- With: Michael Bernstein, Daniela Retelny, Negar Rahmati, Tulsee Doshi
- Scaling up the team capabilities of the expert crowd. Combining HCI and organizational behavior research to examine how the online expert crowd can come together like an org. More work developing our online platform, Foundry, as well as developing and testing of theoretical framework.

### Chinese Railroad Workers in North America Project

STANFORD UNIVERSITY ASIAN AMERICAN STUDIES

*Stanford, CA*

*Sept. 2013 - Dec. 2013*

- With: Gordon Chang
- Mining America's Historical archive newspapers for information searching specifically for anything that references Chinese railroad workers to compile and attempt to learn more about these individuals.

### Flash Teams

STANFORD UNIVERSITY HCI GROUP

*Stanford, CA*

*Jun. 2013 - Sept. 2013*

- With: Michael Bernstein, Daniela Retelny, Sébastien Robaszkiewicz
- Creating lightweight modular team structures to guide teams of expert crowd workers. Developed an online platform, Foundry, for the authorship and run-time coordination of these teams.

## MLK Jr. Digital History

STANFORD UNIVERSITY SYMBOLIC SYSTEMS PROGRAM

Stanford, CA

Jun. 2012 - Sept. 2012

- With: Todd Davies, Clay Carson
- Work jointly with the Symbolic Systems Program and the Martin Luther King Jr. Institute. Designing a collaborative history online platform to engage a wide audience with digital history as well as designing research studies.

## Teaching Experience

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### Teaching Assistant, Navigating Race and Identity in America (85-357)

PSYCHOLOGY DEPARTMENT AT CARNEGIE MELLON UNIVERSITY

2017

Contributed to course syllabus, writing reading quizzes, grading reading responses, teaching two lectures on identity and adolescence.

### Teaching Assistant, Minds and Machines (SymSys 100)

SYMBOLIC SYSTEMS PROGRAM AT STANFORD UNIVERSITY

2014

Lead discussion section of the class, contributed to section curriculum and writing homework assignments, held office hours, and graded assignments.

### Course Assistant, Human-Computer Interaction Seminar (CS 547)

COMPUTER SCIENCE DEPARTMENT AT STANFORD UNIVERSITY

2014

Organized seminar, plan schedule for speaker, manage script to record attendance.

## Work Experience

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### Residential Computer Consultant

RESIDENTIAL COMPUTING AT STANFORD UNIVERSITY

2013-2015

Aided residents on campus with technology issues including common hardware and software failures and Internet connection. Managed residential computing cluster machines. Hosted technology-based events aimed at increasing comfort with technology and for social bonding in residence.

### Head Student Advisor

BING OVERSEAS STUDY PROGRAM AT STANFORD UNIVERSITY

2013-2015

Managed a team of 25 student advisors for 12 study abroad programs. Organized outreach events in all freshman dorms as well as engineering and athlete programs, coordinated student advisors, put together promotional materials. This role was created specifically for me after my first year as a student advisor.

### Student Advisor - Beijing

BING OVERSEAS STUDY PROGRAM AT STANFORD UNIVERSITY

2012-2013

Consulted with and advised undergraduates interested in studying abroad in Beijing, China. Organized outreach events to recruit potential study abroad students and hosted office hours for frequently asked questions about the program and applications to the program.

## Leadership & Training

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I have managed and mentored research interns and assistants performing original research work, software development, and game design. In particular, I have managed and collaborated with researchers doing the following specific tasks:

Literature Review

Scheduling & Conducting Lab Studies

Data Coding & Transcription

Quantitative & Qualitative Data Analysis

Paper Writing

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Physical Sensing Technology

Unity Programming

User Interface (UI) Design  
Web Development

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Non-Digital Game Design  
Playtesting

## Service

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**Student Volunteer** CHI Play 2016

**Paper Reviewer** DiGRA/FDG 2016

**Student Game Reviewer** CHI 2016

## Skills

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**Programming** Javascript, HTML5, CSS, jQuery, Twitter Bootstrap, C/C++

**Research Methods** Interviewing, Grounded Theory, Controlled Lab Experiments, Think Aloud Study Protocols, Studies with Children, Ethnomethodology, Surveys

**User-Centered Design** Paper Prototyping, Rapid Iterative Prototyping, UI Wireframing, Heuristic Evaluation, Storyboards, Playtesting, Cognitive Task Analysis, Transformational Game Design, Playtesting

## Media

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11/2016 **HCII News & Events**, HCII & ETC Student Game Brings Home Best Student Game and People's Choice Award

08/2014 **Stanford News**, Stanford's Symbolic Systems program bridges the gap b/t humanity and technology

08/2014 **Stanford News**, Stanford team looks to take crowdsourcing to a whole new level